

Consultative workshop for Development Partners on National Quality Assurance Standards



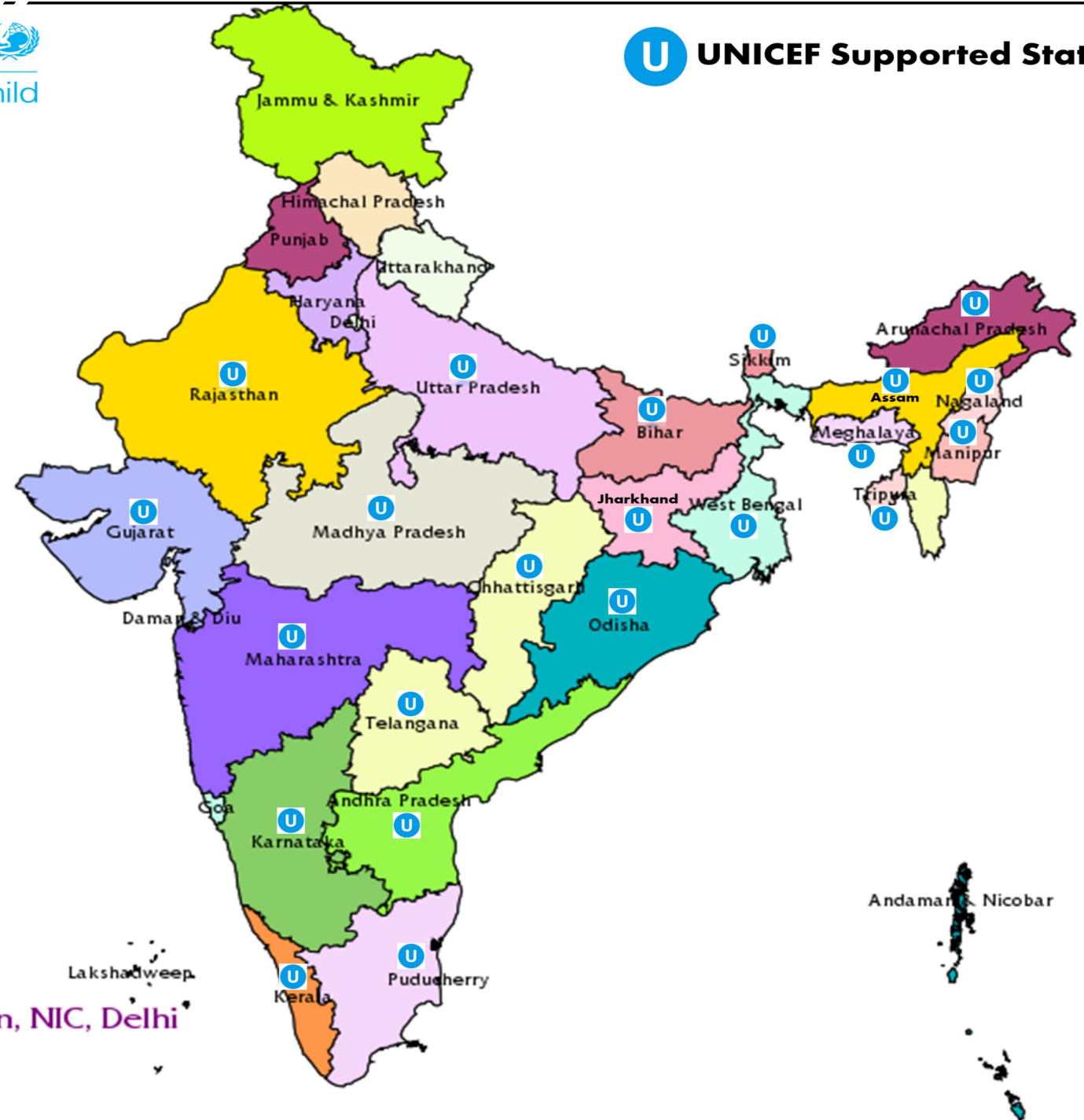
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UNICEF ICO

Geographical Reach (States/Districts)

All states in India through ICO

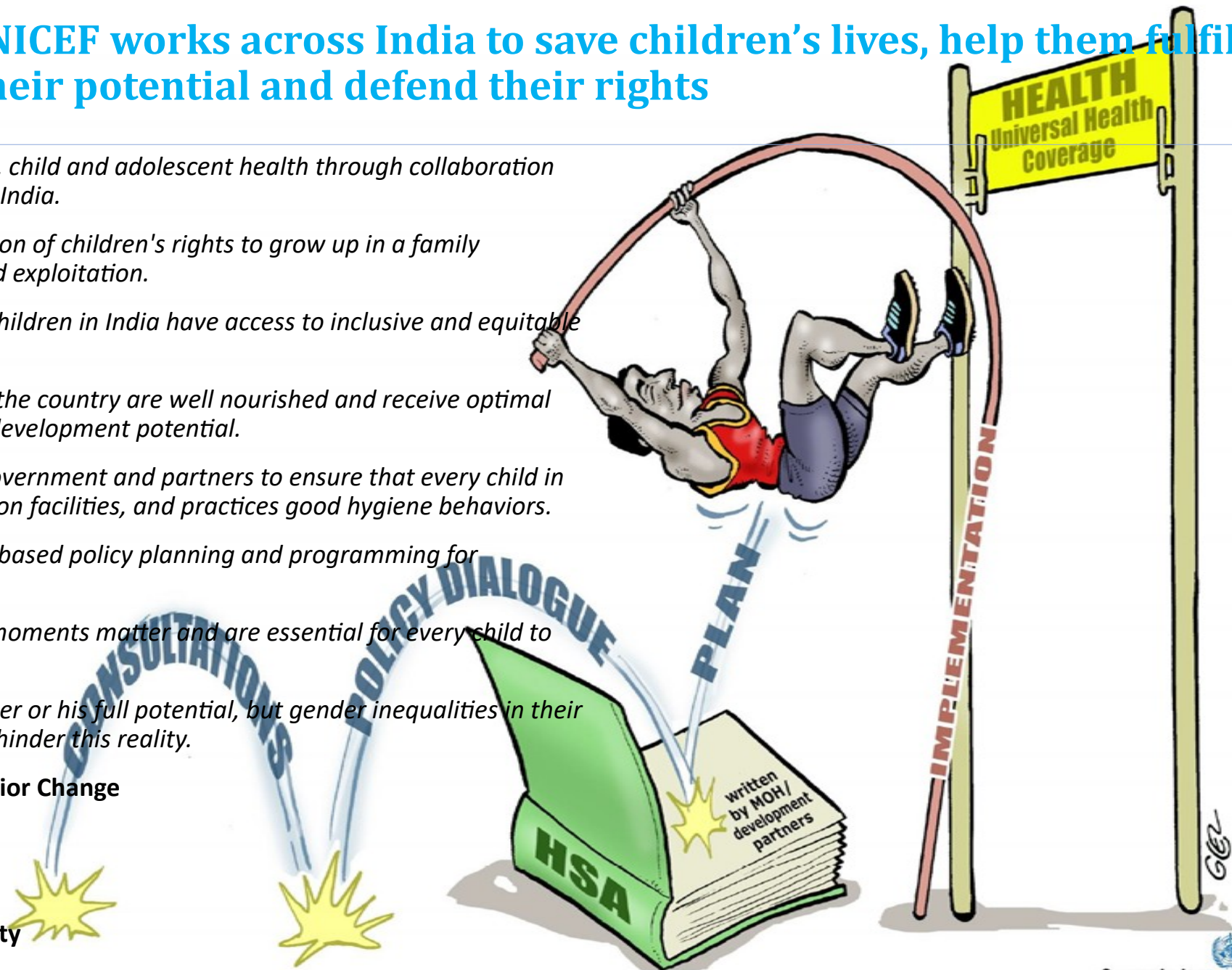
23 states through 13 field offices

UN Division, NIC, Delhi

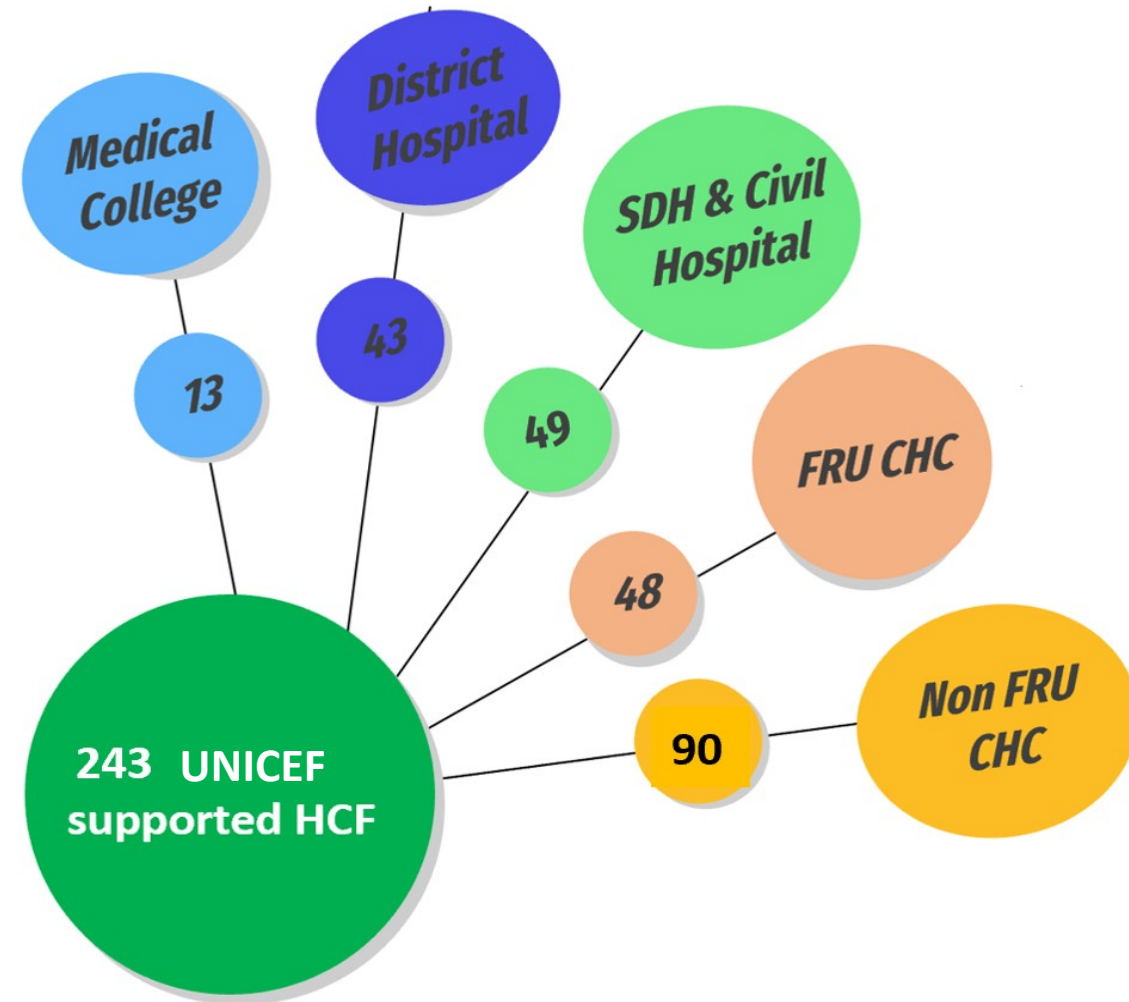
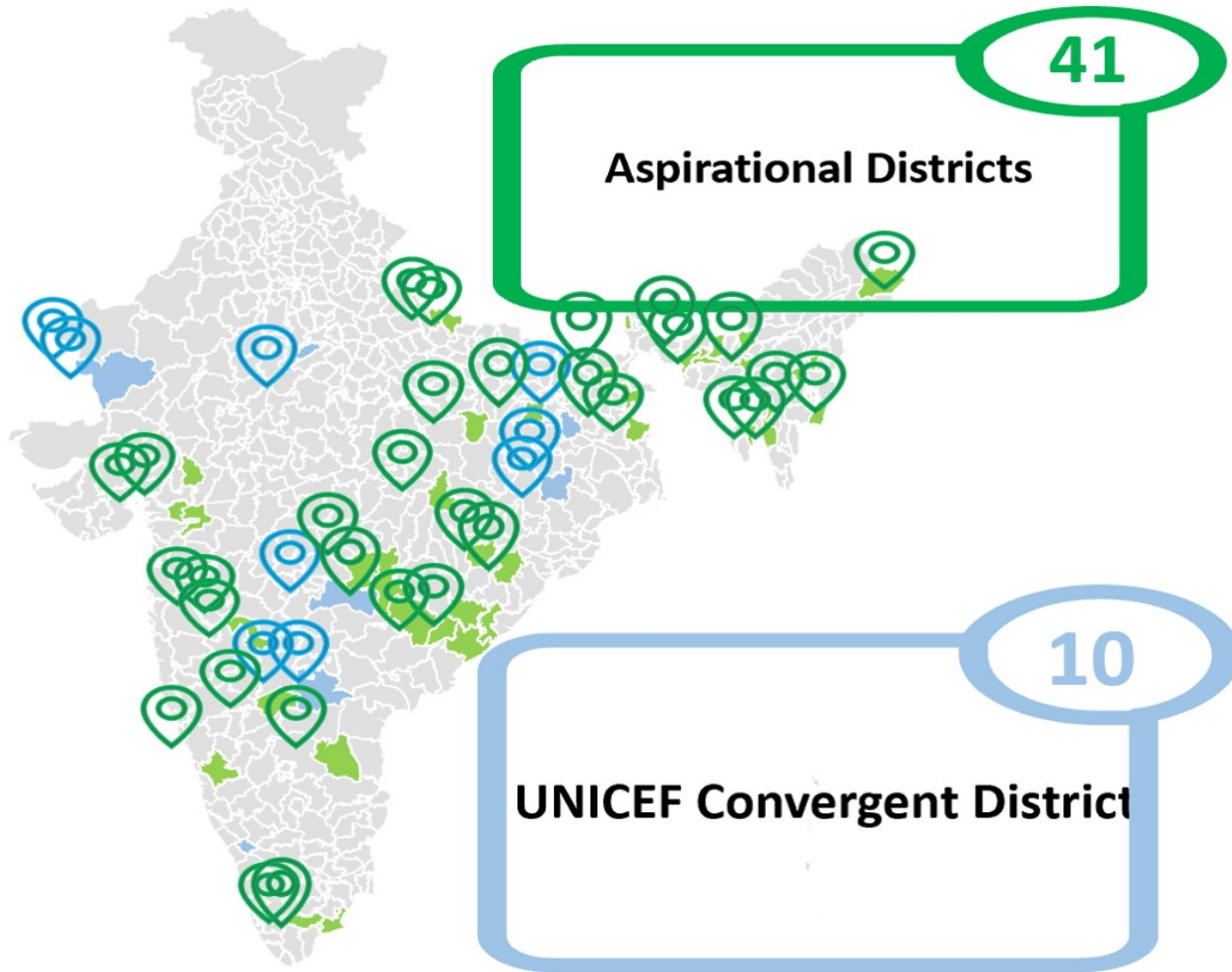


Overview of Organization - UNICEF works across India to save children's lives, help them fulfill their potential and defend their rights

- **Health**- We work to improve maternal, newborn, child and adolescent health through collaboration with communities, governments and partners in India.
- **Child Protection**-We work to ensure the realization of children's rights to grow up in a family environment, protected from violence, abuse and exploitation.
- **Education**-UNICEF is committed to ensuring all children in India have access to inclusive and equitable quality education.
- **Nutrition**-We work to ensure that all children in the country are well nourished and receive optimal nutrition to promote their survival, growth and development potential.
- **Water, sanitation and hygiene**-We work with government and partners to ensure that every child in India has access to clean water and safe sanitation facilities, and practices good hygiene behaviors.
- **Planning, monitoring and evaluation**- Evidence-based policy planning and programming for the advancement of every child.
- **Early Childhood Development (ECD)**-The early moments matter and are essential for every child to reach their full potential.
- **Gender equality**- Every child deserves to reach her or his full potential, but gender inequalities in their lives and in the lives of those who care for them hinder this reality.
- **Communication for development/ Social Behavior Change**
- **Communication, advocacy and partnership**
- **Disaster risk reduction,**
- **Climate Change and Environmental Sustainability**



UNICEF Supported Districts & Health Facilities



Support beyond 51 Aspirational and High Priority Districts in almost all the states for RMNCHA

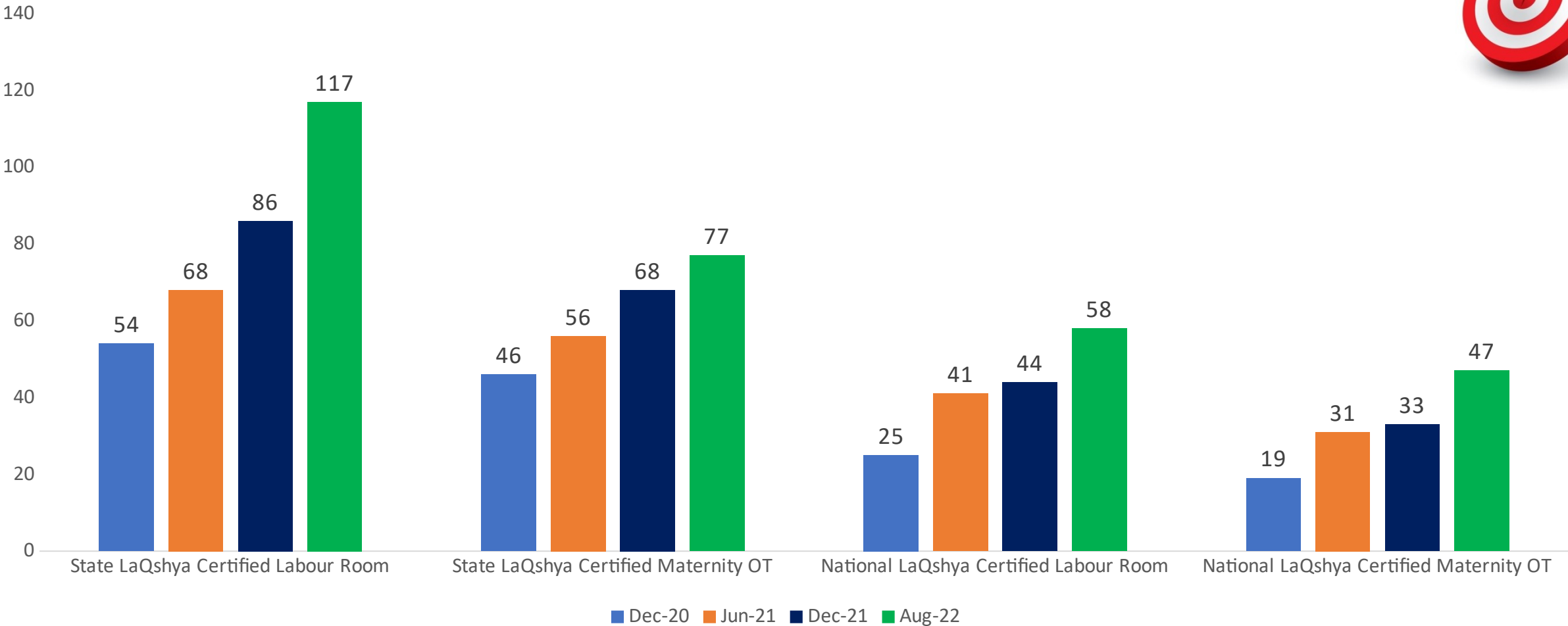


The existing mandate for Quality Improvement/NQAS certification

- To support the government in **NQAS assessment** and certification of DH and sub -district hospitals
- Support towards training, capacity building of NQAS assessors
- To support state governments in NQAS certification of labor room / maternity OT in health care facilities (**LaQshya**)
- NQAS Certification of SNCU/NBSU, Pediatric Ward, OPD and NRC, as NQAS certification protocol (**MusQan**)
- Improving WASH and IPC in health care facilities (**Kayakalp**)
- Notification of HCF for **SUMAN** and support for Quality certification (NQAS)
- Promote **Quality of VHSND/ HBNC/ HBYC** through onsite mentoring and supportive supervision
- Quality Improvement and mentoring support to SNCUs & NBSUs
- Promote **quality of care practices and protocols**- Prescription audits, Clinical care, case and death reviews at select SNCUs and PICUs
- To support SoPs and protocols and guidelines development for Paediatric Care, **PICUs in select states** (Madhya Pradesh)
- Development of first ever **home based Kangaroo Mother Care** guideline and implementation of HBKMC in 78 tribal blocks in Maharashtra covering more than 55,000 low birth weight babies during 2019-2022

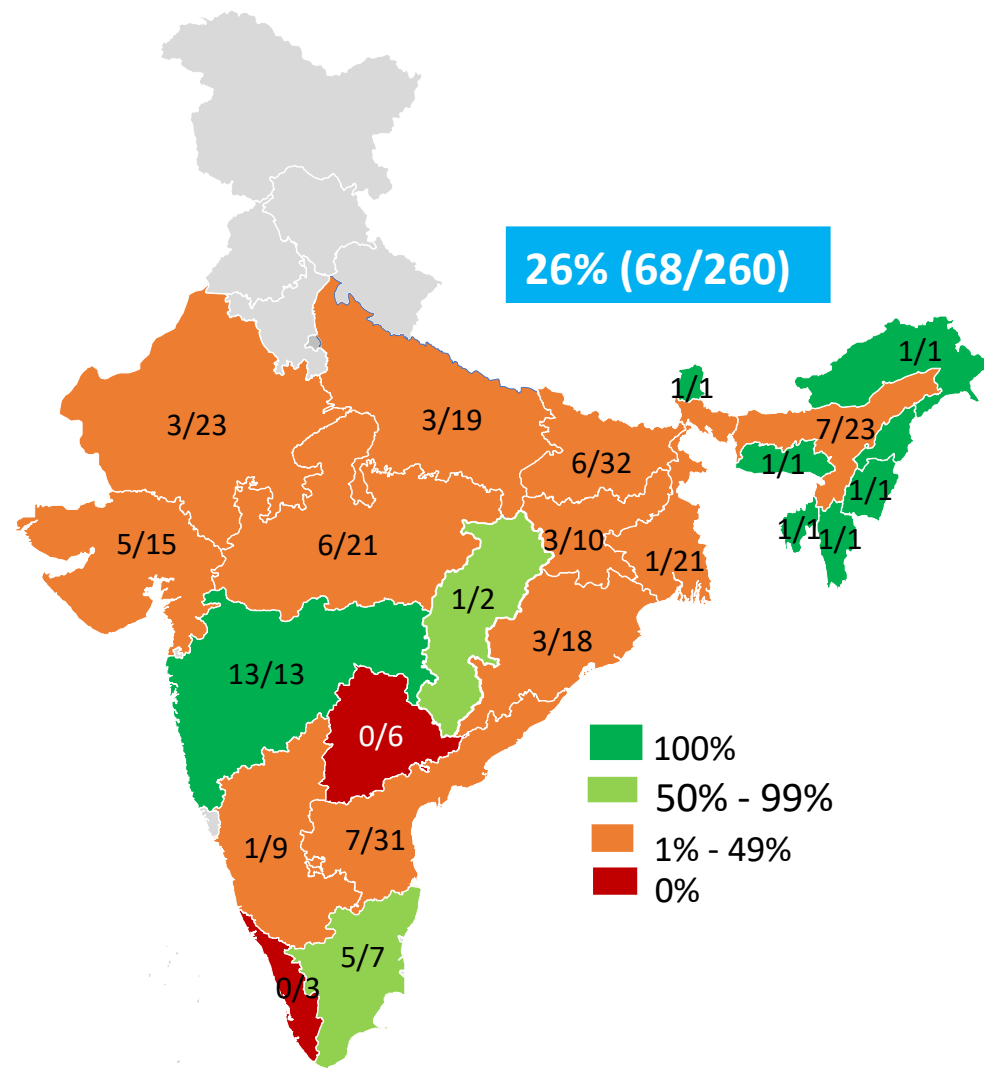
Status of LaQshya certification in Unicef states

Target Labour Room for LaQshya Certification: 243 (48%)
Target Maternity OT for LaQshya Certification: 162 (48%)

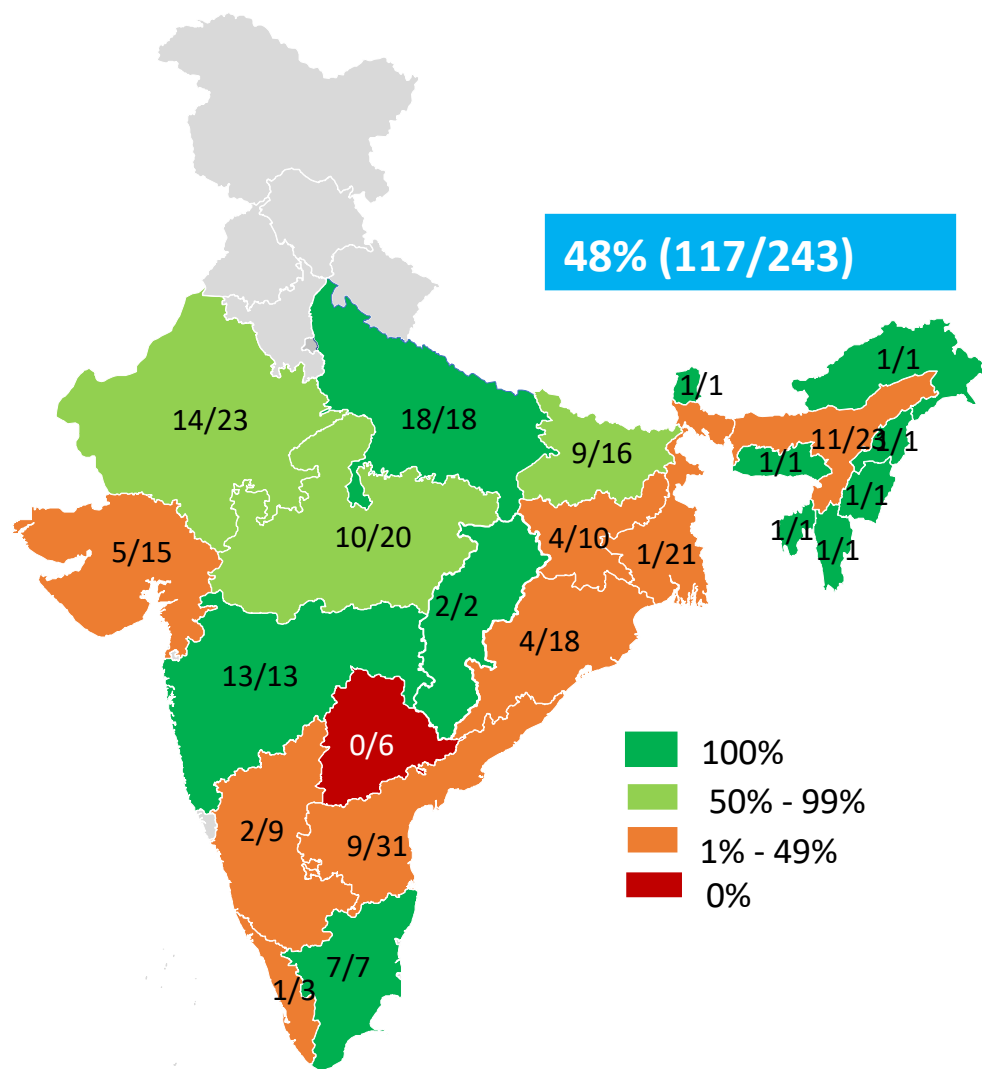


Status of State LaQshya Certification in Labour Room

UNICEF supported Aspirational Districts

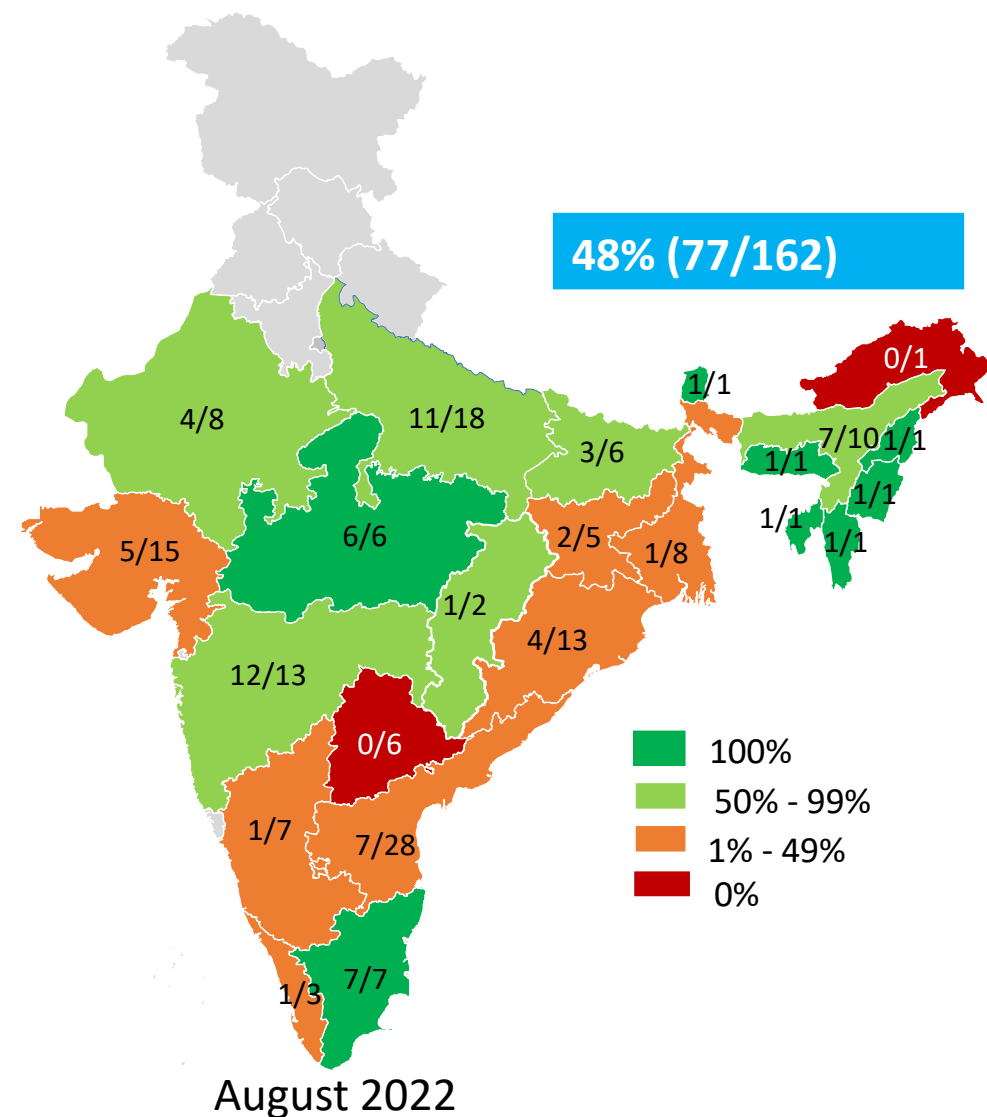
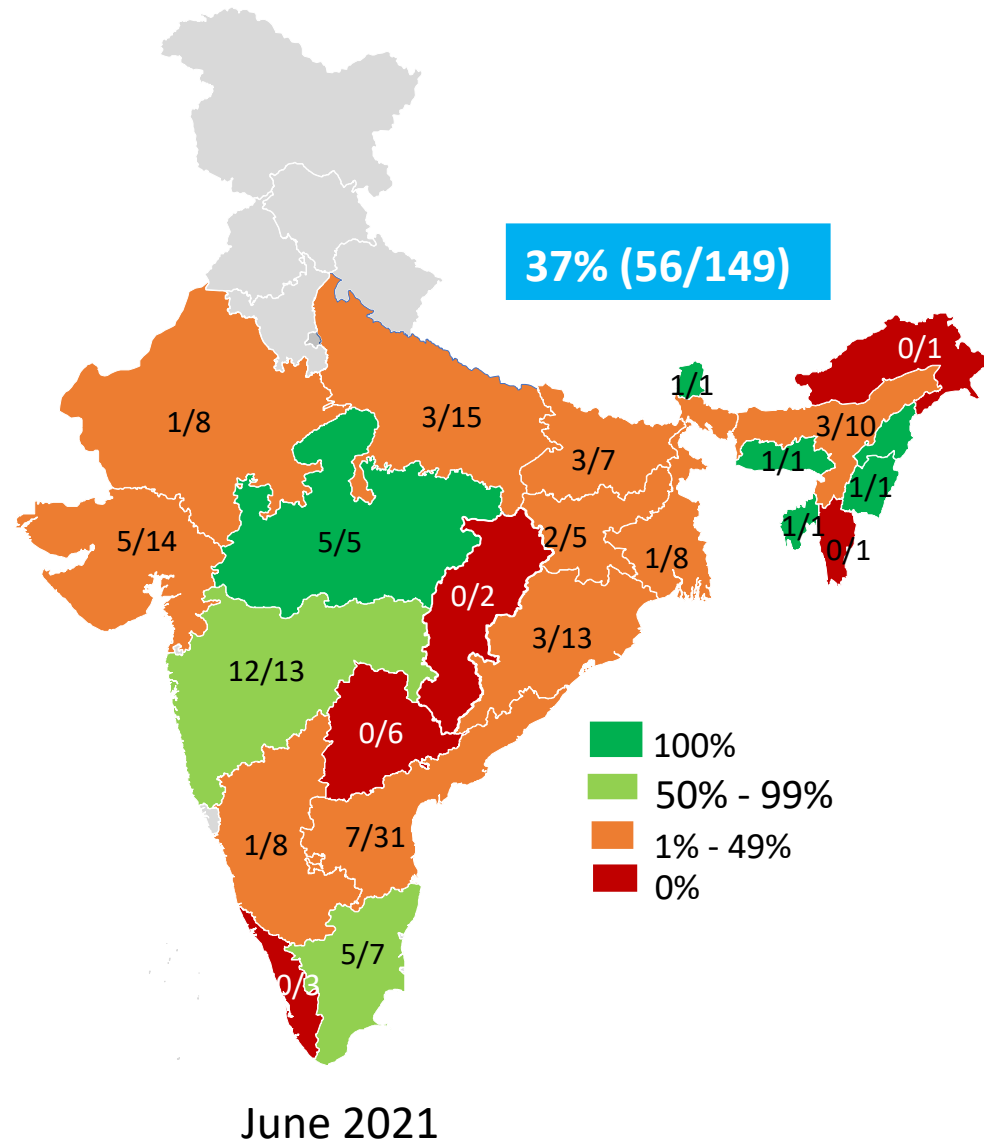


June 2021



August 2022

Status of State LaQshya Certification of Maternity OT UNICEF supported Aspirational Districts



Status of SUMAN Notification in UNICEF Programming States

SUMAN INITIATIVE

- ✓ Free Antenatal, Delivery and Post Natal Care.
- ✓ Free management of sick infants and neonates.
- ✓ Assured delivery plan for the High Risk Pregnant Women.
- ✓ Ensuring quality standards at all levels of delivery points.

Service guarantee

- JSSK
- JSY
- PMSMA
- Laqshya
- MAA
- SNCU care for sick & small babies.
- Home based care for mothers & newborn (HBNC)

Health system strengthening

- Infrastructure- LDR, OT, Obstetric HDU/ICU, NBC C, NBSU, SNCU/MNCU
- Human resource
- Drugs and diagnostics.
- Assured Referral systems
- Creating centre of excellences.

Monitoring & reporting

- Call center for better Grievance redressal and reporting.
- Monthly reporting.
- HMIS analysis.
- Formation of National, State level monitors.
- Maternal and infant death reporting

Community awareness

- Involving VHSNCs and SHGs for better community engagement.
- Interdepartmental convergence
- Suman Champions
- SUMAN volunteers.
- Use of Safe motherhood booklet and MCP card.

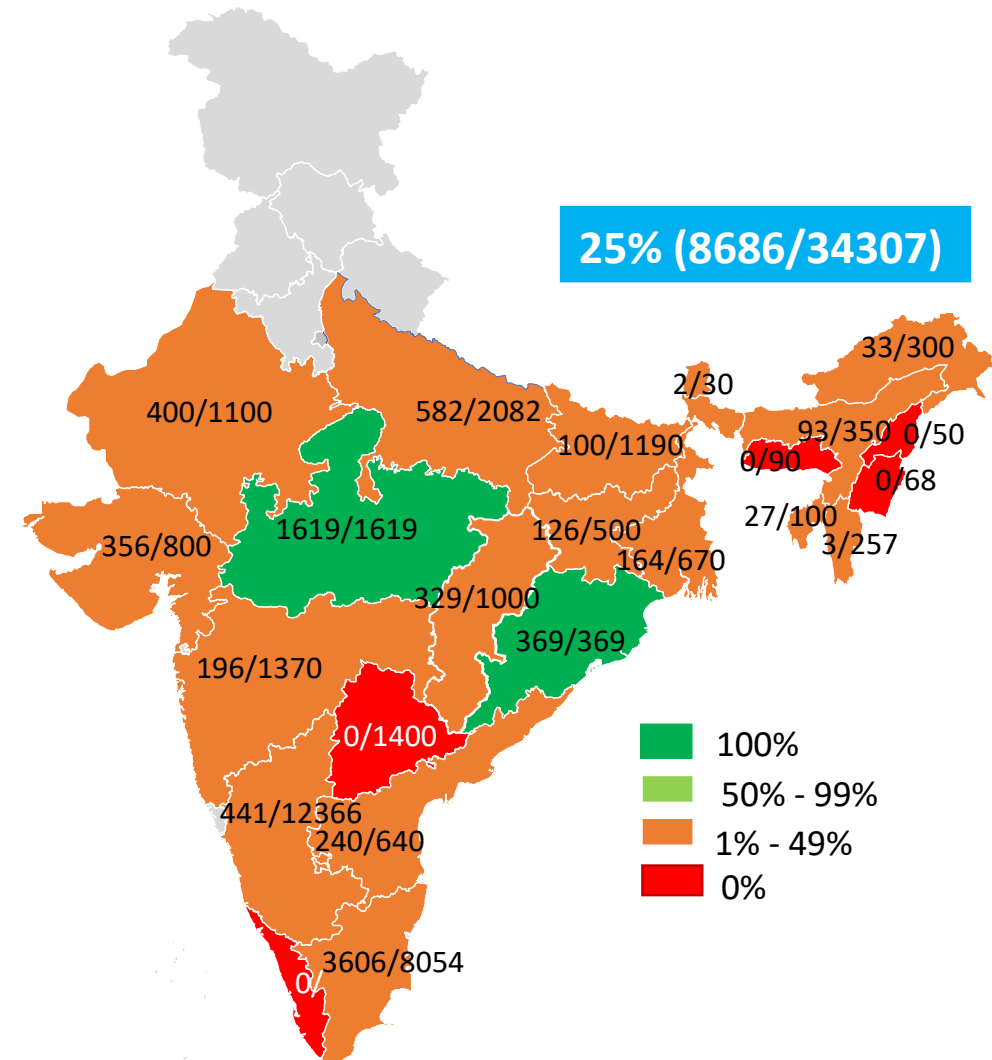
Incentives and Awards

- Awards and recognition to performers.
- First responder of maternal death to get Rs 1000/-.

IEC/BCC

- Mega IEC/BCC activities promoting "zero preventable maternal & newborn deaths"

PILLARS OF THE SUMAN INITIATIVE



August 2022

BEST PRACTICES FOR SCALE UP

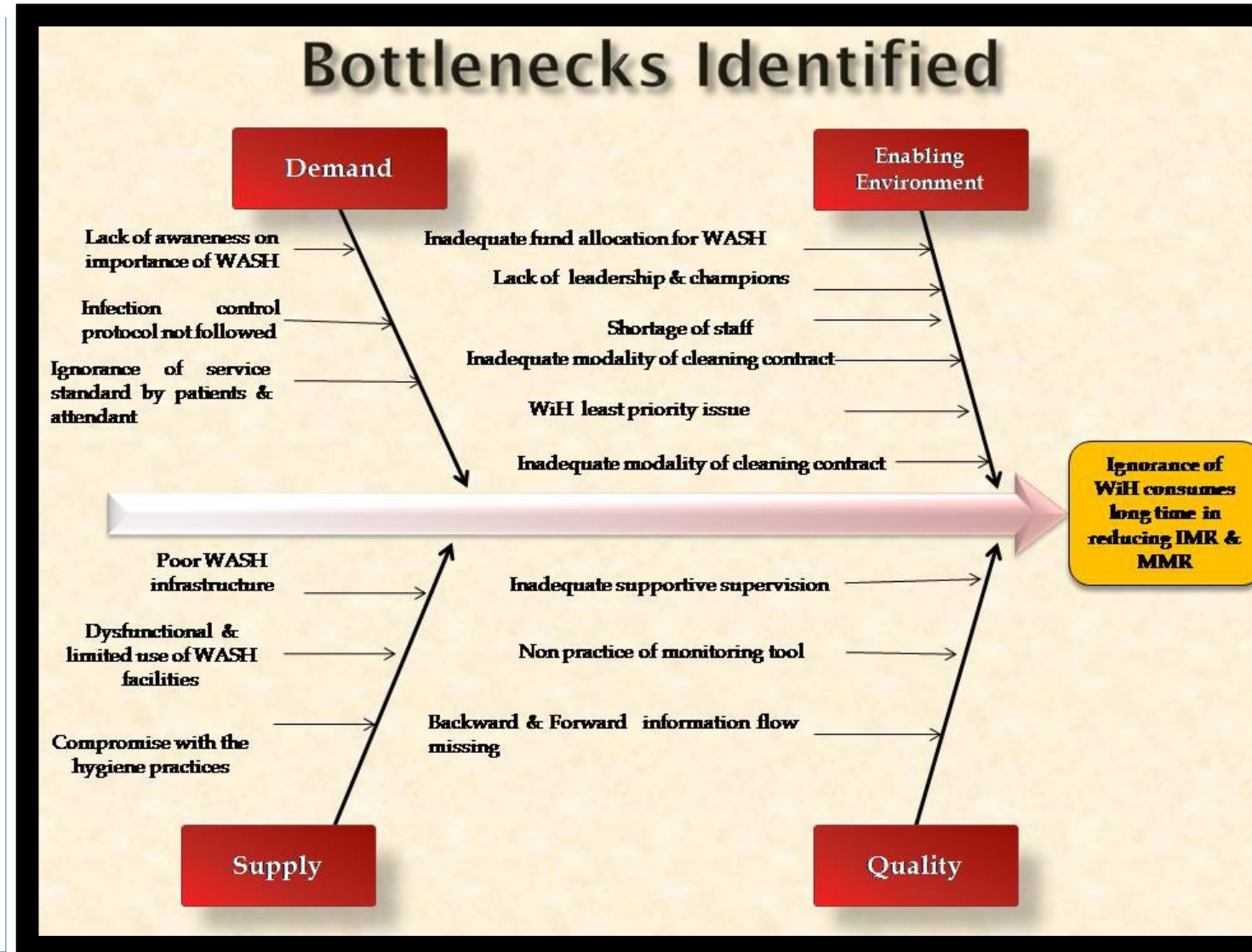
Strengthening IPC & WiHF

- **Comprehensive Checklist** for Implementation on IPC WASH in Health care facilities

- ❖ In alignment with National Guidelines NQAS, LaQshya and Kayakalp
- ❖ Conducting Internal Audits in facilities
- ❖ Identifying Gaps
- ❖ Inbuilt Guide to fill the gaps

- **Build on a similar template as National Standards as a complementary mechanism and for Ease of Use** - Standards, Measurable Elements, Checkpoints, Assessment Method, Means of Verification, with a scoring system available

- Alignment with Global Standards – CDC, WHO



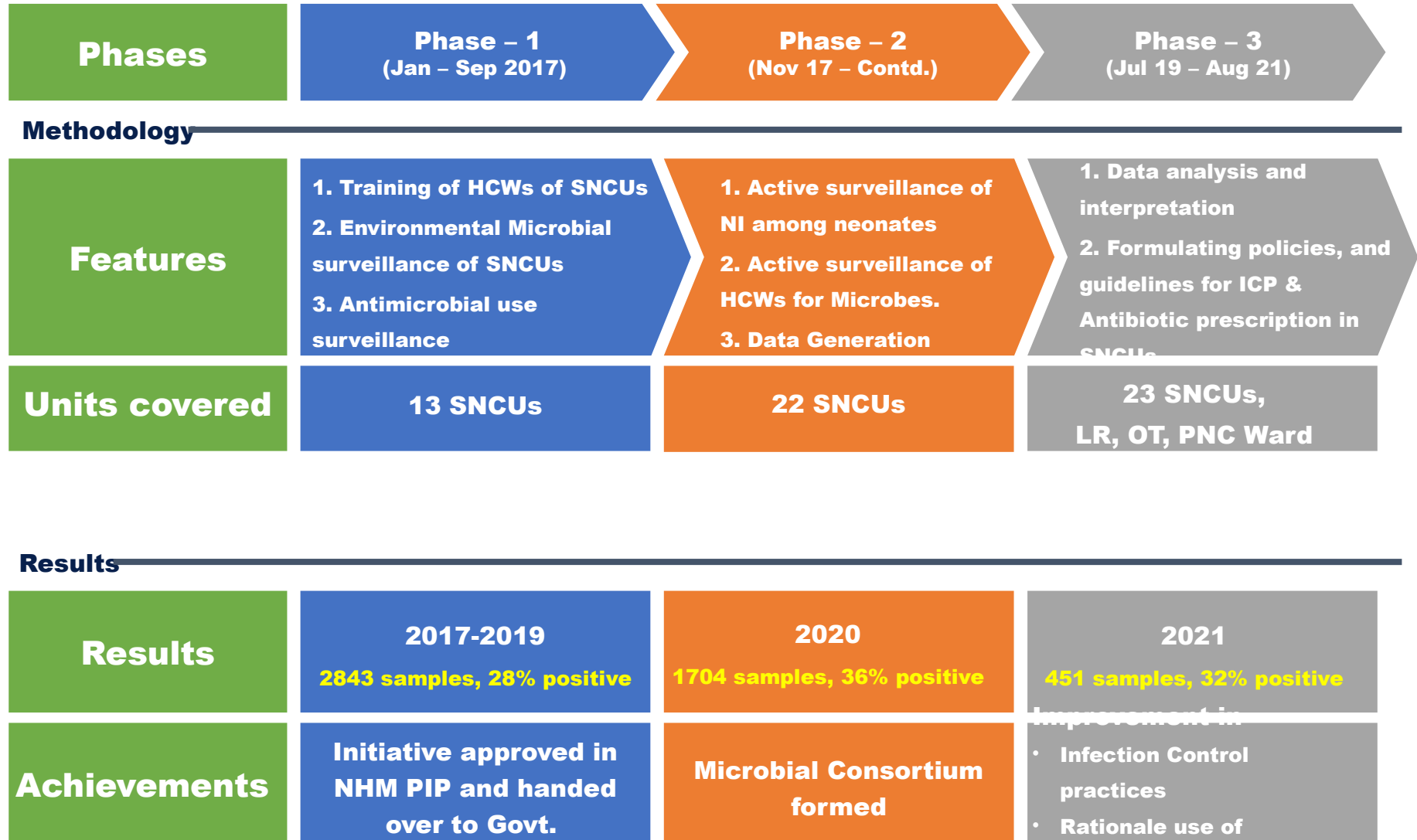
MICROBIAL SURVEILLANCE in SNCUs of Chhattisgarh

Problem Statement

1. No culture facility in SNCUs
2. No testing of environment surfaces
3. Poor cleaning and hygiene practices in SNCUs
4. High Bed Occupancy Rate

Way Forward

1. Customized Antibiotic policy for SNCUs
2. Strengthening and standardization of Microbiology labs in Medical Colleges
3. App based tracking of Antibiotic usage



MaNTrA Labour Room Online MIS – Uttar Pradesh

Mantra was launched by Hon'ble CM on 5 December 2022 across all the delivery points in Uttar Pradesh with support from UNICEF

Mantra is digitization of Delivery and referral Out registers of GoI format

Status of roll out

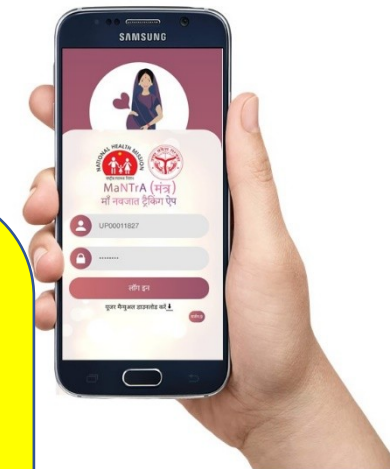
- 4,467 (71%) of 6,297 delivery points are actively reporting on Mantra
- 85% of the deliveries in Public Health facilities have been reported on Mantra for Jul 2022.
- 11.7 lac deliveries have been entered on Mantra as on 10 Sep 2022 since the roll out (21 Dec 2021)
- 34,769 birth registrations (CRS) have been mapped since the roll out of Mantra-CRS submodule on 01 Aug 2022

Use of Mantra data

- Tracking operationalization and performance of FRUs, BSUs and other delivery points
- Monitoring quality of intra and immediate post-partum care including high stillbirths
- Follow up of LBW babies in community
- Using linelists of maternal, newborn deaths and stillbirths for improving MPCDSR
- Tracking of birth, maternal and newborn deaths and stillbirth registrations on Civil Registration System (CRS)

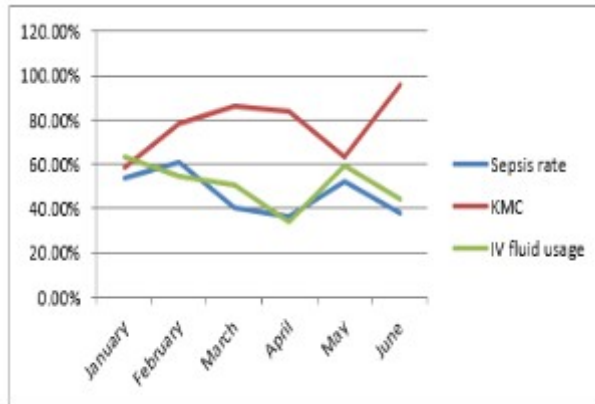
Scale up potential

- Integration with eKavach (TeCHO) to link the intrapartum care-related information of MaNTrA with the antenatal and postnatal care information of eKavach
- Generation of ABHA Id as per ABDM
- Roll out of Mantra in private sector
- Integration with other digital portals such as the FBNC (SNCU) online MIS and Maternal and Child Death Surveillance Review portal.
- Integrated automated SMSs to clients and client feedback mechanism
- Integrate with JSY payment system to fastrack payments to clients

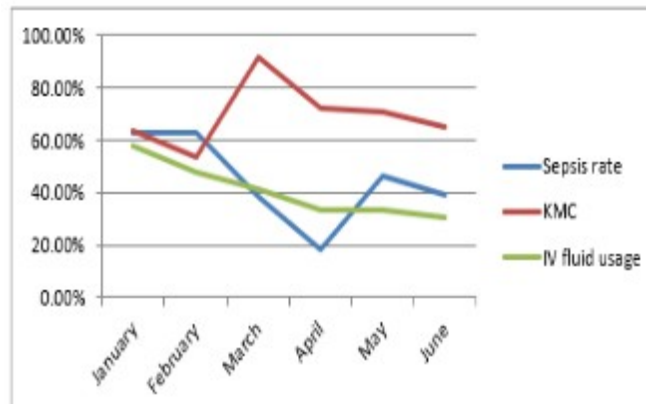


Quality Improvement in SNCU – Telemedicine & Supportive Supervision Visits

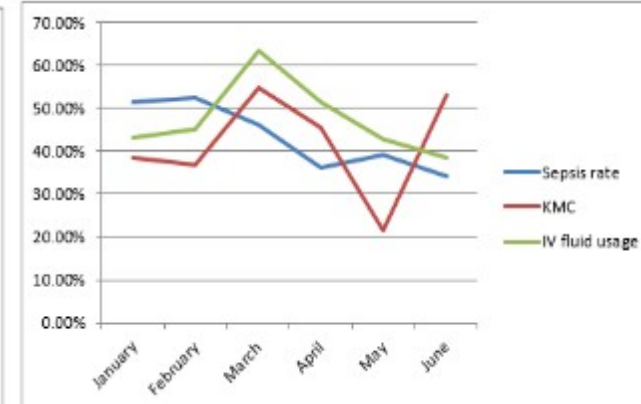
	Tele rounds in SNCU	Supportive Supervision visits
2018	Started in Bijapur, Dantewada	3 SNCUs
2019	Added Narayanpur & Mahasamund	27 visits in 11 SNCUs
2021	Added Kondagaon	21 SNCUs
2022	Added Balrampur, Baikunthpur, Jashpur, Janjgir, Sukma	60 visits are planned, 32 visits completed



Mahasamund



Bijapur



Kondagaon

Project Start Date & End Date and Available HR

UNICEF Program Support – CPD 2023-2027

- Focus – RMNCHA/Immunization/Health Systems strengthening
- National and 23 States – 13 Field Offices; 51 Aspirational Districts
- Upstream Programming Predominantly; Downstream 51 Districts
- NHM/MoHFW – MH; CH; AH Divisions; NACO/SACS; IEC; Statistics; NCDC
- State Consultants – 13 States
- Partnerships – Gov. Institutes/Autonomous bodies/Professional Associations/ CSOs/CoE
- UNICEF – Health; C4D; CP; Nutrition; etc.

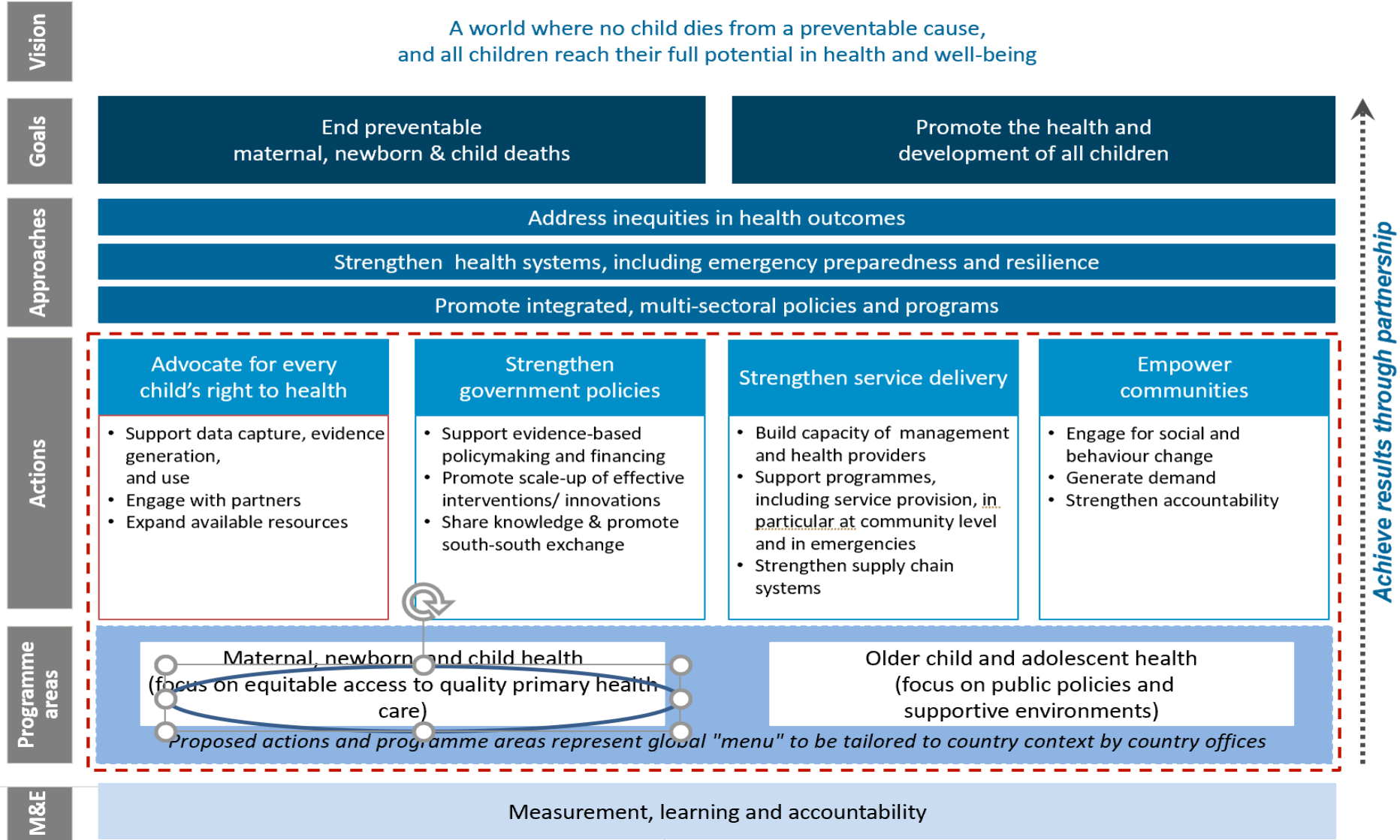
Planned activities till December 2023

- Improve QoC in UNICEF Programming states- NQAS
- Newborn & Pediatric- Mentoring support for QoC in health facilities (MusQan)
- Maternal Health- Mentoring support for QoC in Health facilities (Laqshya)
- Support service Guarantee with RMC for MNH- SUMAN
- Clean and Green Health Care- Eco-Friendly HCF- Kayakalp
- Strengthening standard Paediatric care management protocols – IMPACT module for PICUs, clinical case and death reviews, support to developing case reporting records for NBSU and PICUs
- Strengthening Quality of outreach services- HBNC, HBYC, VHSND

Suggestions for coordination & addressing technical assistance needs

Global Health Strategy 2016–2030

Guided by the Convention on the Rights of the Child (CRC) & the Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW), and in line with the Sustainable Development Goals (SDGs) and Every Woman, Every Child (EWEC)



Thank you

