



General Information

NATIONAL EXTERNAL ASSESSORS' TRAINING

National Quality Assurance Standards (NQAS)

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for providing the technical assistance to the Ministry of Health & Family Welfare & State Governments.

The Ministry of Health & Family Welfare has rolled out **National Quality Assurance Standards (NQAS)**, and the Quality & Patient Safety Division of NHSRC functions as the secretariat for this initiative. The Quality standards under the National Quality Assurance Programme Framework are arranged in Areas of Concern, Quality Standards, Measurable Elements, Checkpoints and Departmental Checklists.

Public Health facilities are required to follow stepwise processes of Baseline assessment, Internal assessment, and undertake gap closure action. Then the facility undergoes State level and National Level NQAS certification. For conducting National Quality Certification assessment, a pool of Assessors having knowledge, skills, and experience of the NQAS assessment is being created by NHSRC.

Now for creating a pool of assessors, the training is conducted from Monday to Saturday. The successful participants are empaneled for the external assessments of Public Healthcare facilities under the NQAS.

Applications are invited from interested professionals who meet the following Qualification.

Essential:

- Qualification: MBBS/BDS/BAMS/BHMS/BSc (Nursing) Degree/Full-Time MHA or equivalent.
- Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience. **Out of which minimum 3 years work experience in the government sector is mandatory.**
- Willing to undertake at least six (06) visits to undertake the National NQAS Certification assessment of allocated facilities. There may be more than one health facility for National certification assessment during a visit.
- Fitness to travel extensively, sometimes in hard-to-reach areas.
- Proficiency in using certification portals and assessment apps.
- No objection certificate from the applicants working with central and State government, NHM and government funded organization. Without NOC, the application may not be considered.

Desirable:

- Qualified assessors of NABH/NABL/ISO 9001:2015/ Six Sigma/ Lean/Kaizen/ NQAS internal assessor would be preferred.

Special Information:

- There is no fee for the training. The cost of travel from home/duty station & back, boarding, lodging, and other logistics for the state government nominees would be incurred by the State's NHM while cost for non-government nominees would be borne by the participants themselves.
- On submission of incorrect information, the applicant will not be allowed to continue with the training and the employer of the applicant would be informed to take disciplinary proceedings against such applicants.**

Registration Details:

- Registration begins at 08:45 A.M.
- Training Timings: 09:00 AM – 06:00 PM (all days).
- Attendance in all sessions is mandatory.

Venue of training: Chintan Hall, First Floor, National Health System Resource Centre, NIHFWS Campus, Baba Gang Nath Marg, Munirka, New Delhi – 110067

How to apply: Interested candidates are requested to send their CV in the attached format via e-mail at nqas.eat@nhsrccindia.org

For Queries / Registration contact us at nqas.eat@nhsrccindia.org



CV Format for External Assessor Training

A. Basic Details

Full Name (in capital letter)	
Date of Birth	
Mobile Number (preferably WhatsApp no., if any)	
Email Address	
Current Address	
Permanent Address	
Current Designation	
Name of current Organization	
Current office address with phone number and email id	

B. Qualification Details *(in reverse chronological order)*

Name of Degree	Name of Institute	Passing Year	Date and Year of registration with professional body

C. Training/Qualification in Quality System

Name of Training	Duration	Organization/Institute

D. Work Experience *(in reverse chronological order)*

Name of Organization	Designation	Type of employment (permanent/temporary/contractual)	Details of Experience		<u>Experience in years & months</u>
			Period from (dd/mm/yyyy)	Period To (dd/mm/yyyy)	

E. Work Experience in Government Sector

Name of Organization	Designation	Type of employment (permanent/temporary/contractual)	Details of Experience		<u>Experience in years & months</u>
			Period from (dd/mm/yyyy)	Period To (dd/mm/yyyy)	

Name:

Date:

Signature