

Service Providers Training (Batch 2) 28th -30th January 2015, Bhubneswar, Odisha

DAY 1

S.No	Topic	Speaker	Service Providers Training (Batch 2), 28th -30th Jan													
			1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	Principles and Steps in Implementation of Quality Assurance Programme	Dr.Parminder Gautam	5	5	5	4	4	3	5	3	5	4	4	5	4	5
2	Overview of National Quality Assurance Standards and Measurement System	Dr. Deepika Sharma	5	5		4	3	3	3	4	4	3	2	4	4	5
3	Group Exercise [Formation of Quality Improvement (QI) Team]	Dr. Sushant Agarwal	5	4	4	5	4	3	4	4	4	3	4	3	4	
4	Patient Rights & Satisfaction - Measuring & Improving	Dr. Nikhil Prakash	5	4		4	3	3	4	4	4	3	3	3	4	4
5	Key Performance Indicators (KPI) - Measurement & Analysis	Ms. Richa Sharma	5	4	4	3	3	3	4	3	4	3	3		4	5
6	Internal Assessment	Dr. Sushant Agarwal	5	4	5	3		3	4	3	4		3	3	4	5
7	Exercises on Assessment & Gap Analysis	Dr. Sushant Agarwal	5	5	5	3	4	3		3	4	4	3	3	4	3
8	Prioritization & Action Planning for Improvement	Dr.Parminder Gautam	5	4	5	5		3	5	4	5	4	3	5	4	
AVERAGE			5	4.37	4.66	3.87	3.5	3	4.14	3.5	4.25	3.43	3.12	3.71	4	4.5

DAY 2

1	Hospital Infection Control	Ms. Surbhi Sharma	5	4	4	3	4	3		3	3	4			4	5
2	Clean Hospital - Waste & Facility Management	Dr. Sushant Agarwal	5	4	4	4	4	3	4	3	4	4		2	4	
3	Patient Safety	Dr. Nikhil Prakash	5	4		3	4	3	3	3	5		4	2	4	4
4	Clinical Audits - (Medical, Death, Prescription and Infection Control Audits)	Dr. Parminder Gautam	5	4		4	4	3	4	4	5	3	3	4	4	3
5	Exercise on Clinical Audit	Ms. Richa Sharma	5	4		3	4	3	4	4		3	3		4	4
6	Documentation for Quality Assurance - Standard Operating Procedure (SOPs)	Dr. Parminder Gautam	5	4	5	4	5	3	4	2	5	4	4	5	4	3
7	Quality Assurance in Laboratories	Ms. Richa Sharma	5	4		3	4	3	4	2	4	4	3	3	4	3
8	Exercise on Drafting & Review of Standard Operating Procedures (SOPs)	Dr. Nikhil Prakash	5	4	5	3	4	3	4	3	5	3	4	3	4	4
AVERAGE			5	4	4.5	3.37	4.12	3	3.85	3	4.43	3.57	3.5	3.16	4	3.71

Day 3

1	Free Drugs & Inventory Management	Dr. Parminder Gautam,	5	4	5	5	4	3	5	2	5	4	4	2	3	3
2	Quality Assurance In Maternal Health Services	Dr. Nikhil Prakash	5	4	5	3	4	3	4	4	5	3	4	3	3	3
3	Group Work on Quality Team meeting	Dr. Jagjeet Singh	5	4	1	3	5	3	4	3	4	4	3	3	3	3
4	Road Map for Quality Assurance	Dr. Nikhil Prakash	5	4				3	4	3	5	3	3	5		3
AVERAGE			5	4	3.67	3.67	4.33	3	4.25	3	4.75	3.5	3.5	3.25	3	3

January 2015, Bhubneswar		
15	16	17
4	5	3
4	4	4
3	4	3
4	4	4
3	4	4
4	5	3
	4	3
5	4	4
3.86	4.25	3.5
4	4	
4	4	3
	4	3
5	4	3
4	4	3
	4	4
	4	3
	4	3
4.25	4	3.14
5	4	3
4	5	3
3	4	3
	4	3
4	4.25	3

Odisha, Day 1																					Average Score
18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	
5	5	4	5	5	4	4	5	4		4	5	3	4	4	5	4	3	4	5	4	4.3
5	5	3	5	4	3	3	4	4		3	4	3	2	4	3	4	3	4	5	3	3.75
5	5	3	5	5	4	2	4	4		4	2	3	3	5	3	4	3	4	5	3	3.8
5	5	3	5	4	3	4	4	4		3	2	3	3	5	4	4	3	4	5	4	3.8
5	4	3	4	4	3	4	4	3		3	2	3	2	5	3	4	3	4	5	4	3.64
5	5	3	4	5			4	4		3	2	2	3	4		4	3	4	5	4	3.81
5	5	3	5	5	3	5	4	4		3	2	3	3	4	3	4	3	4	5	4	3.80
5	5	3	5	5	5	5	5	4		3	4	4	4	4	5	4	3	4	5	4	4.31
5	4.87	3.12	4.75	4.62	3.57	3.86	4.25	3.87		3.25	2.87	3	3	4.37	3.71	4	3	4	5	3.75	3.9
5		3	4		3	5	4		5	2	4	3	5		4	3	3		4	3	3.79
5	4	3	4	4	4	5	4	4	5	2	4	2	5	4	4	3	4	4	3	3	3.77
5	4	3	5	4	3	4	4	4		2	3	3	4	4	4	3	4	5	4	4	3.73
5	4	3	4	4	4	3	5	4	5	4	5	2	5	4	4	3	3	5	3	4	3.92
5	4	3	4	5	3	4	4	4	4	2	4	3	5	4	4	3	3	5	3	3	3.74
5	4	4	4	5	3	3	4	4	5	5	3	4	5	5	4	3	4	5	4	3	4.08
5	4	4	4	4	4	4	4	4	5	4	4	3	5	4	4	3	4	5	4	3	3.83
5	5	4	4	5	3	5	4	4	4	2	3	3	5	5	4	3	4	5	4	3	3.9
5	4.14	3.37	4.12	4.43	3.37	4.12	4.12	4	4.71	2.87	3.75	2.87	4.87	4.28	4	3	3.62	4.86	3.62	3.25	3.87
5	4	3	5	5	5	5	5	4	5	4	5	5	3	5	5	4	3	3	5	3	4.13
5	4	3	4	4	3	5	4	4	4	4	2	3	3	5	5	4	3	3	5	4	3.84
5	3	4	4	5	4	5	4	2	5	4	2	4	3	5	4	4	3	4	5	4	3.71
5	5	3	4	5	3					4	2		3	5		4	3	3	5	4	3.81
5	4	3.25	4.25	4.75	3.75	5	4.33	3.33	4.66	4	2.75	4	3	5	4.66	4	3	3.25	5	3.75	3.89