



भारत सरकार  
स्वास्थ्य एवं परिवार कल्याण मंत्रालय  
निर्माण भवन, नई दिल्ली - 110011

Government of India  
Ministry of Health & Family Welfare  
Nirman Bhavan, New Delhi - 110011

विकास शील, भा.प्र.से.  
**Vikas Sheel, I.A.S.**

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)  
Additional Secretary & Mission Director (NHM)

NHSRC/20-21/QI/01/CFHSS  
Date: 06/01/2022

*Dear Colleague,*

India has made commendable progress in reducing child mortality. However, there is a need to undertake concerted efforts for enhancing quality of care in paediatric services delivered in public health facilities for having further improvement in outcomes

Recently, MusQan initiative has been launched to address the facility level issues regarding quality of care. The State Program Officers have been oriented on this initiative on 3<sup>rd</sup> December 2021. You are requested to issue necessary instructions for development of an action plan for implementation of MusQan initiative. Following activities may be included in the MusQan implementation plan:-

1. Identification and listing of health facilities in the state/UTs having SNCU/NBSU/Paediatric ward/NRC where MusQan initiative could be implemented in the year 2022-23 & 23-24.
2. Baseline assessment of departments, where New born and paediatric services are being delivered. The assessment team should have at least one Paediatrician/clinician having formal NQAS Internal Assessor Training. Trained NQAS External Assessors may function as a resource for training of NQAS internal assessors. List of NQAS Internal Assessors and External Assessors is attached as Annexure.
3. Submission of baseline NQAS score and MusQan indicators through GUNAK app by 28<sup>th</sup> February 2022.
4. Identification of experienced resource persons to render mentoring support and formation of District and State level mentoring teams for conduct of Rapid Improvement Cycles followed by closure of critical gaps .
5. State level ToT of identified experts.
6. State PIPs (22-24) to reflect resources required for MusQan related activities .

The health facilities which are already NQAS or LaQshya certified District Hospitals and other FRUs may be taken on priority for implementation of the MusQan initiative.

स्वच्छ भारत - स्वस्थ भारत

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The state may also conduct 2-day NQAS Assessor Training or may request Quality Improvement Division for the conduct of External Assessors Training if existing pool of NQAS Assessor with clinical background is inadequate. List of identified MusQan facilities for the year 2022-23 and 2023-24 may be shared with Child Health Division, MoHFW and QI Division NHSRC by 20<sup>nd</sup> January 2022.

*warm regards*

Yours Sincerely,

  
(Vikas Sheel)

Annexure: As above

To

**The Additional Chief Secretary/Principal Secretary/Secretary (Health & Family Welfare)- All States/UTs**

Copy to:

**The Mission Director NHM, All States/UTs**