



External Assessor Training Report

35th NATIONAL EXTERNAL ASSESSORS' TRAINING

On

NATIONAL QUALITY ASSURANCE STANDARDS (NQAS)

13th-18th May 2024



National Health Systems Resource Centre
Ministry of Health & Family Welfare, New Delhi

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INTRODUCTION

The Ministry of Health and Family Welfare has rolled out 'Operational Guidelines for improving Quality Assurance in Public Healthcare Facilities,' which suggests an institutional framework for Quality Assurance in states, districts, and facilities. This system requires the assessment of health facilities internally by the facilities and the district teams followed by the State and National level.

National Health Systems Resource Centre (NHSRC) has taken the task to create a pool of Quality assessors for which Six-day NQAS external assessor training was organized from **13th to 18th May 2024**. The Training Module was designed to enable the trainees to assess healthcare facilities against the pre-defined checklists contained in the Assessor guidebooks.

This report, therefore, provides information about how the six-day workshop was conducted, the lessons learned, and way forward for improving the Quality of public health facilities in India. (Agenda attached as Annexure I).

A total of 55 participants attended the training (The list is attached as Annexure II) out of which were 35 were government and 20 were non-government participants and all were self-sponsored. The training was participatory. All the participants were divided into eight groups based on gender ratio, geographical areas, and organization capacities to maintain the equilibrium in the groups. (List is attached as Annexure -A).

The sessions during the training were divided into five days followed by post-training evaluation on the last day. Each day is divided into two parts, sessions followed by exercises. Sessions describe all Areas of Concern, Standards, Measurable Elements, Checkpoints, and as mentioned in the Assessors Guidebooks of NQAS. Exercises in the training led to healthy brainstorming of the participants and made the concepts clear and understandable. At the end of each day, feedback is collected from the participants on the sessions conducted (List attached as Annexure -B) Also, each group is scored based on their performance in the exercises on each day (List attached as Annexure -C). On the fifth day, all participants were divided into twelve groups and visited three district hospitals of Delhi State. Lastly, on day 6th a written post-evaluation exam was undertaken at the end of the training as per the schedule, the participants who scored 70% and above were empaneled as external assessors. 55 participants appeared in the post-training evaluation exam (1 re-appeared-Annexure-III). The list of passed candidates is attached as Annexure -IV.

Overall feedback of the training is 4.64 out of 5 (scoring on a Likert scale of 5).

AIMS AND OBJECTIVES OF TRAINING

The training aimed to strengthen the knowledge, skills, and assessment capacities of the participants to assess the public health facilities under NQAS. The specific objectives are as follows:

1. To create a pool of Qualified assessors for undertaking Quality assessments at the state and national level under NQAS.
2. To make prospective assessors aware of the National Quality Assurance Program for public health facilities
3. To equip participants with knowledge of key concepts of Quality, Quality tools, and methodologies for Quality improvement.
4. To enhance participants' skills to conduct objective assessments of healthcare facilities against pre-defined standards.
5. To provide an understating of the quality measurement system for NQAS.
6. To impart knowledge regarding fundamental principles for assessment and global best practices.
7. Understanding of Area of Concern wise standards and measurable elements for distinct levels of healthcare facilities.
8. To provide hands-on training and proficiency in using departmental assessment tools, assessment methods, gathering evidence, and scoring.
9. To ascertain the desired proficiency and competence of prospective assessors through objective evaluation and feedback
10. To instigate and strengthen the behavioral and attitudinal values of an independent assessor
11. To impart necessary skills for professional report writing
12. To provide working knowledge for using IT-enabled tools for assessment

PREPARATION

The QPS division of NHSRC prepared the course curriculum. A field visit was also organized to three (03) District-level health facilities in Delhi which provided the participants with a platform to conduct assessments. In addition to this, all the participants were given many exercises, thereby making the training more participatory.

List of facilities visited during field visit:

Group	District	Name of Health Facility	Address
1 to 4	North East Delhi	Jag Pravesh Chandra Hospital	Panduk Shila Marg , Shastri Park, Shahdara Delhi- 110053
5 to 8	North West Delhi	Babu Jagivan Ram Memorial Hospital,	Block A , Jahangir Puri, Delhi, 110033
9 to 12	West Delhi	Dr Hedgewar Arogya Sansthan,	East Arjun Nagar, Karkardooma, Shahdara, Delhi, 110032

The following materials were distributed:

- a) A bag with required stationary items like a writing pad, pen, pencil, sharpener, eraser & sticky paper flags.
- b) National Quality Assurance Standards for Public Health Facilities (2020)
- c) Operational Guidelines for Improving Quality Assurance in Public HealthCare Facilities (2021)
- d) Assessors Guidebook for Quality Assurance in DH (Vol I , II & III)
- e) Assessors Guidebook for Quality Assurance in CHC
- f) Assessors Guidebook for Quality Assurance in PHC
- g) Quality Standards for Urban Primary Health Centre
- h) Assessor's Guidebook for Health & Wellness Centre (Sub-Centre)
- i) LaQshya Guideline
- j) MusQan Guideline
- k) Award to Public Health Facilities KAYAKALP -2021
- l) SaQushal
- m) Concept Note

METHODOLOGY

A mix of methods was used for the 35th NQAS External Assessors' Training Workshop. They are as follows-

- a) PowerPoint presentations
- b) Brainstorming sessions
- c) Case studies
- d) Group work and Group Presentation
- e) Questions and Answers
- f) Practical Experiences from Field Visit

PRE TRAINING EVALUATION

At the onset of NQAS External Assessors' Training, the pre-evaluation examination was conducted for all the participants, consisting of 20 multiple-choice questions. 54 participants have appeared in the examination.

INAUGURAL SESSION

The External Assessor Training started with a Welcome address and introduction by Dr. J N Srivastava, Advisor, Quality & Patient Safety Division (QPS), NHSRC followed by a Lamp lighting ceremony and address by the Chief Guest for the inaugural session Ms Mona Gupta, Advisor Human Resource for Health (HRH), NHSRC. who in his address briefed the participants on the National Quality Assurance Programme and its importance for public health facilities. He conveyed that these 6 days of training would be an enriching experience for all.



After that, all the participants introduced themselves and shared what they understood of the term quality and what their expectations were out of this training. After the introductions by the participants, Dr Deepika Sharma, Lead Consultant (QPS) expressed a Vote of Thanks to the dignitaries which was followed by technical sessions.

PRESENTATION BRIEFINGS

DAY 1- 13th May 2024

Session 1: - Overview of Quality in Public Health System

The First Session of the Day 1 was on the “**Quality in Public Health System in India**”.

The session was delivered by Dr. JN Srivastava (Advisor QPS). He started with the requirements expected of the participants in the training as well as the appeal process in the system to make the training successful.

Dr. Srivastava talked about the Public Health System in India way back from Bhore Committee recommendations. He further discussed the growth of the health sector in India after the Alma Ata Declaration and the National Health Policy. Then he told the participants about Primary Care in the Nineties. He briefed that India is facing a dual burden and how the government is managing it currently. He further explained the National Health Mission, its structure, 5 key pillars, and their implications.



Dr. Srivastava emphasized the high mortality due to the low quality of the health system and the need to improve the health system through the implementation of NQAS standards. While giving an overview of NQAS, he talked about the journey of Quality Assurance, explaining the historic perspective of the accreditation process. He also explained that the National Health Mission, NQAS is based on the Donabedian Model of QoC and is available for DH, CHC, PHC, UPHC, and H&WC (SC) to improve the health care services.

Dr. JN Srivastava also briefed the participants about the ISQua Accreditation of the NQAS. He explained to the participants about the possible role of trained NQAS assessors and touched upon the Kayakalp Initiative.

He also briefed the participants about the role of External assessors and training norms and complaints and appeal process concerning the training as per the ISQua Protocols.

Session 2: - An Introduction to National Quality Assurance Standards

The second session was taken by Dr. Deepika Sharma (Lead Consultant- QPS) on Introduction to National Quality Assurance Standards. She gave an overview of the National Quality Assurance Standards, the scope of different areas of concern, the intent of various standards, and how the standards are arranged in various levels of Health Care Facilities. She briefed the participants about the books to use as a guide for reference. She gave a comparative overview of the standards which are applicable at different levels of Health Care Facilities.



Session 3: Measurement Systems under National Quality Assurance Standards

Ms Vinny Arora, Lead Consultant (CU) took the third session on Quality Measurement System & Assessment Protocols. The learning objectives of her session were to understand the architecture- the layout & design of different components of NQAS, comprehend areas of concern, standards, measurable elements, and checkpoints, identify & understand different methods of assessment, complete clarity/ understanding of scoring rules and get acquainted with assessment protocol.

She talked about the characteristics of the NQAS Programme and explained how it is an implicit tool. She made the participants understand the anatomy of the checklist & explained the area of concern, standard and measurable elements, checkpoints, and scorecards. While deliberating she talked about the relationship between these various components. She talked about compliance as well as scoring rules. She gave an overview of the departmental checklists that are available for distinct levels of healthcare facilities.



Session 4 : - Brief and Objectives of the exercise

Dr Deepika Sharma gave brief introduction about the exercises, and guide the participants about the intent and conduct of the exercises pertaining to the sessions conducted in the morning of DAY 1 of the training.

Participants were divided into eight groups for the exercises. Each group was asked to undertake the exercises individually in a time-bound manner which was followed by group discussions. Participants attempted the exercises in the DAY 1 workbook

Each group was monitored and supported by 8 Consultants from the QPS division of NHSRC



DAY 2- 14th May 2024

The 2nd day of training started with a recap of the sessions from Day 1. Ms Vinny Arora, Sr. Consultant, CU, NHSRC briefed the participants on the learnings/takeaway lessons from Day 1, brief of the sessions was also prepared in the form of a PowerPoint presentation to enable the participants to recollect and reconnect to the day 1 easily. In addition to this, she also discusses keywords and provides examples of how to navigate through books using them.

Session 1: - Service Provision under NQAS Framework

Dr Chinmayee Swain, Sr. Consultant-QPS took the first session of Day 2, for Service Provision under the NQAS Framework. She explained how to assess the facility as per the six standards under the area of concern A and gave a comparative overview of the Service provision in different types of HealthCare facilities. She explained about checking the availability of services as per the scope of facilities.



Session 2 : - Patients' Rights under NQAS-Framework

The second session of Day 2 was taken by Dr Naveen Kumar (Consultant QPS). He talked about the patient's Rights and their fundamental responsibilities. He briefed about the six standards that encompass:

- Availability of Drugs, Diagnostics, Doctors and Devices
- Accessibility in terms of physical access, financial access, information, and non-discrimination
- Acceptability in terms of privacy, cleanliness, gender equity, and courteous behavior.
- Affordability in Terms of the Services entitled as per the Government Schemes
- Briefing about the identification, reporting, and resolution of ethical issues.



Session 3 : Inputs under NQAS-Framework

The third session of Day 2 was taken up by Dr Chinmayee Swain, Sr. Consultant-QPS. Area of concern C covers the structure part as per the Donabedian model- structure, process, and outcome. This is the only Area of concern that details the structure component in Health facilities under National Quality Assurance Standards. In this session, he gave a brief overview of Physical safety, Fire safety, competence assessments, etc.



Session 4: Support Services under NQAS Framework

Mr. Ranjith Menon (Health Services Quality Assurance Specialist-ADB). took this session and started the presentation by explaining why support services are important under the NQAS framework. He explained that support services are the backbone of hospital operations which are usually the most neglected area in public hospitals. He emphasized how support services directly and indirectly lead to mediocre quality of services for example poor upkeep of facility, long downtime of equipment and little effort in process improvement may give high & visible results to clinical care.



He gave a brief description of all the 12 standards under support services and gave a glance at a comparison of standards as per the level of the facility.

Session 5: Clinical Services under NQAS (General Clinical Services)

Dr. Annapoorna K N, Consultant-QPS took this session and talked about the general clinical services in which she discussed standards E1 to E9 which cover the processes implemented in the hospital commencing from registration of patient followed by consultation & admission, Clinical assessment & reassessment, Continuity of care and referral till the Discharge of patient.



Session 6: - Exercises & discussion with moderator: Area of Concern (A, B, C & D)

After the brief discussion on the intent of Aoc A to Aoc D; exercises were supported and guided by the moderators. Participants were asked to give answers based on discussions with respective participants in the groups.

Slides were shown to the participants one by one for Area of Concern D. All the groups were given score for their responses.



DAY 3- 15th May 2024

The 3rd day of training started with a recap of the last day's sessions by Dr Neeraj Gautam, Sr Consultant, CU, NHSRC.

Session 1: Quality Management System-I

Ms Vinny Arora Lead Consultant, CU took this session. Through this session, she explained about the Quality management in a facility and how a facility can improve its process and achieve Quality improvement. She briefed to identify the problems and using Quality tools how can the Quality teams achieve the target of providing quality services to the population near the health care facility.



The presentation made it clear how employee satisfaction and patient satisfaction can play a significant role in the quality improvement of a facility. Having Quality checks in the laboratory can improve the quality of diagnosis, having written and implemented procedures, records & formats, and work instructions can give a wide spectrum to the employees to improve their knowledge and skills. Using the quality tools to identify and solve the problems, conducting various audits with their analysis, and preparing a strategic plan to achieve the mission and vision of the facility.

Session 2: - Specific Clinical Services I under NQAS (E10 to E16 & E 24)

The session was delivered by Mr Rohit Checker. He talked about the general clinical services in which he discussed standards E10 to E16. He elaborated on Intensive care, Emergency Services and Disaster Management, Diagnostic services, Blood Bank/Storage Management and Transfusion, Anesthetic Services, Operation theatre services, and End-of-life care and death. He gave a comparative view of the standards applicable at distinct levels of healthcare facilities. He also explained about procedures related to hemodialysis services, which is a newly added checklist in a district hospital. He explained all the processes performed before dialysis, during dialysis, and after dialysis.



Session 4: - Specific clinical services under NQAS (E17-E19)

The session was delivered by Dr Anupa Vig External faculty (Public Health Consultant). She talked about Standard E10-E17 to E19 focusing on Maternal Health Services including Antenatal, Intranatal, and Postnatal Care. She also explained the LaQshya program, its importance, and its implementation.



Session 3: - Specific clinical services under NQAS (New-born, child health, Adolescents Health, and Family Planning Services E20-E22)

This session was delivered by Dr Anupa Vig. She talked about Standard E20 focusing on Child Health Services including immunization, LBW, neonatal asphyxia, sepsis, jaundice, Severe acute malnutrition, diarrhea, and breastfeeding practices for newborns & infants. She also explained the MusQan program, its importance, and its implementation. She talked about Abortion and family planning services at healthcare facilities. She explained the counseling services, spacing, and limiting method service es availability.

Session 1: Infection Prevention under NQAS

Dr. Neeraj Gautam (Consultant-CU- QPS) explained about the infection control practices. He made the understanding of the standards very convenient by explaining hand hygiene practices, personal protective equipment, equipment processing, environment control, and biomedical waste management. He also explained how these standards are distributed in different checklists and things to be kept in mind while assessing them. He also gave an overview of the standards at various levels of the facility.



Session 7: Exercises on Area of Concern E

The group exercises were monitored by moderators where all the participants were given the exercise sheet and scoring was done by the moderators



DAY 4- 16th May 2024

The 4th day of training started with a recap of the last day's sessions by Ms Vinny Arora

Session 1 : Quality Management System Session II

Dr. Annapoorna K N, Consultant-QPS took this session. Through this session, she explained risk management (Existing and potential risks) in healthcare facilities, how to assess, report, evaluate, and manage the risks as per the risk management plan, and talked about the clinical governance framework to improve the quality and safety of clinical care processes in the facilities.



Session 2: NQAS Assessment at Ayushmann Arogya Mandir- Sub Health Centre

To give a clear picture of key interventions at Health & Wellness Centers-SCs, Ms Neela Siddhiqui, National Mentor-CPCPHC took the session. She delivered the information about how the "AYUSHMAN BHARAT YOJANA" is working in fulfilling "Universal Health Coverage" with an integrated approach. In key elements, she mentioned Comprehensive primary care, Service for All & Continuum of Care. She also discussed about operationalization criteria of AB-HWCS and on Expanded range of Service Delivery.



He detailed CPHC and the services being delivered for NCD, CD, RMNCH+A & Family Planning. In this presentation, she detailed the availability of human resources and teleconsultation services. She emphasized standards D3 and D5 of the Health and Wellness Centre i.e., Progressive use of digital technology and patient support groups. In the end, she delivered information regarding community platforms in rural & urban areas and about monitoring progress at AAM SHCs.

Session 3: Overview of National Health Programms under NQAS

Dr. Utsuk Dutta, External Faculty – Consultant NIHF, took this session. Through this session, he explained the Quality components of the NHP. He explained the programs by explaining them under communicable and non-communicable diseases and IDSP/IHHP.

Under communicable disease, he covered the following programs:

- National Tuberculosis Eradication Program (NTEP)
- National AIDS Control Program
- National Vector Borne Disease Control Programme
- National Leprosy Eradication Programme



Under non-communicable diseases, he covered the following programs:

- National Programme Non-communicable diseases
- National Tobacco Control Programme
- National Mental Health Programme
- National Programme for Control of Blindness
- National Programme for Prevention and Control of Deafness
- National Programme for the Health Care of Elderly
- National Oral Health Care Programme

He gave a brief description of the Integrated Health Information Platform (IHIP) programs. He explained the difference between the old and new IDSP portals.

Session 4: Outcome indicators under NQAS

Dr Vineeta (Consultant QPS) took a session on the outcome indicators. She highlighted the difference between the KPIs (Key Performance Indicators) and outcome indicators and emphasized the departmental indicators to be monitored under NQAS and the data sources.



Session 5: - Conduct of National Assessment and Conflict Resolution

A session on ethical issues was taken by Dr Neeraj Gautam. He started with the Principles of assessment: Integrity, fair presentation, due professional care, Confidentiality, Independence, an Evidence-based approach, and Risk-based thinking.

She also discussed some ethical issues that have been raised by states during the external assessment. She also explained the process of de-empowerment of assessors and their current status.



Session 6: Key components of Report writing

Ms Rachna Consultant Certification Unit took this session and discussed issues related to report writing, an ideal way of making assessment reports, common mistakes during report writing, and basic principles for report writing.



Session 7: Continual Quality Improvement in NQAS assessed facilities and Action Plan

This session was taken up by Ms. Vinny Arora. She oriented the participants about assessment process, gap finding, action plan and mitigation process. She also discusses the difference between, Continual and Continuous quality Improvement and their components

She also highlighted the PDCA approach and the importance of sustainability of NQAS standards. A hand on exercise was also given to participants regarding the same.

Session 8: Briefing about the field visit & Group work

Ms Sonia Verma Consultant CU-QPS briefed the participants about the field visit and gave the instructions for the field visit. She briefed the participants about the DH selected for the field visit and divided the participants into eleven groups. Each group had a team coordinator from the NHSRC team responsible for coordinating and guiding the teams. Separate vehicles were arranged for the field visit and the details were shared with the participants. She also emphasized the rules to be followed during the field visit.

DAY 5 – 17th May 2024 Field Visit

On 5th Day, the participants were assembled at NHSRC, New Delhi, and were divided according to their groups and departments assigned followed by field visits to their respective public health care facilities. The team members and assigned Departments were as follows: -

DH-1 Group (01- 04): Jag Pravesh Chandra Hospital, Shastri Park, New Delhi

Group No.	S. No.	Name of Participant	Facilitators and Departments to be assessed
Group 1	1	Dr Bhanu Kumar	Dr Ranjith Mandal SNCU
	2	Dr Nidhi Tiwari	
	3	Ms Priyanka**	
	4	Dr Kondepagu Madhavi	
Group 2	5	Dr Monika Sharma	Ms Rachna Labour Room
	6	Dr Kumar Bhargav Ramesh	
	7	Wg Cdr (Dr) Harshal Panjabrao More	
	8	Dr Mohan Lata	
	9	Dr Ravi Shekhar	
Group 3	10	Dr Prashant Shantaram Putthawar	Ms. J Sowjanya Paediatric Ward
	11	Ms Lynette George	
	12	Dr Nupur Garg	
	13	Mr Manish Kumar	
	14	Dr Hardik Kumar Ravjibhai Rangparia	
Group 4	15	Dr Rajneesh Mohan Siwan	Ms Sherin Maternity Ward
	16	Dr Chander Mohan	
	17	Dr Arjun Naik	
	18	Major Alka	
	19	Maj Gen Ignatius Delos Flora	
Dh-2 Group 5-8 (Babu Jagivan Ram Memorial Hospital)			
Group 5	20	Dr. Param Hans Mishra	Dr Siddhi S Dhond IPD
	21	Miss Shanu	
	22	Dr Namita Singh	
	23	Dr Arun Kumar	
	24	Dr Sirshendu Chaudhuri	
Group 6	25	Dr Shraddha Verma	Dr Tanvi Operation Theatre
	26	Mr Dinesh Kumar Jangir	
	27	Dr. Ashwani Kumar	
	28	Dr Swami Kantilal Kapadia	
Group 7	29	Dr Premananda Tripathy	Dr Chinmayee Swain Pharmacy
	30	Dr (Lt Col) Avinash Surana	
	31	Dr Sejal Shah	
	32	Dr Akshay Shakty Tiwari	
	33	Dr Harshada Bhaidas Pawar	

Group 8	34	Dr. Prashantkumar Ramanbhai Patel	Ms Tripti Gupta Laboratory
	35	Dr Preet Verma	
	36	Dr Anurodh Tiwari	
	37	Dr Rajashri Tripathi	
Dh-3 Group 9-12 (Dr Hedgewar Arogya Sansthan)			
Group 9	38	Mr Vinod Sharmilla	Dr Vineeta Dhankar Accident & Emergency
	39	Dr Sunita Madhavrao Birajdar	
	40	Dr Dayasis Sahu	
	41	Dr Lakshmi Agarwal	
	42	Lt Col (Dr) Nabeel Khan	
Group 10	43	Dr Prashant Kumar Manubari	Dr Amrita Rastogi Outpatient Department
	44	Dr Nitin Anand Srivastava	
	45	Mr Pankaj Kumar	
	46	Dr Sarika Popat Borate	
Group 11	47	Dr Pallavi Gupta	Dr Deepika Gaur Radiology
	48	Dr G Diva Reddy	
	49	Dr Durga Prasad Raj	
	50	Lt Gen Dr V Sabid Syed	
	51	Dr Rakesh Sharma	
Group 12	52	Dr Rakesh Nath Prasad	Dr Priyam Blood Bank
	53	Dr Om Prakash Kansal	
	54	Dr Abhishek Jijabrao Patil	
	55	Dr Sarita Hiren Patel	

**Note Ms Priyanka (Delhi) was absent on the Day 5 of field visit.*

This field visit gave great exposure to the participants, giving them an opportunity for practical application.

Presentations on the field visit: - All eleven teams presented on the respective departments that were provided to them. The presentations were delivered in a generic format, which briefly described the findings of the field visit.



DAY 6-18th May,2024

Recap & Revision of National Quality Assurance Standards

Ms Vinny Arora took this session as a Quiz about the AOC, Standards, and Departments under NQAS, which made many things easy and clear to the participants. The participants understood the key concept of NQAS through this session which helped them to prepare for the exam. Participants felt motivated and confident after this session to appear in the exam.

EVALUATION

Participants underwent an evaluation on the 6th day based on the 6 days of training. They were given a Question paper with multiple-choice questions, case study & descriptive questions. There were five sets (each participant having a separate set). In addition to these participants were also given spotting of the gaps in which they were shown pictures of gaps in public health hospitals and were asked to enumerate the gaps in the form of a gap statement.

VALEDICTORY

Dr. JN Srivastava delivered the Valedictory address. He thanked all the participants for their overwhelming participation and sincerity towards the training.

Few participants shared their views on the training. They said that this training was fruitful for them; whatever good practices they learned here they will implement them in their facilities.

FEEDBACK BY PARTICIPANTS

The average score of feedback analysis is given below:-

Day 1	4.73
Day 2	4.56
Day 3	4.53
Day 4	4.62
Day 5	4.42
Day 6	4.89

Faculty wise feedback Analysis:-

Dr. J.N Srivastava	4.66
Dr. Deepika Sharma	4.77
Ms. Vinny Arora	4.79
Dr. Chinmayee Swain	4.66
Dr. Naveen Kumar	4.52
Mr. Ranjith Menon	4.31
Dr. Annapoorna	4.67
Dr. Neeraj Gautam	4.90
Dr Vineeta Dhankar	4.47
Ms Rachna Kumari	4.46
External Faculty feedback	
Dr. Utsuk Dutta	4.65
Ms Neelam Siddiqui	4.34
Dr. Anupa Vig	3.98
Mr Rohit Checker	4.56

S.No.	Most Liked Sessions	Trainer
1.	Conduct of National Level Assessments and Conflict Resolution	Dr Neeraj Gautam
2.	Infection Control Practices	Dr Neeraj Gautam
3.	Continual Quality Improvement in NQAS assessed facilities and Action Plan	Ms Vinny Arora

Although most of the participants were from various domains of the Healthcare System ranging from Clinician, Healthcare Education, and so forth; they all participated and came forward to deliver the vote of thanks to the Quality and Patient Safety Division of NHSRC. They expressed their satisfaction with the training. They have learned many new subjects, acquired several new technical skills, and improved another group of existing skills. They expressed that after going through this program their knowledge and skills have been upgraded concerning Healthcare Quality, which they will implement at their respective working units/hospitals.

SUGGESTIONS BY PARTICIPANTS

S. No.	SUGGESTIONS TO IMPROVE TRAINING
1	Pre course orientation about the aspects of course can be done online
2	Use of electronic form instead of paper form
3	Session on IPHS guidelines to be conducted
4.	Increase the duration of training
5.	More time for sessions

Annexure C

Day Wise Evaluation Analysis (Day 1 to Day 4)

Group Exercise Scoring Sheet of the participants: -

S.no	Name	Day 1		Day 2				Day 3
		Exercise 1: Intent of Area of Concern	Exercise 2: Measurement System	Exercise 1: Area of Concern A	Exercise 2: Area of Concern B	Exercise 3: Area of Concern C	Exercise 4: Area of Concern D	Exercise 1: Area of Concern E
1	Dr Monika Sharma	9	9	9	9	9	9	9.5
2	Mr Vinod Sarmilla	9	9	9	9	9	9	9.4
3	Dr Prashant Shantaram Putthawar	9	9	9	9	9	9	9.5
4	Dr Shraddha Verma	9	9	8	9	9	9	9.3
5	Dr. Param Hans Mishra	9	9	9	9	9	9	9.5
6	Dr Premananda Tripathy	9	9	9	8	9	9	9.2
7	Dr. PrashantKumar Rammanbhai Patel	9	9	9	9	9	9	9.4
8	Dr Rajneesh Mohan Siwan	9	9	9	9	9	9	9.5
9	Dr (Lt Col) Avinash Surana	9	8.75	9	9	9	9	9.6
10	Dr Bhanu kumar	9	8.75	9	9	9	9	9.5
11	Dr Pallavi Gupta	9	9	9	9	9	9	9.5
12	Ms Lynette George	8.5	8	9	9	9	9	9.5
13	Dr Chander Mohan	8.75	8.5	9	9	9	9	9.4
14	Miss Shanu	8.5	8.5	9	9	9	9	9.4
15	Dr Prashant Kumar M.Jadav	8.5	8.5	9	9	9	9	9.4
16	Dr G Diva Reddy	8	8	8.5	8.5	8.5	8.5	9.5
17	Dr Arjun Naik	8	8	8.5	8.5	8.5	8.5	8.5
18	Mr Dinesh Kumar Jangir	8	8	9	9	9	9	9
19	Dr Preet Verma	9	9	9	9	9	9	9
20	Dr Nupur Garg	8	8	9	9	9	9	9
21	Dr Kumar Bhargav Ramesh	8	7	8.5	8.5	8.5	8.5	8.5
22	Dr Sejal Shah	9.5	9.5	9	9.2	9	8.5	8.5
23	Dr Anurodh Tiwari	9	9.5	8.5	9.5	9	8.5	8.5
24	Mr Manish Kumar	9	9	9.5	9	9	8.5	9
25	Major Alka	9.5	9	8.5	9	9	8.5	8.5

26	WG CDR (Dr) Harshal Pan- jabRao More	9.5	9	9	9	9	8.5	9
27	Dr Durga Prasad Raj	9	9.5	9.2	8.5	9	8.5	9
28	Dr Nitin Anand Srivastava	9	9.5	9	8.5	9	8.5	9
29	Dr Sunita Birajdar	7	8	9.2	9.2	9.2	9.2	8
30	Dr Namita Singh	8	8	9.2	9.2	9.2	9.2	8.5
31	Dr Rakesh Nath Prasad	8	9	9.2	9.2	9.2	9.2	8
32	Dr Akshay Shakty Tiwari	9	8	9.2	9.2	9.2	9.2	8
33	Dr Ashwani Kumar	8	8	9.2	9.2	9.2	9.2	9
34	Lt Gen Dr V Sabid Syed	8	9	9.2	9.2	9.2	9.2	8.5
35	Dr Nidhi Tiwari	9	8	9.2	9.2	9.2	9.2	9
36	Dr Rajarshi Tripathi	9	9.5	9	9	9	9	9.5
37	Dr Arun Kumar	9	9.5	8	9	9	8	9.5
38	Dr Harshada Pawar	9	9.5	9.5	9	9	9	9
39	Dr Om Prakash Kansal	9	9.5	9	9	9	9	8
40	Ms Priyanka*	9	9.5	9.5	9	9	9	9.5
41	Dr Swami Kantilal Kapadia	9	9.5	9	9	9	9	9.5
42	Dr Dayasis Sahu	9	9.5	8	9	9	8	9.5
43	Dr Abhishek J. Patil	9	9	9.5	10	9	9.5	9
44	Dr Mohan Lata	9	9	9.5	9.5	9	9.5	9
45	Dr Rakesh Sharma	8.5	8.5	9.5	10	9	9.5	9
46	Mr Pankaj Kumar	8.5	8.5	9.2	9.5	9	9.5	9
47	Dr Lakshmi Agarwal	8.5	8.5	9.2	9	9	9.5	9
48	Dr Hardik Kumar Ravjibhai Rangparia	9	9	9	10	9	9.5	9
49	Dr Kondepagu Madhavi	8	8.5	9.5	10	9	9.5	9
50	Dr Sarika Popat Borate	9.5	9.5	9	8.5	8.5	8.5	9
51	Dr Sirshendu Chaudhuri	9	9.5	9	8.5	8	8.5	9
52	Maj Gen Ignatius Delos Flora	9.5	9	9	8.5	8	8.5	9
53	Lt Col (Dr) Nabeel Khan	9	9	9	8.5	8.5	8.5	9
54	Dr Sarita Hiren Patel	9	9.5	9	8.5	8.5	8.5	9
55	Dr Ravi Shekhar	9	9	9	8.5	8.5	8.5	9

*Note: Ms Priyanka was absent on the 5th and 6th day of the training

Field Visit Evaluation: - 35th Batch 13th-18th May 2024

Group number	Understand- ing of NQAS	Technical knowledge	Assessment Methodology	Team Coordination and Management	Completion of presentation	Score out of 25
Group 1	4.17	4.5	4.5	4.5	4.17	21.83
Group 2	4	4.3	4.5	4.5	4.67	22
Group 3	4.17	4.17	4	4	4.3	20.67
Group 4	4.3	4.5	4	4.3	4	21.17
Group 5	3.67	4	4.5	4.67	3.67	20.5
Group 6	3.67	4.33	4.50	4.33	4.33	21.17
Group 7	4.67	4.67	4.33	5.00	4.17	22.83
Group 8	3.33	3.83	3.83	4.33	4.33	19.67
Group 9	3.83	4.17	4.33	4.67	4.50	21.50
Group 10	4	4.17	4.33	4.50	4.33	21.33
Group 11	4	4.33	4	4	4.5	20.83
Group 12	3.17	3.50	3.83	4.17	4.50	19.17

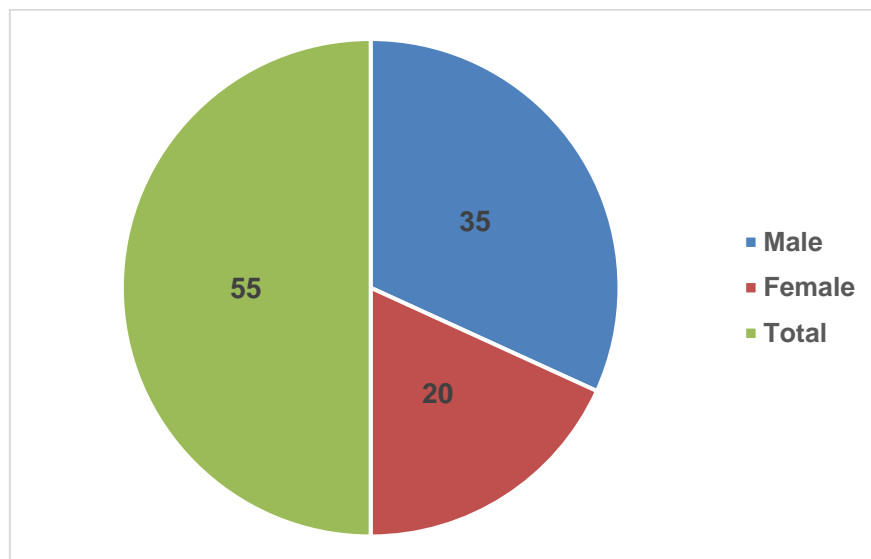
Annexure A

Group Wise List of the participants: -

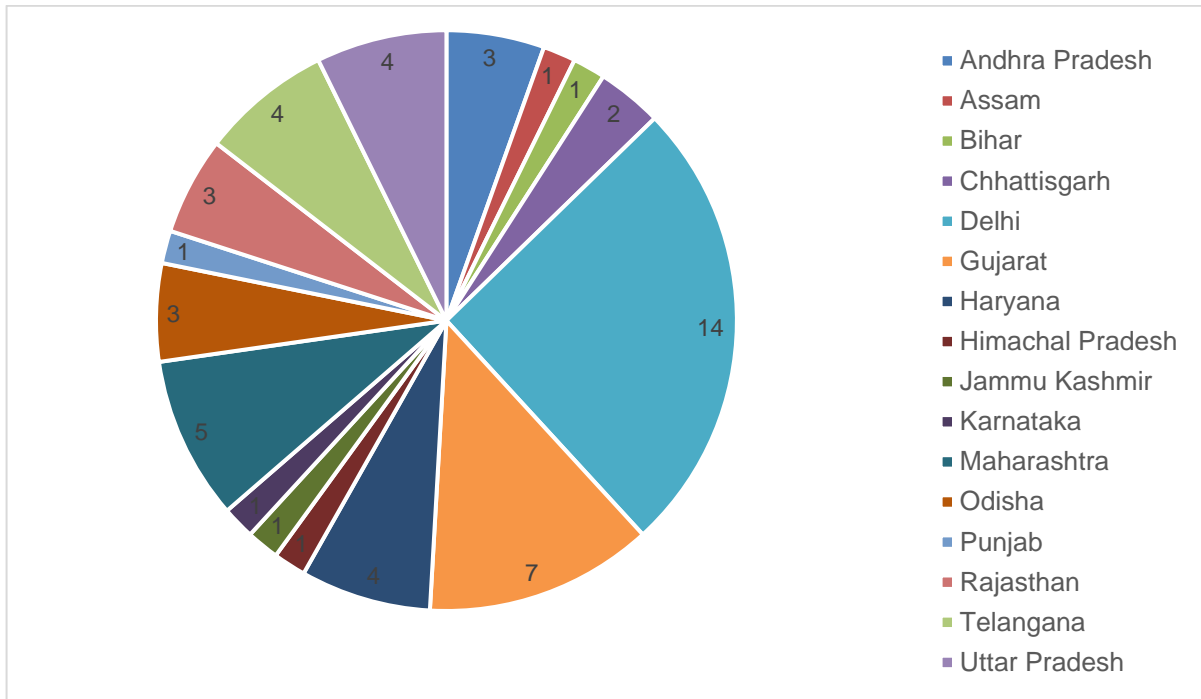
S.No	Group	Name Of Candidate	M/F	State
1	A	Dr. Param Hans Mishra	M	Odisha
2	A	Dr Shraddha Verma	F	Chhattisgarh
3	A	Dr Monika Sharma	F	Delhi
4	A	Dr PrashantShantaram Putthawar	M	Maharashtra
5	A	Dr Premananda Tripathy	M	Karnataka
6	A	Dr Rajneesh Mohan Siwan	M	Delhi
7	A	Dr. Prashantkumar Ramanbhai Patel	M	Gujarat
8	A	Mr Vinod Sarmilla	M	Andhra Pradesh
9	B	Dr Bhanu Kumar	M	Telangana
10	B	Ms Lynette George	F	Delhi
11	B	Dr Chander Mohan	M	Uttar Pradesh
12	B	Miss Shanu	F	Delhi
13	B	Dr (Lt Col) Avinash Surana	M	Rajasthan
14	B	Dr Prashant Kumar M. Jadav	M	Gujarat
15	B	Dr Pallavi Gupta	F	Haryana
16	C	Dr Arjun Naik	M	Telangana
17	C	Dr Kumar Bhargav Ramesh	M	Gujarat
18	C	Dr Nupur Garg	F	Haryana
19	C	Dr Preet Verma	F	Delhi
20	C	Mr Dinesh Kumar Jangir	M	Delhi
21	C	Dr G Diva Reddy	M	Punjab
22	D	Wg Cdr (Dr) Harshal Panjabrao More	M	Maharashtra
23	D	Mr Manish Kumar	M	Andhra Pradesh
24	D	Dr Sejal Shah	F	Gujarat
25	D	Major Alka	F	Haryana
26	D	Dr Anurodh Tiwari	M	Rajasthan
27	D	Dr Nitin Anand Srivastava	M	Delhi
28	D	Dr Durga Prasad Raj	M	Odisha
29	E	Dr Nidhi Tiwari	F	Delhi
30	E	Dr Namita Singh	F	Uttar Pradesh
31	E	Dr. Ashwani Kumar	M	Himachal Pradesh
32	E	Dr Akshay Shakty Tiwari	M	Chhattisgarh
33	E	Dr Sunita Madhavrao Birajdar	F	Maharashtra
34	E	Lt Gen Dr V Sabid Syed	M	Telangana
35	E	Dr Rakesh Nath Prasad	M	Delhi
36	F	Ms Priyanka	F	Delhi

37	F	Dr Arun Kumar	M	Jammu Kashmir
38	F	Dr Swami Kantilal Kapadia	M	Gujarat
39	F	Dr Rajarshi Tripathi	F	Uttar Pradesh
40	F	Dr Dayasis Sahu	M	Odisha
41	F	Dr Harshada Bhaidas Pawar	F	Delhi
42	F	Dr Om Prakash Kansal	M	Haryana
43	G	Dr Kondepagu Madhavi	M	Andhra Pradesh
44	G	Dr Lakshmi Agarwal	F	Rajasthan
45	G	Dr Hardik Kumar Ravjibhai Rangparia	M	Gujarat
46	G	Mr Pankaj Kumar	M	Uttar Pradesh
47	G	Dr Rakesh Sharma	M	Delhi
48	G	Dr Abhishek J.Patil	M	Maharashtra
49	G	Dr Mohan Lata	F	Delhi
50	H	Dr Ravi Shekhar	M	Bihar
51	H	Maj Gen Ignatius Delos Flora	F	Delhi
52	H	Lt Col (Dr) Nabeel Khan	M	Assam
53	H	Dr Sarika Popat Borate	F	Maharashtra
54	H	Dr Sarita Hiren Patel	F	Gujarat
55	H	Dr Sirshendu Chaudhuri	M	Telangana

A. Gender Wise Participation



B. Geography-wise Distribution



Annexure I

Training Agenda

Day-1 “13 th May 2024”		
Time	Topic	Resource Person
08:30 AM onwards	Registration	QPS Team
09:00 AM – 09:30 AM	Pre-Training Evaluation	QPS Team
Inaugural session		
09:30AM - 09:40AM	Welcome Address and Aims & Objectives	Dr J.N. Srivastava Advisor- QPS
09:40AM- 09:45AM	Lamp Lighting	
09:45AM-09:50AM	Address by Chief Guest	Ms Mona Gupta Advisor HRH
09:50AM – 10:25AM	Introduction of Participants	
10:25AM-10:30AM	Vote of Thanks	Dr Deepika Sharma Lead Consultant- QPS
10:30 AM - 11:00 AM	Group Photograph followed by Tea	
11:00AM-12:15PM	Overview of Quality in Public Health System	Dr J.N. Srivastava Advisor – QPS
12:15 PM -01:45 PM	Introduction to National Quality Assurance Standards	Dr Deepika Sharma Lead Consultant – QPS
01:45 PM – 02:30 PM	Lunch	
02:30 PM – 03:30 PM	Measurement Systems under National Quality Assurance Standards	Ms. Vinny Arora Lead Consultant - CU
03:30 PM – 03:40 PM	Brief about Exercises	Dr Deepika Sharma Lead Consultant - QPS
03:40 PM – 04:15 PM	Exercise on Intent of Area of Concern	QPS Team
04:15 PM – 04:30 PM	Tea Break	
04:30 PM – 05:30 PM	Exercise on Measurement Systems	QPS Team

Day-2 “14 th May 2024”		
Time	Topic	Resource Person
09:00 AM – 09:15 AM	Recap	QPS Team
09:15 AM – 10:00 AM	Area of Concern A -Service Provision	Dr Chinmayee Swain Senior Consultant-QPS
10:00 AM – 11:00 AM	Area of Concern B – Patient Rights	Dr Naveen Con- sultant -QPS
11:00 AM – 11:15 AM	Tea Break	
11:15 AM – 12:15 PM	Area of Concern D – SupportSer- vices	Mr Ranjith Menon Health Specialist - ADB
12:15 PM – 01:15 PM	Area of Concern C – Inputs	Dr Chinmayee Swain Senior Consultant-QPS
01:15 PM – 02:00 PM	Lunch	
02:00 PM – 03:00 PM	Area of Concern E: General Clinical Services (E1-E9) *	Dr Annapoorna K N Consultant – QPS
03:00 PM – 04:00 PM	Exercise on Area of Concern A & B	QPS Team
04:00 PM – 04:15 PM	Tea Break	
04:15 PM – 05:30 PM	Exercise on Area of Concern C & D	QPS Team

***General Clinical Services**

E1 – Registration, Consultation & Admission

E2 -Clinical Assessment, Reassessment & Treatment Plan PreparationE3– Conti-
nuity of care of patient & referral

E4 – Nursing Care

E5 – High Risk & Vulnerable Patients

E6 – Rational prescribing & use of medicinesE7 –

Safe drugs administration

E8 – Maintenance, updating & storage of patient’s clinical records.E9 – Dis-

charge of patients

Day 3 “15th May 2024”

Time	Topic	Resource Person
09:00 AM – 09:15 AM	Recap	
09:15 AM – 11:15 AM	Area of Concern G – Quality Management System- I	Ms Vinny Arora Lead Consultant – CU
11:15 AM – 11:30 AM	Tea Break	
11:30 AM - 12:30 PM	Area of Concern E – Specific Clinical Services*** under NQAS(E10-E16, & E24)	Dr Rohit Checker External faculty
12:30 PM – 01:15 PM	Area of Concern E: Specific Clinical Services under NQAS(E17 -E19) *	Dr Anupa Vig External faculty
01:15 PM – 02:00 PM	Lunch	
02:00 PM – 03:00 PM	Area of Concern E: Specific Clinical Services under NQAS(E20 – E22) **	Dr Anupa Vig External faculty
03:00 PM – 03:45 PM	Area of Concern F – Infection Control	Dr Neeraj Gautam Senior Consultant – CU
03:45 PM – 04:00 PM	Tea Break	
04:00 PM – 05:30 PM	Exercise on Area of Concern E –Primary & Secondary Care	QPS Team

***Specific Clinical Services

E10 – Intensive Care
E11 – Emergency Services & Disaster Management
E12 – Diagnostic Services
E13 – Blood Bank storage, management & transfusion
E14 – Anesthetic Services
E15 – Operation Theatre Services
E16 – Management of death & bodies of deceased patients
E24 – Hemodialysis Services

*Maternal Health Services
E17 – Antenatal Care
E18 – Intranatal Care
E19 – Postnatal Care

**Specific Clinical Services
E20 – Newborn, Infant & Child Health Care
E21 – Abortion & Family Planning
E22 – Adolescent, Reproductive & Sexual Health

Day 4 “16 th May 2024”		
Time	Topic	Resource Person
09:00 AM – 09:15 AM	Recap	QPS Team
09:15 AM – 10:30 AM	Area of Concern G: Quality Management System – II	Dr Annapoorna K N Consultant - QPS
10:30 AM – 10:45 AM	Tea Break	
10:45 AM – 11:30 AM	Area of Concern H: Outcome Indicators under NQAS	Dr Vineeta Consultant - QPS
11:30 AM – 12:15 PM	NQAS assessment at Ayushmann Arogya Mandir- Sub Health Centres	Ms. Neelam Siddiqui External faculty
12:15 PM – 01:30 PM	Overview of National Health Programs under NQAS (E23)	Dr Utsuk Dutta External faculty
01:30 PM – 02:15 PM	Lunch	
02:15 PM – 03:00 PM	Conduct of National Level Assessments and Conflict Resolution	Dr Neeraj Gautam Senior Consultant - CU
03:00 PM - 03:45 PM	Key components of Report Writing with exercise	Ms Rachana Consultant - CU
03:45 PM – 04:30 PM	Continual Quality Improvement in NQAS assessed facilities and Action Plan	Ms Vinny Arora Lead Consultant - CU
04:30 PM – 04:45 PM	Tea Break	
04:45 PM – 05:15 PM	Briefing about the field visit & groupwork	Ms Sonia Verma Consultant - CU
05:15 PM – 05:30 PM	Role Play	QPS Team

Day 5 “17 th May 2024”		
Time	Topic	Resource Person
09:00 AM – 01:00 PM	Field Visit	QPS Team
01:00 PM – 02:00 PM	Lunch	
02:00 PM – 03:30 PM	Scoring, Analysis and Report Writing of the Field Visit	QPS Team
04:15 PM – 04:30 PM	Tea Break	
04:30 PM – 05:45 PM	Presentation & Discussion on Field Visit	Participants and QPS Team

Day 6 “18 th May 2024”		
Time	Topic	Resource Person
09:00 AM – 10:00 AM	Revision	Ms Vinny Arora Lead Consultant -CU
10:00 AM – 10:30 AM	Tea Break	
10:30 AM – 01:00 PM	Post Training Evaluation	Participants
01:00 PM – 01:30 PM	Valedictory/Feedback	QPS Team
01:30 PM onwards	Lunch	

Annexure II

NAME OF PARTICIPANTS

S.no	Full Name:	WhatsApp No.	Email id	STATE
1	Dr. Param Hans Mishra	9313622552	drphmishra08@gmail.com	Odisha
2	Dr Shraddha Verma	747085584	drshraddha99@gmail.com	Chhattisgarh
3	Dr Monika Sharma	9899397712	pikuhimaani@gmail.com	Delhi
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5	Dr Premananda Tripathy	8658616674	dr.premanandatripathy@gmail.com	Karnataka
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7	Dr. Prashantkumar Ramanbhai Patel	9924959421	drprashant_patel@yahoo.co.in	Gujarat
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9	Dr Bhanu Kumar	9502873545	bhanukumardharavath@gmail.com dqamjayashankar@gmail.com	Telangana
10	Ms Lynette George	9810582615	lynettegeorge75@gmail.com	Delhi
11	Dr Chander Mohan	9999984484	brigcmohan@gmail.com	Uttar Pradesh
12	Miss Shanu	9953308577	shanu.mehna@gmail.com	Delhi
13	Dr (Lt Col) Avinash Surana	7413967888	avionics1978@gmail.com	Rajasthan
14	Dr Prashant Kumar Manubari	8269133676	drprashantjadav86@gmail.com	Gujarat
15	Dr Pallavi Gupta	6239088592	pallavigupta_2007@yahoo.com	Haryana
16	Dr Arjun Naik	9966188800	arjunmhm@gmail.com	Telangana
17	Dr Kumar Bhargav Ramesh	9909019629	dr.bhargavkaptan@gmail.com	Gujarat
18	Dr Nupur Garg	9138209191	nupurgarg13@gmail.com	Haryana
19	Dr Preet Verma	9818003879	dr.preetaiims@gmail.com	Delhi
20	Mr Dinesh Kumar Jangir	7065507007	Dinesh.jangir.nov17@gmail.com	Delhi
21	Dr G Diva Reddy	8699910475	divareddyabbas@yahoo.co.in	Punjab
22	Wg Cdr (Dr) Harshal Panjabrao More	9405300605	harshal.more@muhs.ac.in	Maharashtra
23	Mr Manish Kumar	9949094408	mkbhadani2005@gmail.com	Andhra Pradesh
24	Dr Sejal Shah	9824259309	drsejal27@yahoo.com	Gujarat
25	Major Alka	9983767800	alkajhahria@yahoo.co.in	Haryana
26	Dr Anurodh Tiwari	9694249515	dranurodh.tiwari86@gmail.com	Rajasthan
27	Dr Nitin Anand Srivastava	9891177906	drnitinanand@yahoo.co.in	Delhi

28	Dr Durga Prasad Raj	9777533301	piriraj@gmail.com	Odisha
29	Dr Nidhi Tiwari	8470836660	drnidhitiwari@gmail.com	Delhi
30	Dr Namita Singh	9565550050	singhnamita3003@gmail.com	Uttar Pradesh
31	Dr. Ashwani Kumar	9418071210 (WhatsApp). 7018810018	ak932463@gmail.com	Himachal Pradesh
32	Dr Akshay Shakty Tiwari	9864407410	akshay.tiwary86@gmail.com	Chhattisgarh
33	Dr Sunita Madhavrao Birajdar	8390247454	spwadikar@gmail.com	Maharashtra
34	Lt Gen Dr V Sabid Syed	8554888840	vssabid@rediffmail.com	Telangana
35	Dr Rakesh Nath Prasad	8527886663	dr.rakeshnathprasad@yahoo.com	Delhi
36	Ms Priyanka	9013578175	priyaparihar28@gmail.com	Delhi
37	Dr Arun Kumar	7006538930	drarunhospadm@gmail.com	Jammu Kash- mir
38	Dr Swami Kantilal Kapadia	9426339068	swamikapadia@gmail.com	Gujarat
39	Dr Rajashri Tripathi	9451607076	drajarshitripathi@gmail.com	Uttar Pradesh
40	Dr Dayasis Sahu	9861061514	dayasis@gmail.com	Odisha
41	Dr Harshada Bhaidas Pawar	8600879206	Harshada.Pawar@jhpiego.org mayankhvp85@gmail.com	Delhi
42	Dr Om Prakash Kansal	9910555964	kansalop@gmail.com ; op.kansal@cancer.org	Haryana
43	Dr Kondepagu Madhavi	9440323291	drmadhavi.tagore@gmail.com	Andhra Pra- des
44	Dr Lakshmi Agarwal	9772464587	drlaxmiagarawal@gmail.com mag.cancer@gmail.com	Rajasthan
45	Dr Hardik Kumar Ravjibhai Rangparia	9727779790/ 9825279790	drhardikrangparia@gmail.com	Gujarat
46	Mr Pankaj Kumar	9828354505	pankajaiimsrbl@gmail.com	Uttar Pradesh
47	Dr Rakesh Sharma	9818078724	dr.rs84@gmail.com	Delhi
48	Dr Abhishek Jijabrao Patil	9890497637	drajpatil29@gmail.com	Maharashtra
49	Dr Mohan Lata	9868370532	drmohanlata07@gmail.com	Delhi
50	Dr Ravi Shekhar	7091022702	ravishekhar1974@yahoo.com	Bihar
51	Maj Gen Ignatius Delos Flora	8017464701	quality.2015@nic.in , <a href="mailto:ignati-
usflora@gmail.com">usflora@gmail.com	Delhi
52	Lt Col (Dr) Nabeel Khan	8387832203	drnabeelkk@gmail.com	Assam
53	Dr Sarika Popat Borate	7720088284	sarika.son05@gmail.com	Maharashtra
54	Dr Sarita Hiren Patel	8320553885	psaritah85@gmail.com	Gujarat
55	Dr Sirshendu Chaudhuri	8778183569	sirshendusisu@gmail.com	Telangana

Annexure III

Annexure III: NAME OF PARTICIPANTS FOR RE-EXAMINATION

S.no	Full Name	Gender	State
1	Breenila Targain	Male	Sikkim

Annexure IV

LIST OF QUALIFIED PARTICIPANTS

S.no	State	Name	Please enter a valid email address
1	Telangana	Dr Bhanu Kumar	bhanukumardhara-vath@gmail.com/dqamjayashankar@gmail.com
2	Andhra Pradesh	Dr Kondepogu Madhavi	drmadhavi.tagore@gmail.com
3	Maharashtra	Wg Cdr (Dr) Harshal More	harshal.more@muhs.ac.in
4	Gujarat	Dr Kumar Bhargav	dr.bhargavkaptan@gmail.com
5	Delhi	Dr Monika Sharma	pikuhimaani@gmail.com
6	Rajasthan	Dr Lakshmi Agarwal	drlaxmiagarawal@gmail.com mag.cancer@gmail.com
7	Bihar	Dr Ravi Shekhar	ravishekhar1974@yahoo.com
8	Maharashtra	Dr Prashant Shantaram Putthawar	prashantshantaram@gmail.com
9	Andhra Pradesh	Mr Manish Kumar	mkbhadani2005@gmail.com
10	Delhi	Ms Lynette George	lynettegeorge75@gmail.com
11	Haryana	Dr Nupur Garg	nupurgarg13@gmail.com
12	Gujarat	Dr Hardik Kumar Ravjibhai Rangparia	drhardikrangparia@gmail.com
13	Telangana	Dr Arjun Naik	arjunmhm@gmail.com
14	Delhi	Dr Rajneesh Mohan Siwan	drmsiwannew@gmail.com
15	Haryana	Major Alka	alkajhahria@yahoo.co.in
16	Delhi	Maj Gen Ignatius Delos Flora	quality.2015@nic.in , ignatiusflora@gmail.com
17	Uttar Pradesh	Dr Chander Mohan	brigcmohan@gmail.com
18	Jammu Kashmir	Dr Arun Kumar	drarunhospadm@gmail.com
19	Uttar Pradesh	Dr Namita Singh	singhnamita3003@gmail.com
20	Delhi	Miss Shanu	shanu.mehna@gmail.com
21	Odisha	Dr. Param Hans Mishra	drphmishra08@gmail.com
22	Telangana	Dr Sirshendu Chaudhuri	sirshendusisu@gmail.com
23	Delhi	Mr Dinesh Kumar Jangir	Dinesh.jangir.nov17@gmail.com
24	Chhattisgarh	Dr Shraddha Verma	drshraddha99@gmail.com
25	Rajasthan	Dr (Lt Col) Avinash Surana	avionics1978@gmail.com
26	Gujarat	Dr Sejal Shah	drsejal27@yahoo.com
27	Delhi	Dr Harshada Pawar	Harshada.Pawar@jhpiego.org mayankhvp85@gmail.com
28	Chhattisgarh	Dr Akshay Shakty Tiwari	akshay.tiwary86@gmail.com
29	Karnataka	Dr Premananda Tripathy	dr.premanandatripathy@gmail.com
30	Uttar Pradesh	Dr Rajarshi Tripathi	drajarshitripathi@gmail.com

31	Delhi	Dr Preet Verma	dr.preetaiims@gmail.com
32	Rajasthan	Dr Anurodh Tiwari	dranurodh.tiwari86@gmail.com
33	Gujarat	Dr. Prashantkumar Ramanbhai Patel	drprashant_patel@yahoo.co.in
34	Andhra Pradesh	Mr Vinod Sarmilla	sarimalla.vinod@gmail.com
35	Maharashtra	Dr Sunita Birajdar	spwadikar@gmail.com
36	Delhi	Dr Mohan Lata	drmohanlata07@gmail.com
37	Odisha	Dr Dayasis Sahu	dayasis@gmail.com
38	Maharashtra	Dr Sarika Popat Borate	sarika.son05@gmail.com
39	Delhi	Dr Nitin Anand Srivastava	drnitinanand@yahoo.co.in
40	Uttar Pradesh	Mr Pankaj Kumar	pankajaiimsrbl@gmail.com
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44	Delhi	Dr Rakesh Sharma	dr.rs84@gmail.com
45	Odisha	Dr Durga Prasad Raj	pipiraj@gmail.com
46	Gujarat	Dr Sarita Hiren Patel	psaritah85@gmail.com
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49	Haryana	Dr Om Prakash Kansal	kansalop@gmail.com ; op.kansal@can-cer.org