

|                                                                | INTERNAL ASSESSOR TRAINING, (FEEDBACK EVALUATION)                  |             |     |     |     |     |     |     |     |     |     |     |     |    |    |     |     |     |    |    |    |    |     |         |      |
|----------------------------------------------------------------|--------------------------------------------------------------------|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----|----|-----|-----|-----|----|----|----|----|-----|---------|------|
|                                                                | 2nd to 3rd March 2015, National Health Mission, Jharkhand (Ranchi) |             |     |     |     |     |     |     |     |     |     |     |     |    |    |     |     |     |    |    |    |    |     |         |      |
| SESSION                                                        | FACULTY                                                            | RESPONDENTS |     |     |     |     |     |     |     |     |     |     |     |    |    |     |     |     |    |    |    |    |     | AVERAGE |      |
|                                                                |                                                                    | 1           | 2   | 3   | 4   | 5   | 6   | 7   | 8   | 9   | 10  | 11  | 12  | 13 | 14 | 15  | 16  | 17  | 18 | 19 | 20 | 21 | 22  |         |      |
| OVERVIEW OF NATIONAL QA PROGRAM                                | Dr. Nikhil Prakash                                                 | 3           | 3   | 3   |     | 3   | 3   | 4   | 2   | 4   | 3   | 4   | 2   | 3  | 3  | 3   | 2   | 3   | 3  | 4  | 3  | 4  | 2   | 3.09    |      |
| MEASUREMENT SYSTEM FOR QUALITY ASSURANCE & ASSESSMENT PROTOCOL | Dr. Deepika Sharma                                                 | 3           | 3   | 3   |     | 3   | 3   | 4   | 2   | 3   | 3   | 4   | 2   | 3  | 3  | 3   | 3   | 4   | 3  | 4  | 3  | 4  | 2   | 3.09    |      |
| STANDARD FOR SERVICE PROVISION, PATIENT RIGHTS AND INPUTS      | Dr. Nikhil Prakash                                                 | 3           | 3   | 4   |     | 2   | 3   | 3   | 4   | 2   | 3   | 3   | 4   | 3  | 3  | 3   | 4   | 2   | 3  | 3  | 4  | 3  | 4   | 2       | 3.09 |
| CASE STUDIES                                                   | Dr. Nikhil Prakash/ Dr. Deepika Sharma                             | 4           | 3   | 3   |     | 3   | 3   | 4   | 3   | 2   | 3   | 3   | 4   | 2  | 3  | 3   | 3   | 3   | 4  | 3  | 4  | 3  | 4   | 2       | 3.14 |
| STANDARD FOR GENERAL CLINICAL SERVICES                         | Dr. Deepika Sharma                                                 | 3           | 3   | 4   |     | 3   | 3   | 3   | 3   | 3   | 3   | 4   | 2   | 3  | 3  | 3   | 2   | 3   | 3  | 4  | 3  | 4  | 2   | 3.05    |      |
| STANDARD FOR SPECIFIC CLINICAL SERVICES                        | Dr. Nikhil Prakash                                                 | 3           | 3   | 3   |     | 2   | 3   | 4   | 4   | 2   | 3   | 3   | 4   | 3  | 3  | 3   | 3   | 2   | 4  | 3  | 4  | 3  | 4   | 2       | 3.09 |
| STANDARD FOR RMNCH+A                                           | Dr. Nikhil Prakash                                                 | 3           | 3   | 2   |     | 3   | 3   | 4   | 4   | 2   | 3   | 3   | 3   | 3  | 3  | 3   | 2   | 4   | 3  | 4  | 3  | 4  | 3   | 3.09    |      |
| STANDARDS FOR SUPPORT SERVICES                                 | Ms Surbhi Sharma                                                   | 3           | 3   | 3   |     | 2   | 2   | 4   | 4   | 2   | 3   | 2   | 3   | 3  | 3  | 3   | 2   | 2   | 3  | 3  | 4  | 3  | 4   | 2       | 2.86 |
| STANDARDS FOR INFECTION CONTROL                                | Dr. Deepika Sharma                                                 | 4           | 3   | 3   |     | 2   | 3   | 3   | 3   | 3   | 3   | 4   | 3   | 3  | 3  | 3   | 2   | 3   | 4  | 3  | 4  | 3  | 4   | 2       | 3.09 |
| STANDARD FOR QUALITY MANAGEMENT                                | Ms Surbhi Sharma                                                   | 3           | 3   | 2   |     | 2   | 2   | 4   | 3   | 2   | 3   | 2   | 3   | 3  | 3  | 3   | 3   | 2   | 4  | 3  | 4  | 3  | 4   | 2       | 2.86 |
| KEY PERFORMANCE INDICATORS                                     | Dr. Jagjeet Singh                                                  | 3           | 2   | 3   |     | 3   | 2   | 4   | 4   | 2   | 3   | 2   | 4   | 3  | 3  | 3   | 3   | 2   | 4  | 3  | 4  | 3  | 4   | 2       | 3.00 |
| EXERCISE GAP ANALYSIS AND ACTION PLANNING                      | Ms Surbhi Sharma                                                   | 3           | 3   | 2   |     | 3   | 3   | 4   | 3   | 2   | 3   | 2   | 3   | 2  | 3  |     | 3   | 2   | 3  | 3  | 4  | 3  | 4   | 2       | 2.86 |
| ROAD MAP FOR QUALITY ASSURANCE                                 | Dr. Deepika Sharma                                                 | 4           | 3   | 2   |     | 3   | 3   | 4   | 3   | 2   | 3   | 2   | 4   | 2  | 3  |     | 3   | 3   | 3  | 3  | 4  | 3  | 4   | 2       | 3.00 |
|                                                                | AVERAGE                                                            | 3.3         | 2.9 | 2.8 | 2.6 | 2.8 | 3.7 | 3.5 | 2.2 | 3.1 | 2.6 | 3.7 | 2.5 | 3  | 3  | 2.9 | 2.3 | 3.5 | 3  | 4  | 3  | 4  | 2.1 | 3.02    |      |
|                                                                |                                                                    |             |     |     |     |     |     |     |     |     |     |     |     |    |    |     |     |     |    |    |    |    |     |         |      |