



NATIONAL EXTERNAL ASSESSORS' TRAINING, 2023

National Quality Assurance Standards (NQAS)

22nd May 2023 to 27th May 2023

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for technical assistance to the Ministry of Health & Family Welfare & State Governments.

Ministry of Health & Family Welfare has rolled out **National Quality Assurance Standards (NQAS)** and the Quality & Patient Safety Division of NHSRC functions as the secretariat for this initiative. The Quality standards under National Quality Assurance Programme Framework are arranged in Areas of Concern, Quality Standards, Measurable Elements and Departmental Checklists.

Public Health facilities are required to follow step-wise processes of baseline assessment, internal assessment, gap closure and external assessment for fulfilling the criteria laid down for State & National level NQAS certification. For conducting external Quality Certification, a pool of Assessors having knowledge, skills and experience of the NQAS assessment is being created.

Next such training of Five and a half days duration will be conducted from Monday, 22nd May 2023 to Saturday, 27th May 2023. The successful participants on successful proficiency evaluation will be empanelled for the external assessments of Public Healthcare facilities.

Applications are invited from interested professionals who meet the following Qualification Requirements:

- ✓ Qualification: MBBS/BDS/BAMS/BHMS/BSc (Nursing) Degree/Full-Time MHA or equivalent.
- ✓ Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience.
- ✓ Qualified assessors of NABH/NABL/ISO 9001:2015/ Six Sigma/ Lean/Kaizen/ NQAS internal assessor would be preferred.
- ✓ Individuals who are fit to travel extensively, sometimes in difficult conditions.
- ✓ Individuals who have the proficiency to use certification portals and assessment apps.
- ✓ Individuals who are passionate about Healthcare Quality.
- ✓ The successful candidate will undertake at least 6 public health facilities assessments in a year as per the request of NHSRC. Failing which the empanelment may be cancelled. An honorarium would be paid by the state for the assessment days spent in undertaking the certification assessment.

Special Information

- ✓ There is no fee for the training. The cost of travel from home/duty station & back, boarding, lodging and other logistics would be borne by the participants themselves.
- ✓ The shortlisted candidates need to submit NOC from their respective organizations/authorities.

Registration Details

- Registration will begin at 08:30 A.M. on Monday, 22nd May 2023.
- Training Timings: 09:00 AM – 05:30 PM (all days).
- Attendance in all sessions is mandatory.

❖ **Venue of training: Chintan Hall, First Floor, National Health System Resource Centre, NIHFV Campus, Baba Gangnath Marg, Munirka, New Delhi - 110067**

How to apply: Interested candidates are requested to send their CV in the following format **by Monday, 1st May, 2023** via e-mail at nqas.eat@nhsrcindia.org or via the Google form, link as below:

<https://forms.gle/2bqTMJ4qkVQaYtj9A>

Name	Age (DOB)	Qualifications (with year of passing)	Experience year wise after passing MBBS/BDS/AYUSH/BSc (Nursing) Degree/Full Time MHA or equivalent	Office address with phone no., email id.	Residence address with phone no.	Past experience in Quality assurance / accreditation (if any)
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**For Queries / Registration contact us at nqas.eat@nhsrcindia.org
(Dr Vineeta Dhankhar, Consultant, Quality & Patient Safety Division, NHSRC – 9717163005)**