



विशाल चौहान, भा.प्र.से.

संयुक्त सचिव

VISHAL CHAUHAN, IAS

Joint Secretary



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Z-18015/27/2022-NHM-II(Part-I)

Dated: 28th February 2023

Dear Colleagues

Under the National Quality Assurance Program, after the state certification and submission of application for the national level certification, the Certification unit NHSRC deputs a team of empanelled external assessors for making an independent assessment of the compliance against the checkpoints under the NQAS.

2. Practices that would compromise the robustness of the assessment process and raise the question mark on the integrity of the process such as providing/demanding gifts are undesirable and the Ministry of Health and Family Welfare has a zero-tolerance policy on such matters.

It is requested that the concerned may be instructed to mandatorily follow the instructions as under:

- No arrangements for gifts/ sightseeing etc. should be made for Assessors and no demands from the assessors for the same should be entertained under any circumstances.
- Assessors should be advised not to accept such gifts under any circumstances.
- Boarding and lodging cost will be borne by the state as per the State's NHM norms.
- Local transport cost will be borne by the state as per the state norms.
- Honorarium will be paid as per the MoHFW DO No. NHSRC/14-15/QI/01 Assessment of Health facilities Pt-1, dated 7 Jan 2019.

Any issue pertaining to the unethical conduct / unreasonable demand by the assessors may please be brought to notice through a confidential email id ethicalissuesnqas2023@gmail.com by the State/ District/ Facilities/ Assessors.

With best wishes

Yours Sincerely

(Vishal Chauhan)

Principal Secretary/ Secretary (Health) – All States/ UTs

Copy to:

- Mission Director (NHM) – All States/ UTs
- Sr PPS to AS&MD, MoHFW
- PPS to JS (Policy), MoHFW
- PS to Director NHM (II)
- PS to ED NHSRC

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