



"Enhancing Patient Safety in Healthcare Facilities"

Uttarakhand State

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Background

- Details of SaQushal tool implementation in public healthcare facilities.

Type Of Facility	Number of Facilities Assessed	Average Score Obtained
DH	13	65
SDH/CHC	04	60

Common Gaps Identified in Assessment

Area of Concern A: Safe Patient Care Processes

Regular Prescription Audits , Hand Hygiene Audits and their Action Plan has to be done, Training of Hand Hygiene , Medication Safety etc is required

Area of Concern B: Clinical Risk Management

Medical Safety and Surgical Safety has to be monitored by Clinicians and Facility Incharges

Area of Concern C: Safe Care Environment

Due to Hilly region , Space constraints are there like Open space at the Entrance of facility for free movement of Ambulance, Parking Space, adequate spacious room for Patients for free movement of Equipments, Zoning of Departments etc

Area of Concern D: Patient Safety system

Non Availability of ramps with railings/lifts due to space constraints

Patient Awareness campaign through patient engagement tools such as 5 Moments of medication safety, communication tool for safe surgery, self-care after discharge, etc. should be organized at facility level



Key Learnings

- Patient Safety is the utmost Priority which should be taken care at all levels and should be incorporated in daily Practices in the Facilities
- The SaQushal tool (checklist) is a self Assessment tool which creates a practice of self assessment to check the Patient Safety Practices at facility level and indicators like patient safety care, risk management, safe care environment etc
- Periodic Trainings on Patient Safety and regular monitoring at Facility level has to be done.



Key Improvements under Facilities

- ✓ Facility staff needs more Induction Trainings and Mockdrills to implement Patient Safety Practices
- ✓ Facility level analysis of Patient safety Priorities and Reporting of Incidences has to be properly maintained, recorded and Periodically monitored at Facility level.
- ✓ Patient Safety Activities has to be performed at Facility level in order to maintain Quality care.

Thank you