



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health & Family Welfare

प्रीति सूदन

सचिव

PREETI SUDAN
Secretary

D.O.No. NHSRC/18-19/Q1/01/IRDAI
Dated : 27th June, 2018

Dear Sir,

Ministry of Health and Family Welfare, Government of India is committed towards providing quality healthcare especially to poor, disadvantaged and marginalized population. To ensure quality in the services provided at public health facilities, the Ministry has evolved well-structured National Quality Assurance Standards (NQAS) for District Hospitals, Community Health Centres, Primary Health Centres & Urban PHCs. These standards have been accredited by International Society for Quality in Healthcare (ISQua).

Under the National Health Mission (NHM), the States have been supported in strengthening Quality Assurance Framework in the State. There is Quality certification mechanism through independent trained external assessors and robust protocol. The certification process is managed centrally by National Health Systems Resource Centre, which is an autonomous institution under this Ministry. Currently, approx. 125 Health facilities are Quality certified to NQAS, and certification of many more facilities is in pipeline.

IRDA Guidelines on Standardization in Health Insurance (Ref.No. IRDA/HLT/REG/CIR/146/07/2016) stipulates that "service providers to meet with entry level standards laid down by NABH or such other standards or requirements as may be specified by authority".

It is requested that certification to National Quality Assurance Standards (NQAS) should also be included as one of the criteria for empanelment to provide services under Health Insurance Schemes. This will help in protecting the interest of public hospitals and promoting quality improvement.

For any clarification on the subject, Dr. J.N. Srivastava, Advisor – Quality Improvement National Health Systems Resource Centre may be contacted at j.n.srivastava@gmail.com / j.n.srivastava@nhsrindia.org.



Yours sincerely,
(Preeti Sudan)

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