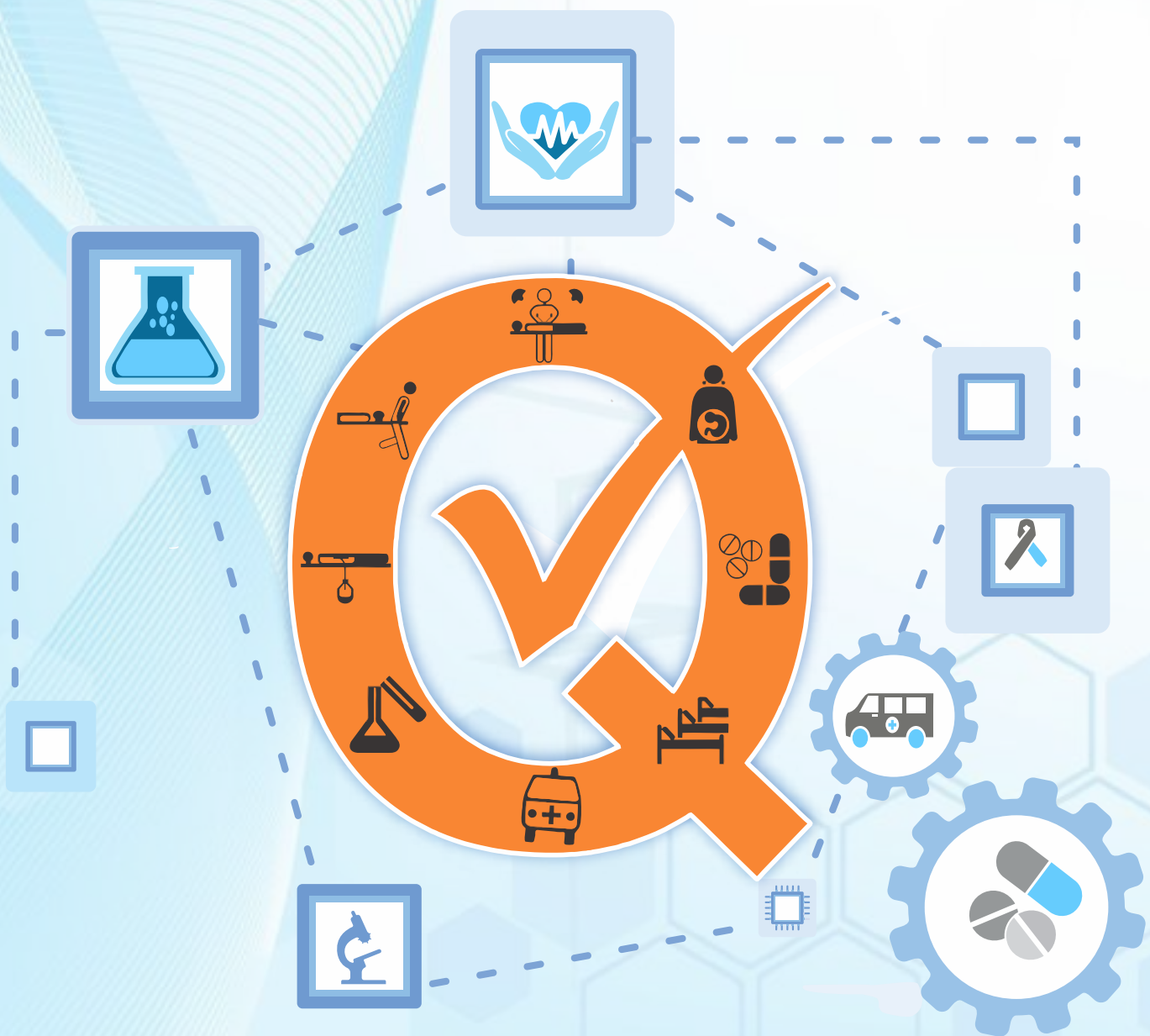




# An update on National Quality Assurance Standards



Volume 4, No.1, June 2023

Ministry of Health & Family Welfare  
Government of India



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# SECTION I

## PROGRESS UNDER NATIONAL QUALITY ASSURANCE STANDARDS



# QUALITY AND PATIENT SAFETY



*An incident is just the tip of the iceberg,  
a sign of the much larger problem below the surface.*

- Don Brown



## 1. PROGRESS UNDER NATIONAL QUALITY ASSURANCE STANDARDS

### I. REVISION OF DISTRICT HOSPITAL TOOLKIT

With the approaching years, health requirements are also changing at an accelerated pace. It has been a decade when National Quality Assurance Standards were launched in 2013. With time, many new programs have been added in the last decade and guidelines have been revised. Hence, to be updated with the changing needs and with the patient-driven approach, the district hospital toolkit was last revised in 2018 and now it has been again revised in 2023. This revised toolkit has a total of 21 departmental checklists with addition of Paediatric OPD (MusQan) and Haemodialysis unit checklists. It has been circulated in all the states and UTs on 23rd March 2023. The National level assessment on the revised tool has started from 1st June 2023 in all the states and UTs. It has been also advised to take an internal assessment followed by a state assessment on the revised toolkit.

### II. ROLL OUT OF SAQSHAM PORTAL

SaQsham (Strengthening Quality and Safety in Health Facilities Assessment) portal is an online application portal for managing the NQAS, LaQshya and MusQan certifications. The portal provides a step-by-step approach for the application submission, approval of the applications, conduct of the assessment, etc. through a separate log in window for every stakeholder. The complete process is IT enabled. SaQsham portal has been live since 26th June 2023 in 13 States/UTs (Andhra Pradesh, Assam, Bihar, Chhattisgarh, Delhi, Gujarat, Himachal Pradesh, Jharkhand, Mizoram, Odisha, Telangana, Tripura and Uttarakhand) for first phase rollout. In this regard, a series of orientation workshops (online) has been conducted for all the stakeholders starting from 26th June 2023.

### III. CUSTOMIZATION OF TOOLKITS

National Quality Assurance Standards have been developed as per the existing relevant Quality Standards and operational/clinical guidelines through a consultative process with experts and stakeholders and a review of best practices globally. NQAS checklist is a ala-carte of the requirements while there is flexibility to customize as per state requirements. Customization is done only at checkpoint level while taking into consideration National guidelines and state specific contexts. The states/UTs can review the Standards & checklists of various levels of healthcare facilities to determine whether checkpoints would be essential according to the state's scope of services, baseline and feasibility for the implementation. Accordingly, the process of adaptation/ customization is undertaken in coordination with NHSRC and State's Quality Assurance Committee. The customization of Non bedded PHC for the UT of DNH & DD, UPHC for state of Andhra Pradesh and PHC for state of Telangana has been done in last six months.

#### IV. DEVELOPMENT OF HWC-SC VIDEO MODULES

The Ayushman Bharat Health and Wellness Centre program and increased focus on Comprehensive Primary Health Centres have resulted in the setting up of large no. of Health & Wellness Centre across the country. The training and capacity building of the staff has emerged as a key challenge. Looking into the arising need, technology may be used to have a deeper reach to the staff at various facilities to help them to increase their knowledge. In this regard, a total of 35 videos of average 15 minutes each are planned. Each video will cover various Quality and patient safety aspects of NQAS implementation for supporting Health & Wellness centres. These videos are primarily in the Hindi language with English subtitles to have a wider reach. At present, three videos have already been developed to introduce the NQAS and its measurement system in AB-HWC.

# **SECTION II**

## **STATUS OF NATIONAL QUALITY ASSURANCE STANDARDS**





## 2. STATUS OF NATIONAL QUALITY ASSURANCE STANDARDS

National Quality Assurance Standards were launched in 2013 for District Hospitals. Subsequently, NQAS for Community Health Centres (2014), Primary Health Centres (2014), Urban Primary Health Centres (2016) and Health & Wellness sub-centres (2020) has been introduced. A significant improvement has been noticed in the public health system of the country with the implementation of National Quality Assurance Standards.

National Quality Assurance Standards are also accredited by the International Society for Quality in Healthcare (IsQua). It is also recognized under Insurance Regulatory and Development Authority and National Health Authority has also approved a 15% incentive over and above the base package rate (Gold category) for the NQAS-certified health facilities.

### NATIONAL QUALITY ASSURANCE STANDARDS STATUS

The total number of NQAS certified facilities are 4886 among which 2603 are nationally certified and 2283 state certified. Since the last update of Quality Darpan in December 2022, the number of NQAS certified facilities has significantly increased from 2041 to 2477 national-certified facilities. Figure 2.1 represents the overall progress of National Quality Assurance Standards over the years and Figure 2.2 represents the cumulative number of NQAS certified facilities.

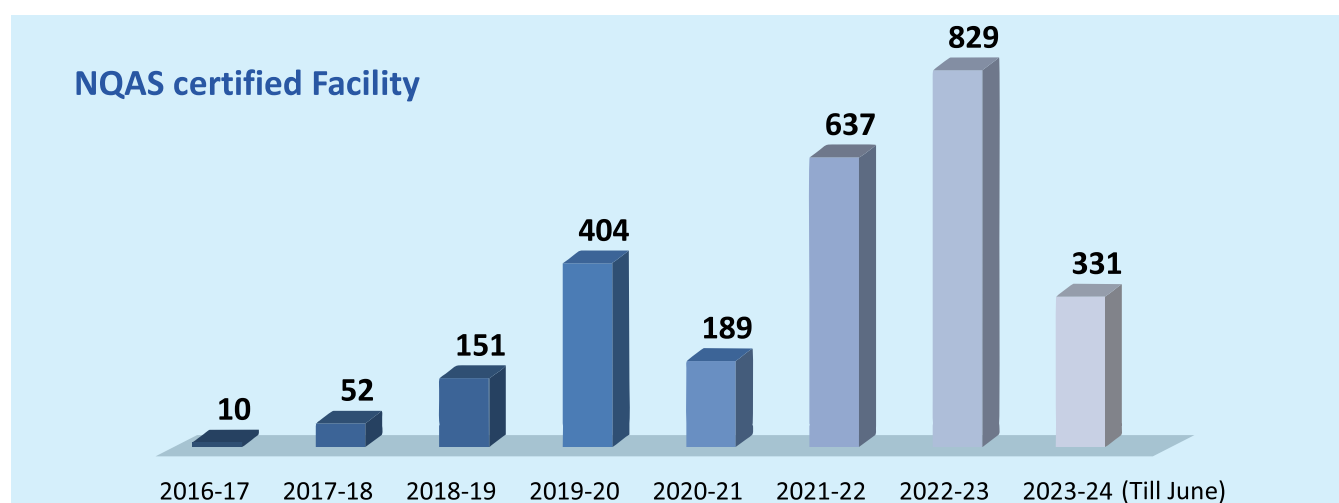


Figure 2.1: Financial year wise status of National Quality Assurance Standards

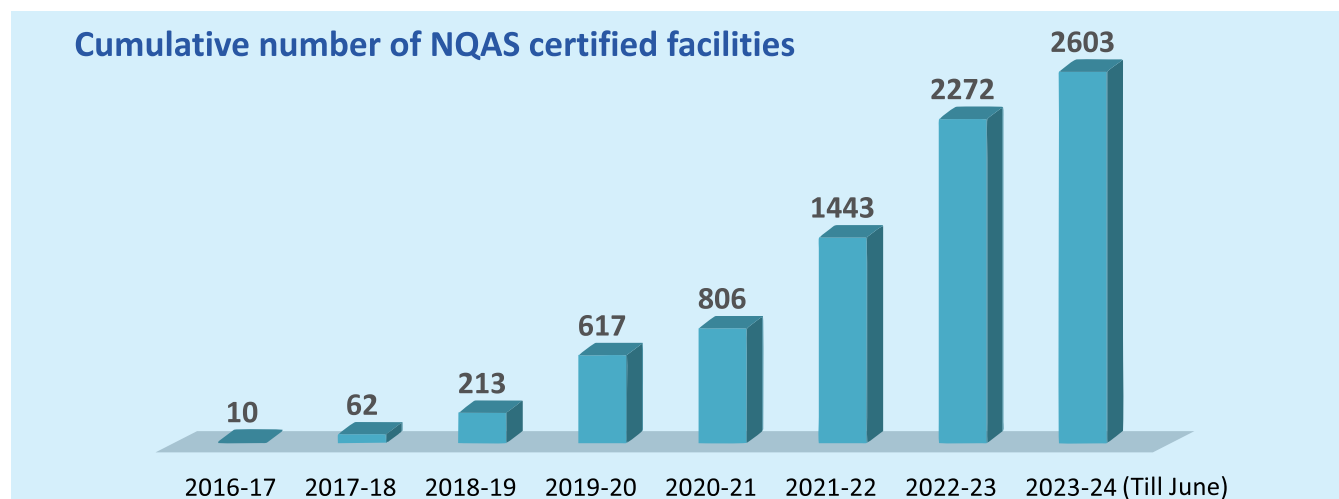


Figure 2.2: Financial year wise status of National Quality Assurance Standards

The validity of NQAS certification is of three years for a fully national level NQAS certified facility, subject to validation of compliances to the QA standards by the SQAC every year in subsequent two years. For continuation of certified status, the facility is expected to undergo re-certification assessment by the national assessors as per the defined procedure mentioned in Operational Guidelines for Public Health Facilities, 2021. In the Financial Year 2020-21, 3 Primary Health Centre were re-certified, whereas in FY 2021-22, 53 facilities included 15DH, 1SDH, 3CHC, 30PHC, 4UPHC were re-certified. In FY 2022-23, total of 196 facilities got recertified which included 24DH, 7SDH, 9CHC, 130PHC and 26UPHC. In current financial year 2023-24 till June 2023, 63 facilities have been recertified which includes 6DH, 1SDH, 1CHC, 41PHC, 14UPHC.

Figure 2.3 illustrates the progress of all levels of facilities over the progressing years according to the launch of the national quality assurance standards. The highest number of NQAS certification in the current financial year has been at the Primary Health Centre level followed by Health and Wellness Centre.

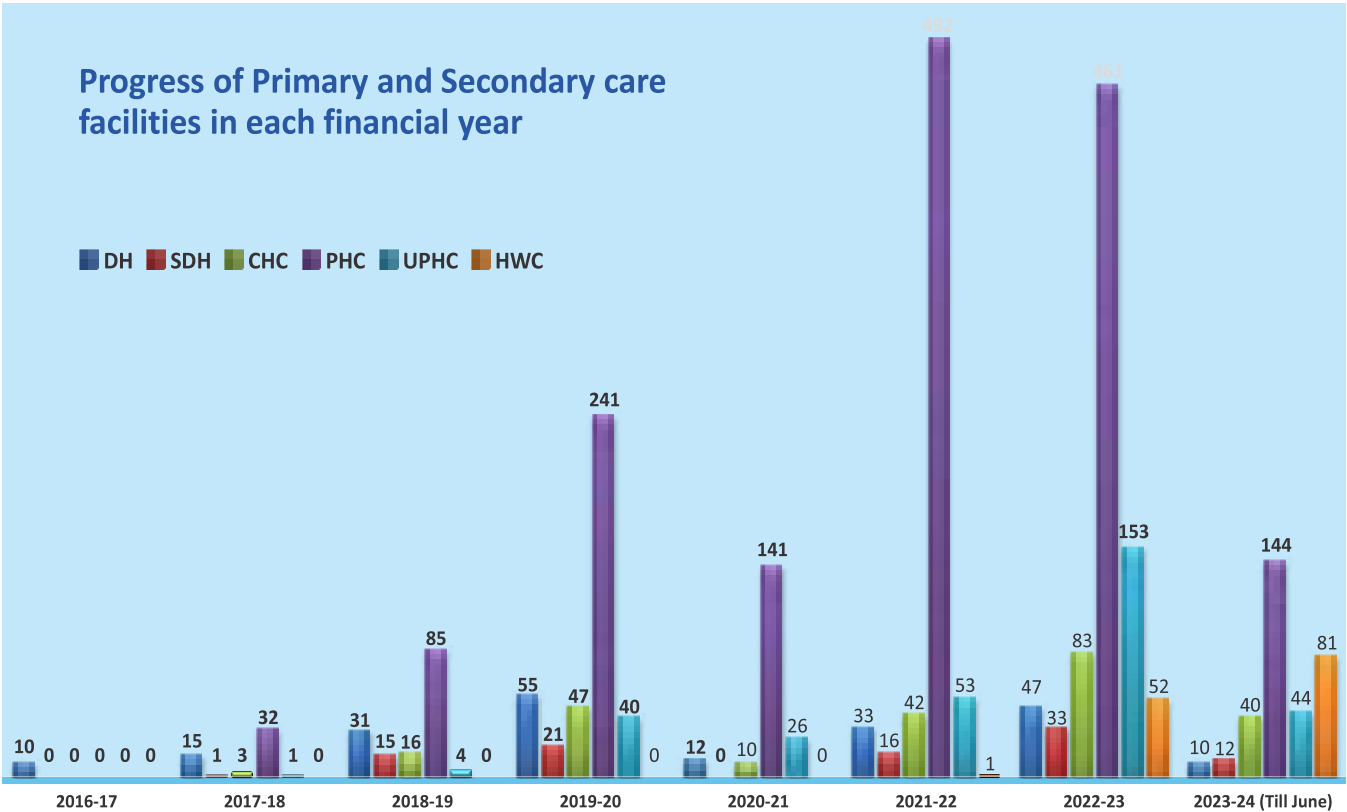


Figure 2.3: Financial Year wise progress of Primary and Secondary care facilities

Figure 2.4 represents the percentage of National Quality Assurance Standards certified against the total number of facilities available in the state as per RHS 2019-20. RHS 2019-20 is taken as the base data till PHC level and the base data for no. of HWC SC is taken from HWC Portal as of 31 March 2021. For FY 2023-24, the target is to certify 60% of District hospitals, 40% Sub District Hospitals, 40% Community Health Centres, 40% Primary Health Centres and 20% Health and wellness - Sub centres. The total number of facilities as per RHS 2019-20 are 97 in Daman & Diu and Dadar & Nagar Haveli out of which 37 are NQAS certified whereas in the state of Gujarat there are total 7188 facilities among which 751 are NQAS certified. The number of national NQAS certified facilities statewide in each category is given in Annexure A.



## PROGRESS IN LAST SIX MONTHS (JANUARY TO JUNE)

Since the last update of Quality Darpan December 2022, 874 facilities have been National NQAS certified. The total number of assessments conducted in last six months are 1152, out of which 77 facilities are deferred as per NQAS certification criteria. 201 assessment results are under process. Total national NQAS-certified facilities are: District Hospitals are 213; sub-district hospitals 98; community health centres 241; primary health centres 1596; urban primary health centres 321; and health & wellness centre-sub centres 134, in the country.

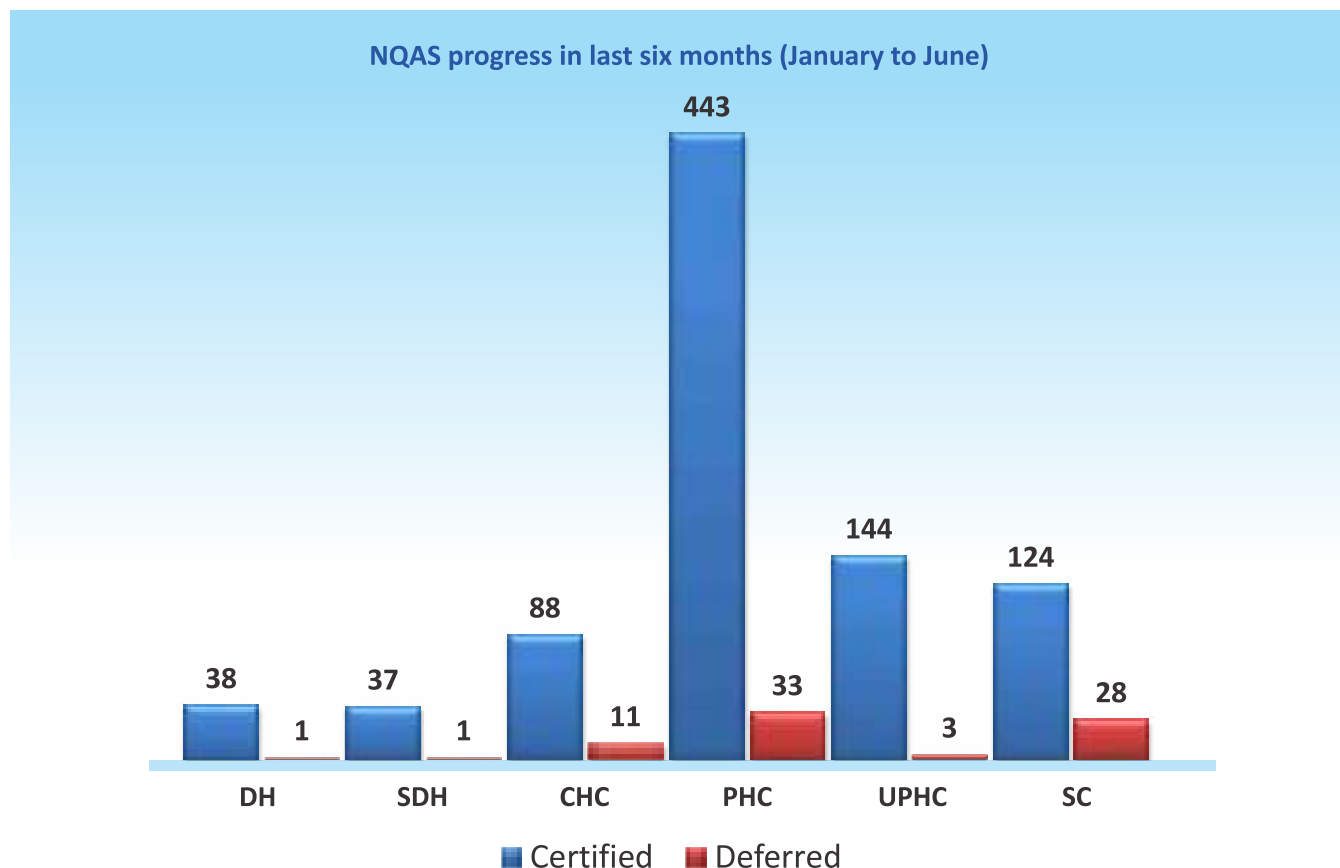


Figure 2.5: NQAS progress in past six months (Jan to June)

## LAQSHYA

The LaQshya initiative was launched in 2017 to reduce maternal and newborn mortality & morbidity. It also aims to improve the Quality of Care during the delivery and immediate postpartum care. Providing Respectful Maternity Care is one of the key components of LaQshya. Till June 2023, total 785 Labour Rooms and 610 Maternity Operation Theatres are Quality certified under LaQshya.

Figure 2.6 represents progress of NQAS certification of the Labour Rooms and Maternity Operation Theatres under LaQshya. Figure 2.7 illustrates the facility level wise number of LR and MOT Quality certified under LaQshya. Statewise number of LaQshya-certified facilities are given in Annexure B. With the Quality certification of the LR and MOT, there is a significant reduction in newborn and maternal morbidity and mortality. LaQshya certification process includes six rapid improvement cycles each lasting two months which enable competency in all the critical skills needed.

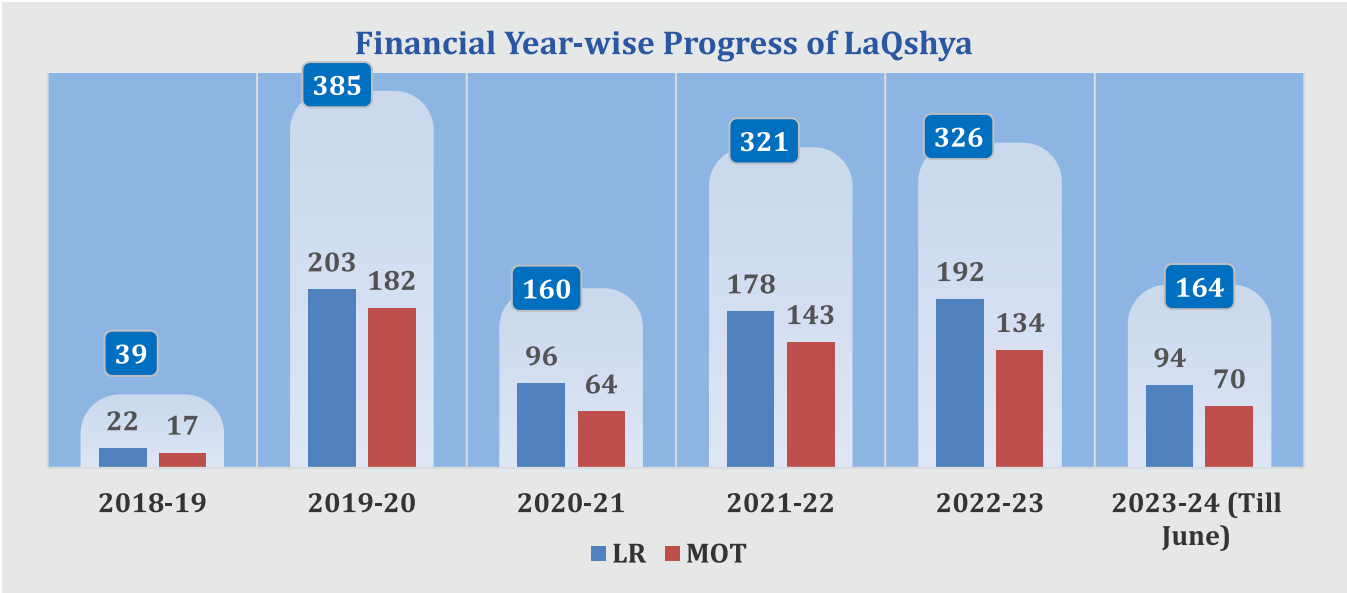


Figure 2.6: Financial Year-wise progress status of LR & MOT

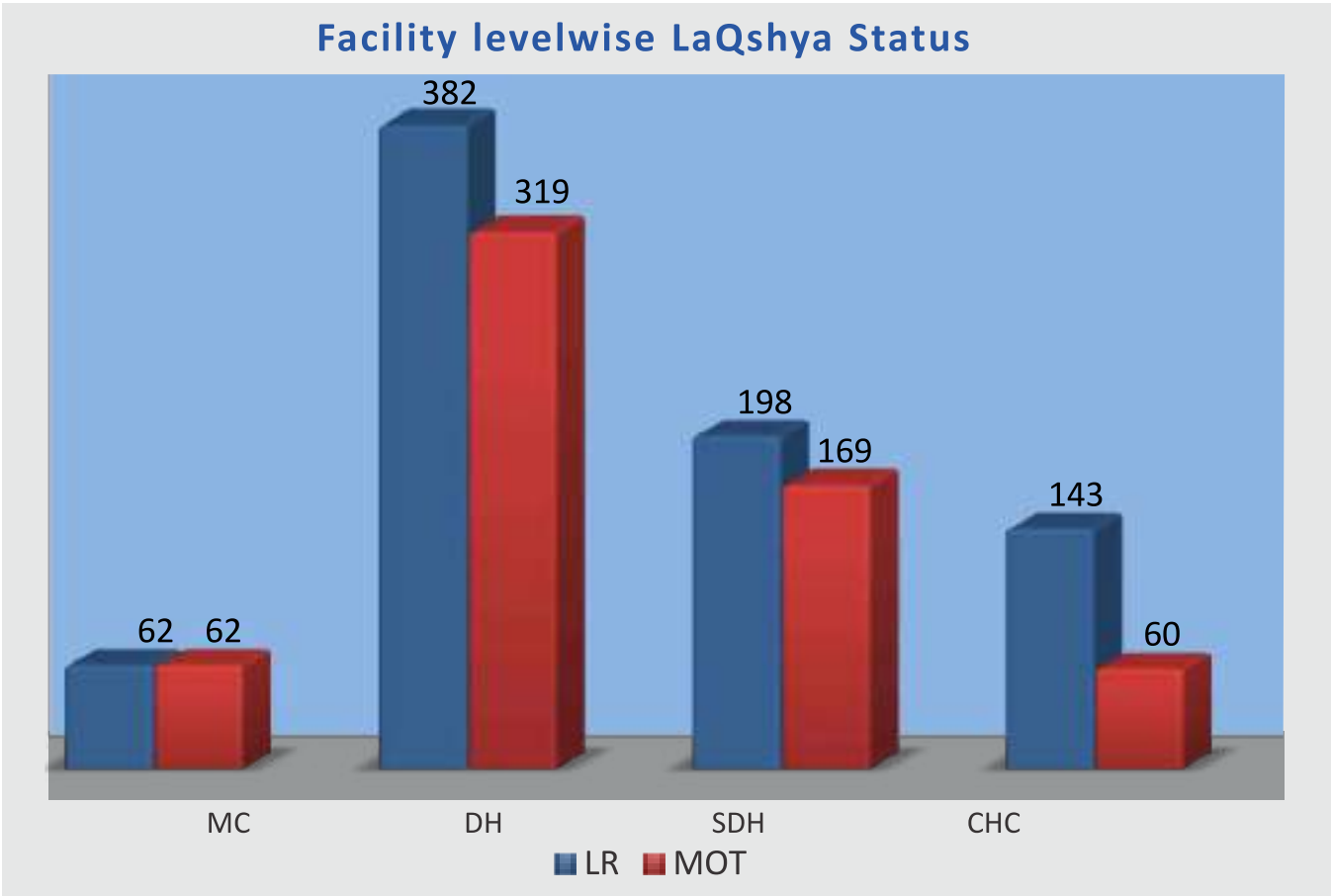


Figure 2.7: Facility level wise LaQshya Status

Figure 2.8 & 2.9 represents state-wise number of quality certified LR & MOT under LaQshya. The state of Madhya Pradesh has the highest number of quality-certified labour rooms followed by Karnataka and Maharashtra whereas Arunachal Pradesh and Sikkim have only one quality-certified Labour room and Meghalaya has not yet certified any Labour room. Karnataka has the highest number of quality certified maternity operation theatres under LaQshya followed by Maharashtra and Tamil Nadu whereas Arunachal Pradesh, Sikkim, Meghalaya and Mizoram have only one each Maternity operation Theatre certified.

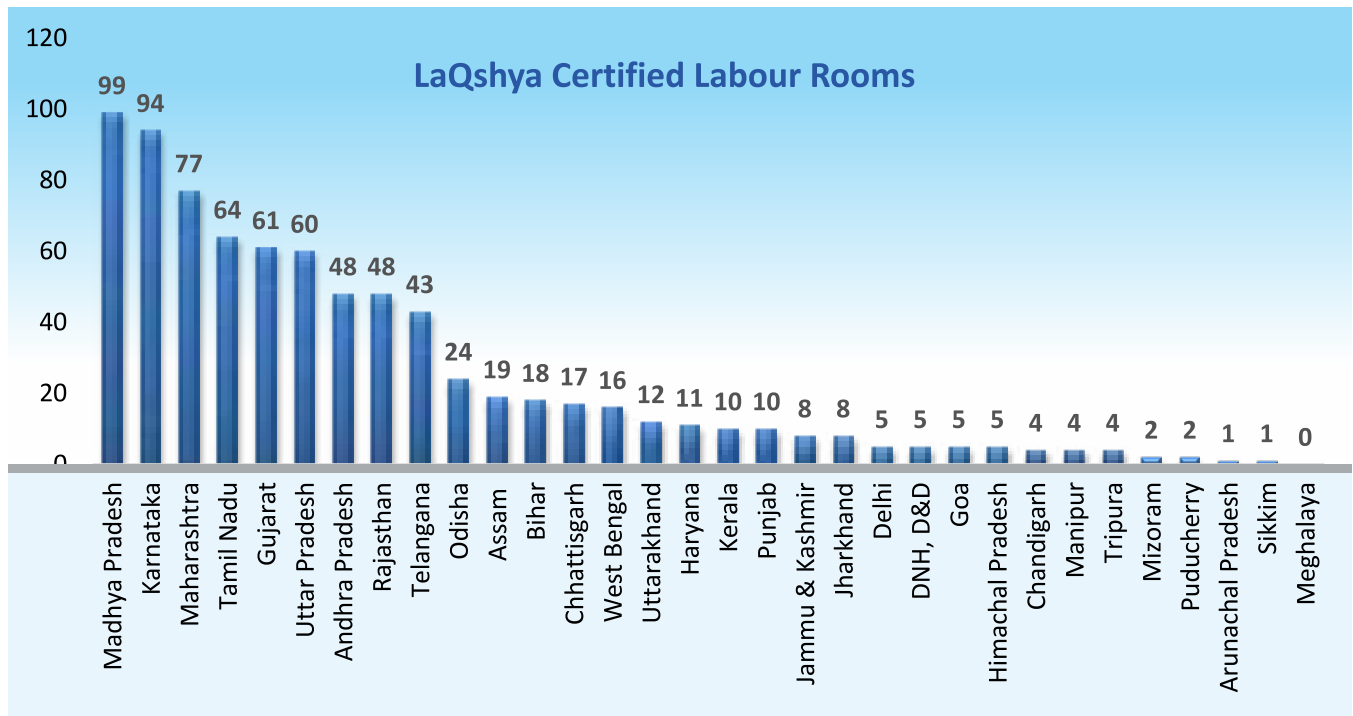


Figure 2.8: Statewise status of Quality certified LR under LaQshya

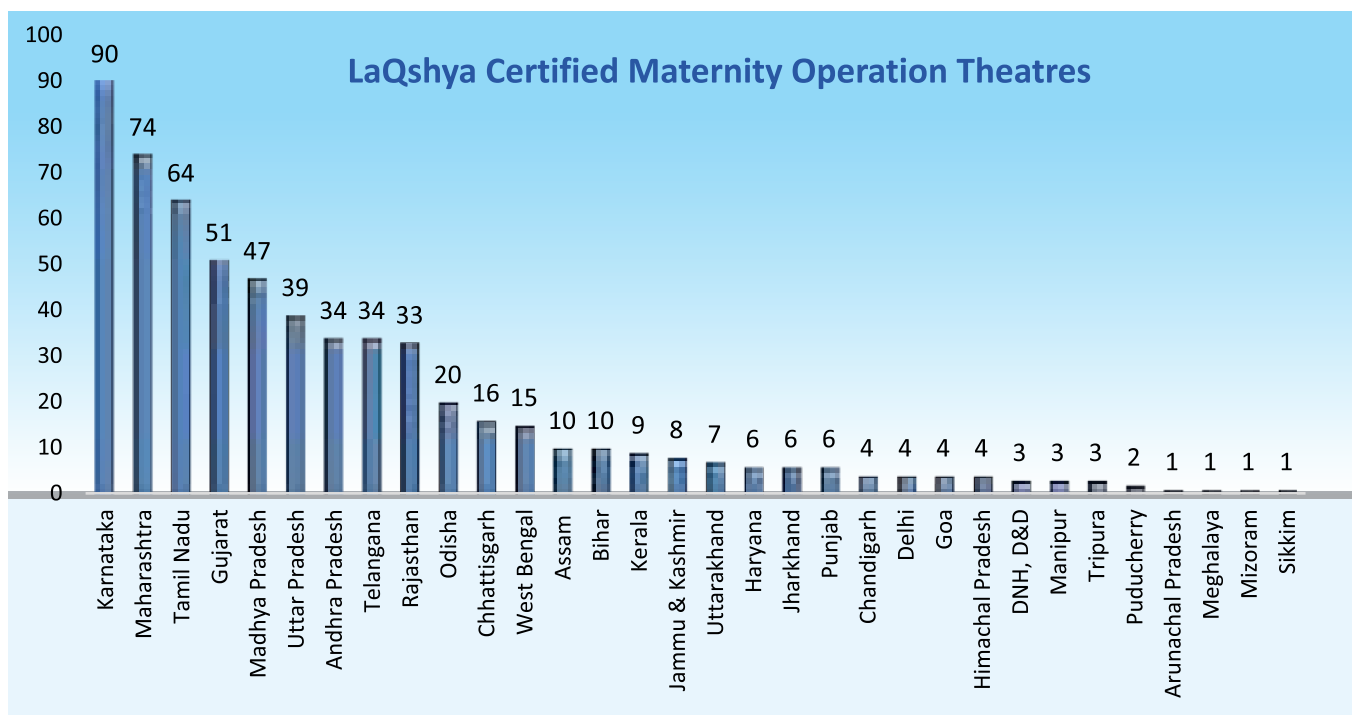


Figure 2.9: Statewise status of Quality certified MOT under LaQshya

## LAQSHYA PROGRESS IN PAST SIX MONTHS

In the past six months, 141 LR and 106 MOT are quality certified under LaQshya. The highest number of quality certified LR and MOT in the past six months of time span have been received from the state of Karnataka, followed by Tamilnadu and Telangana. Figure 2.12 represents the cumulative monthly progress of LR & MOT LaQshya certification.

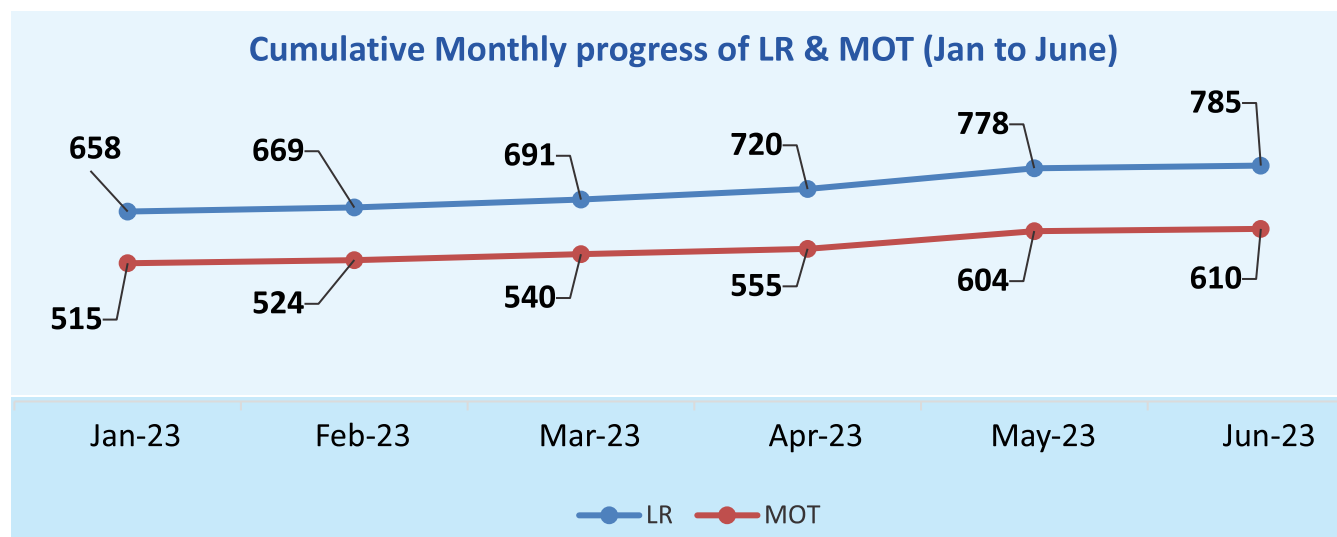


Figure 2.10: Cumulative monthly progress of LR & MOT.

## MUSQAN

MusQan initiative was launched in 2021 with an aim to ensure the provision of quality child-friendly services in public health facilities to reduce preventable newborn and child morbidity and mortality. Total 14 facilities have been MusQan certified till June 2023. The SDH level of facilities with the NBSU, Paediatric Ward and Paediatric OPD have been provided with the checklist of these departments on states' request. If Nutrition Rehabilitation Centre is not functional in a district hospital, the facility can also apply for the rest of the three departments which are Paediatric OPD, Paediatric ward and SNCU.

Figure 2.11 represents the progress of MusQan certification. The number of facilities is progressively increasing for MusQan certified under NQAS. Figure 2.12 represents the facility level-wise number of MusQan-certified facilities. Seven states have initiated the MusQan certification till June 2023 with Telangana having highest (12) followed by Andhra Pradesh with 10 MusQan-certified facilities. Other states are Chhattisgarh, Haryana, Rajasthan, Uttar Pradesh and West Bengal. (Refer to Annexure C)

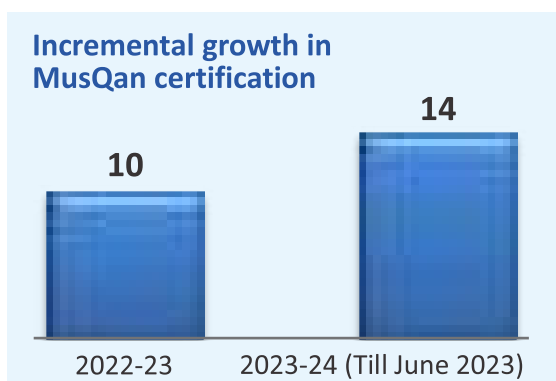


Figure 2.11: Progress in MusQan

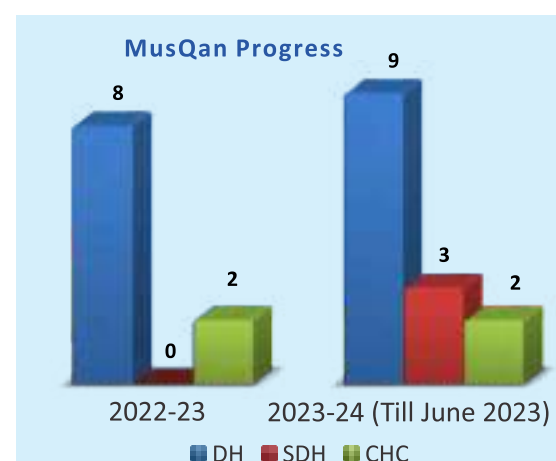


Figure 2.12: Facility level MusQan certification

## Past six months Progress (January to June)

Figure 2.13: MusQan application status of last six months (Jan to June) From January to June 2023, total 63 applications have been accepted regarding the MusQan certification. Most of the applications were received from Andhra Pradesh, Telangana, West Bengal and Madhya Pradesh followed by other states like Rajasthan, Haryana, Karnataka etc. 11 facilities (9DH, 1SDH and 1CHC) got MusQan certified, 7 (4DH, 2SDH and 1CHC) got MusQan certified with conditionality and 7 (3DH, 1SDH and 3CHC) facilities got deferred. Facilities assessments have been completed, and reports are under process.

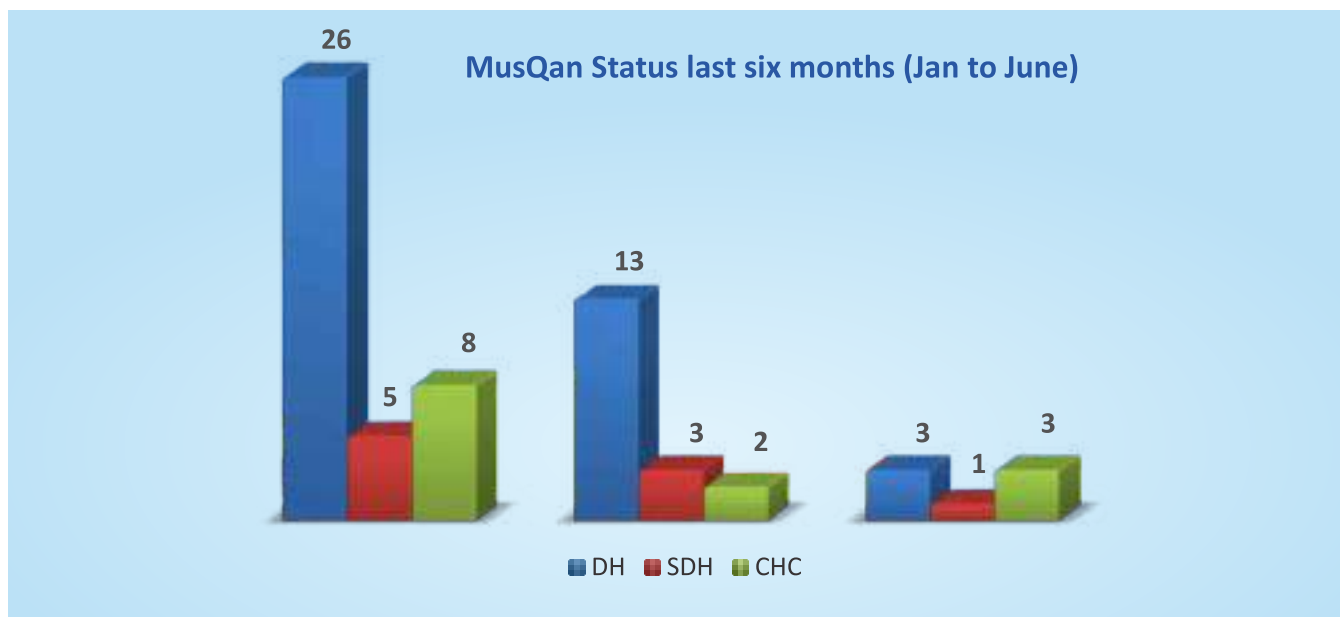


Figure 2.13: MusQan application status of last six months (Jan to June)

## KAYAKALP INCENTIVE SCHEME

The Kayakalp Incentive scheme was launched in 2015 with the aim to promote cleanliness, hygiene, and infection control practices in public health facilities. All the states and UTs across the country adopted this initiative on a large scale. All the healthcare facilities in the state/ UT should go for internal and peer assessment and the facilities that pass the criteria of more than 70% marks in the peer assessment go for external assessment. Then, the winners are decided as per different categories of the facility as mentioned in the Kayakalp guidelines.

A total of 62211 facilities have undergone internal assessment across the country in FY 2022-23, out of which 19488 facilities have scored more than 70% marks in their external assessment. Figure 2.14 & 2.15 represents the Financial year-wise progress in the Kayakalp incentivized facilities. A state-wise list of facilities scoring equal to or more than 70% score under the Kayakalp incentive scheme for FY 2022-23 till June 2023 is given in Annexure D.

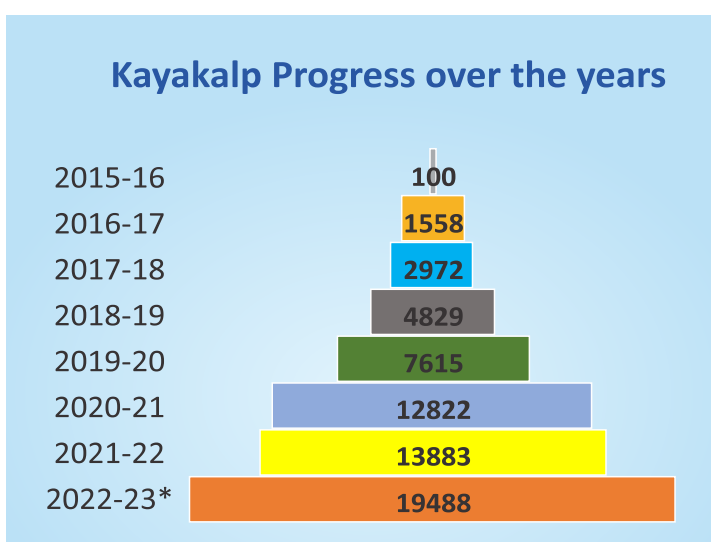


Figure 2.14: Kayakalp incentivized facilities over the years.  
\* Result is pending from Karnataka, Maharashtra, Delhi, A&N Island, Lakshadweep and Puducherry.



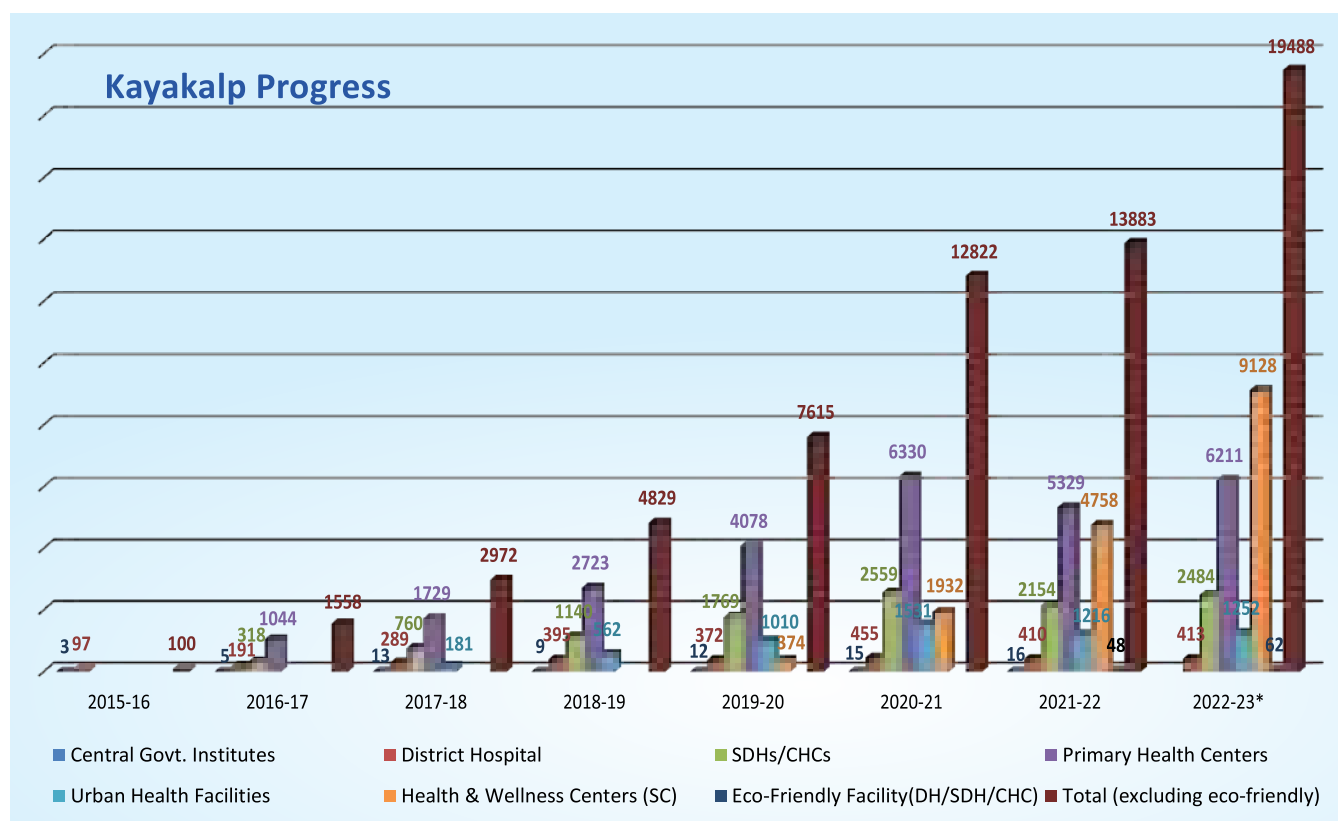


Figure 2.15: Financial year wise progress of Kayakalp incentivized facilities.

Eco-friendly theme was added under Kayakalp in 2021 and in FY 2021-22, 48 facilities were incentivized under this theme. For FY 2022-23, 56 facilities which included 28DHs, 6SDHs and 22CHCs have been incentivized under Eco-friendly theme.

## SWACHH SWASTH SARVATRA

Swachh Swasth Sarvatra programme since its launch in 2016 is supporting UCHC/UPHC in achieving the Kayakalp incentive and to achieve & sustain Open Defecation Free status. SSS is a joint initiative between the Ministry of Drinking Water and Sanitation (MoDWS) and the Ministry of Housing and Urban Affairs (MoHUA). The funds are approved during Programme Implementation Plan meetings for the facilities aspiring to achieve the Kayakalp incentive. Only those facilities are supported with monetary support who have not received Kayakalp incentives in past years and who have not been supported under SSS in previous years. A total of 3787 facilities have been supported under SSS till FY 2023-24. The status of Health facilities supported under SSS is shown in figure 2.16. Total budget allocated in FY 2022-23 under SSS to the states is 6992.46 Lakhs and in FY 2023-24 is 8885.25 Lakhs.



Figure 2.16: Number of facilities supported under Swachh Swasth Sarvatra

## MERA ASPATAAL

Mera Aspataal is a valuable initiative to capture patient satisfaction against the predefined set of questionnaires on the quality of services provided in healthcare facilities. The cumulative number of health facilities (public and private) integrated with 'Mera Aspataal' is 11034 in the country (Refer to Annexure E).

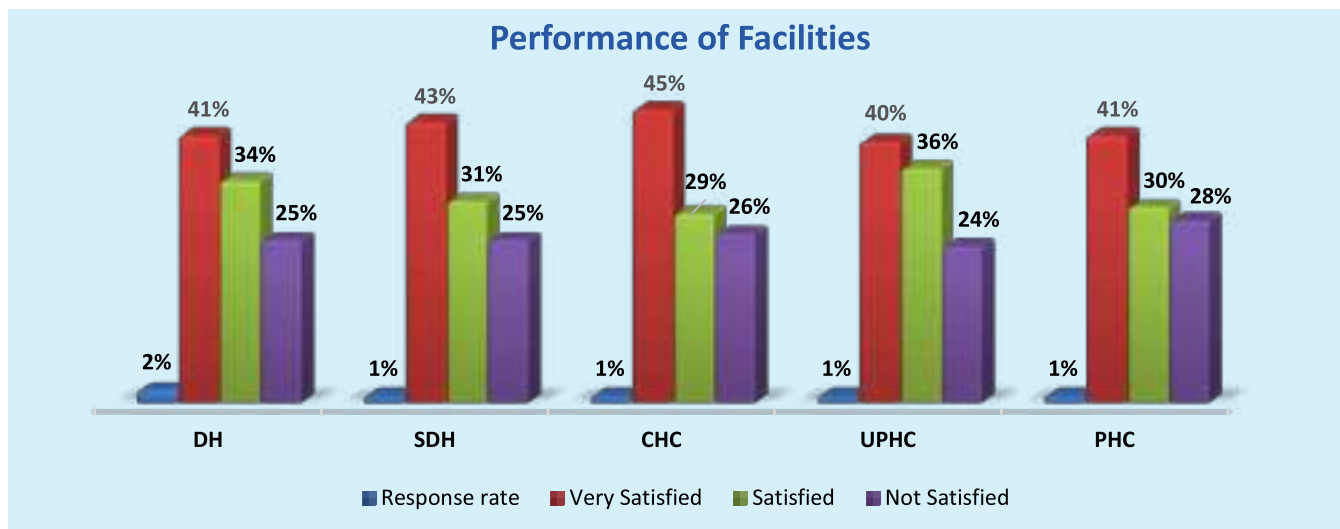


Figure 2.17 Performance of facilities

The total visits captured in the MeraAspataal app are 10,23,97,460 out of which only 34% patients have valid contact number. Among those 34%, only 2% provided their feedback. Figure 2.17 represents the facility wise performance under MeraAspataal. The major reasons for dissatisfaction of patients are staff behaviour, cleanliness, and overcrowding.

# **SECTION III**

## **TRAINING AND CAPACITY BUILDING**



### 3. TRAINING AND CAPACITY BUILDING

Capacity building is critical for ensuring the programme's efficiency and growth. There is always a need to improve competency in terms of skills, knowledge and attitude of the employees through appropriate training. The main objectives of the capacity building and training activities are to create, enhance and develop capacity at the country level to design, implement and supervise National programmes. In this sense, when in 2013 National Quality Assurance Standards were launched, it was followed by a rigorous course of capacity building and training in the country for the implementation and sustenance of the standards.

The training provided are of different types and the training days also differ as per the type of training. The existing training modules include Awareness Training (one day), Internal Assessors' training (2 days), Internal Assessor cum Service Providers (3 days), External Assessors' Training (6 days), NUHM training and thematic training.

Till June 2023, 660 batches of training have been conducted since the inception of the standards in the last decade. In the last FY 2022-23, 37 batches of training have been conducted for different levels in the country under National Quality Assurance Standards. In previous years, FY 2021-22, 37 batches, FY 2020-21, 48 batches (including online training during COVID), FY 2019-20, 127 batches of training, in FY 2018-19, 40 batches of training were conducted. Initially, since the launch till FY 2017-18, 355 batches of training were conducted in the country for the orientation and implementation of National Quality Assurance Standards. Figure 3.1 provides the cumulative increase in training across the country FY wise.

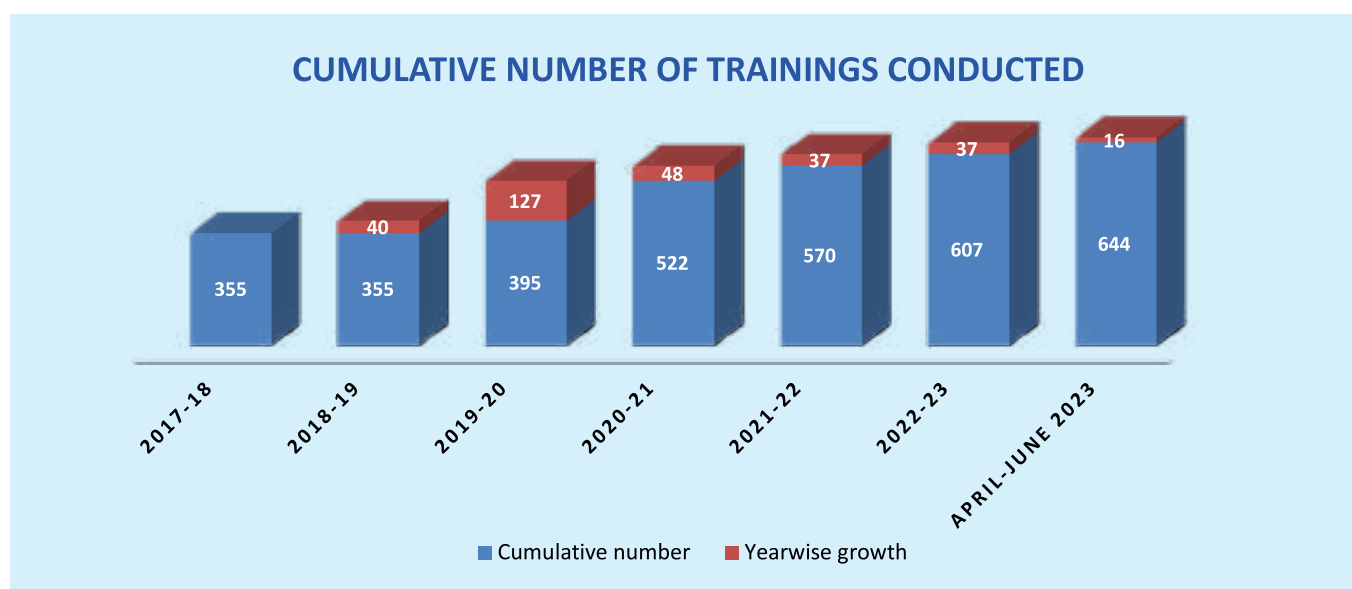


Figure 3.1: Number of trainings conducted as per each Financial Year.

The number and types of trainings conducted in different categories is shown in Table 3.1. Under National Quality Assurance Standards, 482 batches; under NUHM, 61 batches; under LaQshya 45 batches and under Kayakalp 72 batches have been conducted in the country in the last decade. A state wise list of training conducted is given in Annexure F.

Program	Type of Training	Number of training (Cumulative)
NQAS	Awareness Training	45
	Internal Assessor Training	173
	Service Provider Training	105
	External Assessor Training	28
	Refresher Trainings	9
	TOT	14
	HWC	2
	Others (Thematic)	106
Kayakalp	Awareness Training	24
	Swachh Bharat Abhiyan	22
	External Assessors	26
NUHM	Awareness Training	14
	IA cum SPT	47
LaQshya	IA cum SPT	45
<b>Total</b>		<b>660</b>

Table 3.1: Total number of trainings under National Quality Assurance Standards

### NQAS TRAINING CONDUCTED IN THE PAST SIX MONTHS (JANUARY TO JUNE)

In the past six months of the time span from January to June, 34 batches of training have been conducted in the country which includes internal assessor training, IA cum SPT at 5 states namely West Bengal, Madhya Pradesh, Tripura, J& K, Rajasthan. The trainings were also conducted on training of trainers' module (TOT) in five states. 2 IA cum SPT trainings were conducted for NUHM in Madhya Pradesh and Bihar. LaQshya Orientation trainings were conducted in the state of Maharashtra. Delhi is supported by NHSRC for the training of its officials regarding National Quality Assurance Standards. 3 trainings were conducted for Capacity Building on Antimicrobial Resistance (AMR) and Infection Prevention & Control capability assessment (IFCAP) in in collaboration with AIIMS, New Delhi, and ICMR.

### FIELD VISITS IN THE STATES IN THE PAST SIX MONTHS (JANUARY TO JUNE)

To assess the progress of the National Quality Assurance Standards, field visits are planned to the states for all levels of facilities. The objective of field visits is to know the implementation challenges faced by the facility/district team towards achieving the National Quality Assurance Standards in their state. In the past six months, ten states were visited by NHSRC consultants namely Bihar, Himachal Pradesh, Goa, Telangana, Jammu & Kashmir, Andhra Pradesh, Rajasthan, Jharkhand, Maharashtra, and Kerala. Major issues were found in the implementation of Quality management and lack of dedicated human resource for quality.

### REVIEW MEETING INITIATIVES AT THE STATES

This is initiated by the advisor QPS and Lead Consultant, QPS along with the respective state consultant. The objective of the meeting is to review the progress of NQAS and to understand the challenges in the state. This review meeting occurred in the state of Uttar Pradesh. Total 18 divisions from the state of Uttar Pradesh participated in this review meeting conducted on 10 & 11 May 2023. All the divisions presented a

20 minute presentation on the progress of NQAS in their respective divisions and the major challenges faced by them. The major focus was on the implementation of NQAS in the Health & Wellness Centre- Sub Centre in the state. A few divisions also presented the good practices in the form of documentation in the HWC-SC. The roadmap and action plan for further take-up of the facilities for the National Quality Assurance Standards were also discussed in the meeting.

## WORKSHOPS CONDUCTED IN THE PAST SIX MONTHS (JANUARY TO JUNE)

### 1. Two-Day Consultative Workshop on Accelerating Implementation of National Quality Assurance Standards in Urban Health Facilities on 6th – 7th June 2023

The objectives of the workshop were to provide a common platform to the urban quality nodal officers and consultants to share the challenges and Strategies to Improve Quality Certifications in Urban Health Facilities in their respective states. 28 States/UTs and 7 municipalities from the metro cities participated in this workshop. On the first day, sessions took place on the Overview of NUHM health system strengthening followed by a status update on the current achievement of NUHM in the country and in north-eastern states, the Kayakalp scheme and the roadmap for Urban health facilities. It was followed by the presentation by states/UTs and municipal corporation officials. The major challenge shared by the participants was the lack of UPHC staff and limited or no quality consultants available under NUHM in most of the states. On the second day, a session was taken by the HRH division advisor on the challenges pertaining to human resources. Many queries were resolved during this session. A session on the free diagnostics scheme was also taken on the second day on request from the state's officials. The workshop was concluded by answering the queries raised by the states.

## STATUS OF INTERNAL AND EXTERNAL NQAS ASSESSORS IN INDIA

In the past six months from January to June 2023, 5 batches of External assessors have been conducted among which one batch was exclusively for the professionals working in non-government sector. There are total of 1035 national external assessors in the country from all the states and UTs. The pool is constantly increasing with each batch of training to cater for the increased number of applications from the states/UTs as per the targets given to them by the Ministry of Health & Family Welfare. Each State and UTs also have their internal NQAS assessors for the assessment within their respective state/UT. Experienced internal assessors support DQAU and SQAU in the peer assessment and state-level assessment. There are a total 5547 internal assessors in the country. State wise number of external and internal assessor is given in Annexures G and H. The complete list of state-wise assessors is available on the QPS website.

**Link:** <https://qps.nhsrindia.org/training-and-capacity-building/master-list-nqas-assessor>





# SECTION IV

## GOOD PRACTICES IN THE STATES/UTS

## GOOD PRACTICES IN THE STATES/UTS

### 1. MEDICINE DROP BOX- RAJASTHAN

This initiative is taken in the state of Rajasthan to prevent the wastage of medicines as well as improper dumping of medicines in general waste. As we are aware, the course of medicines, as well as the medication change as per the patient's condition as part of treatment. In this way, the left-out medicines with the patients get wasted and patients throw them into the general waste causing harm to the environment. Hence, the state of Rajasthan has installed medicine drop boxes in their healthcare facilities and guided patients to drop the remaining medicines in these boxes. The medicine drop box is opened once it gets filled 3/4th and the medicines are sorted out. The medicines which can be used are separated. The medicines which can't be used like open tablets, expired medicine etc. are discarded as per BMW rule 2016. The medicine drop box ensures the adequate use and appropriate disposal of the medicines in the state.



### 2. QUALITY CHAMPION- RAJASTHAN

In order to increase the pace of National Quality Assurance Standards in the state of Rajasthan, the state identified the persons working in the field like doctors, nurses, AYUSH physicians, dentists, managers as QUALITY CHAMPIONS. These Quality Champions survey their designated areas to know the status of National Quality Assurance Standards. Quality cell was constituted in the districts. On instructions of the Quality Nodal officer in the state, these Quality champions work in addition to their routine work for at least three days a week to assess the facility on the NQAS checklist in the healthcare facilities, find out the gaps and support the facility team in closing these gaps. As a result of continuous monitoring and support from the Quality Champions in a phased manner, a significant increase has been noticed in the number of facilities reaching to the stage of the state assessment in the month of May.

### 3. WALL OF FAME- KERALA

Kerala has painted an animated picture of the departmental staff who have worked significantly well in their department. It is a good gesture to motivate the people with their pictures in the facility.



### 4. RECOGNITION WALL- KERALA

A wall is designated to present the good practices followed and implemented in the facility towards Quality. This wall also recognizes the quality activists and quality champions in the facility. The wall depicts the quality journey of the facility as well as the people who supported this journey with their unique ideas.





## 5. INFECTION PREVENTION CORNER- UTTAR PRADESH

In the state of Uttar Pradesh, an infection prevention corner has been made to create awareness. In this infection prevention corner, the facility has displayed infection prevention practices like steps of hand hygiene in a 3-D model, and segregation of biomedical waste with examples of waste pasted on the respective colour of the bins.



## 6. MEDICINE BOARD- TELANGANA

In the state of Telangana, the facility has created a medicine board with flaps, red shows that medicine is not available and green shows that the medicines are available in the facility. This method reduces the efforts of rubbing the whiteboard and writing it down every day. The middle flap needs to be swiped in the direction of its availability or not.



# ANNEXURES



## Statewise list of LaQshya certified LR and MOT

State	MOT	LR
Andhra Pradesh	34	48
Arunachal Pradesh	1	1
Assam	10	19
Bihar	10	18
Chandigarh	4	4
Chhattisgarh	16	17
Delhi	4	5
DNH, D&D	3	5
Goa	4	5
Gujarat	51	61
Haryana	6	11
Himachal Pradesh	4	5
Jammu & Kashmir	8	8
Jharkhand	6	8
Karnataka	90	94
Kerala	9	10
Madhya Pradesh	47	99
Maharashtra	74	77
Manipur	3	4
Meghalaya	1	0
Mizoram	1	2
Odisha	20	24
Puducherry	2	2
Punjab	6	10
Rajasthan	33	48
Sikkim	1	1
Tamil Nadu	64	64
Telangana	34	43
Tripura	3	4
Uttar Pradesh	39	60
Uttarakhand	7	12
West Bengal	15	16
<b>Grand Total</b>	<b>610</b>	<b>785</b>

### State and Category wise distribution of NQAS certified Public Health Facilities in India (Till June 2023)

S.NO.	State	DH	SDH	CHC	PHC	UPHC	HWC SC	Total
1	Andaman & Nicobar	0	0	0	0	0	0	0
2	Andhra Pradesh	11	16	27	417			471
3	Arunachal Pradesh				1		3	4
4	Assam	2			6	1	2	11
5	Bihar	1			1			2
6	Chandigarh	1				2		3
7	Chhattisgarh	12		11	45	19	16	103
8	Daman & diu and Dadra and nagarHavelli	2	1	3	7		3	16
9	Delhi	6				2		8
10	Goa	1	1	1	2			5
11	Gujarat	5	2	4	275	36	38	360
12	Haryana	13	2	6	93	18		132
13	Himachal Pradesh	3	1	1				5
14	Jammu & Kashmir	3		1	3	1		8
15	Jharkhand	1					18	19
16	Karnataka	11	5	9	39	23	12	99
17	Kerala	6	3	8	115	43		175
18	Ladakh							0
19	Lakshwadeep							0
20	Madhya Pradesh	13	1	5	17	5		41
21	Maharashtra	1	1	1	53	2		58
22	Manipur	2			1			3
23	Meghalaya				2			2
24	Mizoram	1				1		2
25	Nagaland				2	3		5
26	Odisha	3		4	19	24		50
27	Puducherry							0
28	Punjab	9	3	4	2	7	2	27
29	Rajasthan	6	2	23	54	33		118
30	Sikkim				1		4	5
31	Tamil Nadu	23	45	92	200	44		404
32	Telangana	8	5	5	198	34	6	256
33	Tripura		1		15	2	4	22
34	Uttar Pradesh	57		25	21	2	2	107
35	Uttarakhand	4	2		1			7
36	West Bengal	8	7	10	6	19	25	75
	<b>Total</b>	<b>213</b>	<b>98</b>	<b>240</b>	<b>1596</b>	<b>321</b>	<b>135</b>	<b>2603</b>



## Statewise number MusQan certified facilities till June 2023

State	DH	SDH	CHC	Grand Total
Andhra Pradesh	3	2	1	6
Chhattisgarh	1		1	2
Chhattisgarh	1			1
Haryana	1			1
Rajasthan	1			1
Telangana	7	1	1	9
Uttar Pradesh	2		1	3
West Bengal	1			1
Grand Total	17	3	4	24

## Kayakalp Incentivized facilities for FY 2022-23

S. NO.	State	KAYAKALP WINNER FACILITIES (Scored more than 70% on External Assessment)								Eco-Friendly Award Winner Facilities			
		DH	SDH	CHC	PHC	UPHC	UCHC	H&WC	Total	DH	SDH	CHC	Total
1	Andaman and Nicobar Islands	Result is not Declared											
2	Andhra Pradesh	8	24	50	541	265	0	2271	3159	1	1		2
3	Arunachal Pradesh	3	0	10	15	1	0	1	30	1	0	1	2
4	Assam	23	7	105	380	30	2	451	998	1	0	1	2
5	Bihar	10	16	54	41	0	0	49	170				
6	Chandigarh	1	1	0	0	0	2	27	31	1	1		2
7	Chhattisgarh	17	1	44	250	38	0	500	850	1	0	1	2
8	Damam diu & Dadra Nagar Haveli	2	1	4	12	0	0	50	69	1	1	0	2
9	Delhi	26	3	0	0	93	0	0	122	1	1		2
10	Goa	1	1	2	6	4	0	6	20	1	1	1	3
11	Gujarat		26	118	748	131	3	466	1500	1	1	1	3
12	Haryana		21	49	143	55	4	105	392	1		1	2
13	Himachal Pradesh		10	4	174	3	0	94	287	1	1	0	2
14	Jammu and Kashmir		0	23	56	7	0	82	174	1	0	1	2
15	Ladakh		0	4	10	0	0	0	14	0	0	0	0
16	Jharkhand		1	37	29	12	1	198	290	1	0	1	2
17	Karnataka	Result is not Declared											
18	Kerala		11	12	44	20	0	0	98	1	1		2
19	Lakshadweep	Result is not Declared											
20	Madhya Pradesh		36	110	238	0	0	243	660	1	0	1	2
21	Maharashtra	Result is not Declared											
22	Manipur		0	4	40	6	0	41	98	0	0	0	0
23	Meghalaya		0	3	11	2	0	9	28	1	0	1	2
24	Mizoram		2	8	47	8	0	58	131	1	0	1	2
25	Nagaland		0	7	41	6	0	41	103	1	0	0	1
26	Odisha		23	194	657	96	6	1410	2412	1		1	2
27	Puducherry	Result is not Declared											
28	Punjab		24	46	38	30	0	94	246	1	0	1	2
29	Rajasthan		8	171	517	0	0	762	1471	1		3	4
30	Sikkim		0	2	19	0	0	97	121	1	0	1	2
31	Tamil Nadu		162	324	1017	263	12	818	2616	2		1	3
32	Telangana		15	11	306	94	1	292	733	1	1	0	2
33	Tripura		8	10	45	5	0	119	191	1	0	1	2
34	Uttar Pradesh		0	327	170	50	0	780	1419	3		1	4
35	Uttarakhand		11	9	40	2	0	64	136	1	0	0	1
36	West Bengal		56	274	576	0	0	0	919	1		2	3
	<b>Total</b>		<b>468</b>	<b>2016</b>	<b>6211</b>	<b>1221</b>	<b>31</b>	<b>9128</b>	<b>19488</b>	<b>31</b>	<b>9</b>	<b>22</b>	<b>62</b>

## State-wise list of facilities integrated under Mera Aspataal

S. NO.	State	Central Govt	MC	DH	SDH	CHC	PHC	UPHC	Private Hospital	Others	Grand Total
1	Andhra Pradesh	1		17	51	180		557			806
2	Arunachal Pradesh			16				4			20
3	Assam	1									1
4	Bihar	1		37		1	447	78	1		565
5	Chandigarh	1	1	2							4
6	Chhattisgarh	1	1	21							23
7	Dadra and Nagar Haveli			1	1	2	7				11
8	Daman and Diu			2		2	4				8
9	Delhi	7	1	31	1					3	43
10	Goa			2	1						3
11	Gujarat		20	24	34	281	1164	266	161	2	1952
12	Haryana		4	23	9	9	7	56			108
13	Himachal Pradesh			11	7	1	1	16			36
14	Jammu and Kashmir		5	24	5	29	1	6			70
15	Jharkhand	1		24	5	57		1			88
16	Karnataka	1	5	48	149	16	232	79	1		531
17	Kerala			5	24	277	692	1		1	1000
18	Madhya Pradesh	1		58				140		6	205
19	Maharashtra	3		45	92	358					498
20	Manipur	1		7				8			16
21	Meghalaya	1		12				24			37
22	Mizoram			9				8			17
23	Nagaland			11				6			17
24	Odisha	1		32							33
25	Puducherry	1		2							3
26	Punjab	1		21	11						33
27	Rajasthan	1	32	28	25	527	5	39			657
28	Sikkim			4				2			6
29	Tamil Nadu			31					549		580
30	Telangana		2	22	23	47	605	220			919
31	Tripura			9	11			7			27
32	Uttar Pradesh	2	2	160		731	1176	2			2073
33	Uttarakhand	1	1	19	19	71	479	38	3	11	642
34	West Bengal	1	1								2
		28	75	758	468	2589	4820	1558	715	23	11034

## Statewise list of trainings conducted

State	NQAS							Kayakalp			NUHM		LaQ shya	Grand Total
	Aware ness Training	Service Provi ders	IA	EA	HWC	TOT	Others	Aware ness Kayakalp	EA	Swachh Bharat Abhiyan	Aware ness UPHC	IA cum SPT for UPHC		
A&N Island	0	0	0	0			0	0	0	0	0	0	1	1
Andhra Pradesh	1	2	4	0		1	1	2	0	1	0	0	4	16
Arunachal Pradesh	0	2	3	0			0	0	1	0	0	0	1	7
Assam	2	3	4	0			5	0	0	0	0	1	1	16
Bihar	1	4	8	0			4	2	4	2	1	3	2	31
Chandigarh	1	0	3	0		1	0	0	0	0	0	0	1	6
Chhattisgarh	1	4	3	0		1	0	0	0	0	1	0	1	11
DNH&DD	1	1	2	0			1	0	0	0	0	0	1	6
Delhi	0	0	5	0			8	1	1	1	0	2	1	19
Goa	0	2	5	0		1	0	0	0	0	0	1	1	10
Gujarat	0	7	1	1	1	1	2	1	0	0	0	3	1	18
Haryana	3	2	7	0		1	0	1	0	1	1	2	1	19
Himachal Pradesh	1	2	3	0		1	1	1	0	0	0	0	0	9
J&K	1	7	6	0			1	0	1	1	0	0	1	18
Jharkhand	3	3	7	0			1	1	0	2	0	1	1	19
Karnataka	2	5	4	0			2	0	0	0	0	3	0	16
Kerala	3	9	5	1		1	1	1	1	0	0	0	1	23
Ladakh			1											1
Lakhsadweep	1		0											1
Madhya Pradesh	1	8	14	0			5	1	0	0	0	6	4	39
Maharashtra	0	1	10	0	1		2	3	2	2	2	3	5	31
Manipur	0	3	6	0			0	0	0	2	0	2	1	14
Meghalaya	0	2	5	0			1	0	0	1	0	1	1	11
Mizoram	0	1	3	0			0	0	0	0	0	0	0	4
Nagaland	1	0	2	0			0	0	0	0	0	1	0	4
Odisha	1	8	7	0			1	0	1	0	4	4	2	28
Puducherry	1	0	2	0			1	0	1	0	0	0	0	5
Punjab	3	5	7	0		1	0	0	0	0	0	1	1	18
Rajasthan	1	5	3	0		2	0	2	0	0	0	2	2	17
Sikkim	0	0	3	0			0	0	0	0	0	0	0	3
Tamil Nadu	1	3	14	1		1	2	0	0	0	0	3	2	27
Telangana	1	3	2	0			0	2	1	1	0	0	3	13
Tripura	1	1	3	0			0	0	0	1	0	0	1	7
Uttar Pradesh	8	5	8	0			2	1	6	2	0	3	3	38
Uttarakhand	2	1	4	0		1	1	2	3	3	1	3	0	21
West Bengal	2	5	6	0		1	6	2	4	1	1	1	1	30
NHSRC	1	1	3	25			67	1	0	1	3	1	0	103
<b>Total</b>	<b>45</b>	<b>105</b>	<b>173</b>	<b>28</b>	<b>2</b>	<b>14</b>	<b>115</b>	<b>24</b>	<b>26</b>	<b>22</b>	<b>14</b>	<b>47</b>	<b>45</b>	<b>660</b>

## Statewise List of External Assessors

S.No	State	No of External Assessor
1	Andhra Pradesh	45
2	Arunachal Pradesh	12
3	Assam	42
4	Bihar	21
5	Chandigarh	6
6	Chhattisgarh	15
7	Delhi	130
8	DNH & DD	3
9	Goa	5
10	Gujarat	53
11	Haryana	54
12	Himachal Pradesh	10
13	Jammu & Kashmir	23
14	Jharkhand	14
15	Karnataka	42
16	Kerala	71
17	Ladakh	2
18	Madhya Pradesh	36
19	Maharashtra	60
20	Manipur	14
21	Meghalaya	16
22	Mizoram	13
23	Nagaland	10
24	Odisha	17
25	Puducherry	4
26	Punjab	17
27	Rajasthan	34
28	Sikkim	4
29	Tamil Nadu	86
30	Telangana	48
31	Tripura	18
32	Uttar Pradesh	78
33	Uttarakhand	9
34	West Bengal	23
	<b>Grand Total</b>	

## Statewise List of External Assessors

Sl. No	Name of State/ UT's	Total Internal Assessors
1	Andhra Pradesh	108
2	Arunachal Pradesh	70
3	Assam	336
4	Bihar	243
5	Chandigarh	24
6	Chhattisgarh	103
7	Dadar and Nagar Haveli	86
8	Daman & Diu	15
9	Delhi	162
10	Goa	110
11	Gujarat	77
12	Haryana	168
13	Himachal Pradesh	91
14	Jharkhand	121
15	Jammu & Kashmir	94
16	Karnataka	167
17	Kerala	164
18	Ladakh	22
19	Lakshadweep	17
20	Madhya Pradesh	364
21	Maharashtra	296
22	Meghalaya	106
23	Manipur	181
24	Mizoram	109
25	Nagaland	119
26	Odisha	97
27	Puducherry	32
28	Punjab	334
29	Rajasthan	319
30	Sikkim	42
31	Tamil Nadu	463
32	Telangana	57
33	Tripura	103
34	Uttar Pradesh	287
35	Uttarakhand	186
36	West Bengal	169
37	NHSRC	21
38	AFMS Officers	57
39	Development Partners	27
<b>Total Internal Assessors</b>		<b>5547</b>





**National Health Systems Resource Centre**