



"Enhancing Patient Safety in Healthcare Facilities" *MADHYA PRADESH*

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Background

- Details of SaQushal tool implementation in public healthcare facilities.

Type Of Facility	Number of Facilities Assessed	Average Score Obtained
DH	41	72%
SDH/CHC	11	49%



Common Gaps Identified in Assessment

		Common Major gaps identified
Area of Concern A:	Safe Patient Care Processes	<ul style="list-style-type: none">▪ No established system for Safe patient handling and Harm prevention in all clinical care settings.▪ No established system to ensure safe patient transport and referrals in facilities.
Area of Concern B:	Clinical Risk Management	<ul style="list-style-type: none">▪ Lack of established mechanism to reduce the risk of errors for general clinical care .▪ Lack of established mechanism to ensure safety in speciality clinical services
Area of Concern C:	Safe Care Environment	<ul style="list-style-type: none">▪ No system to ensures safety of the patient, staff and infrastructure.▪ No preventive measurements are in place for safe patient handling.
Area of Concern D:	Patient Safety system	<ul style="list-style-type: none">▪ Lack of established Leadership and governance Framework to ensure the implementation of patient safety policy and plan.▪ Lack of established and functional system for reporting and learning of adverse events in clinical care settings.



Key Learnings

- Patient safety standards are explained in details and more clearly.
- Easier to understand and scoring by the facility team as each checkpoint has 2 means of verification.
- Helpful in preparing patient safety protocols for healthcare workers and also use as training material.



Key Improvements under Facilities

- After using SaQushal patient safety tool, facilities have more clear picture about the gaps in their healthcare settings.
- After identifying the gaps in patient safety issues, facility Incharges are more concern to rectify these gaps.
- Systematic improvement action plan for key areas are being prepared.
- Facility teams and staff gets oriented and more focusing on patient safety in routine clinical practice.
- Patient safety protocols are being established in facilities and re-evaluated where already established.

Thank you