



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011

GOVERNMENT OF INDIA
MINISTRY OF HEALTH & FAMILY WELFARE
NIRMAN BHAVAN, NEW DELHI - 110011

विशाल चौहान, भा.प्र.से.
संयुक्त सचिव

VISHAL CHAUHAN, IAS

Joint Secretary

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NHSRC/21-22/QI-CU/552/Surveillance

Dated: 1st July 2021

Dear colleagues

Under the National Quality Assurance Certification Program, the health facilities undergo certification assessment by a pool of NHSRC empanelled external assessors, and the facilities meeting approved certification criteria are NQAS/LaQshya certified. On getting certification status, such facilities are eligible to receive linked incentives through NHM-PIP. For sustenance of attained certified status & compliance to Quality Standards during subsequent years, quality certified facilities are expected to be under-going surveillance assessment after completion of eleven(11) months and twenty three(23) months of initial certification assessment. Health facilities showing evidence of sustaining the NQAS implementation in the surveillance assessment are also eligible to receive linked incentive in subsequent years.

Copies of the reports of surveillance assessment are required to be shared with the NHSRC. Instructions to this effect had been issued by the ministry vide letter no. NHSRC/13-14/QI/01/QAP Dated 10th March'2017.

It has been brought to our notice that assessment reports of quality certified health facilities as given in the annexure to this letter are awaited. Please issue suitable instructions to all concerned to complete the surveillance assessment and submit report to NHSRC (Certification Unit). Failing which it may not be possible to recommend release of linked incentives in second (2nd) and third (3rd) year of the certification.

With warm wishes

Yours Sincerely,


(Vishal Chauhan)

Mission Directors (NHM) –All States and UTs

Copy to:
Principal Secretary (Health)- All States and UTs