

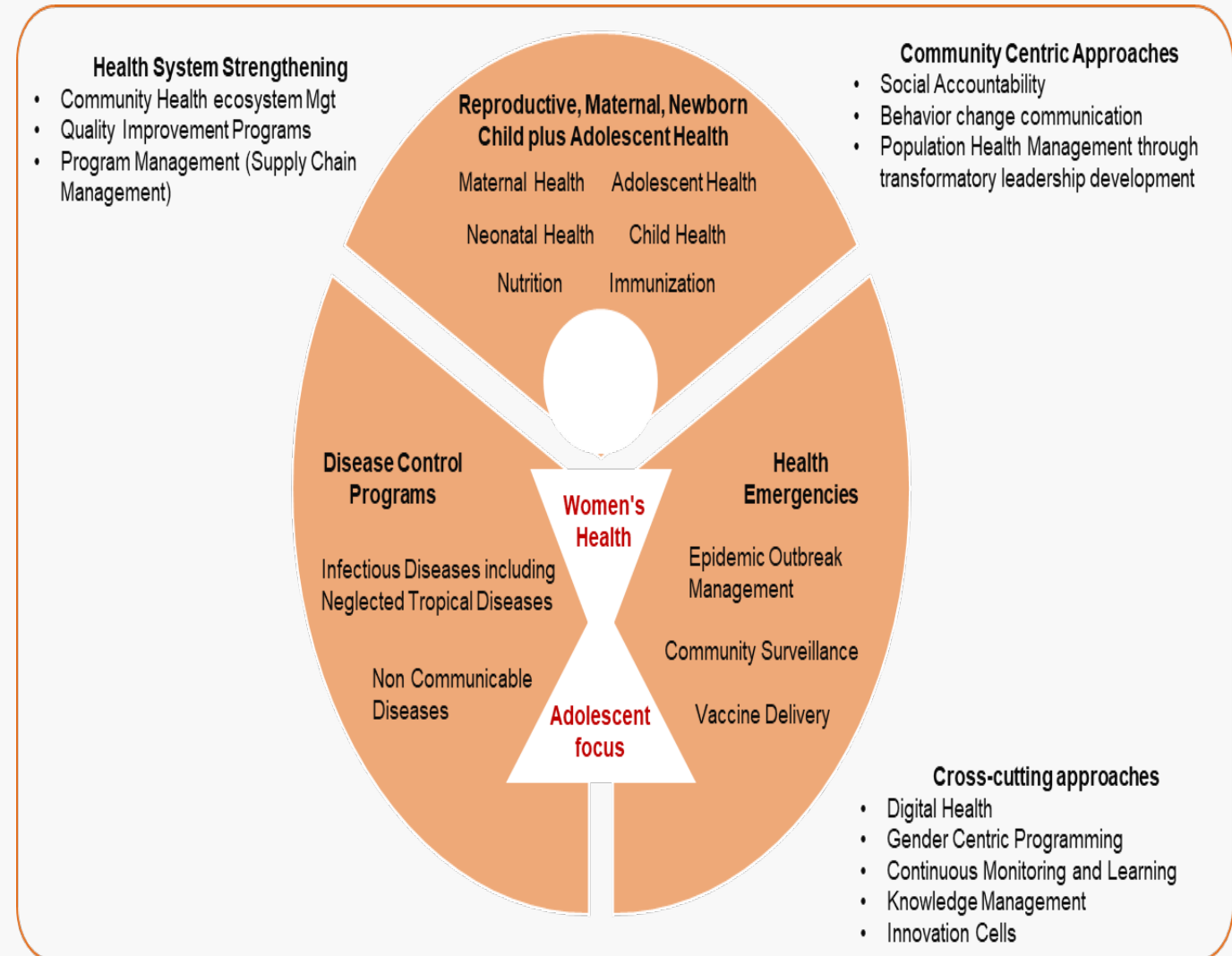


Partners Meeting

12 Sep 2022

Overview of the Organization

- In India for **over 70 years**, focusing on alleviating poverty and social exclusion
- Through well-planned & comprehensive programmes in **health and nutrition, education, livelihoods & disaster preparedness and response**.
- Our overall goal is empowerment of **women and girls from marginalized communities**, leading to improvement in their lives and livelihoods.
- We are part of the CARE International Confederation working in over 90 countries for a world where all people live with dignity and security



Existing mandate for Quality Improvement/NQAS certification

Health Projects mandated for **Quality Improvement** (LAQSHYA/NQAS Certification) across following states

- Assam
- Bihar
- Karnataka
- Andhra Pradesh
- Telangana
- Maharashtra
- Madhya Pradesh
- Uttarakhand

Geographical Reach (States/Districts)

Serial Number	States	Number of Districts
1	Andhra Pradesh	7
2	Assam	2
3	Bihar	38 (all districts of Bihar)
4	Karnataka	7
5	Maharashtra	5
6	Madhya Pradesh	5
7	Telangana	4 (UPHCs under discussion)
8	Uttarakhand	4

Level of interventions (State, District, Facilities)

Serial Number	State	State Level	District Level	Facility Level
1	Andhra Pradesh	Yes	Yes	Yes (Except Assam)
2	Assam			
3	Bihar			
4	Karnataka			
5	Maharashtra			
6	Madhya Pradesh			
7	Telangana			
8	Uttarakhand			

Project Start Date & End Date and Available HR

Serial Number	State	Project Duration	HR available
1	Andhra Pradesh	Initiated in July 2022 & ongoing	State: 3 , District:/Facility: 4
2	Assam	To be initiated in Oct 2022	State: 2, District:/Facility: TBD
3	Bihar	QI work since since 2014 LAQSHYA: since 2019 NQAS: since 2021 Project is ongoing	State: 20 District/Facility: 100 Technical Officer , Clinical Mentors & 100 Program officers
4	Karnataka	Initiated in July 2022 & ongoing	State: 2 , District:/Facility: 4
5	Maharashtra	to be initiated in Oct 2022	State : 2 & 4 senior QI Consultants
5	Madhya Pradesh	Sep 2021 and ongoing	State: 3, District:/Facility: 5
7	Telangana	to be initiated in Oct 2022	State: 3 , District:/Facility: 4
8	Uttarakhand	to be initiated in Oct 2022	State : 1 , District: TBD

Activities completed

Serial Number	State	Activities Completed
1	Andhra Pradesh	<ul style="list-style-type: none"> • Support in Facility assessment , onsite QI mentoring & Clinical mentoring
2	Assam	<ul style="list-style-type: none"> • TBD
3	Bihar	<ul style="list-style-type: none"> • Onsite Mentoring through state mentors, External Assessor level consultants • Onsite assistance through District Technical Officer-Facilities through regular assessment , action plan preparation and follow up of the action plan • Active support in quarterly assessment of the facilities , preparation of action plan, active support and follow up for Gap mitigation • Facilitated Internal Assessor Training through deployment of facilitators • Sponsored the Dissemination workshop , Oct 2021 (Quality Conclave) • Orientation of all HODs (OB & GY) from all 10 Medical colleges followed by regular onsite mentoring along with staff orientation on regular interval • CARE Clinical mentors are supporting in Clinical mentoring (based on Gaps identified) , conducting OSCE on regular basis

Activities completed (cont.)

Serial Number	State	Activities Completed
4	Karnataka	Just Initiated
5	Maharashtra	To be initiated
6	Madhya Pradesh	Clinical Mentoring , Capacity building at the facility level for LAQSHYA /NQAS Certification
7	Telangana	Just Initiated
8	Uttarakhand	To be initiated

Planned activities till December 2023

Serial Number	State	Planned Activities
1	Andhra Pradesh	<ul style="list-style-type: none"> • Training of the District and state officials on Quality Improvement • Assign Specialists for NQAS assessment and prepare action plan
2	Assam	<ul style="list-style-type: none"> • Onsite mentoring for QI and Clinical mentoring
3	Bihar	<ul style="list-style-type: none"> • Onsite Mentoring through State Mentors including medical colleges • Capacity building of the District and state officials • Continue ongoing activities : onsite mentoring , internal and state assessment including medical colleges , annual Quality conclave sponsorship etc.
4	Karnataka	<ul style="list-style-type: none"> • Senior Specialist (Consultants) to handhold the CARE district staff to support QI work
5	Maharashtra	<ul style="list-style-type: none"> • Senior Consultant and project staff to support across five districts for NQAS and five Hospitals to begin with SUMAN certification
6	Madhya Pradesh	<ul style="list-style-type: none"> • Onsite Mentoring , action planning , clinical mentoring
7	Telangana	Senior Specialist (Consultants) to handhold the CARE district staff to support QI work
8	Uttarakhand	Onsite Mentoring and Clinical mentoring for NQAS certification

Suggestion for coordination and addressing technical assistance needs

- Greater coordination for implementation among various verticals of the healthcare system, such as pharmaceutical inventory management, equipment calibration and maintenance, trainings, medical records department
- Exercise of Administrative authority for timely implementation and execution
- Stronger coordination between NHSRC, Development Partner, State Department for regular reviews
- Institutional arrangement (SQAC, SQUA etc) to be made more vibrant through regular review, orientation so as to follow the areas like rolling out of Improvement cycle/s.
- National level conference (may be annual) for technical partners to present ongoing work , innovation or implementation solutions will be helpful

Thank You!