



# "Enhancing Patient Safety in Healthcare Facilities"

CHHATTISGARH

Presented by-

Mr. Yatharth Tiwari

Dr. Kirti Bara

Mr. Swatantra Rahangdale



# Background

- Details of SaQushal tool implementation in public healthcare facilities.

| Type Of Facility | Number of Facilities Assessed | Average Score Obtained |
|------------------|-------------------------------|------------------------|
| DH               | 18                            | 78%                    |

# Common Gaps Identified in Assessment

## Area of Concern A Safe Patient Care Processes

- ❖ Lack of standard prescription format.
- ❖ Prescription audit, analysis is not being done on regular basis
- ❖ Need to update STG and Antibiotic policy.
- ❖ Define and display of High Alert Drug doses and Drug formulary.
- ❖ Lack of proper reporting of ADR.
- ❖ Poor patients identification system.
- ❖ Lack of Training on Hospital Disaster management and emergency response.

## Area of Concern B: Clinical Risk Management

- ❖ Incomplete documentation.
- ❖ Incomplete safety checklist
- ❖ Lack of awareness on radiation safety
- ❖ Lack of proper signages in and around radiation department .
- ❖ The staff is not skilled enough to ensure safety in emergency care.

# Common Gaps Identified in Assessment

## Area of Concern C: Safe Care Environment

- ❖ The facility has no established mechanism of periodic inspection structural safety , electrical safety, and Fire safety.
- ❖ Lack of workstation management.
- ❖ Lack of training on safe usages of hazardous substance during induction or whenever a new hazard is introduced into the work area.
- ❖ Lack of disaster plan.
- ❖ Lack of implementation of infection control program

## Area of Concern D: Patient Safety system

- ❖ Policy on hospital risk assessment and management is not prepared by the hospitals
- ❖ Committee/team in this regards has not been formed
- ❖ Inadequate support staff



# Key Learnings

- Importance of Patient Safety Policy
- Awareness about LASA drug management
- How to prevent the medical errors
- Benefit to use of Safety Audit checklist



# Key Improvements .

- Increase awareness about the patient safety and quality among the staff.
- Department checklist for assessing safety and risk is being filled by the hospitals
- Infection control monitoring through audit.
- Physical audit, power audit and fire audit are being done on interval basis
- Identifying and trying to fill the gaps