



Overview of SUMAN (Surakshit Matritva Aashwasan)

Dr Padmini Kashyap
Assistant Commissioner (MH)
MoHFW



Presentation Outline

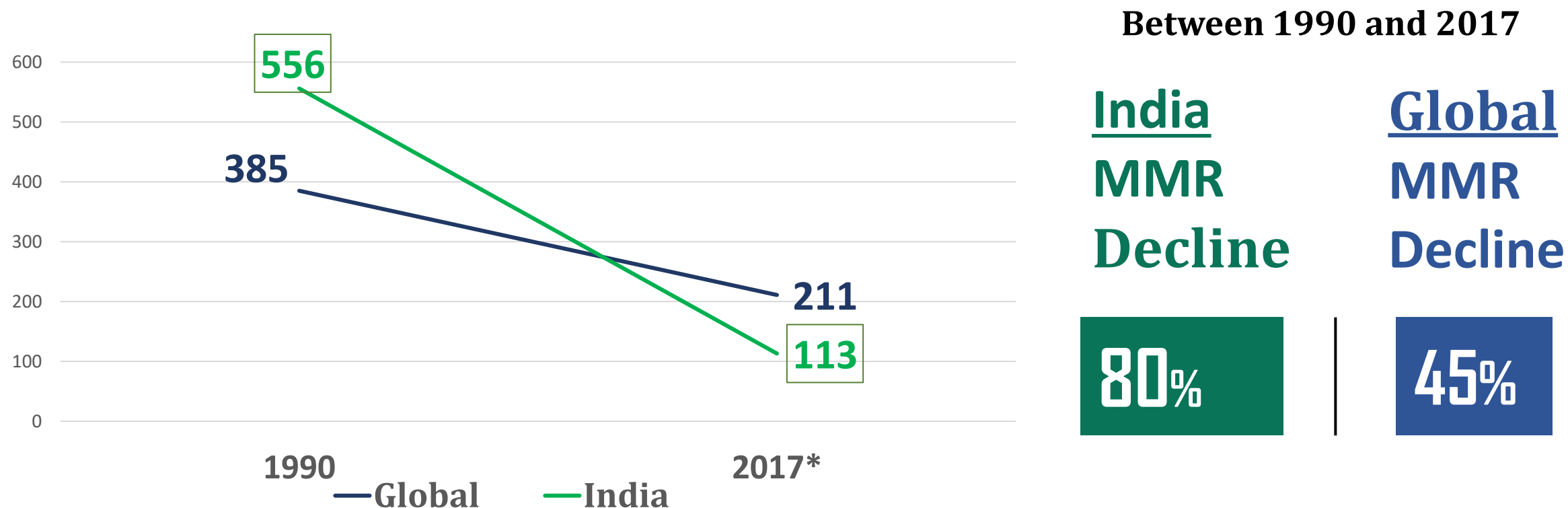
- 1. Identification of the Facilities**
- 2. Objective and broad pillars**
- 3. Prioritization in Identification of Facilities**
- 4. Suman Service Guarantee Packages**
- 5. Grievance Redressal Mechanism**
- 6. MPCDSR Software**
- 7. SUMAN Portal**
- 8. SUMAN Volunteers**
- 9. Notification Status**

Overview

- 1.3 billion population, 30 million pregnancies and 26 million birth annually
- (RMNCH+A) framework adopted in 2013.
- India still contributes 12% to global maternal deaths.
- Huge impact on the lives of Indian women and their newborns.



Maternal Mortality Ratio: India & Global



Source: * Global MMEIG estimate report – 2017

113 as per SRS 2016-18

As per SRS 2016-18, 5 States have already attained SDG target of MMR (i.e. 70 by 2030):
Kerala (43), Maharashtra (46), Tamil Nadu (60), Telengana (63) & Andhra Pradesh (65)

Maternal Mortality Ratio: India & Global

- Reducing maternal and child mortality is a key priority
 - ❖ for improving population health outcomes
 - ❖ the provision of Universal Health Coverage
 - ❖ for achieving health related targets of the SDGs
- **SDGs target** -By 2030, reduce the global maternal mortality ratio to less than 70 per 100,000 live births
- **National Health Policy target for MMR:** 100 per 100,000 live births by 2020

LAUNCH OF SURAKSHIT MATRITVA AASHWASAN (SUMAN)

10th October 2019



Dr Harsh Vardhan
@drharshvardhan

इस मौके पर विभिन्न राज्यों के स्वास्थ्य मंत्रियों के साथ मैंने सुरक्षित मातृत्व आश्वासन अभियान #SUMAN पर एक पुस्तिका और उसकी वेबसाइट का लोकार्पण किया। अब मातृत्व व नवजात की सुरक्षा से जुड़ी मौजूदा सभी योजनाएं SUMAN के अधीन आ जाएंगी।

@PMOIndia @MoHFW_INDIA

Translate Tweet



The Partnership
@PMNCH

Congratulations @MoHFW_INDIA for leading the way with this new initiative for zero preventable maternal and newborn deaths. Thanks for keeping your foot on the pedal for this unfinished agenda. Accountability in Action! #accountabilitymatters #EWECisME



Ministry of Health & Family Welfare
Government of India



“India leaps forward with assured services for Mothers and Newborns in Public Health System through ‘Surakshit Matritva Aashwasan (SUMAN)’ –aiming for zero preventable maternal and newborn deaths and focusing on quality, equity and dignity. This is a landmark step towards India’s continued quest for achieving the unfinished and committed agenda for mothers and children and introducing robust accountability measures while simultaneously moving towards the overall goals of UHC and the SDGs.”

Ms Preeti Sudan

Secretary (Health),
Government of India and Vice-Chair, PMNCH

Dr Harsh Vardhan and 4 others

Surakshit Matritva Aashwasan (SUMAN)

An Initiative for Zero Preventable Maternal and Newborn Deaths

VISION

- To create a responsive health care system which strives to achieve zero maternal and infant deaths through quality care provided with dignity and respect.

GOAL

- To end all preventable maternal and newborn deaths

BENEFICIARIES

- All pregnant women
- All mothers upto 6 months post-delivery
- All sick infants

SURAKSHIT MATRITVA AASHWASAN



OBJECTIVES

To provide high quality medical , surgical and emergency care services in a dignified and respectful manner as per SUMAN service package at no cost to the beneficiaries.

To leverage institutional and community-based platforms to help create awareness in the community on the entitlements under SUMAN.

To strengthen Grievance Redressal Mechanism by incorporating client feedback.

To orient service providers and build their capacity for delivering SUMAN package.

To ensure reporting and review of all maternal and infant deaths.

BROAD PILLARS OF THE INITIATIVE

SERVICE GUARANTEE

JSSK, JSY, PMSMA, LaQshya, MAA, care for sick & small babies, Home based care for mothers & newborn

HEALTH SYSTEM STRENGTHENING

Infrastructure- LDR, OT, Obstetric HDU/ICU,NBCC,NBSU, SNCU, Human resource, Drugs and diagnostics, Referral systems, Creating Centers of Excellence.

MONITORING & REPORTING

Service Guarantee Charter, Grievance redressal (call center/ help desk facility level), Capturing Client Feedback ,

COMMUNITY AWARENESS

Involving VHSNC and SHGs, SUMAN Volunteer (best performing volunteer can be a SUMAN champion)

INCENTIVES AND AWARDS

Awards and recognition to performers
First responder of maternal death to get 1000/-.
Identifications and felicitation of champions

IEC/BCC

Mega IEC/BCC activities promoting "zero preventable maternal & newborn deaths"

Prioritization in Identification of Facilities

- **Medical colleges and DHs -SUMAN CEmONC services**
- **NQAS and LaQshya certified -SUMAN CEmONC or BEmONC services**
- **SDH - SUMAN BEmONC or CEmONC services**
- **CHCs/PHCs -SUMAN BEmONC /Basic services**

States should take up the identification and notification of facilities in a phased manner .

However, the same should be completed in 3 years

SUMAN SERVICE GUARANTEE PACKAGES

SUMAN Basic Package

(HWC-SC/HWC-PHC/PHC/UPHC)

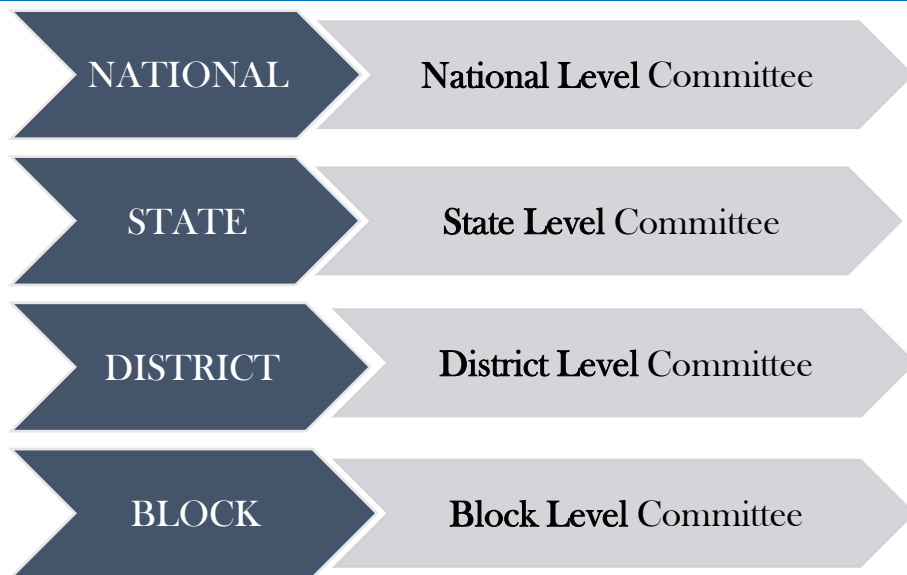
SUMAN BEmONC Package

(Non-FRU CHC/ UCHC/HWC-PHC/Other Hospitals)

SUMAN CEmONC Package

(Medical College/DH/SDH/CHC-FRU/UCHC)

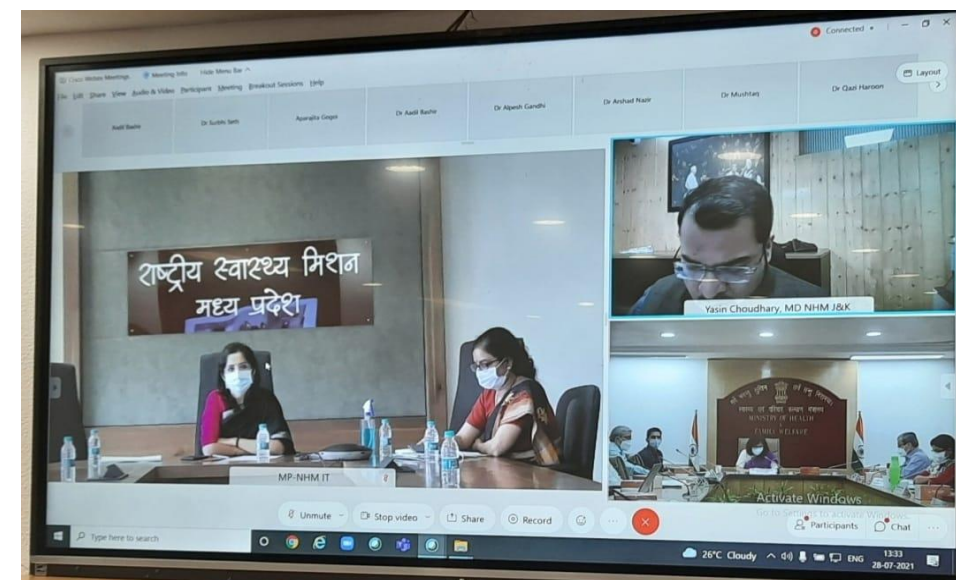
Institutional Framework



National Level Committee

Responsible for

- ☐ Implementation of the directions of the government and provide overall guidance
- ☐ Monitor and review performance of the states.
- ☐ Make recommendations/suggestions for improvement of the initiative
- ☐ Develop a road map and action plan for implementation of the initiative
- ☐ Ensure necessary budgetary provisions for the SUMAN are made in the State annual PIPs.
- ☐ Meet biannually.



1st SUMAN National Level Committee Meeting was held on 28th July '2021

SUMAN SERVICE GUARANTEE PACKAGES – ESSENTIAL PACKAGE (To be provided at all level)

**Community awareness &
engagement,**

**Counselling and IEC/BCC for
safe motherhood and
newborn care**

**Respectful maternity care
(provision of birth companion,
choice of birthing position, etc)**

**Safe motherhood booklet,
MCP card.**



**Service delivery by trained
personnel (including
Midwifery/SBA/NSSK)**

**Counselling for early initiation
of breastfeeding and exclusive
breastfeeding
Lactation support at PHF
Support at community.**

**Family Planning services,
Counselling, Detection of
pregnancy through kits**

**Clean health facilities with
provision of water, hygiene
and sanitation measures**

**Free and zero out of pocket
expense services**

**Conditional Cash Transfer - JSY
PMMVY or any other State
scheme.**



MATERNAL

- Routine ANC (4+ one PMSMA)
- PNC
- Identification and management of basic complications.
- Management of breast conditions
- Identification basic management and referral of high risk pregnancies.
- Skilled Birth Attendance (only in subcentre designated as delivery points)
- Pre-referral management for obstetric emergencies (Eclampsia, PPH, shock)



Newborn

- ENBC including resuscitation (NCC)
- Birth dose immunization
- Identification and prompt referral of “at risk” or “sick” new-born
- Neonatal sepsis management
- For Infant, community level management of Diarrhoea and Pneumonia



Family Planning

- Provision of Condoms, OCPs and Pregnancy testing kits.
- Confidential Counselling.
- Referral for safe abortion care services
- Follow-up for any complication after abortion and appropriate referral

SUMAN SERVICE GUARANTEE- BEmONC

All in Basic package, plus the followings:



MATERNAL

- Assisted vaginal deliveries
- Management of basic complications
- Referral after initial management if required
- Episiotomy and suturing
- Stabilization of obstetric emergencies and assured referral to CEmONC facilities.
- Postnatal Maternal Care Package including 48 hours stay



Newborn

- Antibiotics for preterm or PROM for prevention of sepsis of newborns
- Newborn Stabilization Units (non-FRU CHC)
- Identification and Management of LBW infants ≥ 1800 g with no other complications
- Phototherapy for newborns
- Stabilization and referral of sick and VLBW newborns
- Facility level management of sick infant
- Breastfeeding (Expressed) and KMC



Family Planning

- Sterilization services (if available)
- CAC services for medical methods (MMA) in PHCs
- Both Manual Vacuum Aspiration (MVA) & MMA in CHCs as per provisions of MTP Act (Depending on the availability of trained provider/s in facility)

All in BEmONC Package, plus the followings :



MATERNAL

- Elimination of Mother to Child Transmission (EMTCT) services for HIV & Syphilis including Early Infant Diagnosis.
- Link ART at DH.
- Delivery of HIV positive women.
- CEmONC Services including signal functions
- Comprehensive management of all obstetric emergencies, eg, PIH/ eclampsia, sepsis, PPH, retained placenta, shock, obstructed labour, severe anemia
- Caesarean Section and other surgical interventions
- Blood bank/storage center , Blood grouping and cross-matching



Newborn

- SNCU at DH or medical college.
- Management of LBW infants ≤ 1800 g at SNCU level
- Managing all sick newborns (except those requiring mechanical ventilation major surgical interventions)
- Management of newborn sepsis
- Stabilization and referral of sick newborns for Level III care
- Follow-up of all babies.



Family Planning

- Medical and Surgical methods of abortion upto 20 weeks as per provisions of MTP Act.
- Treatment of incomplete/Spontaneous Abortions
- Management of all post abortion complications (Depending on the availability of trained provider/s in facilities)

Grievance Redressal Mechanism

The existing 104 GR Mechanism and health helpline will be integrated under SUMAN

This system will be implemented through three components

CALL CENTRE

Call via Toll Free No (104)

HELP DESK

High case load facilities

WEB PORTAL

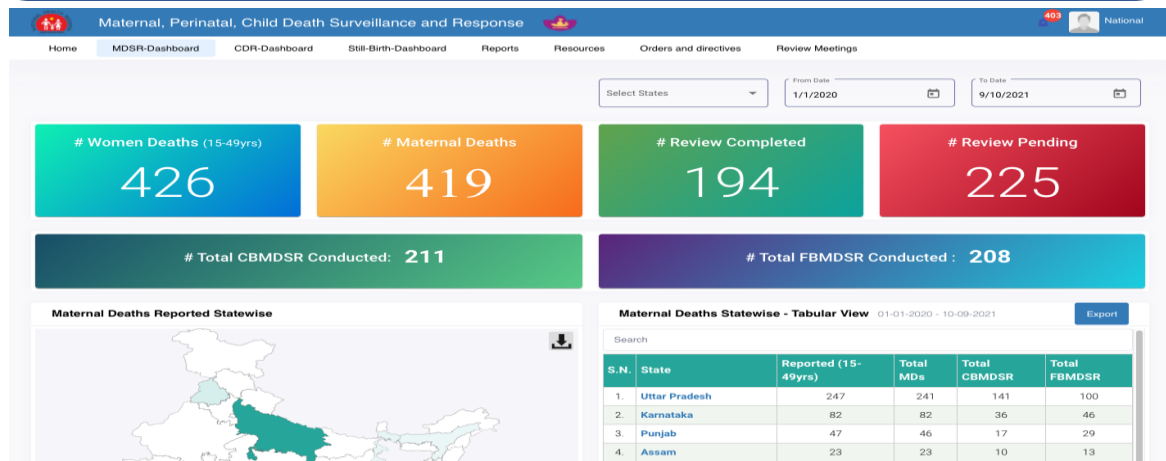
- All 'urgent' grievances need to be resolved preferably **within 24 hours**
- If a facility cannot resolve a grievance (with in 7 days) it would be escalated to District/State level
- Synopsis of Grievances to be presented before the SUMAN committees

Maternal, Perinatal, Child Death Surveillance and Response (MPCDSR)- Software

Launched by Hon'ble Union Health & Family Welfare Minister, GoI on 17th September'2021

- Capture all the maternal , perinatal and child deaths (upto 5 years of age)
- Streamline reporting , recording and reviewing of these deaths

- Analyzing the causes of death
- Support teams at national , state, district and block level
- Support strategy and policy making



- First Responder entitled for an incentive of Rs 1000/-
- Mode of reporting - through 104 call center /Non 104 States – mechanism specified by the State through Government Order

SUMAN Portal-Expansion is under progress

**Government of India**

Skip to main content    English Hindi Login

**Ministry of Health and Family Welfare**
Government of India

SURAKSHIT MATRITVA AASHWASAN
(SUMAN)





'An Initiative for Zero Preventable Maternal and Newborn Deaths'

This initiative focuses on assured delivery of maternal and newborn healthcare services encompassing wider access to free, and quality services, zero tolerance for denial of services, assured management of complications along with respect for women's autonomy, dignity, feelings, choices and preferences, etc.

Services in SUMAN Web Portal

- Contact details and login of State SUMAN Nodal Officers, District and Facility Nodal Officers.
- List of SUMAN Facilities (Identified and Notified (CEmONC/BEmONC/BASIC)
- Registration of Grievances
- Maternal Death Reporting through 104
- Registration of SUMAN Volunteers
- List of SUMAN Champions
- NQAS certification status of SUMAN facilities
- Icons for Mera Aspataal, PMSMA Portal, GR Portal, MCDSR Software,
- Monthly reporting by SUMAN Compliant Facilities
- List of CoE
- Guidelines, Assessment checklists and IEC Materials.
- SUMAN Beneficiary Feedback

Suman Volunteers

Link between the health system and the community to enable the beneficiaries to avail entitlements under various GoI scheme.

Registration and Capacity Building of Volunteers:

STATES /DISTRICT - organize half day orientation program for the registered volunteers

Every **ANGANWADI CENTRE, SUB CENTRE, HWC AND PHC**

- ☐ **Conduct a drive to register volunteers**
- ☐ **Maintain the village wise list of volunteers in their area.**
- ☐ **Display the names of registered volunteers**
- ☐ **share the information with pregnant women and their families**

Awards for SUMAN CHAMPION

Champion can be anyone who has done exemplary work for saving the lives of mothers & infants. 0

Community Linkages Brochure



- ☐ Provides a concise description of SUMAN
- ☐ Key features of various MH Programs including Midwifery
- ☐ Elaborates upon the community level linkages
- ☐ SUMAN Volunteers: Roles & responsibilities

QUALITY ASSURANCE UNDER SUMAN

After notification of SUMAN CEmONC facilities, facility shall attain either full NQAS certification / Part NQAS certification of those departments, where SUMAN services are being delivered.

Non-FRU CHCs and PHCs, designated for SUMAN BEmONC services should attain NQAS certification of such designated health facilities.

SUMAN compliant HWC-Sub Centres should also attain the minimum standards as per NQAS.

“All the SUMAN notified facilities should preferably ensure State level NQAS certification followed by attainment of National level NQAS certified Status within six months”.

Key Focus Areas for a SUMAN Compliant facility to achieve NQAS Certification

Assured Service
Provision as per the
scope of Service
(Basic/BEmONC/CEmONC)

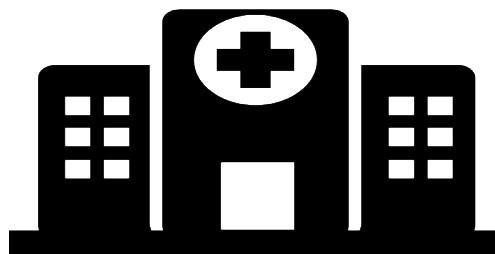
Quality Care with Respect and Dignity
No financial barrier to access of services

Focused approach for
improvement of
processes improving
clinical care

Safe, Hygienic and
clean facility with
provision of diet



NQAS



Referral linkages
(both ways) are well
defined

Process defined in
SOP are
implemented

Facility measures, monitors and utilizes the
information for improvement and is able to
sustain the changes

Functional grievance
redressal mechanism



SUMAN Notification Status(As on 12.10.2021)



Name of States	SUMAN Facilities Notification			
	CEmONC	BEmONC	Basic	Total
Andaman and Nicobar	1	6	22	29
Andhra Pradesh	108	52	80	240
Arunachal Pradesh	6	0	0	6
Assam	11	3	10	24
Bihar	38	0	0	38
Chandigarh	4	0	0	4
Chhattisgarh	63	66	200	329
Dadra and Nagar Haveli	0	0	0	0
Daman and Diu	0	0	0	0
Delhi	0	0	0	0
Goa	3	2	0	5
Gujarat	118	44	92	254
Haryana	13	76	5	94
Himachal Pradesh	27	50	11	88
Jammu and Kashmir	0	0	0	0
Jharkhand	26	52	48	126
Karnataka	0	0	0	0
Kerala	0	0	0	0
Lakshwadeep	0	0	0	0
Madhya Pradesh	144	146	0	290
Maharashtra	52	74	70	196

Name of States	SUMAN Facilities Notification			
	CEmONC	BEmONC	Basic	Total
Manipur	0	0	0	0
Meghalaya	0	0	0	0
Mizoram	3	0	0	3
Nagaland	0	0	0	0
Odisha	47	159	38	244
Punjab	0	0	0	0
Puducherry	0	0	0	0
Rajasthan	50	70	130	250
Sikkim	2	0	0	2
Telangana	0	0	0	0
Tamil Nadu	126	644	2836	3606
Tripura	0	0	0	0
Uttar Pradesh	116	72	12	200
Uttarakhand	20	20	15	55
West Bengal	0	0	0	0
Total	978	1536	3569	6086

Total SUMAN Notified Facilities

CEmONC	BEmONC	BASIC	Total
978	1536	3569	6086

SIGNAGES FOR SUMAN COMPLIANT HEALTH CENTRES



SIGNAGES FOR SUMAN COMPLIANT HEALTH CENTRES



Way Forward

- Accelerate the pace of identification & Notification
- Low hanging fruits- LaQshya/ NQAS certified facilities
- Formation of SUMAN Committees at each level
- Incentivization of first Responder
- Identification of SUMAN Volunteers
- Setting up of GR Mechanism
- Identification of CoE



Thank
you