

आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.भि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली-110011

Government of India
Ministry of Health and Family Welfare
Nirman Bhawan, New Delhi-110011

D.O.No.NHSRC/14-15/QI/01/CQSC-Part-1

Dated: 24th July 24

Respected Sir / Madam,

As you are aware, under the ambit of National Quality Assurance Standards (NQAS) there is provision of State and National level Quality Certifications. It is reiterated that all facilities are expected to achieve National Certification of all departments of health facility.

State Certification is an intermediary step for achieving National certification and every health facility should be nudged to go for the national certification within six months of getting the State NQAS certification. While the requirement against each criteria for the state certification is 5% lower as compared to the score against the criteria for the national certification, the assessment team for state level certification needs to observe the same assessment protocol as that of national-level assessment. States may also like to go for national assessment of the facilities that have scored above the national criteria, within a shorter time period.

As deferment of national certification for state certified facilities not only demotivates the staff but also results in greater resource diversion, it is also expected that States will ensure that there is no laxity in State assessments.

You may like to institutionalize a system of regular monitoring of the NQAS Certification in your State and UT, so that all the public health facilities for state level certification achieve the national level certification by December 2026 as communicated in Health Secretary's D.O. Letter No.Z-18015/13/2023-NHM dated 03rd February 2024.

With regards.

Yours sincerely,

(Aradhana Patnaik)

To

Addl. Chief Secretary / Principal Secretary / Secretary (Health) - All States & UTs

Copy to:

- PSO to Secretary (HFW)