

सुधांश पंत

सचिव

Sudhansh Pant
Secretary



सत्यमेव जयते



आज़ादी का
अमृत महोत्सव

भारत सरकार

स्वास्थ्य एवं परिवार कल्याण विभाग

स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No. NHSRC/23-24/QPS/01/NQAS

30th October, 2023

Dear Ma'am / Sir,

Quality Certification of public health facilities provides an assurance to the service providers and population that the care provided in the public health system is bench-marked and could be trusted upon.

2. You may be aware that NITI Aayog has identified 500 blocks in the country to enhance all-round improvement, measured through pre-defined indicators. One such indicator is the **"percentage of public health facilities, which are certified against National Quality Assurance Standards (NQAS) in each block"**.

3. I would also like to inform that NQAS, developed under the National Health Mission (NHM) are internationally accredited health quality standards by the International Society for Quality in Health Care (ISQua), which is a global body, accrediting Health Care Standards.

4. Generally, NQAS Certification of health facilities has been slow, more so in Aspirational Blocks. I request your personal intervention towards this. Following activities may be undertaken by the States :

- i) Orientation of District Magistrates and Chief Development Officers (CDOs) of the districts to monitor and support NQAS implementation in the districts more so in Aspirational Blocks. They may be advised to form a team for visiting each health facility of Aspirational Block and supporting the NQAS certification.
- ii) Organisation of State level workshop to draw a time bound action plan for improving Quality of Care at AD block facilities and NQAS certification.
- iii) Instructions may be issued for adoption of health facilities by medical colleges for NQAS certification.
- iv) If there is a Development Partner already working in the State, NQAS certification in AD Block facilities may be included in their monitorable indicators.

- v) Empanelment of State level monitors for mentoring AD block facilities for NQAS certification.

5. You are requested to evolve a system for monitoring of NQAS certification in the state. Should the state require technical assistance for this endeavor, the Health Ministry may please be contacted.

With regards .

Yours sincerely,

Sudhansh Pant

(Sudhansh Pant)

**Additional Chief Secretary/Principal Secretary/Secretary Health
All States / UTs having Aspirational Blocks**