



Ministry of Health and Family Welfare  
Government of India



# Healthcare System Strengthening through Quality Improvement & Assurance Initiatives

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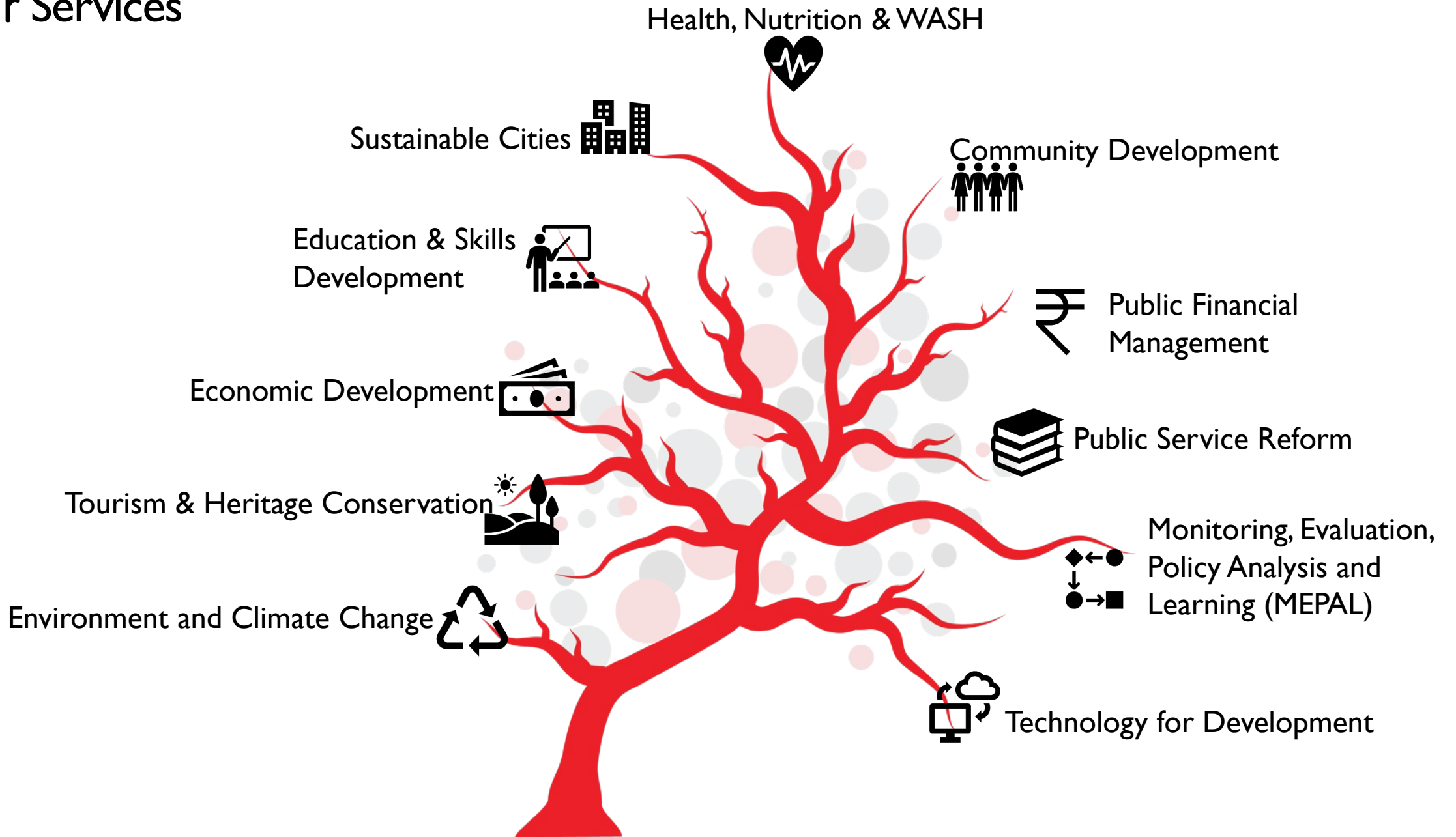
## Consultative Workshop For Development Partners On NQAS

# About Us

- ⑨ **Founded in 1998** by few alumni of London School of Economics and Political Science (LSE);
- ⑨ Set up to address 3 interlinked development outcomes:
  - Human Development,
  - Inclusive Growth and Resilience, and
  - Good Governance;
- ⑨ A multi-disciplinary firm offering a range of integrated, innovative, high-quality solutions;
- ⑨ An **ISO 9001:2015** (Quality Management System) **certified** consultancy firm.



# Our Services



# Our Experience & Expertise

## Flagship QI & QA Projects Implemented by IPE Global

- **VRIDHI:** Scale Up Interventions in Reproductive, Maternal, Neonatal, Child and Adolescent Health (RMNCH+A) Project
- **SAMVEG:** Systems Approach for MNCH focusing on Vulnerable Geographies in India
- **NIPI:** Norway India Partnership Initiative (NIPI), India, using public service delivery structures to reduce neonatal mortality
- **Project Management Agency:** to support the implementation of the Meghalaya Health Systems Strengthening Project (MHSSP)

.....etc.

## Our Expertise

### Our Existing Presence & Strong In-house Technical Team

- 218 Nutrition/Public health Experts (including medical professionals)
- 50 + in house team of doctors and certified assessors of NABH, NQAS, LaQshya
- Presence across 7 States

### Capacity Building

- 1920 service providers trained on Quality improvement and Service care standards

### Policy Documents & Guidance

- To MoHFW and state programs for the development of policy documents and guidelines

### Partnerships

- With State NHMs, professional bodies like FOGSI, IMA, NITI Aayog. etc.

# Focused Projects & Activities around LaQshya & NQAS

## **VRIDDHI - Scaling Up Interventions in Reproductive, Maternal, Neonatal, Child and Adolescent**

Vriddhi,” a flagship project of USAID, supported the scale-up of high impact RMNCH+A interventions based on innovative approaches and management reforms with the goal of reducing morbidity and mortality among women and children in 15 states of India.

### **Activities:**

- Strengthening of FRUs
- LaQshya roll-out and scale-up: Support MoHFW’s roll out of “LaQshya”
- RMNCH+A Action Agenda Using Strategic Approach (RAASTA)
- Set up a National RMNCH+A Unit (NRU) to coordinate supportive supervision mechanism (provide backend data management & analysis support for national, state and district levels)
- VISTRIT initiative: Vriddhi is collaborating with the Safe Motherhood Committee of FOGSI to strengthen ante-natal care in private hospitals. “VISTRIT” initiative aims to standardize quality of care in antenatal period focusing on screening and management of Anemia and Gestational Diabetes Mellitus (GDM).
- Training/ Capacity Building: Assessment of gaps and developing strategies for building capacities of health functionaries

## **SAMVEG: Systems Approach for MNCH focusing on Vulnerable Geographies**

Providing a series of catalytic interventions to improve access, quality, and accountability of MNCH services in Jharkhand, Uttarakhand and Madhya Pradesh, 25 Aspirational Districts

### **Activities:**

- Continuing need –based support for LaQshya
- Innovative implementation practices such as UBT for PPH and CPAP for respiratory distress management in neonates
- Extend VRIDDHI initiatives and promote ‘Family Participatory Care’ in private sector through FOGSI and other professional associations
- Private sector engagement to identify and facilitate the scale up of proven, high-impact interventions ensuring their sustainability
- District level capacity-building on program management and monitoring skills.



# Project support to LaQshya

## National

- Roll out, implementation and monitoring support
- Program Management Unit (PMU) at MoHFW

## State

- Technical Support Units (TSUs) across 7 states support program implementation

## District

- Facilitating accreditation
- Innovations for expanding scope and spectrum of the LaQshya initiative







## LaQshya Focused Initiatives

Certifications	132 Facilities State certification, 86 National Certifications achieved
Establishing Institutional framework	State Mentoring Group, District Coaching Teams and Quality Circles and LaQshya nodal officers for facilities.
Strengthening planning	Prioritizing facilities; facilitating baseline assessments
Capacity building and mentoring	11 batches: 349 health personnel trained on LaQshya 346 mentoring visits from May 2018 to Sept 2020 in 3 states
Developing Job aids	Developing job aids, documentation tools, communication materials - SOPs, Checklists and audit forms
Institutionalizing QI	QI integrated with LAQshya training. Facilitated QI teams meetings and documentation decisions, action plans and follow up on specially designed QI registers
Demonstrating Innovations	Safe Delivery App; Client Satisfaction Tool

# Quality Improvement – Interventions

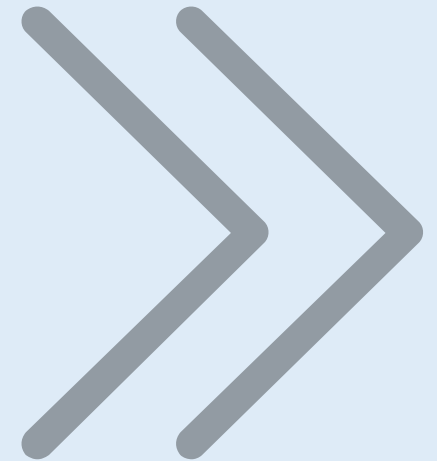




# Suggestions for coordination & addressing technical assistance needs

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- Common platform for Quality improvement as LaQshya for private and public. Manyata is there but should be on the same platform
- Sustaining the quality momentum through LaQshya/ NQAS/NABH etc.
- Skill-based training for healthcare providers and frequent refreshers
- Adopting virtual assessments to ensure timely assessments and certifications
- Promoting the use of DIGITAL – for capacity building, assessments, monitoring of certified facilities, refresher training, data reporting, etc.



**Thank You !!**