

# Overview of IT initiatives under NQAS

**Presented By –**  
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## About CDAC

**Premier R&D organization of the Ministry of Electronics & Information Technology (MeitY)**

**20+ YEARS OF  
EXCELLENCE**



**ISO 27001 Certified**

**Alliance: PostGresEnt-DB, Red-Hat, CIMS, NRC-Pune**

**12 Centers across India**

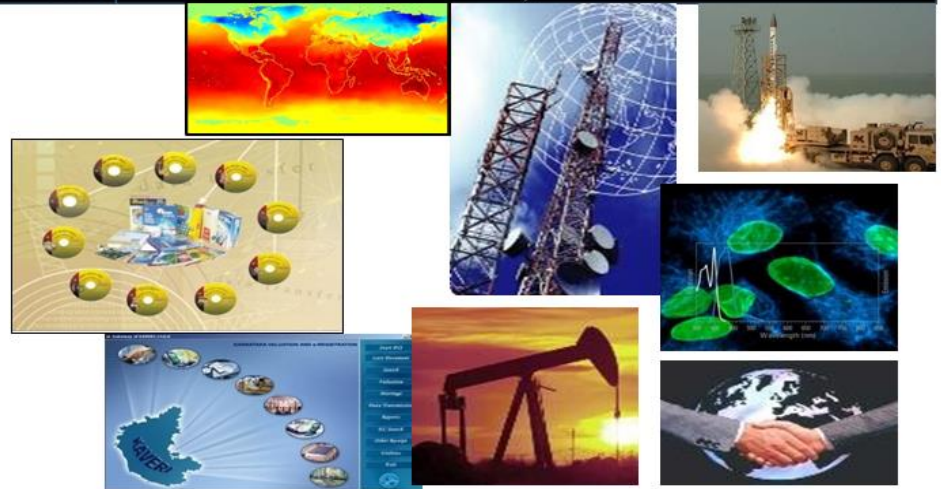
A photograph of a hand placing a stone on top of a stack of other stones, set against a blue sky with some clouds. The stones are stacked vertically, and the hand is positioned at the top, about to place the final stone.

To emerge as the premier R&D Institution for the design, development and deployment of world class electronic and ICT solutions for economic & human advancement.

# Thematic Areas



- Embedded Systems
- Speech & Natural Language Processing
- e-Governance
- Integrated Data Center (IDC)
- Education and Training
- Health Informatics





## CDAC'S Integrated Products

*e-Sushrut*

Hospital Management  
Information System

*e-Upkaran*

Equipment Maintenance  
and System Management

*e-RaktKosh*

Centralized Blood Bank  
Management System

*SLCMS*

Student Life Cycle  
Management System

*e-Aushadhi*

Drugs & Vaccine Supply  
Chain Management  
System

*HFMS*

Human Resource &  
Financial Management  
System

*GMEI*

Generic Medical  
Equipment Interface



Mobile Dashboards,  
Centric Portal Apps,  
Citizen



## Experience & Implementations

More than 180+  
Implementations of  
e-Sushrut



SGPGI, MGIMS, RIMS, IGMCI,  
SMS, PGIMER, NIMS, AIIMS  
and many more...



State-wide Implementation  
in Rajasthan, Telangana,  
Maharashtra, Odisha and  
Punjab



2000+ Blood Banks  
integrated  
nationwide



Drugs & Vaccine Supply Chain  
Management  
running across 18 States



National Level Programs for  
Family Planning, TB, Central  
Dashboard for Supply Chain

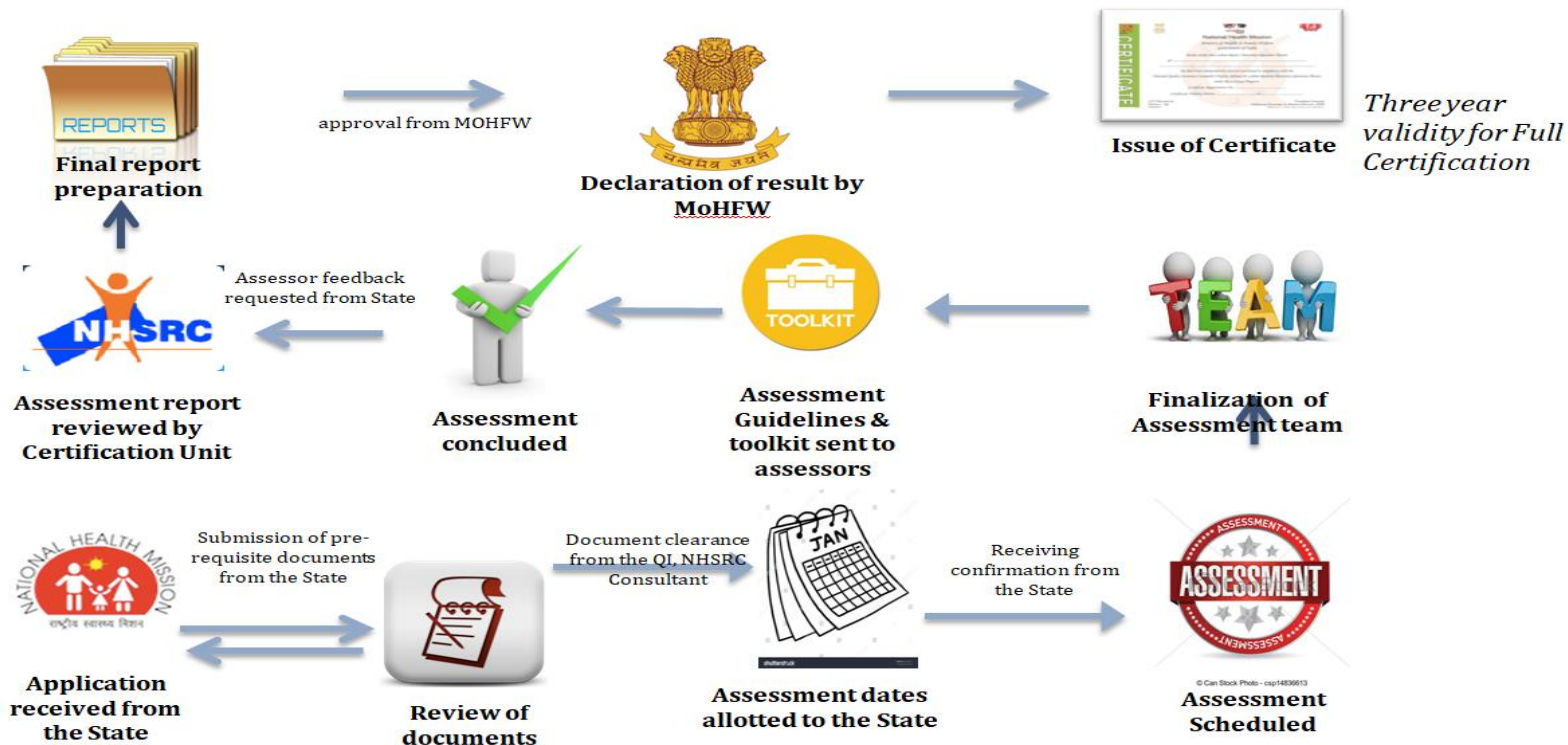


# Association of





# Certification Process





# SCOPE

- C-DAC undertake to design, develop, Implement the certification process for the purpose of:

Assessment of primary, secondary and tertiary care public health facilities i.e. District Hospitals, Sub-Divisional Hospitals, Community Health Centers, Primary Health Centers, Urban Primary Health Centers and HWC for NQAS / LaQshya certification etc.

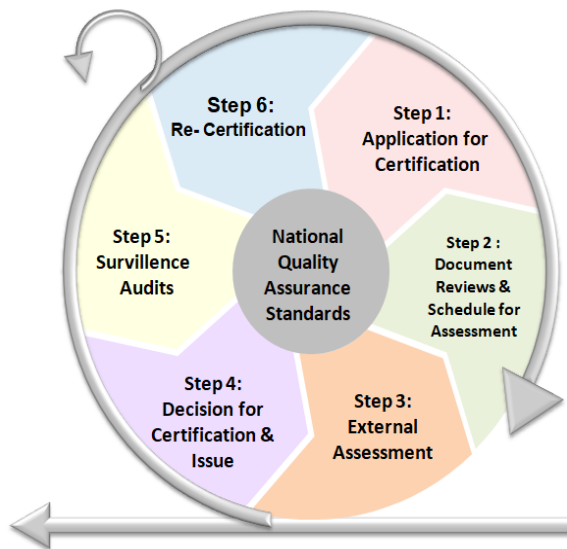
Surveillance assessment of public health facilities certified at national level.

## Operational Support

- Safe to Host
- Training
- Master Data Creation & Configuration
- Integration with other IT system

## Support services

- Implementation & Technical Support
  - Help Desk at NHSRC
  - Project Management Support
- Application Software Support
- Data Center Hosting in CDAC DC





# SaQsham

(Strengthening Quality and Safety of Health Facilities Assessments)

Launched on 5<sup>th</sup> May, 2022

By

**Dr. Mansukh Mandaviya**

Hon'ble Health Minister

# About SaQsham

- Through SaQsham, the entire Quality Certification process will be automated and integrated into an Enterprise Workflow System to automate the National Quality Certification process for health facilities.
- System will provide external assessment of primary & secondary care public health facilities i.e. District Hospitals, Sub- Divisional Hospitals, Community Health Centres, Primary Health Centres, Urban Primary Health Centres and HWC for NQAS (LaQshya /Any Other Scheme/ Virtual) certification
- Creation of dashboard for real time monitoring of Quality status including KPI's @ National, State, and District Level.

# Key Stakeholders

- MoHFW
- NHSRC
- State NHM
- State Quality Assurance Officer
- District NHM and Quality Assurance Officer
- Certified Internal and external assessors
- Hospital Quality Team/Administrators

# Touch Points in Software

- Preparing the Application (Level-1 Assessment), Health Facility/District/State Consultant with configurable multiple level approval (District/Region/State).
- Receipt and Desk Audit of the Application, QI NHSRC Consultant with intimation to Certification Cell
- Preparing Assessment Schedule , Assignment of Assessors , Assessors Desk
- Assessment of Application
- Result Preparation
- Result Communication
- Feedbacks
- Surveillance
- Appeals

# SaQsham Portal Login Screen

**Please Enter Your Information**

Username

Password

Captcha

08541b

Login

Register New User

**SaQsham**  
Strengthening Quality and Safety  
in Health Facilities Assessment

**Quality Assurance**

**ABOUT US**

SaQsham is an online portal wherein nation-wide health centers and public health facilities can come up for national level certification. This portal has been developed for National Quality Assurance Programme under National Health Mission (NHM) with an objective of assuring Quality Services at Public Health Facilities, and also to improve it further for enhanced users' experience at the facilities. This provides a step-by-step approach for conducting Quality assessment by providing a holistic view to QA assessors on methodology and scope of work.



Objectives










1. To build an institutional framework mechanism for conducting Quality Assessments in health facilities.
2. To maintain a repository of NQAS Certification.
3. To guide assessors in understanding technical and managerial aspects of QA assessment.

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# Register as a User

 Registration Form 

State Nodal Officer 	Delhi 
Delhi Nodal Officer 	9876975432 
nodalofficer@gmail.com @	Delhi 
captcha 	
 	
 Register	

- SaQsham provides the option for the user to register online.

# Approval of Users for Registration

SaQsham

Profile x Hold Cancel Assessment x Scheduled Assessment x Provisional User List x

Provisional User Master List

Status : Active

Search:





<input type="checkbox"/>	User Type	User Name	FacilityName /FacilityTypeNa me	Region /Ditric	Mobile No	EmailId	Entery Date	Approval Date	State	Status	Action
<input type="checkbox"/>	Facility Incharge	vinod singh	Dr Baba Saheb Ambedkar Hospital Rohini District Hospital	North West	9958096383	vinodsengar2002@gmail.com	12-Jul-2022	-	Delhi	Pending for approve	Approve
<input type="checkbox"/>	Facility Incharge	DH_KIran	A and U Tibbia College/District Hospital	Central	7689767687	kiran@gmail.com	08-Jul-2022	-	Delhi	Pending for approve	Approve
<input type="checkbox"/>	Facility Incharge	Bali Nursing Home	Bali Nursing Home/Sub-District Hospital	Central	9971070669	anishasharma@cdac.in	07-Jul-2022	07-Jul-2022	Delhi	Approved	-

- This will help allowing the approved users to be created.



# Reset Password

The screenshot displays the SaQsham HR Management interface. The top navigation bar includes the SaQsham logo, a search bar, and user information (Welcome, SQAU Delhi). The left sidebar shows the navigation menu with categories like Masters, HR Management, Services, Reports, and Messages. The main content area is titled 'DQAU Master List' and shows a table of active users. The table has columns for Select, State, District, Consultant Name, Mobile No., Email, Mapped Login Id, and Action. The first entry is for Elizabeth George, with Mobile No. 7011171627 and Email qualitydpmu@gmail.com. The bottom of the table indicates 'Showing 11 to 11 of 11 entries' and includes pagination controls.

Select	State	District	Consultant Name	Mobile No.	Email	Mapped Login Id	Action
<input type="checkbox"/>	Delhi	South West	Elezabeth George	7011171627	qualitydpmu@gmail.com	dqau_delhi_4	   

- In case the allotted credentials are no more with the old user, the approving authority will have the option to reset the password and provide it to the new user.

# Application Filing

SaQsham

Services

- Facility Setup
- Assessment Applications
  - Manage Assessment
  - External Assessor Evaluation
- Help
- Change Password
- Messages

Dashboard Manage Assessment

Assessment List [+ Create New Assessment](#)

Status: Active

Search:

Application No.	Program Mode / Program	Applied No. of Departments	Creation Date / Submitted Date	Last Update	Status	Action
SCL220714137007_01	Physical/LaQshya	2	19-Jul-2022	19-Jul-2022	Assessment In-Complete for version 1	<a href="#">Proceed</a> <a href="#">Delete</a>
SC2207576001_01	Physical/NQAS	7	11-Jul-2022 / 11-Jul-2022	11-Jul-2022	Document Generation Done	<a href="#">View Application</a>

Showing 1 to 2 of 2 entries

Previous 1 Next

STEP 1

Dashboard Manage Assessment

Create Assessment » Add

\*Select Program Mode: Physical

\*Certification For Program: LaQshya

Select Department Name \*

Showing all 2

Filter

Labour Room

Maternity OT

Empty List

Filter

\*Only facility mapped departments will be displayed in left box (Use Facility Setup -> Facility Department Mapping)

[Submit](#) [Reset](#) [Back](#)

STEP 2

SaQsham

Masters

- Profile
- Pending Request

Services

- Hold Cancel Assessment
- Scheduled Assessment
- Assessment Applications
  - Provisional User List
  - Pending Request
- Help
- Change Password
- Reports
- Messages

Report Management Master » Add

\* Facility Report Type: Select Value

\* Select Report Date: dd-Mmm-yyyy

\* Report Valid From: dd-Mmm-yyyy

\* Report Valid To: dd-Mmm-yyyy

Score (%): Enter Score

Upload Report File: [No File ...](#) [Choose](#)

File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip )

STEP 3

Document Verification Checklist						
Final Remarks: -						
S.No	Name of Document	Document Parameters	Corrected/Reference Document	Remarks History	Remarks	
1	* Filled application form along with the Hospital data sheet	Yes	<a href="#">file_getAss...</a>	<a href="#">No File ...</a> <a href="#">Choose</a>	<input checked="" type="checkbox"/>	
2	* Names of the Department to be assessed	Yes	<a href="#">file_checklis...</a>	<a href="#">No File ...</a> <a href="#">Choose</a>	<input checked="" type="checkbox"/>	
3	* Latest LR Assessment Checklist validated by SQAU	Yes	<a href="#">file_checklis...</a>	<a href="#">No File ...</a> <a href="#">Choose</a>	<input checked="" type="checkbox"/>	
4	* Latest OT Assessment Checklist validated by SQAU	Yes	<a href="#">file_checklis...</a>	<a href="#">No File ...</a> <a href="#">Choose</a>	<input checked="" type="checkbox"/>	
5	Standard Operating Procedures for LR & OT	Yes	45454	<a href="#">No File ...</a> <a href="#">Choose</a>	<input checked="" type="checkbox"/>	

STEP 4

17

# Application Approval Screen

SaQsham

Profile x Pending Request x

Pending Request List

Status : Active

Search:




<input type="checkbox"/>	Application No.	Facility Name /Basic Type	Program Mode / Program	Applied No. of Departments	Applied Date	Status	Last Update Details	Action
<input type="checkbox"/>	DHL2207160000003_01	Pt. Madan Mohan Malviya Hospital /District Hospital	Physical/LaQshya	2	19-Jul-2022	Assessment Submitted by Facility & Pending for Receive by DQAU	-	<button>Pull Request</button>
<input type="checkbox"/>	SDHNM2207160000002_01	Swasthik Hospital /Sub-District Hospital	Physical/NQAS & MusQan (Both)	19	17-Jul-2022	Assessment Pulled Up by State Consultant	Self (17-Jul-2022)	<button>Proceed</button>

Showing 1 to 2 of 2 entries

Previous 1 Next

- In case the DQAU responsible for approving the application and sending it to SQAU is unable to process the application, the SQAU has the option of directly pulling the application and approving it.

# Clousure Look -SQAU Approval Screen

<input checked="" type="checkbox"/>	SC2207241001_01   	DIWANCHERU VU-1 /Community Health Center(Comm unity Health Center)	Physical/Mus Qan	4	11-Jul-2022	Document Genaration Done	Self (11- Jul-2022)	<a href="#">View Application</a>
Application Pending Since		8 day(s)			Days remaining for submission		22 day(s)	
Facility Address		3-78 , Regulacheruvu , Near Watertank , Diwancheruvu			View Details		<a href="#">Hospital DataSheet</a> <a href="#">Checklist</a> <a href="#">Facility Reports</a>	

Showing 1 to 4 of 4 entries

Previous

1

Next

# View Application Form as received from Facility

Application



## APPLICATION FORM FOR EXTERNAL CERTIFICATION OF QUALITY OF SERVICES

No. 01/05/09/18

Date: 19-Jul-2022

o Kindly Fill the form in BLUE Ink only

State Quality Assurance Committee

.....  
.....

To,  
Joint Secretary (Policy)  
Ministry of Health & Family Welfare Government of India  
Nirman Bhawan, Maulana Azad Road, New Delhi-110011

### REQUEST FOR ASSESSMENT OF HEALTH FACILITY FOR QUALITY CERTIFICATION

Sir,

We are happy to inform that Quality Assurance Programme at following Health facility in the State/UT has made substantial progress and the health facility has scored 67.9 (percentage of marks obtained in SQAC Assessment)-

Full Address: Plot no. 54, Sec-12/A , Opp. Bal Bharti School , Dwarka, New Delhi ,

Name Of The Health Facility: Shree Hospital

Hence, we request you to issue instructions for assessment of the health facility for the MoHFW GoI Quality Assurance certification. Detail information on the health facility is given in the attached Appendix-I.

Thanking You.

Yours Sincerely

(-----)

Chairperson SQAC

Close


# View Filled Datasheet as received from Facility

Hospital Data Sheet	
1(a). Name of Health Facility as per official records	Shree Hospital
1(b). NIN ID	1116548155
2. Complete Postal Address with PIN	Plot no. 54, Sec-12/A , Opp. Bal Bharti School , Dwarka, New Delhi , South West 110075
3. Contact Details	<b>Phone:</b> <b>Mobile No.:</b> 9540414567 <b>Email:</b> shreehospital.dwarka@gmail.com
a. SQUA	<b>i. Nodal Officer-</b> Dr. Monika Rana <b>ii. Email -</b> kmanika1960@yahoo.co.in <b>iii. Mobile No.-</b> 9811484474 <b>iv. Score of the Facility on SQUA Assessment-</b> 67.9
b. DQAU	<b>i. Nodal Officer-</b> Dr. Monika Rana <b>ii. Email -</b> kmanika1960@yahoo.co.in <b>iii. Mobile No.-</b> 9811484474 <b>iv. Score of the Facility on DQAU Assessment-</b> 67.9
c. Facility Incharge	<b>i. Incharge Name-</b> <b>ii. Email-</b> <b>iii. Mobile No.-</b> <b>iv. Score of the Facility on Internal Assessment-</b> 67.9
4. Nearest Railway Station	
5. Nearest Airport	
Details of Hospital	
a. Application for Assessment under	NQAS
b. Existing functional departments	<b>Number:</b> 20 <b>Name:</b> Accident and Emergency, OPD, Labour Room, Maternity Ward, IPD, NRC, Paediatrics Ward, SNCU, ICU, Operation Theatre, Post-Partum Unit, Blood Bank, Laboratory Radiology, Pharmacy, Auxiliary Services, Mortuary, General Administration


# View the Chain of Events

Chain of Events


19-Jul-2022 17:00

 Proposed Dates Rejected & Rescheduled by Swasthik Hospital


19-Jul-2022 17:00

 Dates Reviewed but decision pending by Swasthik Hospital


19-Jul-2022 16:59

 Modify Dates Proposed for Assessment & Sent to Facility , Receive Pending at Facility by Mr. Divyanshu Bhardwaj


19-Jul-2022 16:59

 Dates Proposed for Assessment & Sent to Facility , Receive Pending at Facility by Mr. Divyanshu Bhardwaj


19-Jul-2022 16:58

 Assessment Request Accepted by Dr. Sushant Aggarwal

19-Jul-2022 16:58

 Assessment Document Verification Done by Dr. Sushant Aggarwal

19-Jul-2022 16:58

 Assessment Request Received by Dr. Sushant Aggarwal

19-Jul-2022 16:53

- SQUAU will be able to view all the events that have been happening with that particular application.



# View Proposed Dates History

Assessment Schedule History

Cycle No.	Iteration No.	Date	Proposed By	Proposed Date		
1	1	19-Jul-2022 16:59:44	Mr. Divyanshu Bhardwaj	20-Jul-2022 To 21-Jul-2022		
1	2	19-Jul-2022 16:59:44	Mr. Divyanshu Bhardwaj	26-Jul-2022 To 27-Jul-2022		
		Date	Reschedule By	Remarks	Reschedule Date 1	Reschedule Date 2
		19-Jul-2022 17:00:35	Swasthik Hospital	please reschedule	22-Jul-2022 To 23-Jul-2022	26-Jul-2022 To 27-Jul-2022

Close

- SQAU will be able to view the dates that have been proposed by the Certification Cell and the facility as well.

# SQAU Approval Cont....

Application Details

Name of Health Facility: Shree Hospital

Full Address: Plot no, 54, Sec-12/A , Opp. Bal Bharti School , Dwarka, New Delhi ,

District: South West

State: Delhi

Pin Code: 110075

Phone: 9540414567

Application Details

Application No.: SDHN220714137009\_01

Applied for: NQAS

Applied Department: Accident and Emergency, Auxiliary Services, Blood Bank, General Administration, Laboratory, Labour Room, Maternity Ward, Mortuary, Operation Theatre

Application Applied Date: 19-Jul-2022

Application Received Date: 19-Jul-2022





Application Status: Assessment Pulled Up by State Consultant


Application & DataSheet

Document Verification Checklist

Application & DataSheet

#	Document Name	View/Download
1	Application Form For External Certification Of Quality Of Service	<a href="#">View &amp; Print</a>
2	Hospital Datasheet	<a href="#">View &amp; Print</a>

S.No.	Report Type	Report Date	Report From Date	Report To Date	Score (%)	File
1	Internal Assessment Report	06-Jul-2022	NA	NA	67.9	<a href="#">file_nhsrc-logo_22Mar2022-17_12_26_19Jul2022-17:49:52.png</a>  
2	DQAU Assessment Report	05-Jul-2022	05-Jul-2022	04-Jul-2023	67.9	<a href="#">file_nhsrc-logo_22Mar2022-16_41_59_19Jul2022-17:54:40.png</a>  

 File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | PNG | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip ).File name should be in proper format and only some special character are allowed,(i.e. - and \_)

The SQAU User will be able to add SQAU Reports from the Add More button.

← Add More

Next →

# SQAU Approval Cont...

Report Management Master » Add



\* Facility Report  
Type

SQAU Assessment Report



\*Select Report  
Date

12-Jul-2022

\*Report Valid  
From

12-Jul-2022

\*Report Valid To

11-Jul-2023


Score (%)

67.9

Upload Report  
File

[file document 07Jul2022-14\\_...](#)



 File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | PNG | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip )



Submit



Reset

Close

# Filled DVR as received from Facility

- SQAU will have the option to draft save the application, approve it and send to next level or to revert the application.

Application & DataSheet
Document Verification Checklist

Document Verification Checklist

Final Remarks: ok ✓

S.No	Name of Document	Document Parameters	Corrected/Reference Document	Remarks History	Remarks
1	*Signed Application Form	Yes	<a href="#">file_document_19jul2...</a> No File ... Choose	✓	
2	Name of the department to be assessed (LR/MOT/Both)	Yes 2	No File ... Choose	✓	
3	*Office Order of Quality Circle Formation of LR and MOT	Yes	<a href="#">file_nhsrc-logo_22Ma...</a> No File ... Choose	✓	
4	*Quality Policy & Objectives of LR & MOT	Yes	<a href="#">file_nhsrc-logo_22Ma...</a> No File ... Choose	✓	
5	*Latest LaQshya Assessment Checklist Validated by SQAU	Yes	<a href="#">file_document_07jul2...</a> No File ... Choose	✓	
6	*SOP of LR & MOT	Yes	<a href="#">file_document_07jul2...</a> No File ... Choose	✓	
7	*LaQshya Indicators - As per Annexure C (Last 3 months)	Yes	<a href="#">file_document_07jul2...</a> No File ... Choose	✓	
8	*OSCE Report of Assessment done in last one year	Yes	<a href="#">file_document_07jul2...</a> No File ... Choose	✓	
9	*Documents in respect of 6 Rapid Improvement Cycle	Yes	<a href="#">file_document_07jul2...</a> No File ... Choose	✓	

\* Remarks

File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | PNG | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip )

Draft Save
Accept & Send to Next Level
Revert Application
Back

# Application Revert

SaQsham

Masters

Services

Assessment Applications

Reports

Messages

Hold Cancel Assessment

Scheduled Assessment

Provisional User List

Pending Request

Help

Change Password

Profile

Scheduled Assessment

Pending Request

5	*Last 3 months data of Key Performance Indicators (KPI)	Yes	<a href="#">_file_getAsses...</a>	No File ...	Choose	✓
6	*Latest State Assessment Report and scores (Excel Sheet)	jmh	<a href="#">_file_getAsses...</a>	No File ...	Choose	✓

View History

S.No	Version	User Type	User Name	Remarks Date	Yes/No	Input Value	Remarks	Document
1	1	Facility	GARGAON PHC	18-Jul-2022	-	-		<a href="#">_file_getAssessment_18Jul2022-16:56:42....</a>

No View History found!!

7	*Minutes of last Quality Team meeting (MOM)	Yes	<a href="#">_file_getAsses...</a>	No File ...	Choose	✓
8	*Departmental SOPs	Yes	<a href="#">_file_getAsses...</a>	No File ...	Choose	✓
9	*Quality Improvement Manual	Yes	<a href="#">_file_checklist...</a>	No File ...	Choose	✓

\* Remarks

File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | PNG | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip )






Draft Save

Accept & Send to Next Level

Revert Application

Back

# Managing Director Approval

MD Approval List							
Status : All							
Search: <input type="text"/>							
S.No.	Application No.	Facility Name /Basic Type	Program Mode / Program	Approval Date	Upload Copy	Remarks	Action
1	SDH220714137008_02  	Swasthik Hospital /Sub-District Hospital	Physical/LaQshya	19-Jul-2022	<a href="#">document_19Jul202...</a> 	approved	
Showing 1 to 1 of 1 entries							
Previous 1 Next							
 File Allowed Size is 10 MB and valid file extensions are ( pdf   jpg   png   jpeg   PNG   JPG   JPEG   PDF   doc   docx   gif   GIF   xls  xlsx   zip )							

- Scanned copy of MD Approval will be uploaded

# Modify Mission Director Details

The screenshot shows the SaQsham web application interface. The top navigation bar is blue with the SaQsham logo on the left and user information on the right. The left sidebar contains a menu with categories: Masters, HR Management, Services, and Reports. The 'Masters' category is expanded, showing 'Mission Director Master' as the selected item. The main content area is titled 'Mission Director Master List' and includes a search bar, a status filter set to 'Active', and a table with one entry. The table has columns for Select, State, Mission Director Name, Mobile No., and Email. The entry shows 'Assam' as the state and 'Dr. Lakshmanan. S' as the name. At the bottom, there are pagination controls showing 'Showing 1 to 1 of 1 entries' and buttons for 'Previous', '1', and 'Next'.

SaQsham

Masters

HR Management

SQAU Master

Mission Director Master

Services

Reports

Profile x Mission Director Master x

Mission Director Master List

Status : Active

Search:

Select	State	Mission Director Name	Mobile No.	Email
<input type="checkbox"/>	Assam	Dr. Lakshmanan. S	9435137819	mdnrhmasm@gmail.com

Showing 1 to 1 of 1 entries

Previous 1 Next

- Nodal officer will be able to change the mission director details in case of any changes



# Raise Request to Help Desk

The screenshot shows the 'SaQsham' web application interface. The top navigation bar is blue with the 'SaQsham' logo on the left and user information ('Welcome, Nodal Officer ...') on the right. A sidebar on the left contains a menu with categories: 'Masters', 'Services', 'Help', and 'Reports'. The 'Help' category is expanded, showing 'Help Desk' as the selected option. The main content area is titled 'New Ticket Raise »' and contains a form with the following fields: '\*Select State' (a dropdown menu with 'Assam' selected), '\*Select Subject' (a dropdown menu with 'Select Value' selected), '\*Select Menu' (a dropdown menu with 'Select Value' selected), and '\*Description' (a text area with the placeholder 'Enter Problem Description'). To the right of the 'Select Subject' and 'Select Menu' fields is an 'Upload File' section with a 'No File ...' button and a 'Choose' button. Below the form fields, a small text note states: 'File Allowed Size is 10 MB and valid file extensions are ( pdf | jpg | png | jpeg | PNG | JPG | JPEG | PDF | doc | docx | gif | GIF | xls | xlsx | zip ).File name should be in proper format and only some special character are allowed.(i.e. - and \_ )'. At the bottom of the form are two buttons: a green 'Submit' button and a purple 'Back' button.

- Users will be able to raise a ticket in case of any issues facing while performing any of the activities assigned.

# View Solution of raised Ticket

The screenshot displays a web application interface. At the top, there is a navigation bar with tabs for 'Profile' and 'Solutions'. The 'Solutions' tab is active. Below the navigation bar, the 'User/Ticket Details' section is visible, containing two panels: 'User Details' and 'Ticket Details'. The 'User Details' panel shows 'User Name :', 'State Name: Delhi', and 'Contact Details : /'. The 'Ticket Details' panel shows 'Menu Name : Assessor Selection' and 'Subject :Functionality'. Below this, the 'Ticket History' section is shown, featuring a table with two iterations of ticket history. The table has columns for 'Problem', 'Solution', 'Date', and 'Uploaded File'. The first iteration shows a problem 'not working properly' and a solution 'working now', both dated '15-Jul-2022'. The second iteration shows a problem 'etration 2' and a solution 'its working now', also dated '15-Jul-2022'. The table is followed by a 'Status' bar with a 'Close' button.

**User/Ticket Details**

**User Details**

- ▶ User Name :
- ▶ State Name: Delhi
- ▶ Contact Details : /

**Ticket Details**

- ▶ Menu Name : Assessor Selection
- ▶ Subject :Functionality

**Ticket History**

Iteration No. 1					
Problem	not working properly	Date	15-Jul-2022	Uploaded File	_file_User Manual_15jul2022-11:38:37.docx
Solution	working now	Date	15-Jul-2022	Uploaded File	User Manual_15jul2022-11:41:17.docx
Iteration No. 2					
Problem	etration 2	Date	15-Jul-2022	Uploaded File	_file_e-Nomination_15jul2022-11:43:09.pdf
Solution	its working now	Date	15-Jul-2022	Uploaded File	User Manual_15jul2022-11:44:09.docx
Status				Close	

- Once the solution is provided, the user will be able to view it in the solution tab.

# View Scheduled Assessments

**SaQsham** | Profile x | Scheduled Assessment x | View Scheduled Assessment

\* State Name : All | \* Facility Type : All | \* Assessor Name : Select Value

July 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 Rath Yatra	2
3	4	5	6	7	8	9
10 Id us Zuha (Bakrid)	11	12	13 Facility Name: DIMANICHERUMJ-1 Facility Type: S	14	15 Facility Name: Abu Road Facility Type: Communit	16
17	18 Facility Name: AH TANJUM Facility Type: Sub-Dist	19 Facility Name: Kanan Facility Type: Community H	20 Facility Name: Bedeti PHC Facility Type: Primary	21	22 Facility Name: Ajeegarth Facility Type: Sub-Dist	23
24	25	26	27	28 Facility Name: 155 Base Hospital Facility Type: 10	29 Facility Name: PHC CHIMBEL Facility Type: Prima	30
31						

August 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9 Muharram	10	11 Raksha Bandhan	12	13
14	15 Independence Day	16 Nauroz Parsi New Year	17	18	19 Janmashtami	20
21	22	23	24	25	26	27
28	29	30	31			

- SQUAU will be able to view all the assessments with the dates that they have been scheduled on. The user can accordingly plan any changes if required.
- The user has the option to use the filters such as State Name, Facility Type, Facility Name.

# Change Password of Self

Profile × Edit Password ×



Change Password » Change

Old Password \*

New Password \*

Confirm Password \*

Save

Reset



# THANKS!

**Welcome for Discussion**