

National Health Systems Resource Centre



Technical Support Institution with National Health Mission Ministry of Health & Family Welfare, Government of India

Letter no. - NHSRC/16-17/QI/01/Patients' Satisfaction
Date: 12 September 2019

Subject: Appeal to observe First World Patient Safety Day on 17th September 2019

Dear STr Madam

"Primum non nocere-First Do No Harm" is at the center stage of healthcare. Yet, thousands of patients around the world suffer avoidable harm or are put at risk of injury while receiving health care every single day.

In the current years, issue of patient safety has drawn attention of global leadership and World Health Assembly has passed a resolution in May 2019 to bring it in forefront of the global health agenda.

The world will be celebrating the very first World Patient Safety Day on 17th September 2019 to raise global awareness about patient safety with the theme 'Patient Safety: a global health priority'.

To express our solidarity and commitment to patient safety and quality improvement, let us celebrate The First World Patient Safety Day with zest, zeal and enthusiasm. You may undertake several activities to embark the journey of patient safety. Few of the activities are given below"

- 1. Create awareness regarding patient safety through campaigns, talks and poster display.
- 2. Sensitization of doctors, Nurses and all other health professionals on the subject of patient safety.
- 3. Taking pledge to prescribe and dispense Right Drug, to Right Patients, in Right Dosages.
- 4. Conduct Prescription Audit and share findings in-house.
- 5. Take pledge to Ensure proper patient identity before medication or procedure.
- 6. Take proper charge when handing over/taking over the patients especially during shift change.
- 7. Engaging patient and their families in their own care.

For additional resources and ideas, follow the following link:

https://www.who.int/campaigns/world-patient-safety-day/2019

Tweet with us at our official handle @QNhsrc with #PatientsafetyIndia,
Share your experience, photographs and videos with us on email wadhwa.rashmi86@gmail.com

With oregards

Yours Sincerely,

(J N Srivastava) Advisor QI

To,

State Nodal Officer - QA - All States/UTs