



Internal Assessors cum Service Provider's Training Report

19-21st September 2023

Jammu



**Quality & Patient Safety Division
National Health System Resource Centre**

Background

A three day training “Internal Assessors cum Service Provider Training” was conducted in the State of Srinagar, Jammu & Kashmir by the National Health System Resource Centre in collaboration with the State’s National Health Mission from 19-21st September 2023.

The objective of the training was to train the nominated officials of the State for the implementation of the National Quality Assurance Program, by mentoring the facility quality teams as per the action plan defined by the State. This training aid participants with the tools, techniques and support to health professionals to enable them to implement NQAS at healthcare facilities and thereby, take ownership of improving, sustaining and creating a culture of quality of care.

The State had nominated 84 participants for the training including Medical Superintendents, BMO, Specialists, Medical Quality, Consultants, Hospital managers, Programme Officers, CMO etc. The training constituted fourteen (17) topics with five (07) exercises for hands-on experience in the application of certain quality tools.

The training was initiated with an inaugural keynote by Dr Jitendra Mehta, Nodal Officer, J&K during which the importance of Quality in Healthcare service delivery and the current status of the NQAS certifications in the State was discussed.

A Post-training evaluation were also taken during the training. Post-training evaluation was an open book exam with 42 multiple-choice questions, related to the quality improvement and the NQAS framework. Out of total 92 participants, 36 participants (nearly 48%) cleared the post-evaluation exam and now will be an empanelled internal assessors under the existing pool of NQAS.

QA training programs have an inbuilt training evaluation system, where a feedback form is provided to each participant. Feedback from the participants is analysed on a 5-point likert- scale. The overall rating of the training as per the analysis of the feedbacks from the participants was 4.2 in a 5-point Likert scale.



**IA cum SPT on
National Quality Assurance Standard
Date: 19th -21st September 2023, Jammu, Jammu & Kashmir
Tentative Agenda**

(Day-1) 19 th September 2023		
Time	Topic	Resource Person
9:00 am to 9:30 am	Registration	
9:30 am to 9:40 am	Welcome Address & Overview of the Workshop and NQAS(P) Plan in J&K	Dr. Jitender Mehta, National Assessor / State Nodal Officer, QA& PS,NHM,J&K
9:40 am to 9:50 am	Felicitation of Dignitaries	
9:50 am to 10:00 am	Introductory Address by	Dr. Vineeta Dhankhar, Consultant, NHSRC, MoHFW,GoI
10:00 am to 10:20 am	Address by Guest of Honor	Dr. Rajiv Sharma, Director Health Services, Jammu Division.
10:20 am to 10:25 am	Key Note Address by Chief Guest	Sh. Bhupinder Kumar, IAS, Secretary to Govt., Health & Medical Education, Department, J&K
10:25 am to 10:30 am	Vote of Thanks	Dr. Parveesh Chalotra Divisional Nodal Officer, Jammu, NHM, J&K
10:30 am to 10:40 am	Tea Break	
10:40 am to 11:45 am	Key Concepts of Quality & Overview of NQAS	Dr. Abhay Dahiya, Consultant, NHSRC
11:45 am to 12:45 PM	Measurement system and Assessment Protocols and Checklist	Dr Vineeta Dhankhar, Consultant, NHSRC, MoHFW,GoI
12:45 PM to 1:45 PM	Quality standards under NQAS- AOC "A" (Service Provision) & "B" (Patient Rights)	Dr. Abhay Dahiya Consultant,NHSRC, MoHFW,GoI
1:45PM to 2:30 PM	Lunch	
2:30 PM – 04:00 PM	Quality standard under NQAS-AOC "C" (Inputs) & "D" (Support Services)	Dr Vineeta Dhankhar, Consultant, NHSRC, MoHFW,GoI
04:00 PM – 05:30 PM	Group work	NHSRC & State Team

(Day-2) 20th September 2023

09:00 AM to 09:15 AM	Recap	State Team
09:15 AM to 10:45 AM	Quality standard under NQAS-AOC E “E”	Dr. Abhay Dahiya Consultant, NHSRC, MoHFW,GoI
10:45 AM to 11:00 AM	Tea Break	
11:00- 12:00PM	AOC F Infection Control	Dr. Abhay Dahiya Consultant, NHSRC, MoHFW,GoI
12:00 PM – 2:00 PM	Quality standard under NQAS-AOC “G, PSS, RCA/Process Mapping , Gap analysis/Action Plan/Prioritization, Quality Improvement Methodology (PDCA)	Dr. VineetaDhankhar, Consultant,NHSRC, MoHFW,GoI
2:00 PM – 03:00 PM	Lunch Break	
3:00PM – 4:00 PM	7 Basic Quality Tools	Dr. VineetaDhankhar, Consultant,NHSRC, MoHFW,GoI
4:00 PM to 4:45 PM	Overview of LaQshya, MusQan	Dr. Abhay Dahiya Consultant, NHSRC, MoHFW,GoI
4:45PM – 5:15PM	AOC H: Outcome Indicators	Dr. VineetaDhankhar, Consultant,NHSRC, MoHFW,GoI
05:15PM-5:45PM	Exercise	NHSRC & State Team

(Day-3) 21 st September 2023		
09:00 AM to 09:15 AM	Recap	State Team
09:15 AM to 10:00 AM	Risk Management	Dr. Abhay Dahiya Consultant,NHSRC, MoHFW,GoI
10:00 AM to 10:15 AM	Tea Break	
10:15 AM to 11:15 AM	Documentation and Certification	Dr. Vineeta Dhankhar, Consultant,NHSRC, MoHFW,GoI
11:15 AM to 11:45 AM	IT initiatives under NQAS	Dr. Abhay Dahiya Consultant,NHSRC, MoHFW,GoI
<i>12:00 PM to 1:00PM</i>	<i>Post Training evaluation Test</i>	<i>NHSRC & State Team</i>
Valedictory and Feedback		
01:30 PM to 1:40 PM	Address by Course Coordinator	Dr. Jitender Mehta, National Assessor / State Nodal Officer, QA& PS,NHM,J&K
1:40 PM to 1:50 PM	Address by Chief Guest	Dr. Rajiv Sharma Director Health Services, Jammu Division.
1: 50 PM to 2:00 PM	Vote of Thanks	Dr. Imtiyaz Shakeel Associate Programme Manager, QA &PS,NHM, J&K
02:00 PM on wards	Lunch Break	

SESSION'S BRIEF

Topic	Brief
Key concepts & Overview of National Quality Assurance Program Dr Abhay Dahiya	The topic covered key concepts of Quality, importance of Quality in healthcare, Evolution of the National Quality Assurance Standards & their implementation framework, Various initiatives/schemes under the National Quality Assurance Program, rationale and context etc.
Measurement System and Assessment Protocols and Checklist Dr Vineeta Dhankhar	It covered the concepts of Measurement system under the National Quality Assurance standards. Description of the 8 Areas of Concern, Standards, Measurable Elements, Checkpoints and Means of Verifications defined under the NQAS. It also included the scoring system with the discussion of the different assessment methods and departmental checklist at various level of the health facilities.
Area of Concern (A & B) Service Provision and Patient Rights Dr Abhay Dahiya	The topic covered an elaborative discussion about the first two areas of concern i.e. Service Provision (A) and Patient Rights (B). It included a brief of the availability of services in a public health facility as per the scope of the hospital and the importance of patient rights while availing the services in a hospital. The session was followed by an exercise to give a hands-on experience to the participants.
Area of Concern (C & D) Inputs and Support Service Dr Vineeta Dhankhar	It included the inputs required by a facility for the healthcare service delivery, which mainly covers the availability of adequate infrastructure, human resources, their training, competencies and the availability of essential drugs and consumables. Additionally, the speaker also explained the importance of each of the respective area of concern to the participants, with a brief of their inter-linkage with the other areas of concern under the NQAS. Under the support services, detailed discussion on its 12 standards was undertaken which included the maintenance of equipment, calibration, inventory management, dietary services, laundry services, security services, community participation, financial management, contract management, legal & statutory requirement etc.
Area of Concern (E) General Clinical Services Dr Abhay Dahiya	The speaker briefs the participants regarding the general & specific clinical service standards from E1 to E24. The process from registration to discharge and end of life comes under these standards. It also includes the referral service. Session included the importance of quality of clinical services with a discussion on the standards of special Clinical services which covered the aspects of nursing care, drug administration, patient record maintenance and discharge process etc. The trainer also discussed about the specific

	clinical services like Emergency, ICU/SNCU, OT, anesthetic services, diagnostic services, blood bank and the end-of- life care.
Area of Concern F, Infection Control Dr Abhay Dahiya	Session covered a detailed discussion about infection control practices and the standards precautions to be taken into consideration. It included the discussion on the latest biomedical rules and the amendments with focus on the implementation and assessment of the infection control practices at public health care facilities. In addition, the key concepts of an Infection Control Audit were also briefed as requested by the participants.
Area of Concern G Quality Management Dr Vineeta Dhankhar	This session includes all the Quality tools and methods. The speaker had a very interactive session with the participants with hands on exercises on the Quality Tools. Brief was given on Audits, Gap analysis, process mapping, PICK chart, SOPs, etc.
Overview on MusQan and LaQshya Dr Abhay Dahiya	This session provides overview on the programmes like LaQshya and MusQan to the participants. There were queries from the participants which were sorted out.
Area Of Concern H Outcome Indicators Dr Vineeta Dhankhar	Session included the discussion on the KPIs and Outcome indicators under the NQAS along with their calculation, reporting and analysis at facility, district & state level.
Risk Management Dr Abhay Dahiya	In this session, various types of risks and their impact are explained. Risk matrix was also explained and how to prevent the risk by pre examining its severity was told to the participants. Risk mitigation was also explained.
Documentation and Certification Dr Vineeta Dhankhar	Session included description on the documents required for the national quality assurance standards for different level of facilities, what should be the components of the documents like policy, manual, SOP etc. The session also included the description about the entire NQAS certification process from the facility till national level.
IT initiatives under NQAS Dr Abhay Dahiya	This session provides an overview on the IT initiatives under NQAS like GUNAK and SaQsham portal.

Attendance record of the IA cum SPT training from 19-21 September 2023, Jammu

Attendance of participants for Internal Assessors Training cum SPT on National Quality Assurance Standard w.e.f 22nd to 24th June 2023 held at Conference Hall of Tourism Department, Srinagar.

S. no	Name	Designation	16-digit bank account number	Bank Branch	Place of posting	Contact	Signature		
							Day 1 22nd June	Day 2 23rd June	Day 3 24th June
1	Dr. Gulzar Ahmad	MS.	0008040100020592	JK Bank Chadoora	Kulgam	9797019686			
2	Dr. Liyqat Ali	DPC	0054040100048128	JKB Pulwama	Kulgam	7298563256			
3	Mohd Akid	DPM	0404040100007394	JKB Jammu	CMD Office	9797396114			
4	Bashir Khan	DM & EO	0081040100007222	JKB Jammu	CMD Office	8803307988			
5	Dr. Ab. Majid Bhat	MS	0727040100001327	JK Bank Bhatnagar	MS DH Gaudel	7006278411			
6	Anna Latif	DEIC Manager	0278040100005147	JK Bank Bhatnagar	Budgam	9596215677			
7	Shah Nawaz Amin	D.P.C	02160401000076508	JK Branch Belgarden	CMD Anantnag	7006813702			
8	Sameer-ullah	D.P.C (Med)	0392040100009969	JK Bank Branch Solim	CMD Srinagar	7700063149			
9	Dr. Asmah Nang	DIO	7006373297	GMC Baramulla	CMD Budgam	0349040100010268			
10	Dr. Roshan Mubashir	Consultant	03490401000034755	GMC Srinagar	ASVM DH Budgam	7006964574			

Representy Hk ASVM
Dr. Boudh

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S. no	Name	Designation	16-digit bank account number	Bank Branch	Place of posting	Contact	Signature		
							Day 1 22nd June	Day 2 23rd June	Day 3 24th June
11	Dr. Sy. Hameed	DPM	0138040100001156	JKB Srinagar	Kupwara	7006405887			
12	Najmusaqib Shah	DPM	0623040100001360	JKB Kulangam	CMD Office Kupwara	9596378562			
13	Dr. Nisser A. Wani	M.S	00130401000002315	JK Bank Patli	GMC Handwara	700617487			
	Dr. Parvez Ali Shah	Medical officer	12440401000014988	JK Bank	Chaprian	9906760050			
14	Dr. ASHAR HUSSAIN AZAD	DM & EO	00170401000011184	JK Bank Razigum	Block RAZIGUM	7006539-758			
15	Mushtaq Ali Wani	DM & EO	00080401000035301	JK Bank Chadoora	CMD, HD Budgam	9596466221			
16	S. Mushair	DPM	04700401000009036	JK Bank Chadoora	CMD Office Kulgam	941943058			
17	NISAR AHMAD	DM & EO	00150401000012214	T.P Kulgam	- do -	9906236060			
18	Dr. Arifur Majid	FCDE Manager	00810401000009416	Beehama Gaudel	DM GBL	7006933479			
19	Anguman Saif	DPM	02130401000034371	T.P Bank Poonch	CMD Office	9797208830			

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							Day 1 22nd June	Day 2 23rd June	Day 3 24th June
20	MUHAMMAD FASSEN MIA	DPC	0089040100015626	J&K Bank Tullhalla	CMO office Hadwara	9797767098			
21	Mudasir-Nabi	DPM	0081040100911155	J&K Bank Beethama	CMO Office Ganderbal	9622629500			
22	Dr. RUBINA MAQSOUD	M.S	0478040100000156	J&K Bank Nabeerwala	DH SNOPIAN	9419756756			
23	Afaq, Bastei	DEIC Manager	0361040100007390	J&K Bank Ranapora	JCHM, Hospital	7006796029			
24	Dr. Ibrahim	RUNCHA	0349040100031737	J&K Bank GMC Sg	CMO Sgr	9018920641			
25	Nasser Nazir	CHOP	0054040100040768	J&K Bank Pulwama	SDH Pampore	9622590111			
26	Mudasir Hamid	DEIC Manager	0054040100012367	J&K Bank Murrumbidgee	DH Pulwama	70068498699			
27	Dr. Malik Amir	M.S	0342040100012543	J&K Bank Baramulla	Associated Hospital	9149414632			
28	Dr. Davinder	DIC	0213040100020715	J&K Bank T.P. Baramulla	DYP CMO Kupwara	7006304320			
29	Dr. Umar Nazir	Consultant			Kupwara	849407213			

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							Day 1 22nd June	Day 2 23rd June	Day 3 24th June
30	Dr. Adil Hassan Sofi	RNCH + A Consultant	0560040100006419	Dudhghumy Ganderbal	CMO office Ganderbal	7006405219			
31	Dr. Krishan Singh	M/O NTPK N/A N/RAS	1254040100016659	J&K Bank BLS 729	NTPK N/RAS	7006154408			
32	Shahnaaz Shah	APM	0115040100009223	J&K Bank Shahina	SHS, NHM	9419036637			
33	Dr. Shajir Kam	D.H.O	021304010000021421	J&K Bank	Dist Bld.	9596173388			
34	Nasim Ahmad	BNEO	0088040100008938	J&K Bank	CHC-Vij Baramulla	849931126			
35	Dr. Azhar	M.O	0213040100025328	J&K Bank	Sheeri	9596128881			
36	Dr. Arjooz	RMO	00070401000014209	J&K Bank H2K	JCHM	9419004850			
37	Ajaz Ali Mir	DEIC Manager	00170401000021819	J&K Bank Baramulla	DH Kulgam	9596327252			
38	Dr. Syed Sahila	DPC NCD	0385040100003205	J&K Bank Hyderabad	CMO office Budgam	9419975545			
39	Danish Sahir	DME.O	1244040100009904	J&K Bank Shopian	CMO office Shopian	94190-47585			

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40	Mudasir Nazir Rhot	Secretary Inspector	030804010000-5106	Imamshila J&K Bank	DH Shopian	9797905940/6006149345			
41	DR. SHAHKAHAR SHAR	ML-O	0065040100032556	J&K Bank Poonch Thal Poonch	Puc lekapur	9596066129			
42	Dr. A.G. Dar	MS DH Pulwama	9906663715/0349040100012108	GMC Srinagar	D.H. Pulwama	9906665715			
43	Naseer Dahi	DPM	0360040100010414	J&K Bank Nowaga	CMD, Office Badi	9906660517			
44	Dr. Maqsood Ahmed	M.O Achabal	0014040100093883	J&K Bank	SDH Achabal	9419097997			
45	Dr. Saleema	RANCH A consultant Poonch	0132040100011801	J&K Bank Kheeri	CMD office Bala	9797838849			
46	Umar Manzoor	DEIC Manager	0759040100303496	J&K	AH GMCATP	8825097105			
47	Dr. Arshad Hassan Siddique	DY CMO	03420401200000620	J&K Bank Srinagar	Kulgam	9622730385			
48	S. Nasirul Islam	DEIC Manager	0278040100017161	J&K Bank Bageat	Kupwara	9419888878			
49	Muddasir Rashid Dax	DEIC Manager Shopian	0764040120000013	J&K Bank HR Bn	Shopian	7006770000			

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50	Dr. Jahangir	Consultant (Infrastructure)	0054040100055855	main Branch Pulwama	Baramulla	9419200107			
51	Dr. Mir S. Farooq	MS SDH Kupwara	0349040100026955	GMC Srinagar J&K	SDH Kupwara	9906607770			
52	Dr. Nigar Majid	DY CMO Baramulla	1501040100006089	Mobilist Dal Bala J&K	Baramulla	9906165833/7006826153			
53	Dr. Raza Hussain	Med. Offr	0017040100018277	J&K Bank	Chatterji Budge	70066636			
54	Dr. Parag	PMO JLNH Hospital	0482040100000767	J&K Bank L.D. Porach	JLNH Hospital	99419028330			
55	M. Usin Dax	DPM	0159040100304352	J&K Bank Bageat	Shopian	7006605917			
56	ESHAH FAROOQ	DPC BPR	00360401000019360	J&K	Baramulla	7006881361			
57	Dr. Munir Ali	MS DH B.	0061021000000964	J&K Bank	DH Bm Baramulla	7006272628			
58	Dr. Khalid Bashir	DEIC manager	1204040150000727	TP Branch JK Bank	DH - BPR	9149692529			
59	Dr. Baidi Kona	RMNCH+A Consultant	0361040100039343	J&K Bank Baramulla	CMD-office Kupwara	7889535543			

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60	Mushtaq Ahmad	DPC NHD	00840401000 55945	NS Road Srinagar	CMO Office Shopian	9906445805			
61	Dr. Rudhiane	M.O	0078040100010745	K.B Add.	SDU Sopore	7006226002			
63	Dr. Tehmeena	Dy CMO	03860401008 66739	J&K Bank Hunza	Dr. Badaji	9469106880			
64	Zafar Hussain Wani	Asst MGR	0159040100006871	J&K Bank Chowk Chowk	MRCC H Ang	9622669100			
65	Sakam Hameed	DEIC Manager	06390408000 00399	J&K Bank Kampora	GMC Handwassa	7006173406			
66	Anayat-Ullah Shah	DMEO DMS	0014040100009486	J&K Bank T.P. Ang	C.M.O Office Ani	9419923604			
67	Dr. Nighat	Dy CMO J&K	02780401000 16333	J&K Bank Bagaat Bazaar	Ganderbal	7780833033			
68	Dr. Mehmooda	Medical Officer	03490401000 31167	J&K Bank	Srinagar	7006714977			
69	Dr. Farahan	BMO Rajpora	0054040100014129	J&K Bank Main branch	Pulwama	6006446856			
70	Sakam Jony	DPM Raj	1027040100000 767	J&K Bank Kulasa Bdr	Badaji	700641808			

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71	Dr. S. Nazir	Dy CMO	0054040100014127	J&K Bank Main Pulwama	Seeth. Shopian	9419058890			
72	Sankar	DMEO	xx DO1	main Seeth Bdr	Dust Banchipin	7009411262			
73	Sakam Anwar	Flu. NCS	0061040100010646	main Rajpora	District Bomchpr	979060298			
74	Umar Shah	DPM	03540401000 18387	J&K Bank ANANTIPORA	CMO office Pulwama	9149415374			
75	Dr. Nughat	DPC	060004010000 3298	J&K Turkujagar	—	7006130672			
76	Dr. Tanzeer Mir	Asst MGR	03150401000 14750	J&K Bank Bachmi Bdr	GMC, Srinagar	7887831814			
77	Mil Nageer	DPM	047604010000 9036	J&K Murrin	Shopian	7006196489			
78	Firdous Ikhani	DMEO	0054040100021289	J&K main	Pulwa	9797777718			
79	Dr. Zulfikar Nahi	BMO Sopore	0216049100006405	J&K Bank Bajandargi	Sopore	91906427962			
80	DR. YASMIN KANGO	Asst DMEO DHSK	034904010000 6007	J&K Bank	Srinagar	9419017203			

034904010000
6007

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S. no	Name	Designation	16-digit bank account number	Bank Branch	Place of posting	Contact	Signature		
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81	Sannasari B. Thangay	DNEM-NCD	0550040100014-341	JKB Hospital South	CMD Office, KBRPUSAN	9779944121	M. Sannasari	M. Sannasari	M. Sannasari
	S.								
82	Og M. Tejwani	Dy CM	0386040100866739	JK Bank Humnaba	Budgam	9469166840	[Signature]	[Signature]	[Signature]
83	Afaq Bashir	DEIC Manager	036104010007390	JK Bank Rampur	JLNM, Rampur	706396029	Afaq Bashir	Afaq Bashir	
84	Dr. Ibrahim	RMCCHRA Consultant	0349040100031739	JK Bank GMC	CMS gr	9018920641	[Signature]	[Signature]	
85	Mudazib Nazir	Sanitary Inspector	0308040100005106	JK Bank B/O: Immashila	DH Shopian	9797905940	Mudazib Nazir	Mudazib Nazir	
86	Dr. Rajendra Singh	Dr. Rajendra Singh	1501040100006089	JK Bank Jammu	Dr. Rajendra Singh	9906785888	[Signature]	[Signature]	
87	Dr. Dhanraj	Long Term		JK Bank Jammu	JLNM Hospital	9419028330	[Signature]	[Signature]	
88	DR. Lantiyaz Shakeel	Associate Programme Manager			SHS, NHM, JK	7889949936	[Signature]	[Signature]	
89	S. Inam Bulehasi	Project Officer		Deek Bank Kreski	SHS NHM Jell	7889993231	[Signature]	[Signature]	

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Result of IA cum SPT 22-24 June 2023, Srinagar, J&K

Serial No	Name	District	Designation	Ogranisation	Mobile Number	Email Address
1	Mr. Muneer Ahmad Parray	Baramulla	State Monitoring and Evaluation Officer	NHM - J&K	9622431737	smeonhmik@gmail.com
2	Ms. Anna Latif	Budgam	DEIC Manager	ASYM District Hospital Budgam	9596215677	deicbudgam786@gmail.com
3	Mr. Mudasir Nazir Bhat	Shopian	Sanitary Inspector District Shopian	DH - Shopian DHSK Kashmir	9797905940	dhsshopian@gmail.com
4	Dr Bilqees Shah	Shopian	RMO	JLNM Hospital	9419028330	dhsshopian@gmail.com
5	Mr. Danish Bashir	Shopian	District Monitoring And Evaluation Officer	CMO Officer Shopian	9419047585	dhsshopian@gmail.com
6	Dr Azhar Majeed	Baramulla	Medical Officer	PHC Sheeri	9596128881	bpmssheeri@gmail.com
7	Dr.Imtiyaz Shakeel Baba	Srinagar	Associate Programme Manager NHM		7889949936	apmnhmjk1@gmail.com
8	Dr. Mudasir Hamid	Pulwama	DEIC Mnager	DH - Pulwana	7006848699	mudasir82@gmail.com
9	Dr Maqsood Ahmed Meer	Anantnag	Medical Officer	NHM (Health)	9419097997	mirirfan971@gmail.com
10	Mr.Sakleen Majeed Dar	Kupwara	DEIC Manager - Kupwara	Associated District Hospital GMC	7006173406	saklaind@gmail.com
11	Dr Nissar Ahmed Wanf	Baramulla	Medical Superintendent	G.M.C Handwara	7006174874	drnissarwani@gmail.com
12	Mr.Muddasir Rashid	Shopian	DEIC Manager	DH Shopian	7006777048	dhsshopian@gmail.com
13	Mr.Anayat Ullah Bhat	Anantnag	DME0	NHM	9419923604	anantnagnhm@gmail.com
14	Mr.Basharat Karim	Ganderbal	DME0	NHM Health	8803307906	basharat.sur@gmail.com
15	Dr Ab Majid Bhat	Ganderbal	Medical Superintendent	DH Ganderwal	7006027841	msdhganderbal@gmail.com
16	Dr Khalid Bashir	Bandipora	DEIC Manager	DH- Bandipora	9149692524	khalidbashir2708@gmail.com
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