



Strategy to target more number of Health facilities for NQAS Certification ANDHRA PRADESH

State Quality Division

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The Motto of the State of Andhra Pradesh is to provide Comprehensive and Quality Health services at all public health facilities to every citizen coming to the facilities and also to deliver Quality **outreach** services .

In order to achieve that objective, the AP Govt has taken up implementing NQAS recommended by GOI in all DH/AH/CHC/MCH/PHC/UPHC and HWCs and LaQshya standards in all facilities providing MCH services. The government has decided to implement NABH Standards in all Teaching Hospitals.





State of Andhra Pradesh is committed to provide Quality Health care services to its citizen. In order to provide Quality Health care services, State is decided to ensure the following in Two Years.

- Up-gradation of all Sub Centres, Primary Health Centres, Community Health Centres, Sub-Division Hospitals and District Hospitals as per IPHS Standards.
- 2. All the Services provided at SC, PHC, CHC, SDH and DH shall be as per NQAS Standards.
- 3. Every Labour Room and Maternity ward (irrespective of Number deliveries conducted as per mortality) shall be as per LaQshya Standards.
- 4. All the Teaching Hospitals shall provide the services as per NABH Standards.
- 5. All the Private Hospitals (which are empanelled in State Insurance authority) shall implement NABH Standards.





In order to ensure the above, following actions initiated / implemented :-

- i. Sanctioned 6868 of New posts of Medical Paramedical and Nursing for PHC to DH.
- ii. All the PHCs upgraded as 24 x 7.
- iii. Approved for fill up all the vacant posts and New posts from SC to TH
- iv. Implementation of NQAS : PHCs, CHCs, SDH and DH shall implement NQAS Standards.
- v. All the Teaching Hospitals shall implement NABH Standards.
- vi. Sanctioned New Buildings and renovation of Buildings taken up in a big way with Rs.1950 Cr under Nadu Nedu (Then and now) Programme.





Implementation of NQAS in the State :-

- 1) State as part of its health policy, decided to ensure that all the Health facilities from DH to SC shall be NQAS compliment.
- 2) State has designed the following strategies for implement the NQAS.
 - 1) Vertical implementation strategy
 - 2) Horizontal implementation strategy
 - 3) Quality improvement as regular Job Chart
 - 4) Involvement of top management at state and District level





Vertical implementation strategy :-

- 1. All the State Programme Officer, Joint Directors, Additional Directors were Trained extensively on NQAS. They have prepared action plan to ensure Every check / provision / Standards of the check list is implemented in all facilities in their area.
- 2. These action plans are implemented in all facilities from DH to SC.
- 3. SPO / JD/ Addl Directors shall ensure that closure of the identified Gaps in Baseline assessment of facility.
- 4. Certain procurements made centrally to save time and funds.





Horizontal implementation strategy : -

- 1. All the facilities shall implement the Programmes irrespective of whether certified or not certified.
- 2. Quality Assurance Committees constituted in every facility and intensive training impacted to them in NQAS.
- 3. Every employee of facility was trained in NQAS and his / her role in NQAS implementation.





Quality improvement as regular Job Chart : -

- 1. Principal Secretary reviews the programme of Quality in public Health facilities on monthly basis.
- 2. MD, NHM review programme on weekly basis.
- 3. All District Level Joint Collectors (IAS Officer) made in charge of Quality Assurance Programme.





NQAS Dash Board

Comprehensive Check list

Quality Assurance Day in 5th of every month

District wise ranking

Appreciation awards concern Certified facility to Motivate to staff

Obtain Statuotary requirements-Involment Top level mangment

Kayakalp Online Tool

90-90 Calendar developed for laQshya

Prepared State level Training Modules.



State Quality Assurance cell										
LaQshya – Ninety 90 Calendar										
	Activity	CODE	MON	TUES	WED	THUR	FRI	SAT		
OSCE	Abdominal Examination	AE	Day-1	Day-2	Day-3	Day-4	Day-5	Day-6		
Training	Assisted Feeding for Babies with Small Size	AFB								
Training	Active Management of Third Stage Labour (AMTSL)	AMTSL				COG	COG	COG		
Internal Auditing	Action Taken Reports	ATR	QMS	FLO	BLA	QS&MDPA	RKM	SDA		
Training	Base-line Assessnent, Gaps Identification, Gap Analysis, Action Plan.	BLA				нна	КРІ	QC		
Training	Operating Instructions & Trouble shooting of Bio Medical Equipment	BME								
Training	Bio Medical Waste Management	BMW	Day-7	Day-8	Day-9	Day-10	Day-11	Day-12		
Internal Auditing	BMW & Handling Audit	BMW&HA								
OSCE	CAB Approach	CAB	COG	COG	COG	COG	COG	COG		
OSCE	Cervical Dilatation	CD	IA	РС	UR	ІСР	GRM	PS		
Training	Conducting Normal Delivary	CND	EWB			MA	KPI	QCs		
Activity	Closure of Gaps Identified & Supervision & Monitoring	COG								
Training	Counselling of Mother and Relatives	COM&R	Day-13	Day-14	Day-15	Day-16	Day-17	Day-18		
Drill	Cleaning Protocols	СР								
Training	Processing of Items for Reuse, CSSD/SSU Process Flow	CSSD/SSU	COG	COG	COG	COG	COG	COG		
Drill	Essential New Born Care	DENC	VP&P	DSM&B	СОМ	EBC	MOE	РРН		
External Auditing	District Level Quality Audits	DLQA	AE		PPE	ICA	ATR	DQAU		
Drill	Management of Birth Asphyxia	DMBA								
Drill	Management of Complications - Pre-eclampsia, Eclampsia	DMOE	Day-19	Day-20	Day-21	Day-22	Day-23	Day-24		
Drill	Normal Delivery	DND								
Training	Rational use ; Dos and Don'ts of Uterotonics	DOs &Don'ts	COG	COG	COG	COG	COG	COG		
Drill	Management of Complications - PPH	DPPH	МРРН	ММІ	РРТСТ	RM	CND	AMTSL		
Review Meeting	District Level by District Collector/DCHS/DMHO - DQAC	DQAC	НВ		EBC	PSA	QT/PF	DQAC		
Review Meeting	District Level by DCHS/DMHO/Pos - DQAU	DQAU								





Health, Medical And Family Welfare Department





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Key Achievement





THE WAY FORWARD: OUR AIM IS TO GET ALL HEALTH FACILITIES QUALITY CERTIFIED BY MARCH 2023.

THANK YOU