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SESSION	FACULTY		2	3	4
OVERVIEW OF NATIONAL QA PROGRAM	Dr. Nikhil Prakash	1	4	2	3
MEASUREMENT SYSTEM FOR QUALITY ASSURANCE & ASSESSMENT PROTOCOL	Dr. Sushant Agarwal	1	4	2	3
STANDARD FOR SERVICE PROVISION, PATIENT RIGHTS AND INPUTS	Dr. Nikhil Prakash	2	4	2	3
CASE STUDIES	Dr. Jagjeet Singh	2	4	2	3
STANDARD FOR GENERAL & SPECIFIC CLINICAL SERVICES	Dr. A.K. Dutta	3	4	2	3
EXERCISE - IDENTIFYING STANDARDS	Dr. Jagjeet Singh	2	4	2	3
STANDARD FOR RMNCH+A	Dr. A.K. Dutta	1	4	2	3
STANDARDS FOR SUPPORT SERVICES	Ms Surbhi Sharma	2	4	2	3
STANDARDS FOR INFECTION CONTROL	Ms Richa Sharma	2	4	2	3
STANDARD FOR QUALITY MANAGEMENT	Dr. Sushant Agarwal	1	4	2	3
KEY PERFORMANCE INDICATORS	Dr. Jagjeet Singh		3	2	3
EXERCISE GAP ANALYSIS AND ACTION PLANNING	Ms Richa Sharma	2	4		2
ROAD MAP FOR QUALITY ASSURANCE	Dr. Sushant Agarwal	2			3
	AVERAGE	1.8	3.9	2	2.9

## ERNAL ASSESSOR TRAINING, (FEEDBACK EVALUATION

31st March to 1st April 2015, National Health Mission, UT Chandigarl

## **RESPONDENTS** 3.8 2.4 2.3 2.9 3.2 3.2 2.8 2.1

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AVERAGE	23	22	21	20	19	18
2.80	3	2	3	2	3	2
2.80		2	3	3		2
2.77		2	3	3	2	2
2.86		2	3	3	2	2
2.83	3	2	3	3	4	1
2.91	3	2	3	3	4	2
2.68	3	2	3	3		1
3.04	3	3	3	4	2	3
3.35	3	3	3	4	4	4
3.00	3	3	3	4	2	3
2.91	3	2	3	4	2	3
3.14	3	3	3	4	4	4
3.11	3	3	3	4	2	2
2.93	3	2.4	3	3.5	2.8	2.4