

Receipt No : 1948651/2020/O/O JS(VS)



विकास शील
संयुक्त सचिव
VIKAS SHEEL
Joint Secretary



सत्यमेव जयते

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D.O. No. NHSRC/20-21/QI/01/Assessment

Dated: 28th October, 2020

Dear Colleague,

Under the National Quality Assurance Programme, qualified professionals having minimum 10 years of experience are empanelled to undertake NQAS/LaQshya certification assessments of Health Facilities. Presently 512 NQAS External Assessors are empanelled out of which 328 assessors are working within the states' health departments (those who were nominated by the respective State/UTs.)

2. It has been observed that after empanelment as NQAS assessors, many State/UTs do not relieve them for assessment, as & when requested by the Quality Improvement Division, NHSRC. It has also been brought to our notice that such assessors though were deputed by states to undergo the training, refuse to undertake field visits for NQAS/LaQshya state level certification and Kayakalp assessments within the state.

3. All the Mission Directors are requested to look into the matter to ensure that at least two national level assessments are undertaken by each assessor in a year. Such assessors are also expected to support the State Quality Assurance Units in speedy completion of state level NQAS, LaQshya and Kayakalp assessments and declaration of results. It is requested that necessary action in this regard may please be taken.

warm regards

Yours Sincerely,

(Vikas Sheel) 28/10/20

To,

Mission Director, National health Mission – All States/UTs

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