Report

27th EXTERNAL ASSESSORS TRAINING On

NATIONAL QUALITY ASSURANCE STANDARDS



22nd to 27th of May 2023

National Health Systems Resource Centre Ministry of Health & Family Welfare, New Delhi





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INTRODUCTION

The Ministry of Health and Family Welfare has rolled out 'Operational Guidelines for improving Quality Assurance in Public Healthcare Facilities', which suggests an institutional framework for Quality Assurance in states, districts and facilities. This system requires the assessment of health facilities internally by the facilities and the district teams followed by the State and National level.

National Health Systems Resource Centre (NHSRC) has taken the task to create a pool of Quality assessors for which a five-and-a-half-day NQAS external assessor training was organized from **22**nd **May to 27**th **May 2023**. The Training Module was designed with a view to enable the trainees for assessment of the healthcare facilities against the pre-defined checklists contained in the Assessor guidebooks.

This report, therefore, provides the information about how the five and a half days workshop was conducted, lessons learnt and the way forward for improving the Quality in public health facilities in India. (Agenda attached as Annexure A).

Total 59 participants attended the training (The list is attached as Annexure B). All the participants were non-Government participants. The training was participatory in nature. All the participants were divided in seven groups based on gender ratio, geographical areas, and organization capacities to maintain the equilibrium in the groups. (List is attached as Annexure -C).

The sessions during the training were divided into five days and followed by post training evaluation on last day. Each day is divided into two parts, sessions followed by exercises. Sessions describes about all Areas of Concern, Standards, Measurable Elements, Check points and as mentioned in the Assessors Guidebooks of NQAS. Exercises in the training led to healthy brainstorming of the participants and made the concepts clear and understandable. At the end of each day, feedback is collected from the participants on the sessions conducted (List attached as Annexure -D). Also, each group is scored based on their performance in the exercises on each day (List attached as Annexure -E). On fifth day all the participants were divided into twelve groups and all the participants visited three district hospitals of Delhi State. Lastly, on day 6th a written post evaluation exam was undertaken at the end of the training as per the schedule, the participants who have scored 70% and above marks are empaneled as external assessor. Total 62 participants appeared in post training evaluation exam (3 re-appeared). List of pass candidates is attached as Annexure -F.

Overall feedback of the training is 4.81 out of the 5 (scoring on Likert scale of 5).





AIMS AND OBJECTIVES OF TRAINING

The aim of the training was to strengthen the knowledge, skills and assessment capacities of the participants to assess the public health facilities under NQAS. The specific objectives are as follows:

- 1. To create a pool of Qualified assessors for undertaking Quality assessments at state and national level under NOAS.
- 2. To make prospective assessors aware of national quality assurance program for public health facilities
- 3. To equip participants with knowledge of key concepts of Quality, Quality tools and methodologies for Quality improvement.
- 4. To enhance the skills of participants to conduct objective assessment of healthcare facilities against predefined standards.
- 5. To provide understating of quality measurement system for NQAS.
- 6. To impart knowledge regarding fundamental principles for assessment and global best practices.
- 7. Understanding of Area of Concern wise standards and measurable elements for different levels of healthcare facilities.
- 8. To provide hands on training and proficiency in using departmental assessment tools, assessment methods, gathering evidence and scoring.
- 9. To ascertain the desired proficiency and competence of prospective assessors through objective evaluation and feedback
- 10. To instigate and strengthen the behavioural and attitudinal values of an independent assessor
- 11. To impart necessary skills for professional report writing
- 12. To provide working knowledge for using IT enabled tools for assessment





PREPARATION

The QPS division of NHSRC prepared the course curriculum. A field visit was also organized in three (03) District level health facilities in Delhi which provided the participants a platform to conduct assessments. In addition to this, all the participants were given many exercises, thereby making the training more participatory.

List of facilities visited during field visit:

Group	District	Name of Health Facility	Address		
		Deen Dayal Upadhyay	J4H6, Shaheed Mangal Pandey		
1 to 4	West Delhi	Hospital, Hari Nagar	Marg, Nanak Pura, Hari Nagar,		
			Delhi- 110064		
5 to 8	South-West	Shri Dada Dev Matri Avum	J36M Dabri Extension, Dabri Vil-		
3 10 0	Delhi	Sishu Chikitsalya, Dabri	lage, Dabri, Delhi-110046		
9 to 12	North West	Bhagwan Mahavir Hospi-	H-4,5, Pitam Pura, Delhi-110034		
7 to 12	Delhi	tal	11-4,5,1 Italii i ui a, Dellii-110054		

The following materials were distributed:

- a) A bag with required stationary items like writing pad, pen, pencil, sharpener, eraser & sticky paper flags.
- b) National Quality Assurance Standards for Public Health Facilities (2020)
- c) Operational Guidelines for Improving Quality Assurance in Public Healthcare Facilities (2021)
- d) Assessors Guidebook for Quality Assurance in CHC
- e) Assessors Guidebook for Quality Assurance in PHC
- f) Quality Standards for Urban Primary Health Centre
- g) Assessor's Guidebook for Health & Wellness Centre (Sub-Centre)
- h) LaQshya Guideline
- i) MusQan Guideline

The workshop was held at NHSRC Theatre, First Floor, National Health Systems Resource Centre, New Delhi from 22nd to 27thth May 2023





METHODOLOGY

A mix of methods were used for the 27th NQAS External Assessors' Training Workshop. They are as follows-

- a) Power point presentations
- b) Brainstorming sessions
- c) Case studies
- d) Group work and Group Presentation
- e) Questions and Answers
- f) Practical Experiences from Field Visit

PRE TRAINING EVALUATION

At the onset of NQAS External Assessors' Training, the pre-evaluation examination has been conducted for all the participants, consisting of 20 multiple-choice questions. 56 participants have appeared in the examination.

INAUGURAL SESSION

The External Assessor Training started by Welcome address and introduction by Dr J N Srivastava, Advisor, Quality & Patient Safety Division (QPS), NHSRC followed by address by Address by Guest of Honour, Brig. Sanjay Baweja, Principal Administrative Officer (PAO), NHSRC.

Address by Guest of Honour was followed by Lamp lighting ceremony and Address by Chief Guest for the inaugural session Maj Gen (Prof) Atul Kotwal, ED, NHSRC who in his address briefed the participants on the National Quality Assurance Programme and its importance for public health facilities. He conveyed that these 5.5 days of training would be an enriching experience for all.



After that, all the participants introduced themselves and shared what they understood of the term quality and what are their expectations out of this training. After the introductions by the participants Dr Deeepika Sharma Lead Consultant (QPS) expressed Vote of Thanks to the dignitaries which was followed by Technical sessions.





PRESENTATION BRIEFINGS

DAY 1-22nd May 2023

Session 1: - Overview of Quality in Public Health System

The First Session of the Day 1 was on the "Quality in Public Health System in India".

The session was delivered by Dr. JN Srivastava. He started with the requirement expected with the participants in the training as well as the appeal process in the system to make the training successful.

Dr. Srivastava told about the Public Health System in India way back from Bhore Committee recommendations. He fur-



ther discussed the growth of Health sector in India after Alma Ata declaration and National Health Policy. Then he told the participants about Primary Care in the Nineties. He briefed that India is facing a dual burden and how the government is managing it currently. He further explained National Health Mission, its structure, 5 key pillars and their implications.

Dr. Srivastava laid emphasis about the high mortality due to low quality of health system and the need to improve the health system through the implementation of NQAS standards. While giving an overview of NQAS he talked about the journey of Quality Assurance in he explained the historic perspective of accreditation process. He also explained that National Health Mission, NQAS is based on the Donabedian Model of QoC and are available for DH, CHC, PHC, UPHC, H&WC (SC) to improve the health care services.

Dr. JN Srivastava also briefed the participants about the ISQua Accreditation of the NQAS. He explained the participants about the possible role as trained NQAS assessors and touched upon Kayakalp Initiative.

He also briefed the participants about the training norms and complaints and appeal process in regard to the training as per the ISQua Protocols.

Session 2: - An Introduction to National Quality Assurance Standards

The second session was taken by Dr. Deepika Sharma on Introduction to National Quality Assurance Standards. She gave an overview of the National Quality Assurance Standards, scope of different area of concern, intent of various standards and how the standards are arranged in various level of Health Care Facilities. She briefed the participants about the books to use as a guide for reference. She gave a comparative overview of the standards which are applicable at different level of Health Care Facilities.







Session 3: Measurement Systems under National Quality Assurance Standards

Ms. Vinny Arora took the third session on Quality Measurement System & Assessment Protocols. The learning objectives of his session was to understand the architecture- the layout & design of different components of NQAS, comprehend area of concern, standards, measurable elements and checkpoints, identify & understand different methods of assessment, complete clarity/ understanding of scoring rules and get acquainted with assessment protocol.



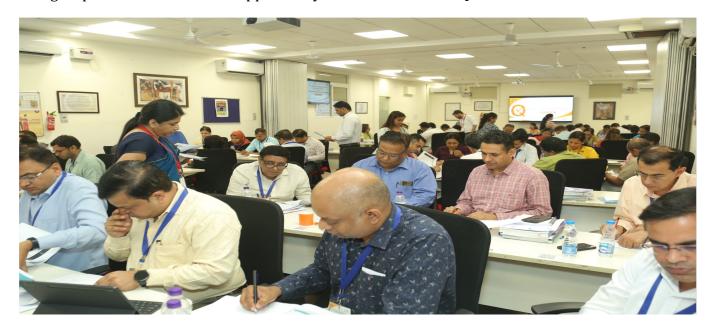
She talked about the characteristics of the NQAS Programme and explained how it is an implicit tool. She made the participants understand the anatomy of the checklist & explained about the area of concern, standard and measurable element, checkpoints and scorecard. While deliberating he talked about the relationship between these various components. She talked about the compliance as well as scoring rules. She gave an overview of the departmental checklists that are available for different level of healthcare facilities.

Session 4: - Brief and Objectives of the exercise

Dr. Deepika Sharma gave brief introduction about the exercices, and guide the participants about the intent and conduct of the exercices pertaining to the sessions conducted in the morning of DAY 1 of the training.

Participants were divided in seven groups for the exercises. Each group was asked to undertake the exercises individually in a time bound manner which was followed by group discussions. Participants attempted the excercises in DAY 1 workbook

Each group was monitored and supported by 7 Consultants from QPS division of NHSRC







DAY 2- 23rd May 2023

The 2nd day of training started with recap of the sessions from Day 1. Dr. Chinmayee Swain, Sr. Consultant, QPS Division, NHSRC briefed the participants on the learnings/ take away lessons from Day 1, brief of the sessions was also prepared in form of power point presentation to enable the participants to recollect and reconnect to the day 1 easily.

Session 1: - Service Provision under NQAS Framework

Dr. Arpita Agrawal took the first session of Day 2, for Service Provision under NQAS Framework. The session detailed in the She explained how to assess the facility as per the six standards under area of concern A and gave a comparative overview of the Service provision in different types of Health Care facilities. He explained about checking the availability of services as per the scope of facilities.



Session 2: - Patients' Rights under NQAS Framework

The second session of Day 2 was taken by Dr Abhay Dahiya. He talked about the patient Rights and their fundamental responsibilities. He briefed about the six standards those encompanies:

- Availability of Drugs, Diagnostics, Doctors and Devices
- Accessibility in terms of physical access, financial access, information and non-discrimination
- Acceptability in terms of privacy, cleanliness, gender equity and courteous behavior.
- Affordability in terms of the services entitled as per the government schemes



Session 3: Inputs under NQAS Framework

The third session of Day 2 was taken up by Dr. Annapoorna KN. Area of concern C covers the structure part as per Donabedian model- structure, process and outcome. And this is the only Area of concern that details about the structure component in Health facilities under National Quality Assurance Standards.







Session 4: Support Services under NQAS Framework

Mr. Ranjith Menon took this session and started the presentation by explaining why support services are important under NQAS framework. He explained that support services are the backbone of hospital operations which are usually most neglected area in public hospitals. He laid emphasis on how support services directly and indirectly lead to poor quality of services for example poor upkeep of facility, long down time of equipment and little efforts in process improvement may give high & visible results to clinical care.



He gave the brief description of all the 12 standards under support services and gave glance of comparison of standards as per level of facility.

Session 5: Infection Prevention under NQAS

Dr. Neeraj Gautam explained about the infection control practices. He made the understanding of the standards very convenient by explaining the hand hygiene practices, personal protective equipment, equipment processing, environment control and biomedical waste management. He also explained about how these standards are distributed in different checklists and things to be kept in mind while conducting assessment of the standards. He also gave an overview of the standards at various levels of facility.



Session 6: - Exercises & discussion with moderator: Area of Concern (A, B, C & D)

After the brief discussion on the intent of Aoc A to D; exercises was supported and guided by the moderators. Participants were asked to give answers on the basis of discussion with respective participants in the groups.

Slides were shown to the participants one by one for Area of Concern D. All the groups were given scores for their responses.







DAY 3- 24th May 2023

The 3rd day training started with recap of the last day sessions by Dr. Abhay Dahiya, Consultant, QPS, NHSRC.

Session 1: Quality Management System-I

Dr. Deepika Sharma Lead Consultant, QPS took this session. Through this session she explained about the Quality management in a facility and how a facility can improve its process and achieve the Quality improvement. She briefed to identify the problems and using Quality tools how can the Quality teams achieve the target of providing the quality services to the population near the health care facility.



Presentation made it clear how employee satisfaction and patient satisfaction can play important role in quality improvement of a facility. Having Quality checks in the laboratory can improve the quality of diagnosis, having written and implemented procedures, records & formats, work instructions can give the wide spectrum to the employees to improve their knowledge and skills. Using the quality tools to identify and solve the problems, conducting various audits with their analysis, preparing a strategic plan to achieve the mission and vision of the facility.

Session 2: - Clinical Services under NOAS (General Clinical Services)

Dr. Arpita Agarwal took over this session and talked about the general clinical services in which she discussed standards E1 to E9 which covers the processes implemented in the hospital commencing from registration of patient followed by consultation & admission, Clinical assessment & reassessment, Continuity of care and referral till the Discharge of patient.



<u>Session 3 : - Specific Clinical Services under NQAS</u>

The session was delivered by Dr. J N Srivastava. He talked about the general clinical services in which he discussed standards E10 to E16 and E24. He elaborated on Intensive care, Emergency Services and Disaster Management, Diagnostic services, Blood Bank/Storage Management and Transfusion, Anesthetic Services, Operation theatre services and End-of-life care and death. He gave a comparative view of the standards applicable at different level of health care facilities.







Session 4:- Overview of LaQshya and Specific clinical services (Maternal Health Services)

The session was delivered by Dr. Anupma Prasad. She talked about Standard E17 to E19 focusing on Maternal Health Services including Antenatal, Intranatal and Postnatal Care. She also explained about LaQshya programme, its importance and implementation.



Session 5:- Specific clinical services (Family Planning Services)

This session was delivered by Dr. Divya Valecha. She explained about family planning services under Standard E20. She talked about Abortion and family planning services at healthcare facilities. She explained the counselling services, spacing and limiting method service es availability.



Session 6: Outcome indicators under NOAS

Dr Chinmayee Swain took session on the outcome indicators. She highlighted the difference between the KPIs and outcome indicators and also emphasized the departmental indicators to be monitored under NQAS and also the data sources.



Session 7: Exercises on Area of concern E

The group exercises were monitored by moderators where all the participants were given the exercise sheet and scoring was done by the moderators.





DAY 4-25th May 2023

The 4th day training started with recap of the last day sessions by Dr. Annapoorna K.

Session 1: Quality Management System Session II

Dr. Deepika Sharma took this session. Through this session she explained the risk management (Existing and potential risks) in the health care facilities, how to assess, report, evaluate and manage the risks as per risk management plan and also talked about the clinical governance framework to improve the quality and safety of clinical care processes in the facilities.



Session 2: - Ethical Issues in Assessment Process

Session on ethical issues was taken by Ms. Vinny Arora. She started with the principles of assessment: Integrity, Fair presentation, Due professional care, Confidentiality, Independence, Evidence based approach and Risk based thinking.

She also discussed about some ethical issues that has been raised by states during the external assessment. She also explained about the process of de-empanelment of assessors and current status.



Session 3: Overview of National Health Programs under NOAS

Dr. Utsuk Dutta took this session. Through this session he explained about the Quality components of the NHP. He explained the programs by explaining them under communicable and non-communicable diseases and IDSP/IHIIP.

Under communicable disease he covered following programs:

- National Tuberculosis eradication Program (NTEP)
- **National AIDS Control Program**
- National Vector Borne Disease Control Programme
- **National Leprosy Eradication Programme**







Under non-communicable disease he covered the following programs:

- National Programme for Prevention and Control of Cancer, Diabetes, Cardiovascular Disease and Stroke
- National Tobacco Control Programme
- National Mental Health Programme
- National Programme for Control of Blindness
- National Programme for Prevention and Control of Deafness
- National Programme for the Health Care of Elderly
- National Oral Health Care Programme

He gave the brief description about the IDSP programs. He explained about the difference between old and new IDSP portal.

Session 4: Key Interventions at HWC-SCs

To give clear picture on key interventions at Health & Wellness Centers-SCs, Dr. Balu Mote took the session. He delivered the information about how the AYUSHMAN BHARAT YOJANA" is working in fulling of "Universal Health Coverage" with holistic approach. In key elements, he mentioned about Comprehensive primary care, Service for All & Continuum of Care. He also discussed about operationalization criteria of AB-HWCS and on Expanded range of Service Delivery.



He detailed about CPHC and the services being delivered for NCD, CD, RMNCH+A & Family Planning. In this presentation he detailed about availability of human resources and Tele-Consultation Services. In the end he delivered the information regarding community platforms in rural & urban areas and also about monitoring progress at HWCs.

Session 5:- Overview of MusQan and Specific clinical services (Child Health Services)

The session was delivered by Dr. Renu Srivastava. She talked about Standard E20 focusing on Child Health Services including immunization, LBW, neonatal asphyxia, sepsis, jaundice, Severe acute malnutrition, diarrhoea and breastfeeding practices for new born & infants. She also explained about MusQan programme, its importance and implementation.







Session 6: Key components of Report writing

Mr. Gulam Rafey took this session and discuss issues related with the report writing, ideal way of making assessment report, common mistakes during report writing and basic principle for report writing.



Session 7: IT initiative under NQAS platform

This session was taken up by Ms Priyanka from CDAC Team. She oriented the participants about the interim of IT Solutions for certification process. She gave an information about IT solutions for the automation of management of the Certification process (assessment, certification & reporting) to SaQsham.

Session 8: Briefing about the field visit & Group work

Dr. Vineeta Dhankhar briefed the participants about the field visit and gave the instructions for the field visit. She briefed the participants about the DH selected for the field visit and divided the participants into twelve groups. Each group had team coordinator from NHSRC team who were responsible for the coordination and guiding the teams. Separate vehicles were arranged for the field visit and the details were shared with the participants. Dr. Vineeta Dhankhar also emphasized on the rules to be followed during the field visit & group work.







DAY 5 - 26th May 2023 Field Visit

On 5th Day, the participants were assembled at NHSRC, New Delhi, and were divided according to their groups and departments assigned followed by field visits to their respective public health care facility. The team members and assigned Departments were as follows: -

DH-1 Group (01-04): Deen Dayal Upadhyay, New Delhi

Group No.	S. No.	Name of Participant	Facilitators and Department to be assessed
	1	Dr Manish Kumar	
	2	Dr Manoj Kumar	
Group 1	3	Dr Motupalli Naveen Kumar	Dr. Abhay Dahiya
	4	Dr Saurabh Ladha	Accident & Emergency
	5	Dr Arnika Mukhija	
	6	Dr Shailesh Bapu Patil	
	7	Dr Rohit Shokeen	
Group 2	8	Dr S. Gireesh Kumar	Mr. Anand Yadav
	9	Dr Akanksha	Laboratory
	10	Mr Samrat Sanyal	Laboratory
	11	Dr Sonali Vaid	
	12	Dr Atul Atmaram Ahirrao	
Group 3	13	Dr K Ajay Benarji	Dr. Pavitra Sangwan
	14	Dr Amol Dilip Sonawane	Labour Room
	15	Mr Shashank Pathak	Laboui Nooiii
	16	Mr Gaje Singh	
	17	Mr Lavanya Kumar Patnam	Du Amuita Bastosi
Group 4	18	Dr Kapil Agarwal	Dr. Amrita Rastogi
	19	Dr Gaurav Ojha	Paediatric Ward
	20	Dr Aarti Soni	
	DH-2 Group 5-	8 (Shri Dada Devi Matri Avum Sishu	Chikitsalya)
	21	Mr Anoop M. A.	
	22	Mr. Pradeep Kumar Choudhry	Dr. Aman Sharma
Group 5	23	Dr Byomakesh Mishra	Dr. Aman Snarma
	24	Dr Pradeep Singh Sinsinwar	SNCU
	25	Dr Ritu Nayar	
	26	Dr Arun Singh Jadaun	
	27	Dr Avdesh Mehta	Dr. Ratan Shekhawat
Group 6	28	Dr Poorna Chandran	Di. Natan Shekhawat
	29	Dr Syed Moin Akhtar	Maternity Ward
	30	Dr Mamta Kaurani	
Group 7	31	Dr Jahangir Ahmad	
	32	Dr Akshat Prasad	Dr. Naveen Kumar





	33	Dr Neha Agrawal			
	34	Dr Vinod Rajagopalan	Paediatric Ward		
	35	Ms Rekha			
	36	Dr Arshad Nazir			
	37	Dr Sajidali S. Saiyad	Dr. Annapoorna KN		
Group 8	38	Mr. Augustine Joseph			
	39	Ms Minakshi Gautam	Maternity Operation		
	40	Dr Noorussabah	Theatre		
-	DH-3	3 Group 9-12 (Bhagwan Mahavir Hospi	tal)		
	41	Dr Paresh Manendriya Khadtale			
	42	Dr Pawan Singh Jasrotia	My Doniith Monon		
Group 9	43	Dr Neelima verma	Mr. Ranjith Menon		
	44	Dr Rashmi Ardey nee Soneja	General Administration		
	45	Dr Pankaj Kumar Mishra			
	46	Dr Jai Kishan Godara			
	47	Dr Sushila Kawade			
Group 10	48	Dr Santwana Vernekar	Dr. Gaurav Pandey		
	49	Dr Vibhor Kumar	Pharmacy		
	50	Mr Souvik Das	I Haimacy		
	51	Dr Parminder Gautam			
Crown 11	52	Mr Krishan Gopal Soni	Dr. Siddhi Dhond		
Group 11	53	Dr Swati chauhan	 		
	54	Dr Maithri	Radiology		
	55	Dr Hemlata Sarswat			
	56	Dr Sunil Kumar Khetarpal	Ms Rachna Kumari		
Group 12	57	Dr Jayesh Prabhakar Warade			
	58	Ms Pritindra K	Nutritional Rehabilitation		
	59	Saneeb K.R	Centre		

This field visit gave a great exposure to the participants, giving them an opportunity for practical application.

Presentations on the field visit: - All the ten teams presented on the respective departments those were provided to them. The presentations were delivered in a common format, which briefly described the findings of the field visit.





DAY 6-27th May, 2023

Recap & Revision of National Quality Assurance Standards

Dr Deepika Sharma took this session as a Quiz about the AOC, Standards, Departments under NQAS, which made many things easy and clear to the participants. The participants understood the key concept of NQAS through this session which helped them to prepare for the exam. Participants felt motivated as well as confident after this session to appear in the exam.

EVALUATION

Participants underwent an evaluation on 6th day based on the 5.5 days of training. They were given Question paper with multiple-choice questions, case study & descriptive questions. There were total five sets (each participant having a different set). In addition to these participants were also given spotting of the gaps in which they were shown pictures of gaps in public health hospitals and were asked to enumerate the gaps in form of gap statement.

VALEDICTORY

Ms Deepika Sharma delivered the Valedictory address. She thanked all the participants for their overwhelming participation and sincerity towards the training.

Few participants shared their views on the training. They expressed that this training was fruitful for them; whatever good practices they had learnt here they will implement in their facilities.





Annexure D

FEEDBACK BY PARTICIPANTS

The average score of feedback analysis is given below:-

Day 1	4.81
Day 2	4.57
Day 3	4.56
Day 4	4.67
Day 5	4.70
Day 6	4.81

Faculty wise feedback Analysis:-

Dr. J.N Srivastava	4.76
Dr. Deepika Sharma	4.83
Ms. Vinny Arora	4.82
Dr. Chinmayee Swain	4.74
Dr. Arpita Agrawal	4.63
Dr. Annapoorna	4.44
Mr. Gulam Rafey	4.57
Dr. Abhay Dahiya	4.65
Mr. Ranjith Menon	4.62
Dr. Neeraj Gautam	4.57
External Faculty feedback	
Dr. Utsuk Dutta	4.89
Dr. Anupma Prasad	4.07
Dr. Divya Valecha	4.35
Dr. Balu Mote	4.36





Dr. Renu Srivastava	4.71
Ms Priyanka (CDAC Team)	4.56

S.No.	Most Liked Sessions	Trainer
1.	Overview of national health programs under NQAS	Dr Utsuk Dutta
2.	Quality in public health system: an overview	Dr. J.N. Srivastava
3.	Ethical issues in assessment of health facilities	Ms. Vinny Arora

Although most of the participants were from various domains of the Healthcare System ranging from Clinician, Healthcare Education and so forth; they all participated and came forward to deliver the vote of thanks to Quality and Patient Safety Division of NHSRC. They expressed their satisfaction with the training. They have learned many new subjects, acquired a number of new technical skills and improved another group of existing skills. They expressed that after going through this program their knowledge and skills both have been upgraded in respect to Healthcare Quality, which they will implement at their respective working units / hospitals.





SUGGESTIONS BY PARTICIPANTS

S.No.	SUGGESTIONS TO IMPROVE TRAINING
1	Timing of field visit was brief.
2	Snacks were not good.
3	Early departure time.
4.	Pace should be slow fort he sessions.
5.	More time for sessions





Annexure E

Day Wise Evaluation Analysis (Day 1 to Day 4)

Group Exercise Scoring Sheet of the participants: -

Day Wise Evaluation Analysis (Day 1 to Day 4)

			Da	y 1		Day	2		Day 3	Day 4
S. no.	Name	State	Intent of Con an Measur	ise on of Area ncern nd rement tem		ercise o Concern		Exercise on Area of Concern E	Report writing exercise	
			Section A	Section B	AOC A	AOC B	AOC C	AOC D	AOCE	
1	Dr K Ajay Benarji	Andhra Pradesh	8.5	8.5	8.5	8.5	8.5	8.5	9	7
2	Mr Lavanya Kumar Patnam	Andhra Pradesh	8	8	8.5	8.5	8.5	8.5	9.5	7
3	Dr Byomakesh Mishra	Bihar	8.5	8.5	8	8	8.5	8.5	9.5	8
4	Dr Manish Kumar	Bihar	8.5	8.5	8.9	8.2	8.6	8	9	7
5	Dr Pankaj Kumar Mishra	Bihar	9	9	9	8.5	9	8	8.5	7
6	Dr Poorna Chandran	Chennai	8	8	8	7.5	8	8.5	9.5	8
7	Dr Akshat Prasad	Delhi	8.5	8.5	8	8	8	8.5	9.5	8
8	Dr Avdesh Mehta	Delhi	8.5	8	8.5	10	10	9	9	8
9	Dr Jai Kishan Godara	Delhi	8	8	9	9	9	9	9.5	8
10	Dr Noorussabah	Delhi	9	8	7	8.5	9	8	8.25	8





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11	Dr	Delhi								
	Parminder		8	9						
	Gautam				9	9	9	9	9	9
12	Dr Rashmi	Delhi								
	Ardey nee		9	9						
	Soneja				8	9	9	8	8.75	8
13	Dr Ritu	Delhi	9	9						
	Nayar		9	9	9	8.75	9	8.5	9.5	9
14	Dr rohit	Delhi	0.5	0.5						
	Shokeen		8.5	8.5	9.5	9.4	9	9	9.5	9
15	Dr Sonali	Delhi	0.5	0.5						
	Vaid		8.5	8.5	8.7	8.5	8.5	8	9.5	9
16	Dr Sunil	Delhi								
	Kumar		9	8						
	Khetarpal				8.5	8.5	8.5	8.5	9	7
17	Dr Vibhor	Delhi		0						
	Kumar		8	9	8	8.5	8.5	8	8.5	8
18	Mr Anoop M.	Delhi	0.5	0.5						
	A.		8.5	8.5	8	9.3	9	8	9.5	8
19	Ms Minakshi	Delhi								
	Gautam		8	8	7.5	8	8	8.5	9.5	7
20	Ms Pritindra	Delhi								
	K		8.5		8	8	8	8	7	9
21	Dr Sajidali S.	Gujarat		_						
	Saiyad	,	8.5	8	9	10	10	9	9	8
22	Dr Aarti Soni	Haryana	8.5	8.5	8.6	8.5	8.5	9	9	7
23	Dr Arun	Haryana							•	
	Singh Jadaun	, , , <u>, , , , , , , , , , , , , , , , </u>	8.5	8.5	8.5	8.6	8.5	8	9	8
24	Dr Neelima	Haryana							-	
	verma		8.5	8.5	7.5	8	8.5	8.5	9.5	7
25	Dr Saurabh	Haryana								
	Ladha		8.5	9	9	9	9	8	9	8
26	Ms Rekha	Haryana	8	8	9	10	10	9	9	8
27	Dr Manoj	Haryana								-
	Kumar	,	8	8	9	9	9	9	9	7
28	Dr Arshad	Jammu&								-
	Nazir	Kashmir	8.5	9	9	8.5	8.5	8	8.5	9
29	Dr Jahangir	Jammu&					0.0	J		
	Ahmad	Kashmir	8.5	8.5	8.9	8.9	9	9	9	9
30	Dr Pawan	Jammu&			3.7	0.7	,			
	Singh	Kashmir	8	7.5						
	Jasrotia			, 13	8.5	10	10	9	9	8
<u> </u>	Jasi oda				0.0	10	10	,	,	U





31	Dr Maithri	Karnataka	7	8	9	8	9	8	8.5	7
32	Dr S. Gireesh	Kerala	7	6						
	Kumar		/	U	9	9	9	9	9	7
33	Dr Vinod	Kerala	8.5	9						
	Rajagopalan		0.5	,	9.5	8.5	8.5	8	8.5	7
34	Mr.	Kerala								
	Augustine		8.5	8.5						
	Joseph				9	8.8	8.5	9	9.25	9
35	Saneeb K.R	Kerala	9	9	7	9	8.5	8	8.75	7
36	Mr Samrat	Kolkata	9	8.5						
	Sanyal			0.5	9	9	9	8.5	8	7
37	Dr Amol	Maharashtra								
	Dilip		8.5	9						
	Sonawane				9	9	9	8.5	9	7
38	Dr Atul	Maharashtra								
	Atmaram		8	8						
	Ahirrao				9	9	9	9	9	8
39	Dr Paresh	Maharashtra								
	Manendriya		8.5	8.5						_
	Khadtale				9.5	8.9	9	9	9.5	7
40	Dr Santwana	Maharashtra	8.5	8.5	0.	0.1	0.	o -	0.	0
	Vernekar				8.5	8.5	8.5	8.5	9.5	8
41	Dr Shailesh	Maharashtra	8	9	0	0.5	0	0	0.75	0
40	Bapu Patil	36.1			8	8.5	9	8	8.75	8
42	Dr Sushila	Maharashtra	8	8.5	9	10	10	9	9	0
42	Kawade	Mahayastya			9	10	10	9	9	8
43	Dr Mamta Kaurani	Maharastra	9	9	9.5	8.5	9	8	9.5	7
44	Dr Arnika	Daiaethan			9.5	0.5	9	0	9.3	/
44	Mukhija	Rajasthan	9	9	9	9	9	8	8.75	8
45	Dr Hemlata	Rajasthan			7	7	9	0	0.73	O
73	Sarswat	Najasulali	9	9	9	8.5	9	8.5	9	7
46	Dr Kapil	Rajasthan			,	0.0	,	0.5	9	,
	Agarwal	Majastiiaii	8.5	9	8.5	8.5	8.5	8	8	8
47	Dr Pradeep	Rajasthan			0.0	0.0	0.0	J	3	
	Singh	- ajabaian	9	8.5						
	Sinsinwar			5.5	8.5	8.5	8.5	8	7	8
48	Mr Gaje	Rajasthan		_		2.0			•	-
	Singh		8	7	9	9	9	9	9.5	7
49	Mr Krishan	Rajasthan	6.7	6.7						
	Gopal Soni	,	8.5	8.5	9	10	10	9	9	8
50	Mr Shashank	Rajasthan	_							
	Pathak		7	7	7	8.5	8.5	8	8.75	8
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27th Batch NQAS External Assessors' Training (22nd to 27th May 2023) 24





51	Mr. Pradeep	Rajasthan								
	Kumar		10	9						
	Choudhry				9	9	9	9	9.5	7
52	Dr Jayesh	Tamil Nadu								
	Prabhakar		9	8.5						
	Warade				8.5	10	10	9	9	8
53	Dr Motupalli	Telangana								
	Naveen		8	8						
	Kumar				9	10	10	9	9	8
54	Dr Akanksha	Uttar	8	8.5						
		Pradesh	O	0.5	9	10	10	9	9	7
55	Dr Gaurav	Uttar	8	9						
	Ojha	Pradesh	0	9	8	9	9	8	8.5	8
56	Dr Neha	Uttar	8.5	8.5						
	Agrawal	Pradesh	0.5	0.5	8.5	8.5	8.5	8	7	8
57	Dr Swati	Uttar	8	8						
	chauhan	Pradesh	O	O	8	8.5	8.5	8.5	9.5	7
58	Dr Syed	Uttar	8.75	9						
	Moin Akhtar	Pradesh	0.73	7	8.5	8.5	8.5	8	9	8
59	Mr Souvik	West bengal	9	9						
	Das		9	9	9	9	8.5	8	9	8

Field Visit Evaluation: -

Evaluation of Field	Visit: 27th Batch EAT	22-27th May 2023
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Group No.	Understanding of NQAS	Technical Knowledge	Assessment Methodology	Team Coordination and Management	Completion of Presentation	Score out of 25
Group 1	3.3	3.3	3.3	3.9	3.6	17.4
Group 2	3.5	3.8	3.7	3.8	3.7	18.5
Group 3	4.3	4.3	4.5	4.1	4.4	21.5
Group 4	4.3	4.5	4.1	4.8	4.5	22.1
Group 5	3.8	3.8	3.6	4.6	4.4	20.1
Group 6	3.9	3.8	3.4	3.8	3.9	18.6
Group 7	3.2	3.3	3.3	3.8	3.4	16.9
Group 8	3.2	3.6	3.9	3.7	3.5	17.8
Group 9	3.9	4.1	3.8	4.0	4.0	19.8

27th Batch NQAS External Assessors' Training (22nd to 27th May 2023) 25





Group 10	3.9	3.7	4.0	3.9	3.5	19.0
Group 11	4.5	4.6	4.4	3.9	4.0	21.4
Group 12	3.6	3.8	3.8	3.8	4.3	19.1





Annexure C

Gender Wise List of the participants: -

S. No.	Name	State	Gender
1	Dr Noorussabah	Delhi	Female
	Dr Rashmi Ardey nee	Delhi	Female
2	Soneja		1 01110.10
3	Dr Ritu Nayar	Delhi	Female
4	Dr Sonali Vaid	Delhi	Female
5	Ms Minakshi Gautam	Delhi	Female
6	Ms Pritindra K	Delhi	Female
7	Dr Aarti Soni	Haryana	Female
8	Dr Neelima verma	Haryana	Female
9	Ms Rekha	Haryana	Female
10	Dr Maithri	Karnataka	Female
11	Dr Santwana Vernekar	Maharashtra	Female
12	Dr Mamta Kaurani	Maharastra	Female
13	Dr Sushila Kawade	Maharastra	Female
14	Dr Arnika Mukhija	Rajasthan	Female
15	Dr Hemlata Sarswat	Rajasthan	Female
16	Dr Akanksha	Uttar Pradesh	Female
17	Dr Neha Agrawal	Uttar Pradesh	Female
18	Dr Swati chauhan	Uttar Pradesh	Female

S. No.	Name	State	Gender
1	Dr K Ajay Benarji	Andhra Pradesh	Male
2	Mr Lavanya Kumar Patnam	Andhra Pradesh	Male
3	Dr Byomakesh Mishra	Bihar	Male
4	Dr Manish Kumar	Bihar	Male
5	Dr Pankaj Kumar Mishra	Bihar	Male
6	Dr Akshat Prasad	Delhi	Male
7	Dr Avdesh Mehta	Delhi	Male
8	Dr Jai Kishan Godara	Delhi	Male
9	Dr Parminder Gautam	Delhi	Male



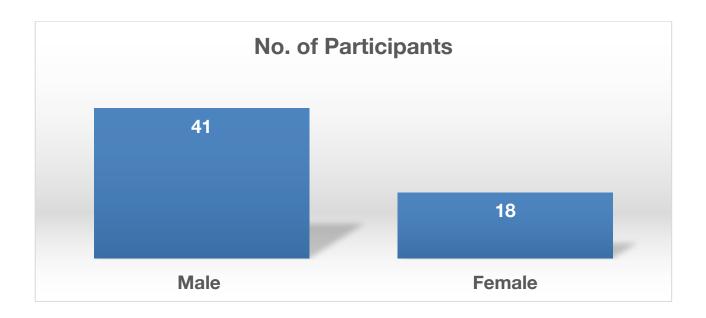


10	Dr rohit Shokeen	Delhi	Male
11	Dr Sunil Kumar Khetarpal	Delhi	Male
12	Dr Vibhor Kumar	Delhi	Male
13	Mr Anoop M. A.	Delhi	Male
14	Dr Sajidali S. Saiyad	Gujarat	Male
15	Dr Arun Singh Jadaun	Haryana	Male
16	Dr Saurabh Ladha	Haryana	Male
17	Dr Manoj Kumar	Haryana	Male
18	Dr Arshad Nazir	Jammu&Kashmir	Male
19	Dr Pawan Singh Jasrotia	Jammu&Kashmir	Male
20	Dr Jahangir Ahmad	Jammu&Kashmir	Male
21	Dr S. Gireesh Kumar	Kerala	Male
22	Dr Vinod Rajagopalan	Kerala	Male
23	Mr. Augustine Joseph	Kerala	Male
24	Saneeb K.R	Kerala	Male
25	Dr Atul Atmaram Ahirrao	Maharashtra	Male
26	Dr Paresh Manendriya Khadtale	Maharashtra	Male
27	Dr Shailesh Bapu Patil	Maharastra	Male
28	Dr Amol Dilip Sonawane	Maharastra	Male
29	Dr Kapil Agarwal	Rajasthan	Male
30	Dr Pradeep Singh Sinsinwar	Rajasthan	Male
31	Mr Gaje Singh	Rajasthan	Male
32	Mr Krishan Gopal Soni	Rajasthan	Male
33	Mr Shashank Pathak	Rajasthan	Male
34	Mr. Pradeep Kumar Choudhry	Rajasthan	Male
35	Dr Poorna Chandran	Tamil Nadu	Male
36	Dr Jayesh Prabhakar Warade	Tamil Nadu	Male
37	Dr Motupalli Naveen	Telangana	Male
38	Kumar		Marc
39	Kumar Dr Gaurav Ojha	Uttar Pradesh	Male
37		Uttar Pradesh Uttar Pradesh	
40	Dr Gaurav Ojha		Male

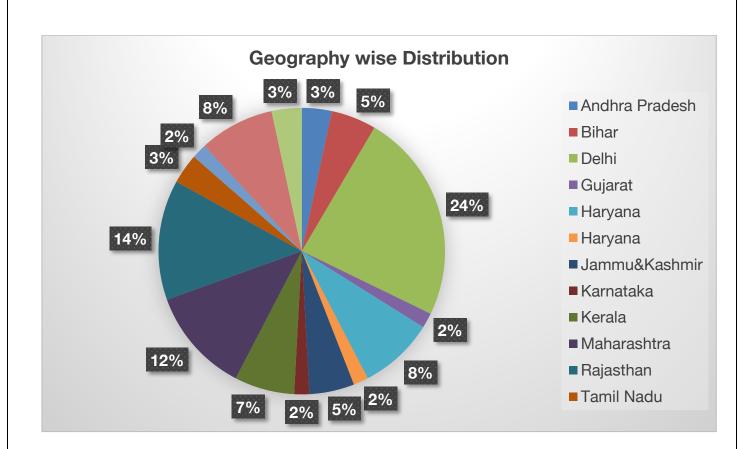




A. Gender Wise Participation



B. Geography wise Distribution







Annexure A

TRAINING AGENDA

	Day 1-22 nd May 2023	
Time	Topic	Resource Person
08:45AM-09:00AM	Registration	Ms Indu Suryavanshi, Mr Mukesh Nehra, Dr Richa Verma, Mr Brijraj Tripathi, Dr Shikha
09:00AM - 09:30AM	Pre-training Evaluation	QPS Team
	INAUGURAL SESSION	
09:30AM - 09:40AM	Welcome Address and Aims & Objectives	Dr J.N. Srivastava Advisor – QPS
09:40AM- 09:45AM	Lamp Li	ghting
09:45AM-09:50AM	Address by Guest of Honour	Brig. Sanjay Baweja PAO-NHSRC
09:50AM-10:00AM	Address by Chief Guest	Maj Gen (Prof) Atul Kotwal ED, NHSRC
10:10AM - 10:25AM	Introduction of	f Participants
10:25AM-10:30AM	Vote of Thanks	Dr Deepika Sharma Lead Consultant - QPS
10:30AM-11:00PM	Group Photograph foll	lowed by tea
11:00AM-12:15PM	Overview of Quality in Public Health System	Dr J.N. Srivastava Advisor – QPS
12:15 PM -01:30PM	Introduction to National Quality Assurance Standards	Dr Deepika Sharma Lead Consultant - QPS
01:30PM-02:15PM	Lunc	ch
02:15PM-03:15PM	Measurement Systems under National Quality Assurance Standards	Ms Vinny Arora Senior Consultant – QPS (CU)
03:15 PM-03:30PM	Brief about Exercises	Dr Deepika Sharma Lead Consultant - QPS
03:30 PM-4:30 PM	Exercise on Intent of Area of Concern	QPS Team
04:30PM-04:45PM	Tea B	reak
04:45PM-05:30PM	Exercise on Measurement System	QPS Team





	Day 2-23 rd May 2023				
Time	Topic	Resource Person			
09:00AM-09:15AM	Recap	Dr Chinmayee Swain Senior Consultant- QPS			
09:15AM-10:00AM	Area of Concern A – Service Provision Under NQAS	Dr. Arpita Agrawal Consultant - QPS			
10:00AM-11:00AM	Area of Concern – B Patient Rights Under NQAS	Dr. Abhay Dahiya Consultant – QPS			
11:00AM-11:15AM	TeaBreak				
11:15AM-12:15PM	Area of Concern C– Inputs Under NQAS	Dr Annapoorna K N Consultant-QPS			
12:15PM - 01:15PM	Area of Concern D – Support Services under NQAS	Mr Ranjith Menon Consultant-ADB			
01:15PM-02:00PM	Lunch				
02:00PM-03:00PM	Area of Concern F- Infection Prevention & Control	Dr Neeraj Gautam Consultant-CU(QPS)			
03:00PM-04:00PM	Exercises on Area of Concern A & B	QPS Team			
04:00PM-04:15PM	TeaBreak				
04:15PM-05:30PM	Exercises on Area of Concern C & D	QPS Team			





	Day 3- 24 th May 2023	
Time	Topic	ResourcePerson
09:00AM-09:15AM	Recap	Dr. Abhay Dahiya Consultant - QPS
09:15 AM-10:30AM	Area of Concern G – Quality Management System -I	Dr. Deepika Sharma Lead Consultant - QPS
10:30AM-11:30AM	Area of Concern E: General Clinical Services	Dr. Arpita Agrawal Consultant - QPS
11: 30 AM-11:45 AM	Tea Break	
11:45 AM-01:00 PM	Area of Concern E: Specific Clinical Services-I*	Dr J N Srivastava Advisor QPS
01:00 PM -02:00 PM	Overview of LaQshya & Specific Clinical Services -II** (Maternal Health Services)	Dr. Anupama Prasad, Dy. Com- missioner, Maternal Health, MoHFW
02:00 PM-02:45PM	Lunch	
02:45 PM-03:30 PM	Area of Concern E: Specific Clinical Services - III*** (Family Planning services)	Dr. Divya Valecha, Addl. Com- missioner, Family Planning, MoHFW
03:30 PM - 04:30 PM	Area of Concern H: Outcome Indicators under NQAS	Dr Chinmayee Swain Sr Consultant -QPS
04:30 PM-04:45 PM	Tea Break	
04:45PM - 05:30PM	Exercise on Area of Concern E Primary & Secondary Care Service	QPS Team

^{*}Intensive Care, A&E, Diagnostics, Blood bank, Anaesthesia, Surgical, End of life care, Adolescent health & Haemodialysis.

^{**}Antenatal, Intranatal and Post-natal Care (Maternal Health Services)

^{***}Family Planning





	Day 4 - 25 th May 2023				
Time	Topic	Resource Person			
09:00AM-09:15AM	Recap	Dr Annapoorna Consultant- QPS			
09:15AM-10:15AM	Area of Concern G: Quality Management System -II	Dr Deepika Sharma Lead Consultant - QPS			
10:15AM-11:15AM	Ethical issues in Assessment of Health Facilities	Ms Vinny Arora Senior Consultant-CU(QPS)			
11:15AM-11:30AM	TeaBreak				
11:30AM-12:30PM	Overview of National Health Programs under NQAS (E23)	Dr Utsuk Dutta Consultant, NIHFW			
12:30 PM - 1:30 PM	Key interventions at Health and Wellness Centers	Dr. M.A. Balasubramanya Advisor-CP-CHC			
01:30 PM-02:15PM	Lunch				
02:15PM- 03:15 PM	Overview of MusQan & Specific Clinical Services-IV* (Child Health Services)	Dr Renu Srivastava Strategy Director, Newborn & Child Health- UP-TSU IHAT			
03:15 PM – 04:00PM	Key Components of Report Writing with exercise	Mr Gulam Rafey Consultant CU(QPS)			
04:00 PM - 04:15 PM	TeaBreak				
04:15 PM- 05:00 PM	IT Initiative under NQAS	CDAC Team			
05: 00 PM-05:15PM	Briefing about the field visit & Groupwork	Dr Vineeta Dhankhar Consultant- QPS			
* Newborn, child health	* Newborn, child health				

Day 5 – 26 th May 2023				
Time	Topic	ResourcePerson		
09:00AM-01:00PM	Field Visit	QPS Team		
01:00PM-02:00PM	Lunch			
02:00PM-03:30PM	Scoring, Analysis and Report Writing of the Field Visit	QPS Team		
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QPS Team		
04:15PM-04:30PM	TeaBreak			
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QPS Team		

Day 6 – 27 th May 2023			
Time	Topic	ResourcePerson	
09:00AM-10:00AM	Revision	Dr. Deepika Sharma	
10:00AM-10:30AM	Lead Consultant - QPS TeaBreak		
10:30AM-01:00PM	Post Training Evaluation		
01:00PM-01:30PM	Valedictory/Feedback		
01:30PMonwards	Lunch		

Annexure B

NAME OF PARTICIPANTS

S. No.	Name	Please enter a valid email address	Mobile No.	STATE/DISTRICT
1	Dr K Ajay Benarji	ajaykotti@gmail.com	9866234544	Andhra Pradesh
	Mr Lavanya Kumar	patnamlavan@gmail.com	9951793869	Andhra Pradesh
2	Patnam			
	Dr Byomakesh	drbyomakesh@gmail.com	9101332758	Bihar
3	Mishra			
4	Dr Manish Kumar	finddocmanish@gmail.com	9308876053	Bihar
	Dr Pankaj Kumar	pkmpsm@gmail.com	9431118609	Bihar
5	Mishra	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0555256550	D. II.
6	Dr Akshat Prasad	drakshatprasad@gmail.com	9555276558	Delhi
7	Dr Avdesh Mehta	mehtadr@gmail.com	9555977444	Delhi
	Dr Jai Kishan	dr.jkaygodara@gmail.com	9999841326	Delhi
8	Godara Dr Noorussabah	dun a an wasah ah @ sur ail saur	9643886140	Delhi
9	Dr Noorussaban Dr Parminder	drnoor.ussabah@gmail.com gautamparminder@gmail.com	9818469062	Delhi
10	Gautam	gautamparimmuer@gman.com	9010409002	Dellii
10	Dr Rashmi Ardey	rashmiardey1509@gmail.com	9871891338	Delhi
11	nee Soneja	rasınınar dey 1309@gman.com	90/1091330	Dellii
12	Dr Ritu Nayar	dr.rits79@gmail.com	9999157569	Delhi
13	Dr rohit Shokeen	drrohitshokeen@gmail.com	9910025593	Delhi
14	Dr Sonali Vaid	sonali.vaid@gmail.com	9315737311	Delhi
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15	Khetarpal	drkhetarpal.ahpi@gmail.com		
16	Dr Vibhor Kumar	drdaksh.vibhor@gmail.com	9971998115	Delhi
17	Mr Anoop M. A.	anoopma457@gmail.com	9940109567	Delhi
	Ms Minakshi	minakshi.gautam@gmail.com	9999186306	Delhi
18	Gautam			
19	Ms Pritindra K	pritindira@hotmail.com	9811254481	Delhi
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20	Saiyad			
21	Dr Aarti Soni	draarti007@gmail.com	9418143222	Haryana
	Dr Arun Singh	drarunjadaun@gmail.com	9799557753	Haryana
22	Jadaun			
23	Dr Neelima verma	drnilimaverma@gmail.com	8595178290	Haryana





24	Dr Saurabh Ladha	drsaurabhladha@gmail.com	9571766078	Haryana
25	Ms Rekha	rekhaicri@gmail.com	8076609358	Haryana
26	Dr Manoj Kumar	dr.manoj.jangra@gmail.com	8284975976	Haryana
	Dr Arshad Nazir	arshadmir83@gmail.com	9018152555,	Jammu&Kashmir
27		S	7006614210	,
	Dr Pawan Singh	jasrotiapawan@gmail.com	7780871666	Jammu&Kashmir
28	Jasrotia			
29	Dr Jahangir Ahmad	dr.jahangir25@gmail.com	9419200107	Jammu&Kashmir
30	Dr Maithri	drmaithri12@gmail.com	7259876933	Karnataka
	Dr S. Gireesh	girikbai@gmail.com	9746471027	Kerala
31	Kumar			
	Dr Vinod	drvinod.ollur@gmail.com	9656370070	Kerala
32	Rajagopalan			
	Mr. Augustine	augustinejoseph2009@gmail.com	9048033143	Kerala
33	Joseph			
34	Saneeb K.R	saneebkr@gmail.com	9847327681	Kerala
	Dr Atul Atmaram	draaa@rediff.com	9921154546,	Maharashtra
	Ahirrao	dratulahirrao123@rediff.com	9423962176	
		dratulahirrao123@gmail.com		
35				
	Dr Paresh	dr.khadtale@gmail.com	9819911518	Maharashtra
	Manendriya			
36	Khadtale			
	Dr Santwana	vsantwana@gmail.com	9819555560	Maharashtra
37	Vernekar	1 140040 11	0000456000	26.1
38	Dr Mamta Kaurani	drmamta.k1304@gmail.com	9322156933	Maharashtra
20	Dr Shailesh Bapu	shailesh@cissd.in	9423692516	Maharashtra
39	Patil Patil	dramal111@arrail ages	0160401620	Mohanashtus
40	Dr Amol Dilip Sonawane	dramol111@gmail.com	9160491630	Maharashtra
41	Dr Sushila Kawade	dr.sushilakawade@gmail.com	9922487856	Maharashtra
41	Dr Susilia Kawade Dr Arnika Mukhija	health.arnika@gmail.com	9785350764	Rajasthan
42	Dr Hemlata	drhemlatasarswat@gmail.com	9079217630	Rajasthan
43	Sarswat	ui iiciiiiatasai swatteegiiiaii.coiii	90/921/030	Najasuiaii
-	Dr Kapil Agarwal	drkapilagarwal@gmail.com	7014904098	Rajasthan
44		1 0 0		,
1 4 5	Dr Pradeep Singh Sinsinwar	dr.psingh84@gmail.com	9772345648, 9414815648	Rajasthan
45		giognint@gnasilga		Daiaethar
46	Mr Gaje Singh	gjsgrjpt@gmail.com	7877247311	Rajasthan

27th Batch NQAS External Assessors' Training (22nd to 27th May 2023) 35





	Mr Krishan Gopal	kgihmr1@gmail.com	8107287294	Rajasthan
47	Soni			
	Mr Shashank	shashankiihmr@gmail.com	9983131538	Rajasthan
48	Pathak			
	Mr. Pradeep Kumar	pradeepsandhu@yahoo.co.in	9414546171	Rajasthan
49	Choudhry			
	Dr Poorna	drpoornac@gmail.com	9941106975	Tamil Nadu
50	Chandran			
	Dr Jayesh	jdyajdo@gmail.com	9028219916	Tamil Nadu
51	Prabhakar Warade			
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52	Naveen Kumar			
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53				
54	Dr Gaurav Ojha	gauravojha84@gmail.com	7503437979	Uttar Pradesh
	Dr Syed Moin	dr.smakhtar@yahoo.com	9424402664	Uttar Pradesh
55	Akhtar			
56	Dr Neha Agrawal	drnehaagrawal@hotmail.com	9818415651	Uttar Pradesh
57	Dr Swati chauhan	swati.chauhan30@yahoo.com	9929370307	Uttar Pradesh
58	Mr Samrat Sanyal	sam.san75@gmail.com	8017770038	west bengal
59	Mr Souvik Das	qci.qualityconsultant@gmail.com	9830309272	West bengal

Annexure III : NAME OF PARTICIPANTS FOR RE-EXAMINATION

S.NO	STATE	NAME OF PARTICIPANT	GENDER
1	Madhya Pradesh	Dr Alok Kumar Rai	Male
2	Uttar Pradesh	Dr Brajesh Kumar	Male
3	Jharkhand	Dr Nimon Rajesh Toppo	Female





Annexure F

LIST OF QUALIFIED PARTICIPANTS

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