

Report

31st NATIONAL EXTERNAL ASSESSORS' TRAINING

On

NATIONAL QUALITY ASSURANCE STANDARDS (NQAS)



9th-14th October 2023

**National Health Systems Resource Centre
Ministry of Health & Family Welfare, New Delhi**

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INTRODUCTION

The Ministry of Health and Family Welfare has rolled out 'Operational Guidelines for improving Quality Assurance in Public Healthcare Facilities,' which suggests an institutional framework for Quality Assurance in states, districts, and facilities. This system requires the assessment of health facilities internally by the facilities and the district teams followed by the State and National level.

National Health Systems Resource Centre (NHSRC) has taken the task to create a pool of Quality assessors for which Six-day NQAS external assessor training was organized from **9th to 14th October 2023**. The Training Module was designed to enable the trainees to assess healthcare facilities against the pre-defined checklists contained in the Assessor guidebooks.

This report, therefore, provides information about how the six-day workshop was conducted, the lessons learned, and way forward for improving the Quality of public health facilities in India. (Agenda attached as **Annexure I**).

A total of 53 participants attended the training (The list is attached as **Annexure II**). All the participants were non-government participants. The training was participatory. All the participants were divided into eight groups based on gender ratio, geographical areas, and organization capacities to maintain the equilibrium in the groups. (List is attached as **Annexure -A**).

The sessions during the training were divided into five days followed by post-training evaluation on the last day. Each day is divided into two parts, sessions followed by exercises. Sessions describe all Areas of Concern, Standards, Measurable Elements, Checkpoints, and as mentioned in the Assessors Guidebooks of NQAS. Exercises in the training led to healthy brainstorming of the participants and made the concepts clear and understandable. At the end of each day, feedback is collected from the participants on the sessions conducted (List attached as **Annexure -B**) Also, each group is scored based on their performance in the exercises on each day (List attached as **Annexure -C**). On the fifth day, all participants were divided into twelve groups and visited three district hospitals of Delhi State. Lastly, on day 6th a written post-evaluation exam was undertaken at the end of the training as per the schedule, the participants who scored 70% and above were empaneled as external assessors. 63 participants appeared in the post-training evaluation exam (10 re-appeared-Annexure-III). The list of passed candidates is attached as **Annexure -IV**.

Overall feedback of the training is 4.68 out of 5 (scoring on a Likert scale of 5).

AIMS AND OBJECTIVES OF TRAINING

The training aimed to strengthen the knowledge, skills, and assessment capacities of the participants to assess the public health facilities under NQAS. The specific objectives are as follows:

1. To create a pool of Qualified assessors for undertaking Quality assessments at the state and national level under NQAS.
2. To make prospective assessors aware of the National Quality Assurance Program for public health facilities
3. To equip participants with knowledge of key concepts of Quality, Quality tools, and methodologies for Quality improvement.
4. To enhance participants' skills to conduct objective assessments of healthcare facilities against pre-defined standards.
5. To provide an understating of the quality measurement system for NQAS.
6. To impart knowledge regarding fundamental principles for assessment and global best practices.
7. Understanding of Area of Concern wise standards and measurable elements for distinct levels of healthcare facilities.
8. To provide hands-on training and proficiency in using departmental assessment tools, assessment methods, gathering evidence, and scoring.
9. To ascertain the desired proficiency and competence of prospective assessors through objective evaluation and feedback
10. To instigate and strengthen the behavioral and attitudinal values of an independent assessor
11. To impart necessary skills for professional report writing
12. To provide working knowledge for using IT-enabled tools for assessment

PREPARATION

The QPS division of NHSRC prepared the course curriculum. A field visit was also organized to three (03) District-level health facilities in Delhi which provided the participants with a platform to conduct assessments. In addition to this, all the participants were given many exercises, thereby making the training more participatory.

List of facilities visited during field visit:

Group	District	Name of Health Facility	Address
1 to 4	West Delhi	Lal Bahadur Shastri Hospital	Khichripur, Mayur Vihar Phase 2, Delhi- 110091
5 to 8	Central Delhi	Lok Narayan Jay Prakash Hospital	2 Jawahar Lal Nehru Marg, Delhi
9 to 12	Central Delhi	Sardar Vallabh Bhai Patel Hospital	East Patel Nagar, Delhi- 110008

The following materials were distributed:

- a) A bag with required stationary items like a writing pad, pen, pencil, sharpener, eraser & sticky paper flags.
- b) National Quality Assurance Standards for Public Health Facilities (2020)
- c) Operational Guidelines for Improving Quality Assurance in Public HealthCare Facilities (2021)
- d) Assessors Guidebook for Quality Assurance in CHC
- e) Assessors Guidebook for Quality Assurance in PHC
- f) Quality Standards for Urban Primary Health Centre
- g) Assessor's Guidebook for Health & Wellness Centre (Sub-Centre)
- h) LaQshya Guideline
- i) MusQan Guideline
- j) Award to Public Health Facilities KAYAKALP -2021
- k) SaQushal
- l) Concept Note

METHODOLOGY

A mix of methods was used for the 31st NQAS External Assessors' Training Workshop. They are as follows-

- a) PowerPoint presentations
- b) Brainstorming sessions
- c) Case studies
- d) Group work and Group Presentation
- e) Questions and Answers
- f) Practical Experiences from Field Visit

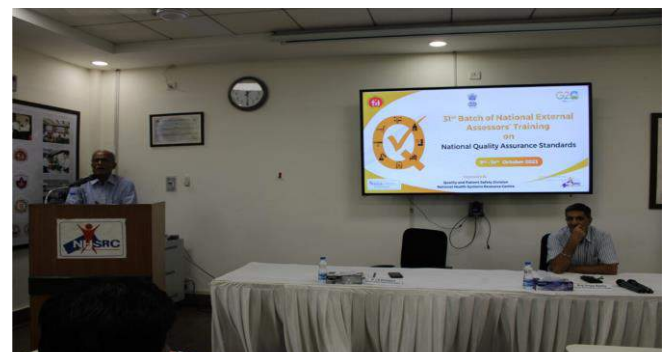
PRE TRAINING EVALUATION

At the onset of NQAS External Assessors' Training, the pre-evaluation examination was conducted for all the participants, consisting of 20 multiple-choice questions. 48 participants have appeared in the examination.

INAUGURAL SESSION

The External Assessor Training started with a Welcome address and introduction by Dr. J N Srivastava, Advisor, Quality & Patient Safety Division (QPS), NHSRC followed by address by Guest of Honour, Brig. Sanjay Baweja, Principal Administrative Officer (PAO), NHSRC.

Address by the Guest of Honour was followed by a Lamp lighting ceremony and Address by the Chief Guest for the inaugural session Maj Gen (Prof) Atul Kotwal, ED, NHSRC who in his address briefed the participants on the National Quality Assurance Programme and its importance for public health facilities. He conveyed that these 6 days of training would be an enriching experience for all.



After that, all the participants introduced themselves and shared what they understood of the term quality and what their expectations were out of this training. After the introductions by the participants, Dr Deepika Sharma, Lead Consultant (QPS) expressed a Vote of Thanks to the dignitaries which was followed by technical sessions.

PRESENTATION BRIEFINGS

DAY 1- 9th Oct 2023

Session 1: - Overview of Quality in Public Health System

The First Session of the Day 1 was on the “**Quality in Public Health System in India**”.

The session was delivered by Dr. JN Srivastava (Advisor QPS). He started with the requirements expected of the participants in the training as well as the appeal process in the system to make the training successful.

Dr. Srivastava talked about the Public Health System in India way back from Bhore Committee recommendations. He further discussed the growth of the health sector in India after the Alma Ata Declaration and the National Health Policy. Then he told the participants about Primary Care in the Nineties. He briefed that India is facing a dual burden and how the government is managing it currently. He further explained the National Health Mission, its structure, 5 key pillars, and their implications.



Dr. Srivastava emphasized the high mortality due to the low quality of the health system and the need to improve the health system through the implementation of NQAS standards. While giving an overview of NQAS, he talked about the journey of Quality Assurance, explaining the historic perspective of the accreditation process. He also explained that the National Health Mission, NQAS is based on the Donabedian Model of QoC and is available for DH, CHC, PHC, UPHC, and H&WC (SC) to improve the health care services.

Dr. JN Srivastava also briefed the participants about the ISQuA Accreditation of the NQAS. He explained to the participants about the possible role of trained NQAS assessors and touched upon the Kayakalp Initiative.

He also briefed the participants about the role of External assessors and training norms and complaints and appeal process concerning the training as per the ISQuA Protocols.

Session 2: - An Introduction to National Quality Assurance Standards

The second session was taken by Dr. Deepika Sharma (Lead Consultant- QPS) on Introduction to National Quality Assurance Standards. She gave an overview of the National Quality Assurance Standards, the scope of different areas of concern, the intent of various standards, and how the standards are arranged in various levels of Health Care Facilities. She briefed the participants about the books to use as a guide for reference. She gave a comparative overview of the standards which are applicable at different levels of Health Care Facilities.

Session 3: Measurement Systems under National Quality Assurance Standards

Ms Vinny Arora, Sr. Consultant (CU- QPS) took the third session on Quality Measurement System & Assessment Protocols. The learning objectives of her session were to understand the architecture- the layout & design of different components of NQAS, comprehend areas of concern, standards, measurable elements, and checkpoints, identify & understand different methods of assessment, complete clarity/ understanding of scoring rules and get acquainted with assessment protocol.



She talked about the characteristics of the NQAS Programme and explained how it is an implicit tool. She made the participants understand the anatomy of the checklist & explained the area of concern, standard and measurable elements, checkpoints, and scorecards. While deliberating she talked about the relationship between these various components. She talked about compliance as well as scoring rules. She gave an overview of the departmental checklists that are available for distinct levels of healthcare facilities.

Session 4 : - Brief and Objectives of the exercise

Dr Deepika Sharma (Lead Consultant-QPS) gave a brief introduction about the exercises and guided the participants about the intent and conduct of the exercise about the sessions conducted in the morning of DAY 1 of the training.

Participants were divided into seven groups for the exercises. Each group was asked to undertake the exercises individually in a time-bound manner which was followed by group discussions. Participants attempted the exercises in the DAY 1 workbook

Each group was monitored and supported by 8 Consultants from the QPS division of NHSRC



DAY 2- 10th Oct 2023

The 2nd day of training started with a recap of the sessions from Day 1. Ms Vinny Arora, Sr. Consultant, CU-QPS Division, NHSRC briefed the participants on the learnings/takeaway lessons from Day 1, brief of the sessions was also prepared in the form of a PowerPoint presentation to enable the participants to recollect and reconnect to the day 1 easily. In addition to this, she also discusses keywords and provides examples of how to navigate through books using them.

Session 1: - Service Provision under NQAS Framework

Dr. Naveen Kumar, Consultant-QPS took the first session of Day 2, for Service Provision under the NQAS Framework. He explained how to assess the facility as per the six standards under the area of concern A and gave a comparative overview of the Service provision in different type of HealthCare facilities. He, explained about checking the availability of services as per the scope of facilities.



Session 2 : - Patients' Rights under NQAS-Framework

The second session of Day 2 was taken by Dr Chinmayee Swain (Sr Consultant QPS). She talked about the patient's Rights and their fundamental responsibilities. She briefed about the six standards that encompass:

- Availability of Drugs, Diagnostics, Doctors and Devices
- Accessibility in terms of physical access, financial access, information, and non-discrimination



- Acceptability in terms of privacy, cleanliness, gender equity, and courteous behavior.
- Affordability in Terms of the Services entitled as per the Government Schemes
- Briefing about the identification, reporting, and resolution of ethical issues.

Session 3 : Inputs under NQAS-Framework

The third session of Day 2 was taken up by Dr. Anna-poorna KN (Consultant QPS). Area of concern C covers the structure part as per the Donabedian model- structure, process, and outcome. This is the only Area of concern that details the structure component in Health facilities under National Quality Assurance Standards. In this session, she gave a brief overview of Physical safety, Fire safety, competence assessments, etc.



Session 4: Support Services under NQAS Framework

Mr. Ranjith Menon (Health Services Quality Assurance Specialist-ADB) took this session and started the presentation by explaining why support services are important under the NQAS framework. He explained that support services are the backbone of hospital operations which are usually the most neglected area in public hospitals. He emphasized how support services directly and indirectly lead to mediocre quality of services for example poor upkeep of facility, long downtime of equipment and little effort in process improvement may give high & visible results to clinical care.



He gave a brief description of all the 12 standards under support services and gave a glance at a comparison of standards as per the level of the facility.

Session 5: Clinical Services under NQAS (General Clinical Services)

Dr. Arpita Agarwal, Sr Consultant-QPS took this session and talked about the general clinical services in which she discussed standards E1 to E9 which cover the processes implemented in the hospital commencing from registration of patient followed by consultation & admission, Clinical assessment & reassessment, Continuity of care and referral till the Discharge of patient.



Session 6: - Exercises & discussion with moderator: Area of Concern (A, B, C & D)

After the brief discussion on the intent of Aoc A to Aoc D; exercises were supported and guided by the moderators. Participants were asked to give answers based on discussions with respective participants in the groups.

Slides were shown to the participants one by one for Area of Concern D. All the groups were given score for their responses.



DAY 3- 11th Oct 2023

The 3rd day of training started with a recap of the last day's sessions by Dr. Deepika Gaur, Consultant, CU-QPS, NHSRC.

Session 1: Quality Management System-I

Dr. Deepika Sharma Lead Consultant, QPS took this session. Through this session, she explained about the Quality management in a facility and how a facility can improve its process and achieve Quality improvement. She briefed to identify the problems and using Quality tools how can the Quality teams achieve the target of providing quality services to the population near the health care facility.



The presentation made it clear how employee satisfaction and patient satisfaction can play a significant role in the quality improvement of a facility. Having Quality checks in the laboratory can improve the quality of diagnosis, having written and implemented procedures, records & formats, and work instructions can give a wide spectrum to the employees to improve their knowledge and skills. Using the quality tools to identify and solve the problems, conducting various audits with their analysis, and preparing a strategic plan to achieve the mission and vision of the facility.

Session 2: - Specific clinical services under NQAS (E17-E19)

The session was delivered by Dr Renuka Walia External faculty. She talked about Standard E17 to E19 focusing on Maternal Health Services including Antenatal, Intranatal, and Postnatal Care. She also explained the LaQshya program, its importance, and its implementation.



Session 3: - Specific clinical services under NQAS (Newborn, child health, Adolescents Health, and Family Planning Services E20-E22)

This session was delivered by Dr. Renuka Walia, Program Officer, Quality Assurance, Delhi State Health Mission. She talked about Standard E20 focusing on Child Health Services including immunization, LBW, neonatal asphyxia, sepsis, jaundice, Severe acute malnutrition, diarrhea, and breastfeeding practices for newborns & infants. She also explained the MusQan program, its importance, and its implementation. She talked about Abortion and family planning services at healthcare facilities. She explained the counseling services, spacing, and limiting method services availability.

Session 1: Infection Prevention under NQAS

Dr. Neeraj Gautam (Consultant-CU- QPS) explained about the infection control practices. He made the understanding of the standards very convenient by explaining hand hygiene practices, personal protective equipment, equipment processing, environment control, and biomedical waste management. He also explained how these standards are distributed in different checklists and things to be kept in mind while assessing them. He also gave an overview of the standards at various levels of the facility.



Session 5: - Specific Clinical Services I under NQAS

The session was delivered by Dr. J N Srivastava. He talked about the general clinical services in which he discussed standards E10 to E16. He elaborated on Intensive care, Emergency Services and Disaster Management, Diagnostic services, Blood Bank/Storage Management and Transfusion, Anesthetic Services, Operation theatre services, and End-of-life care and death. He gave a comparative view of the standards applicable at distinct levels of healthcare facilities.



Session 6: Area of Concern E24-Specific clinical Services II (Hemodialysis)

Dr. J N Srivastava took this session and explained about procedures related to hemodialysis services, which is a newly added checklist in a district hospital. He explained all the processes performed before dialysis, during dialysis, and after dialysis.

Session 7: Exercises on Area of Concern E

The group exercises were monitored by moderators where all the participants were given the exercise sheet and scoring was done by the moderators



DAY 4- 12th Oct 2023

The 4th day of training started with a recap of the last day's sessions by Dr. Neeraj Gautam

Session 1 : Quality Management System Session II

Dr. Deepika Sharma, (Lead Consultant, QPS) took this session. Through this session, she explained risk management (Existing and potential risks) in healthcare facilities, how to assess, report, evaluate, and manage the risks as per the risk management plan, and talked about the clinical governance framework to improve the quality and safety of clinical care processes in the facilities.



Session 2: Outcome indicators under NQAS

Dr Neeraj Gautam (Consultant CU-QPS) took a session on the outcome indicators. He highlighted the difference between the KPIs (Key Performance Indicators) and outcome indicators and emphasized the departmental indicators to be monitored under NQAS and the data sources.



Session 3: Overview of National Health Programms under NQAS

Dr. Utsuk Dutta, External Faculty – Consultant NIHF, took this session. Through this session, he explained the Quality components of the NHP. He explained the programs by explaining them under communicable and non-communicable diseases and IDSP/IHIP.

Under communicable disease, he covered the following programs:

- National Tuberculosis Eradication Program (NTEP)
- National AIDS Control Program
- National Vector Borne Disease Control Programme
- National Leprosy Eradication Programme



Under non-communicable diseases, he covered the following programs:

- National Programme Non-communicable diseases
- National Tobacco Control Programme
- National Mental Health Programme
- National Programme for Control of Blindness
- National Programme for Prevention and Control of Deafness
- National Programme for the Health Care of Elderly
- National Oral Health Care Programme

He gave a brief description of the Integrated Health Information Platform (IHIP) programs. He explained the difference between the old and new IDSP portals.

Session 4: Key Interventions at HWC-SCs

To give a clear picture of key interventions at Health & Wellness Centers-SCs, Dr. Balu Mote Senior Consultant CP-CPHC took the session. He delivered the information about how the “AYUSHMAN BHARAT YOJANA” is working in fulfilling “Universal Health Coverage” with an integrated approach. In key elements, he mentioned Comprehensive primary



care, Service for All & Continuum of Care. He also discussed about operationalization criteria of AB-HWCS and on Expanded range of Service Delivery.

He detailed CPHC and the services being delivered for NCD, CD, RMNCH+A & Family Planning. In this presentation, he detailed the availability of human resources and teleconsultation services. He emphasized standards D3 and D5 of the Health and Wellness Centre i.e., Progressive use of digital technology and patient support groups. In the end, he delivered information regarding community platforms in rural & urban areas and about monitoring progress at HWCs.

Session 5: - Ethical Issues in Assessment Process

A session on ethical issues was taken by Ms. Vinny Arora, Senior Consultant, CU_QPS. She started with the Principles of assessment: Integrity, fair presentation, due professional care, Confidentiality, Independence, an Evidence-based approach, and Risk-based thinking.

She also discussed some ethical issues that have been raised by states during the external assessment. She also explained the process of de-panelsment of assessors and their current status.



Session 6: Key components of Report writing

Mr. Gulam Rafey Consultant Certification Unit took this session and discussed issues related to report writing, an ideal way of making assessment reports, common mistakes during report writing, and basic principles for report writing.



Session 7: IT initiative under the NQAS platform

This session was taken up by Mr. Anand, Consultant QPS. He oriented the participants about the interim of IT Solutions for the certification process. He gave information about IT solutions for the automation of management of the Certification process (assessment, certification & reporting) to SaQsham.



Session 8: Briefing about the field visit & Group work

Ms Rachana Consultant CU-QPS briefed the participants about the field visit and gave the instructions for the field visit. She briefed the participants about the DH selected for the field visit and divided the participants into eleven groups. Each group had a team coordinator from the NHSRC team responsible for coordinating and guiding the teams. Separate vehicles were arranged for the field visit and the details were shared with the participants. Dr. Ratan also emphasized the rules to be followed during the field visit.

Session 9: Role Play by the QPS team

A role play was done by fellows of the Quality and Patient Safety team on the conduct of assessment and to examine ethical and non-ethical practices. The role plays effectively highlighted instances of ethical and unethical conduct by assessors during the assessment process. This served as a valuable lesson to all participants, emphasizing that any unethical behavior observed during assessments would lead to severe consequences for the individuals involved.



DAY 5 – 13th Oct 2023 Field Visit

On 5th Day, the participants were assembled at NHSRC, New Delhi, and were divided according to their groups and departments assigned followed by field visits to their respective public health care facilities. The team members and assigned Departments were as follows: -

DH-1 Group (01- 04): Lal Bahadur Shastri Hospital, New Delhi

Group No.	S. No.	Name of Participant	Facilitators and Departments to be assessed
Group 1	1	Dr Shruti Agrawal	Dr. Neeraj Gautam Blood Bank
	2	Dr. Reema Bahari	
	3	Dr Archana Khatreja	
	4	Lt Col (Dr) Rahul Sharma	
Group 2	5	Dr Alok Kumar Chaturvedi	Dr. Sidhi Dhondh SNCU
	6	Dr Sandesh Kumar Sharma	
	7	Dr. Amritesh Mullick	
	8	Dr Anand Sahrawat	
	9	Dr. Gagandeep Kaur	
Group 3	10	Ms. Hema Laxman Babar	Ms. J Sowjanya Paediatric Ward
	11	Dr Anika Singhal	
	12	Dr. Sumit Kumar Khan	
	13	Dr. Saswati Das	
	14	Dr Ashwini Shrivastava	
Group 4	15	Dr Ashish Popat Lal Bhandari	Dr Amrita Rastogi Radiology
	16	Dr Anahita Contractor	
	17	Dr Santanu Sen	
	18	Dr. Beena Jad	
DH-2 Group 5-8 (Lok Nayak Jay Prakash Narayan Hospital)			
Group 5	19	Dr Obaidullah Manzoor	Dr Aman Sharma Emergency
	20	Dr. Renu Singh	
	21	Dr Avinash Raosaheb Deshpande	
	22	Dr Rashmi Wadhwa	
	23	Dr Sayali Atul Thokal	
Group 6	24	Dr Surender Gupta	Dr Shikha Sharma OPD (Outpatient Department)
	25	Dr Deepak Chaturvedi	
	26	Col (Dr) Manas Sur Roy	
	27	Dr Maheshwar Prasad	
	28	Dr. Avantika Shukla	
Group 7	29	Ms. Srinithya Raghavan	

	30	Dr M Ramesh Kamath	Mr Ranjith Menon Maternity ward
	31	Dr Mithun Banik	
	32	Dr Mohit Kumar Roy	
Group 8	33	Dr Shikha Singh	Ms. Sonia Verma ICU
	34	Dr Indrayani S Sawargaonkar	
	35	Dr Suhasini Jain	
	36	Dr Satish Rameshwar Goyal	
DH-3 Group 9-12 (Sardar Vallabh Bhai Patel Hospital)			
Group 9	37	Ms. Sreedevi C S	Mr. Gulam Rafey IPD (Inpatient Department)
	38	Dr. Jyoti Bhartiya	
	39	Dr. Nisha Porwal	
	40	Ms. violet Chatterjee	
	41	Dr Narinder Kaur	
Group 10	42	Dr Sankar Roy	Dr. Annapoorna K N Laboratory
	43	Ms. Thota Shalini	
	44	Dr. Siddhartha Chagaleti	
	45	Dr. Ramanjeet Kaur	
Group 11	46	Dr Kiran Sandeep Singh	Mr Ranjit Mandal Operation Theatre
	47	Vikash Kumar	
	48	Uttam Kumar	
	49	Ms. Debdatta Das	
Group 12	50	Lt. Col. (Dr.) Lavneesh Tyagi	Dr Deepika Gaur Labour Room
	51	Major (Dr) Neelesh Patel	
	52	Prof (Dr) Monika Rajani	
	53	Dr Jaymin Kaushikbhai Bhatt	

This field visit gave great exposure to the participants, giving them an opportunity for practical application.

Presentations on the field visit: - All eleven teams presented on the respective departments that were provided to them. The presentations were delivered in a generic format, which briefly described the findings of the field visit.



DAY 6-14th Oct,2023

Recap & Revision of National Quality Assurance Standards

Dr Deepika Sharma, Lead Consultant, QPS, took this session as a Quiz about the AOC, Standards, and Departments under NQAS, which made many things easy and clear to the participants. The participants understood the key concept of NQAS through this session which helped them to prepare for the exam. Participants felt motivated and confident after this session to appear in the exam.

EVALUATION

Participants underwent an evaluation on the 6th day based on the 6 days of training. They were given a Question paper with multiple-choice questions, case study & descriptive questions. There were five sets (each participant having a separate set). In addition to these participants were also given spotting of the gaps in which they were shown pictures of gaps in public health hospitals and were asked to enumerate the gaps in the form of a gap statement.

VALEDICTORY

Dr. JN Srivastava delivered the Valedictory address. He thanked all the participants for their overwhelming participation and sincerity towards the training.

Few participants shared their views on the training. They said that this training was fruitful for them; whatever good practices they learned here they will implement them in their facilities.

Annexure B

FEEDBACK BY PARTICIPANTS

The average score of feedback analysis is given below:-

Day 1	4.80
Day 2	4.36
Day 3	4.47
Day 4	4.55
Day 5	4.75
Day 6	4.80

Faculty wise feedback Analysis:-

Dr. J.N Srivastava	4.74
Dr. Deepika Sharma	4.81
Ms. Vinny Arora	4.91
Dr. Chinmayee Swain	4.60
Dr. Arpita Agrawal	4.49
Dr. Annapoorna	4.20
Mr. Gulam Rafey	4.48
Dr. Neeraj Gautam	4.60
Mr. Ranjith Menon	4.61
Mr. Anand Yadav	4.30
Dr. Naveen Kumar	4.22
External Faculty feedback	
Dr. Utsuk Dutta	4.84
Dr. Renuka Walia	3.76
Dr. Balu Natha Mote	3.89

S.No.	Most Liked Sessions	Trainer
1.	Ethical issues in assessment of health facilities	Ms. Vinny Arora
2.	Overview of national health programs under NQAS (E23)	Dr. Utsuk Dutta
3.	AoC G - Quality Management System - II	Dr. Deepika Sharma

Although most of the participants were from various domains of the Healthcare System ranging from Clinician, Healthcare Education, and so forth; they all participated and came forward to deliver the vote of thanks to the Quality and Patient Safety Division of NHSRC. They expressed their satisfaction with the training. They have learned many new subjects, acquired several new technical skills, and improved another group of existing skills. They expressed that after going through this program their knowledge and skills have been upgraded concerning Healthcare Quality, which they will implement at their respective working units/hospitals.

SUGGESTIONS BY PARTICIPANTS

S. No.	SUGGESTIONS TO IMPROVE TRAINING
1	More focus on the Indian public health System can be given
2	Use of electronic form instead of paper form
3	Session on IPHS guidelines to be conducted
4.	Sharing of moderator exercises so that they can use them to teach and learn.
5.	More time for sessions

Annexure C

Day Wise Evaluation Analysis (Day 1 to Day 4)

Group Exercise Scoring Sheet of the participants: -

G No.	Id No.	Name	Day 1		Day 2				Day 3	Day 4
			Exercise 1: Intent Of Area of Concern	Exercise 2: Measurement System	Exercise 1: Area Of Concern A	Exercise 2: Area Of Concern B	Exercise 3: Area Of Concern C	Exercise 4: Area Of Concern D	Exercise 1: Area Of Concern E	Report Writing
A	9	Dr Ashish Popat Lal Bhandari	9	8.5	8	8.5	8.5	8	8.5	7.5
A	22	DR Narinder Kaur	9	9	8.5	8.5	8.5	8	9	7.5
A	28	Dr Sankar Roy	9	8.5	8	8.5	8.5	8	8.5	7
A	35	Dr Shruti Agrawal	9	8	8	8.5	8.5	8	9.5	7.5
A	48	Lt. Col. (Dr.) Lavneesh Tyagi	9.5	8.5	8.5	8.5	8.5	8	8	7.5
A	56	Srinithya Raghavan	9.5	9	8.5	8.5	8.5	8	8.5	7.5
A	2	DR (Ms.) Kiran Sandeep Singh	9	9	8.5	8.5	8.5	8	9	8.5
B	3	Dr Alok Kumar Chaturvedi	8	8	9	9	8.5	8.5	8	7
B	5	Dr Anahita Contractor	8	8	9	9	9	8.5	9	7
B	16	Dr Obaidullah Manzoor	8	8.5	9.5	9	8.5	8.5	9	8
B	17	Dr M Ramesh Kamath	8.5	8	8.5	9	8.5	8.5	8	7
B	23	Dr. Nisha Porwal	8	8.5	9.5	7	7	8.5	9.5	8
B	43	Dr. Reema Bahri	6.5	6.5	7	5	5.5	5.5	7	7
B	49	Major (Dr) Neelesh Patel	8.5	8.5	8	7	6.5	8.5	9.5	7
C	8	Dr Archana Khatreja	8	9	9.5	9	9	9	8.5	6
C	27	Dr Sandesh Kumar Sharma	8	8	8.5	9	8	9	9	6

C	29	Dr Santanu Sen	9	8	8.5	8.5	9	9	9.5	8
C	30	Dr Avinash Raosaheb Deshpande	9	9	9.5	9.5	9.5	9	9	7
C	50	Mrs. violet Chatterjee	8	9	9.5	9.5	9.5	9	9	8
C	57	Dr. Thota Shalini	9	8	9	9.5	9	9	9	8
D	4	Dr. Amritesh Mullick	9	9	9	7		8	9	7
D	10	Dr Ashwini Shrivastava	8.7	8.75	9	8.5	8	7	8.5	7
D	12	Dr. Beena Jad	9	9	8.5	9	9	9	9	7
D	25	Dr Rashmi Wadhwa	8.75	8.75	9	9	9	8	9	8
D	39	Dr. Avantika Shukla	8.75	8.75	9	9	9	8	9	7.5
D	44	Dr. Siddhartha Chagaleti	9	9	8	8	8.5	7	8.5	7
D	55	Prof (Dr) Monika Rajani	9	9	9	9	9	9	9	7
E	6	Dr Anand Sahrahwat	8	8.5	9	8	8.5	8	8.5	8
E	11	Dr. Saswati Das	9	9	9	9	8	9	9	8
E	18	Dr Maheshwar Prasad	8	7	8	8	8	8	6.5	7.5
E	26	Dr. Renu Singh	9	9	9	8.5	9	9	9	8
E	32	Dr Satish Rameshwar Goyal	8.5	9	9	8.5	9	8	8.5	7
E	42	Dr. Ramanjeet Kaur	9.5	9	8	9	9	8	9	8
E	51	Ms. Debdatta Das	8.5	8.5	8	8	8.5	8	9	8
F	33	Dr Sayali Atul Thokal	8	9	8	9	9	8	8.6	8.5
F	37	Dr Surender Gupta	7	8	8	8.5	9	8	8.6	7
F	40	Dr. Gagandeep Kaur	8	7	9	9	8.5	9	8.5	7
F	45	Dr. Sumit Kumar Khan	9	9	9.5	9	9	8	8.5	7
F	58	Dr Uttam Kumar	9	9	9	8.5	8	9	8.5	7
F	59	Dr Suhasini Jain	9	9	9	9	8.5	9	8.5	7
G	7	Dr Anika Singhal	9	9.5	9	9	8.5	9	8.7	8

G	13	Dr Deepak Chaturvedi	9.5	9	9	8.5	9	8.5	8.7	8
G	14	Dr Indrayani S Sawargaonkar	7.5	8	8	8.5	7	8	8.5	8.5
G	20	Dr Mithun Banik	8	8	8	8.5	8	8	8.5	8
G	53	Dr. Jyoti Bhartiya	9	9	9	9	9	9	8.7	8.5
G	54	Vikash Kumar	9	9	8	8	8	8	9	7
H	1	Col (Dr) Manas Sur Roy	8.5	9	9	9	9	9	8.5	7
H	15	Dr Jaymin Kaushikbhai Bhat	9	9	9	9	9	9	8.5	7.5
H	21	Dr Mohit Kumar Roy	10	10	9	8.5	8.5	8.5	8.5	7
H	34	Dr Shikha Singh	10	10	9	9	9	9	9	8
H	36	Ms. Sreedevi C S	9	9	8	8.5	8.5	8.5	8.5	8
H	47	Lt Col Rahul Sharma	9	9	8	8	8	8	9	8
H	52	Ms. Hema Laxman Babar	8.5	9	8.5	8	8	8	9	7.5

Field Visit Evaluation: - 31st Batch 9th-14th Oct 2023

Group number	Understanding of NQAS	Technical knowledge	Assessment Methodology	Team Coordination and Management	Completion of presentation	Score out of 25
Group 1	3.93	3.80	3.80	4.33	4.00	19.86
Group 2	4	4.67	4	4	3.5	20.17
Group 3	3.67	3.83	4	4.33	4.17	20.00
Group 4	4.83	4	4.67	4.67	4.83	23.00
Group 5	4	3.83	4	4.5	4.33	20.66
Group 6	4.33	4	4	4.33	4.5	21.16
Group 7	4.03	3.83	4	4.17	4.33	20.36
Group 8	3.67	3.33	3.5	3.5	3.83	17.83
Group 9	3.67	3.57	3.73	4.33	4.17	19.47
Group 10	4	4	4	4.17	4.33	20.50
Group 11	3.3	3.83	3.93	4.17	4.17	19.40
Group 12	4.1	4.27	4.1	4.33	4.5	21.3

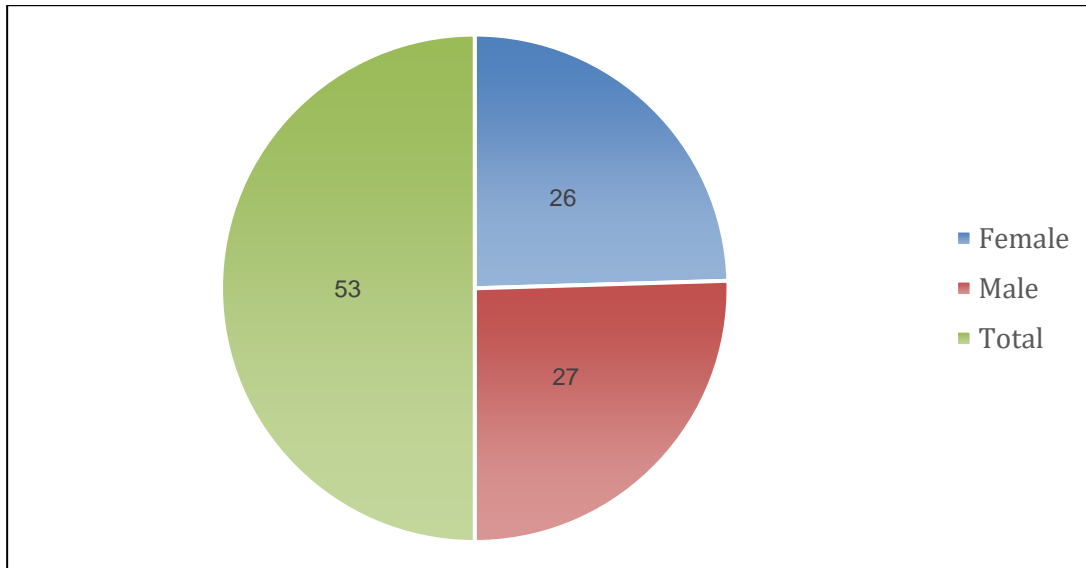
Annexure A

Gender Wise List of the participants: -

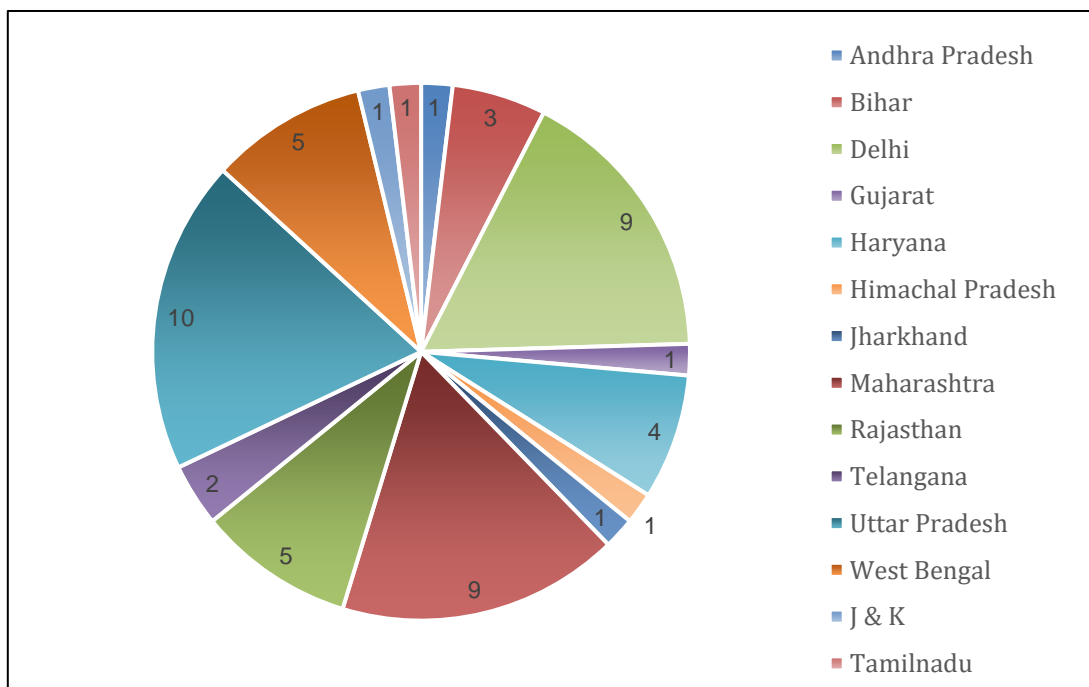
S. No.	Group	Full Name	Gender	State
1	A	Dr Ashish Popat Lal Bhandari	M	Maharashtra
2	A	Dr Narinder Kaur	F	Haryana
3	A	Dr Sankar Roy	M	West Bengal
4	A	Dr Shruti Agrawal	F	Rajasthan
5	A	Lt. Col. (Dr.) Lavneesh Tyagi	M	Uttar Pradesh
6	A	Ms. Srinithya Raghavan	F	Delhi
7	A	Dr (Ms.) Kiran Sandeep Singh	F	Maharashtra
8	B	Dr Alok Kumar Chaturvedi	M	Uttar Pradesh
9	B	Dr Anahita Contractor	F	Maharashtra
10	B	Dr Obaidullah Manzoor	M	Uttar Pradesh
11	B	Dr M Ramesh Kamath	M	Telangana
12	B	Dr. Nisha Porwal	F	Rajasthan
13	B	Dr. Reema Bahri	F	Haryana
14	B	Major (Dr) Neelesh Patel	M	Delhi
15	C	Dr. Archana Khatreja	F	Haryana
16	C	Dr Sandesh Kumar Sharma	M	Rajasthan
17	C	Dr Santanu Sen	M	West Bengal
18	C	Dr Avinash Raosaheb Deshpande	M	Maharashtra
19	C	Mrs. violet Chatterjee	F	Delhi
20	C	Dr. Thota Shalini	F	Hyderabad
21	D	Dr. Amritesh Mullick	M	Uttar Pradesh
22	D	Dr Ashwini Shrivastava	M	WB/ Bihar
23	D	Dr. Beena Jad	F	Katra, Jammu and Kashmir
24	D	Dr Rashmi Wadhwa	F	Delhi
25	D	Dr. Avantika Shukla	F	Maharashtra
26	D	Dr. Siddhartha Chagaleti	M	Andhra Pradesh
27	D	Prof (Dr) Monika Rajani	F	Uttar Pradesh
28	E	Dr Anand Sahrahwat	M	Delhi

29	E	Dr. Saswati Das	M	Tripura/ Haryana/ Delhi
30	E	Dr Maheshwar Prasad	M	Jharkhand
31	E	Dr. Renu Singh	F	Uttar Pradesh
32	E	Dr Satish Rameshwar Goyal	M	Maharashtra
33	E	Dr. Ramanjeet Kaur	F	Uttar Pradesh
34	E	Ms. Debdatta Das	F	West Bengal
35	F	Dr Sayali Atul Thokal	F	Maharashtra
36	F	Dr Surender Gupta	M	Uttar Pradesh
37	F	Dr. Gagandeep Kaur	F	Delhi
38	F	Dr. Sumit Kumar Khan	M	West Bengal
39	F	Dr Uttam Kumar	M	Bihar
40	F	Dr Suhasini Jain	F	Rajasthan
41	G	Dr Anika Singhal	F	Delhi
42	G	Dr Deepak Chaturvedi	M	Uttar Pradesh
43	G	Dr Indrayani S Sawargaonkar	F	Maharashtra
44	G	Dr Mithun Banik	M	West Bengal
45	G	Dr. Jyoti Bhartiya	F	Himachal Pradesh
46	G	Vikash Kumar	M	Bihar
47	H	Col (Dr) Manas Sur Roy	M	Haryana
48	H	Dr Jaymin Kaushikbhai Bhatt	M	Gujarat
49	H	Dr Mohit Kumar Roy	M	Rajasthan
50	H	Dr Shikha Singh	F	Uttar Pradesh
51	H	Ms. Sreedevi C S	F	Tamil Nadu/WB
52	H	Lt Col Rahul Sharma	M	Delhi
53	H	Ms. Hema Laxman Babar	F	Maharashtra

A. Gender Wise Participation



B. Geography-wise Distribution



Annexure-1

TRAINING AGENDA

Day 1-9 th Oct 2023		
Time	Topic	Resource Person
08:45AM-09:00AM	Registration	Ms. Tripti, Dr Shikha, Mr. Mukesh Nehra, Ms. Sherin OP
09:00AM - 09:30AM	Pre-training Evaluation	QPS Team
INAUGURAL SESSION		
09:30AM - 09:40AM	Welcome Address and Aims & Objectives	Dr J.N. Srivastava Advisor- QPS
09:40AM- 09:45AM	Lamp Lighting	
09:45AM-09:50AM	Address by Guest of Honour	Brig. Sanjay Baweja PAO-NHSRC
09:50AM-10:00AM	Address by Chief Guest	Maj Gen (Prof) Atul Kotwal SM, VSM Executive Director, NHSRC
10:00AM – 10:25AM	Introduction of Participants	
10:25AM-10:30AM	Vote of Thanks	Dr Deepika Sharma Lead Consultant- QPS
10:30AM-11:00PM	Group Photograph followed by tea	
11:00AM-12:15PM	Overview of Quality in Public Health System	Dr J.N. Srivastava Advisor – QPS
12:15 PM -01:30PM	Introduction to National Quality Assurance Standards	Dr Deepika Sharma Lead Consultant – QPS
01:30PM-02:15PM	Lunch	
02:15PM-03:15PM	Measurement Systems under National Quality Assurance Standards	Ms. Vinny Arora Senior Consultant -QPS (CU)
03:15 PM-03:30PM	Brief about Exercises	Dr Deepika Sharma Lead Consultant – QPS
03:30 PM-4:30 PM	Exercise on Intent of Area of Concern	QPS Team
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on Measurement System	QPS Team

Day 2-10 th Oct 2023		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Ms. Vinny Arora Senior Consultant- QPS (CU)
09:15AM-10:00AM	Area of Concern A – Service Provision Under NQAS	Dr Naveen Kumar Consultant- QPS
10:00AM-11:00AM	Area of Concern – B Patient Rights Under NQAS	Dr. Chinmayee Swain Senior Consultant – QPS
11:00AM-11:15AM	Tea Break	
11:15AM-12:15PM	Area of Concern C– Inputs Under NQAS	Dr Annapoorna K N Consultant-QPS
12:15PM – 01:15PM	Area of Concern D – Support Services under NQAS	Mr. Ranjith Menon Consultant-QPS
01:15PM-02:00PM	Lunch	
02:00PM-03:00PM	Area of Concern E: General Clinical Services (E1-E9)	Dr. Arpita Agrawal Sr. Consultant – QPS
03:00PM-04:00PM	Exercises on Area of Concern A & B	QPS Team
04:00PM-04:15PM	Tea Break	
04:15PM-05:30PM	Exercises on Area of Concern C & D	QPS Team

Day 3- 11 th Oct 2023		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr. Deepika Gaur Consultant-QPS (CU)
09:15 AM-11:15AM	Area of Concern G – Quality Management System - I	Dr Deepika Sharma Lead Consultant-QPS
11:15 AM-11:30 AM	Tea Break	
11:30 AM - 12:15PM	Area of Concern E: Specific Clinical Services under NQAS- Antenatal, Intranatal and Post-natal Care (Maternal Health Services) (E17-E19)	Dr Renuka Walia- External Faculty
12:15 PM - 01:15 PM	Area of Concern E: Specific Clinical Services under NQAS- Newborn, Child health & Family Planning (E20-E22)	Dr Renuka Walia- External Faculty
01:15 PM-02:00 PM	Lunch	
02:00 PM – 02:45 PM	Area of Concern F – Infection Control Practices	Dr Neeraj Gautam- Consultant-QPS (CU)
02:45 PM – 03:45 PM	Area of concern E- Specific Clinical Services (Intensive Care, A&E, Diagnostics, Blood bank, Anesthesia, Surgical, End of life care, & Adolescent health, Hemodialysis)	Dr J N Srivastava Advisor-QPS
03:45 PM-04:00PM	Tea Break	
04:00 PM – 05:15PM	Exercise on Area of Concern E Primary & Secondary Care Service	QPS Team

Day 4 – 12 th Oct 2023		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr. Neeraj Gautam Consultant- QPS (CU)
09:15AM-10:30AM	Area of Concern G: Quality Management System -II	Dr Deepika Sharma Lead Consultant - QPS
10:30AM-11:15AM	Area of Concern H: Outcome Indicators under NQAS	Dr Neeraj Gautam Consultant -QPS (CU)
11:15AM-11:30AM	Tea Break	
11:30AM-12:30PM	Overview of National Health Programs under NQAS (E23)	Dr Utsuk Dutta Consultant, NIHFw
12:30 PM – 1:30 PM	Key interventions at Health and Wellness Centers	CP-CPHC
01:30 PM-02:15PM	Lunch	
02:15PM- 03:15 PM	Ethical issues in Assessment of Health Facilities	Ms. Vinny Arora Senior Consultant-QPS (CU)
03:15 PM – 04:00PM	Key Components of Report Writing with exercise	Mr. Gulam Rafey Consultant -QPS (CU)
04:00 PM – 04:15 PM	Tea Break	
04:15 PM- 05:00 PM	IT Initiative under NQAS	Mr. Anand Yadav Consultant- QPS
05:00 PM-05:15PM	Briefing about the field visit & Groupwork	Ms. Rachana Consultant- QPS (CU)
05:15PM – 05:30PM	Role Play	QPS Team

Day 5 – 13 th Oct 2023		
Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QPS Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis and Report Writing of the Field Visit	QPS Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QPS Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QPS Team

Day 6 – 14 th Oct 2023		
Time	Topic	Resource Person
09:00AM-10:00AM	Revision	Dr. Deepika Sharma Lead Consultant - QPS
10:00AM-10:30AM	Tea Break	
10:30AM-01:00PM	Post Training Evaluation	
01:00PM-01:30PM	Valedictory/Feedback	
01:30PM onwards	Lunch	

NAME OF PARTICIPANTS

S.no	Full Name:	WhatsApp No.	Email id	STATE/DISTRICT
1	Dr Ashish Popat Lal Bhandari	8668422387	drbhandariashish@gmail.com	Maharashtra
2	Dr Narinder Kaur	9467806959	docnarinder@gmail.com	Haryana
3	Dr Sankar Roy	(91)8414966062	roysankar1987@gmail.com	West Bengal
4	Dr Shruti Agrawal	9829050698	dragarwalshruti@gmail.com	Rajasthan
5	Lt. Col. (Dr.) Lavneesh Tyagi	9869700016	drloveneesh_tyagi@yahoo.com	Uttar Pradesh
6	Srinithya Raghavan	9968292598	srinithya.raghavan@gmail.com	Delhi
7	Dr (Ms.) Kiran Sandeep Singh	8291969634 / 9137535309	drkiran-sandeepsingh@gmail.com	Maharashtra
8	Dr Alok Kumar Chaturvedi	7683030005	dralok9@gmail.com	Uttar Pradesh
9	Dr Anahita Contractor	9820669525	anahita09@yahoo.com	Maharashtra
10	Dr Obaidullah Manzoor	9936787371	obaidullah.mam-zoor@gmail.com	Uttar Pradesh
11	Dr M Ramesh Kamath	8086304945	dr07ramesh@yahoo.co.in dr08ramesh@gmail.com	Telangana
12	Dr Nisha Porwal	9116170337	nisha.porwal@geetanjaliuniversity.com	Rajasthan
13	Dr. Reema Bahri	9930996390	drreemabahri@rediffmail.com	Haryana
14	Major (Dr) Neelesh Patel	9638071205	neelesh7@gmail.com	Delhi
15	Dr Archana Khatreja	9991110303	archana.khatreja@ncjims.org	Haryana
16	Dr Sandesh Kumar Sharma	9982110845	sandesh@iihmr.edu.in	Rajasthan
17	Dr Santanu Sen	not mentioned	drsantanu09@gmail.com	West Bengal
18	Dr Avinash Raosaheb Deshpande	9422179053 / 9881187575	dravinashd@gmail.com	Maharashtra
19	Mrs. violet Chatterjee	8595187100	sheenuchatterjee@gmail.com	Delhi

20	Thota Shalini	4071071000	shaluakula@yahoo.co.in	Hyderabad
21	Dr Amritesh Mullick	9670072233	mullick.amritesh@gmail.com	Uttar Pradesh
22	Dr Ashwini Shrivastava	9903959901, 6290900000	sqcsashwini@gmail.com	WB/ Bihar
23	Dr Beena Jad	9419183813	beenajad40@gmail.com	Katra, Jammu and Kashmir
24	Dr Rashmi Wadhwa	9582041164, 011-45120392	wadhwa.rashmi86@gmail.com	Delhi
25	Dr. Avantika Shukla	9967167042	avantikamishra29@gmail.com	Maharashtra
26	Dr. Siddhartha Chagaleti	8518236360	sidhu_siddhartha@yahoo.com	Andhra Pradesh
27	Prof (Dr) Monika Rajani	9818716943	drmonikarajani@gmail.com	Uttar Pradesh
28	Dr Anand Sahrahwat	7988097255/8950003824	anandsahrahwat87@gmail.com	Delhi
29	Dr Saswati Das	9899091488	drsaswatidas@gmail.com	Tripura/ Haryana/ Delhi
30	Dr Maheshwar Prasad	9431186123/9308786123	pra-sadmaheshwar774@gmail.com	Jharkhand
31	Dr Renu Singh	9936259231	renu.singh@ihat.in	Uttar Pradesh
32	Dr Satish Rameshwar Goyal	94222 17363	dr_satishg@hotmail.com	Maharashtra
33	Dr. Ramanjeet Kaur	9984456990	ramanjeet@regencyhealthcare.in	Uttar Pradesh
34	Ms. Debdatta Das	8420000150	debdattadas38@gmail.com	West Bengal
35	Dr Sayali Atul Thokal	8805561684	sayaliraktate.14@gmail.com & sayali41984@rediffmail.com	Maharashtra
36	Dr Surender Gupta	9455780124	guptasuren@gmail.com/surendra.gupta@ihat.in	Uttar Pradesh
37	Dr. Gagandeep Kaur	9810758548	gagandeep.k19x@fms.edu	Delhi
38	Dr. Sumit Kumar Khan	8240769839	dr.sumitku-markhan@gmail.com	West Bengal
39	Uttam Kumar	9576747004	uttam.kumar@piramals-wasthya.org	Bihar
40	Dr Suhasini Jain	8239823960	suhasani.jain@ckbirlahaospitals.com	Rajasthan
41	Dr Anika Singhal	9910713714	anikasinghal81@gmail.com	Delhi
42	Dr Deepak Chaturvedi	8550914930/9026803958	dcpcn@hotmail.com	Uttar Pradesh
43	Dr Indrayani S Sawargaonkar	9422073535, 9665392135	indra.us75@gmail.com	Maharashtra
44	Dr Mithun Banik	9831895241	drmithunbanik@gmail.com	West Bengal

45	Dr. Jyoti Bhartiya	8219594123	bhartiya.jyoti@gmail.com	Himachal Pradesh
46	Vikash Kumar	7070535063	vikashkumar@piramals-wasthya.org	Bihar
47	Col (Dr) Manas Sur Roy	8004879962	manas6285@yahoo.com	Haryana
48	Dr Jaymin Kaushikbhai Bhatt	9723812300	jayminbhatt67@gmail.com	Gujarat
49	Dr Mohit Kumar Roy	9571630033	mohit.k.roy@gmail.com	Rajasthan
50	Dr Shikha Singh	9559474170	singhshikha22@gmail.com	Uttar Pradesh
51	Ms. Sreedevi C S	9442035432	ilsrjo@gmail.com	Tamil Nadu/WB
52	Lt Col Rahul Sharma	8412818503	drrahulsharma83@gmail.com	Delhi
53	Ms. Hema Laxman Babar	9819837352	hemababar4747@gmail.com	Maharashtra

Annexure III

Annexure III: NAME OF PARTICIPANTS FOR RE-EXAMINATION

S.no	Full Name	Gender	State
1	Dr Yogendra	Male	Rajasthan
2	Dr Vaman Pangaji	Male	Uttar Pradesh
3	Mr. Gaje Singh	Male	Jammu and Kashmir
4	Dr Subhakar Rao	Male	Andhra Pradesh
5	Dr Moij Meghrajya	Male	New Delhi
6	Ms. Ashly Anand CS	Female	Kerela
7	Ms. Vijay Rekha	Female	Madhya Pradesh
8	Ms. Monika Devi	Female	New Delhi
9	Ms. Basant Kaur	Female	Punjab
10	Ms. Gurjeet Kaur	Female	Punjab

Annexure IV

LIST OF QUALIFIED PARTICIPANTS

S.no	State	Name	Please enter a valid email address
1	Delhi	Major (Dr.) Neelesh Patel	neesh7@gmail.com
2	Uttar Pradesh	Dr. Obaidullah Manzoor	obaidullah.manzoor@gmail.com
3	Uttar Pradesh	Prof (Dr.) Monika Rajani	drmonikarajani@gmail.com
4	Jammu & Kashmir	Dr. Beena Jad	beenajad40@gmail.com
5	Uttar Pradesh	Dr. Renu Singh	renu.singh@ihat.in
6	Delhi	Dr. Rashmi Wadhwa	wadhwa.rashmi86@gmail.com
7	Maharashtra	Dr. Sayali Atul Thokal	sayaliraktate.14@gmail.com & sayali41984@rediffmail.com
8	Uttar Pradesh	Dr. Ramanjeet Kaur	ramanjeet@regencyhealthcare.in
9	Rajasthan	Dr. Mohit Kumar Roy	mohit.k.roy@gmail.com
10	Haryana	Dr. Narinder Kaur	docnarinder@gmail.com
11	Rajasthan	Dr. Shruti Agrawal	dragarwalshruti@gmail.com
12	Maharashtra	Dr. Anahita Contractor	anahita09@yahoo.com
13	Uttar Pradesh	Lt. Col. (Dr.) Lavneesh Tyagi	drloveneesh_tyagi@yahoo.com
14	Uttar Pradesh	Dr. Surendra Gupta	guptasuren@gmail.com/surendra.gupta@ihat.in
15	West Bengal	Dr. Sumit Kumar Khan	dr.sumitkumarkhan@gmail.com
16	West Bengal	Dr. Mithun Banik	drmithunbanik@gmail.com
17	Himachal Pradesh	Dr. Jyoti Bhartiya	bhartiya.jyoti@gmail.com

18	Rajasthan	Dr. Nisha Porwal	nisha.porwal@geetanjaliuniversity.com
19	Maharashtra	Dr. Avantika Shukla	avantikamishra29@gmail.com
20	Uttar Pradesh	Dr. Shikha Singh	singhshikha22@gmail.com
21	Tripura/Haryana	Dr. Saswati Das	drsaswatidas@gmail.com
22	Bihar	Dr. Uttam Kumar	uttam.kumar@piramalswasthya.org
23	West Bengal	Ms. Debdatta Das	debdattadas38@gmail.com
24	Maharashtra	Dr. (Mrs.) Kiran Sandeep Singh	drkiransandeepsingh@gmail.com
25	Delhi	Ms. Srinithya Raghavan	srinithya.raghavan@gmail.com
26	Maharashtra	Ms. Hema Laxman Babar	hemababar4747@gmail.com
27	Telangana	Dr. M Ramesh Kamath	dr07ramesh@yahoo.co.in & dr08ramesh@gmail.com
28	Bihar	Vikash Kumar	vikashkumar@piramalswasthya.org
29	Andhra Pradesh	Dr. Siddhartha Chagaleti	sidhu_siddhartha@yahoo.com
30	Delhi	Lt Col (Dr.) Rahul Sharma	drrahulsharma83@gmail.com
31	Maharashtra	Dr. Indrayani S Sawargaonkar	indra.us75@gmail.com
32	Uttar Pradesh	Dr. Deepak Chaturvedi	dcpcn@hotmail.com
33	Haryana	Col (Dr.) Manas Sur Roy	manas6285@yahoo.com
34	West Bengal	Dr. Santanu Sen	drsantanu09@gmail.com
35	Delhi	Dr. Anika Singhal	anikasinghal81@gmail.com
36	Delhi	Mrs. Violet Chatterjee	sheenu chatterjee@gmail.com
37	Gujarat	Dr. Jaymin Kaushikbhai Bhatt	jayminbhatt67@gmail.com
38	Maharashtra	Dr. Ashish Popat Lal Bhandari	drbhandariashish@gmail.com
39	Tamil Nadu	Ms. Sreedevi C S	ilsrjo@gmail.com
40	Maharashtra	Dr. Avinash Raosaheb Deshpande	dravinashd@gmail.com
41	Haryana	Dr Archana Khatreja	archana.khatreja@ncjims.org
42	Haryana	Dr Anand Sahrawat	anandsahrahlat87@gmail.com
43	Rajasthan	Dr. Suhasani Jain	suhasani.jain@ckbirlahaospitals.com
44	Delhi	Dr. Gagandeep Kaur	gagandeep.k19x@fms.edu
45	Telangana	Ms. Thota Shalini	shaluakula@yahoo.co.in
46	West Bengal	Dr. Ashwini Shrivastava	sqcsashwini@gmail.com
47	Jharkhand	Dr. Maheshwar Prasad	prasadmaheshwar774@gmail.com
48	West Bengal	Dr. Sankar Roy	roysankar1987@gmail.com

Reappear Candidates

1	Rajasthan	Dr Yogendra	dycmho-bik-rj@nic.in
2	Uttar Pradesh	Dr Vaman Pangaji	gengajevaman@gmail.com
3	Jammu & Kashmir	Mr. Gaje Singh	gjsgrjpt@gmail.com
4	Andhra Pradesh	Dr Subhakar Rao	subhakarrmah1@gmail.com
5	Delhi	Dr Moij Meghrajia	moizmeg@gmail.com

