



वन्दना गुरनानी, भा.प्र.से.
Vandana Gurnani, I.A.S.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011
Government of India
Ministry of Health & Family Welfare
Nirman Bhavan, New Delhi - 110011

D.O.No.7(10)/2020-NHM-I(Part)
Dated the 1st May 2020

Dear Colleagues

As you are aware, while the Health team in the States/UTs are putting their best efforts towards the management of COVID-19, I would like to take the opportunity to acknowledge the tremendous efforts being made by primary healthcare teams of ASHAs and MPWs at Sub Health Centre (SHC) level Ayushman Bharat Health and Wellness Centres (AB-HWCs) led by the Community health Officers (CHO), to contain the spread of COVID-19.

We understand that in AB-HWCs where CHOs are posted, the State/District is involving in several activities related to IEC, Contact Tracing, Active Search for cases in containment zones, monitoring Home Quarantine, Data Entry and ensuring that ASHA and MPW complete their COVID-19 tasks. In many cases, the CHOs continue to perform these activities besides ensuring out-patient care at HWCs. We also understand that the footfalls in many AB-HWCs have increased on account of people's awareness of the COVID-19 symptoms and the need for early care-seeking. The lack of transport to higher level facilities during this period of lockdown/restriction, has also made AB-HWCs a preferred option for primary healthcare, which in turn, led to a higher workload for the CHOs.

As you know, in several States, CHOs are provided with an incentive of up to 40% of the honorarium based on performance on a set of 15 indicators related to RMNCHA+N, NCDs and Infectious diseases. We suggest that States disburse the full amount of performance linked payment (as per State norms) to CHOs for the months of March to June 2020 based on their involvement in COVID-19/essential services. In this regard, it is suggested that the criteria of performance for this period, could be decided at the State level. The mechanism for verification of the work done by the CHOs may also be devised at the State level.

After this period, the Performance Based Incentive disbursement could be resumed as prior to the COVID-19 situation.

Please let us know if you require any clarification.

with warm regards

Yours sincerely,

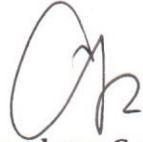

(Vandana Gurnani)

ACS / Principal Secretary / Secretary, Health of all the States/UTs.

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1. Mission Director, NHM, All States/UTs.
2. PPS to Secretary, HFW / OSD
3. PPS to JS(MA) / JS(VS) / EA(NS) / JS(NV)
4. ED, NHSRC


(Vandana Gurnani)