Access to Quality Healthcare







An international not-for-profit organization with headquarters in Seattle, USA and presence in more than 70 countries

Work across five platforms vaccines, drugs, diagnostics, devices, and system and service innovations

PATH has been in India for 40+ years and has evolved as a trusted partner for government for various disease interventions



OUR VALUES



Adaptive learning and collaboration



State-owned and country-tailored



Inclusive stakeholder engagement

> **TI** Integrated equity and gender lens



Data and evidencebased & driven

PATH India's Vision and Goals on Quality in HealthCare

Vision: Facilitate in building systems providing access to equitable, affordable, and quality healthcare services

Specific Goals



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Generate **Evidence Base** on the direct and indirect impacts of quality accreditation of facilities / quality services in facilities on public health outcomes including access, utilization, patient satisfaction, etc

Build **Partnerships** with central and state governments, NHSRC, SHSRCs, academic institutions, research bodies to co-create solutions and leverage innovations for provision of quality-of-care services at public health facilities



Build political will and public interest in achieving NQAS targets through Advocacy and Education

Geographical Reach and Level of interventions

Maharashtra – Technical Assistance, training and supporting for baseline assessment of AB HWCs in the District of Satara

Bihar – Technical Assistance for NQAS to District Hospital from Vaishali and Buxar and AB HWCs from Siwan, Vaishali, Saran, Gopalganj & Buxar

Uttar Pradesh – Technical Assistance at State level for NQAS, LaQshya, Kayakalp, MusQan, etc.

Jharkhand, Odisha, Uttarakhand & Manipur (Urban) – Technical Assistance for quality assurance

Project Start, End Date and Available HR

Maharashtra –

- 1. Model CPHC project started in Sep 21
- 2. MoU signed in June 2022
- 3. Staff appointed: 1 state program associate at Arogya Bhawan and two coordinators at Satara.
- Bihar June 21 to Dec 2022

Uttar Pradesh –

- 4. Will tentatively start in October 2022
- 5. Program Officer

Jharkhand, Odisha, Uttarakhand & Manipur (Urban) –

- 6. Will tentatively start in October 2022
- 7. Program Officer and City Program Coordinator

Activities Completed

Maharashtra –

- 1. Shortlisted facilities to be targeted for year 2022-23 for NQAS
- 2. Developed training module for CHOs and MOs
- 3. Conducted virtual session for all CHOs and MOs for conducting NQAS baseline assessments
- 4. Provided handholding support to 152 facilities for formation of quality teams
- 5. Automated excel based dashboard is currently being developed for assessment data analysis
- 6. Supported district for internal assessment of facilities for KAYAKALP
- 7. eAushadhi for AB HWCs (SCs)

Bihar –

- 8. Training conducted for all staff of all AB HWCs (SC and PHC) for the Districts of Siwan, Vaishali, Saran, Gopalganj & Buxar
- 9. Supported for baseline assessments of facilities in Buxar and Vaishali

Planned Activities till December, 2023

Maharashtra –

- 1. Conduct two days training of PHC and SHC staff. (ToT for CHO and MO developed)
- 2. Support district in drafting SoPs for PHCs and SHCs
- 3. Support district in conducting internal assessment for targeted facilities
- 4. Conduct gap analysis for selected facilities and provide technical support to facilities for filling out gaps
- 5. Conduct monthly meeting of district quality assurance cell to review performance of facilities in quality improvement

Bihar — By the directions of DoHFW, Bihar District Hospital Buxar and District Hospital Vaishali will be prioritized for baseline assessment and gap closures.

Suggestions for coordination & addressing technical assistance needs

- 2 days workshop for knowledge update and presentation of existing work
- Joint visits to intervention areas / facilities
- Brainstorming with States / UTs to understand the needs
- Discussions to understand the field gaps
- Orientation of SQAC and DQAC for planning.
- State level review of DQAC meetings with an approach to achieve 2025-26 NQAS targets

