



**World Health  
Organization**

REGIONAL OFFICE FOR

**South-East Asia**

**OFFICE ADDRESS:**

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In reply please refer to:

Dr Atul Kotwal  
Director  
National Health Systems Resource Centre  
(NHSRC)  
Quality and Patient Division  
NIHFW Campus, Baba Gangnath Marg  
New Delhi 110067

19 July 2024

Dear Dr Kotwal,

**Subject:** Designation of Quality and Patient Safety Division, National Health System Resource Centre (NHSRC), New Delhi, as a WHO Collaborating Centre for Implementing Patient Safety Programs (WHOCC IND-173)

I am pleased to inform you that the World Health Organization has designated the Quality and Patient Safety Division, National Health Systems Resource Centre (NHSRC) as a WHO Collaborating Centre for Implementing Patient Safety Programs (WHOCC IND-173).

As agreed, Dr J N Srivastava will act as Head of the Centre. Should there be any change in the future, please inform WHO without delay.

The agreed terms of reference and workplan of the Centre are attached. We wish to emphasize that institutions designated as WHO Collaborating Centres are expected to implement the agreed workplan in a timely manner and to the highest possible standard of quality. Any issue that may affect the implementation of the agreed workplan should be brought to the attention of the WHO responsible officer, Dr Nikhil Prakash Gupta at [ngupta@who.int](mailto:ngupta@who.int). For information on administrative matters, please visit the WHO website: [About WHO: Collaborating centres](#).

We wish to also emphasize that institutions designated as WHO Collaborating Centres must also comply with the attached Terms and conditions for WHO Collaborating Centres. We wish to draw your particular attention to the fact that the WHO's name and emblem may only be used by a WHO Collaborating Centre as described in those terms and conditions.

Cont'd.2/-

cc: The Secretary, Department of Health, Ministry of Health and Family Welfare, Government of India, Nirman Bhawan, New Delhi  
The Joint Secretary (IH Division), Ministry of Health and Family Welfare, Government of India, Nirman Bhawan, New Delhi  
The WHO Representative to India, New Delhi

Dr Atul Kotwal  
Director  
National Health Systems Resource Centre  
Quality and Patient Safety Division  
NIHFW Campus Baba Gangnath Marg  
New Delhi 110067

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Finally, please note that institutions designated as WHO Collaborating Centres must complete a short online progress report form once a year. On the anniversary of the designation date, details will be sent to the email address of the Head of the Centre specified in the designation form.

The designation as a WHO Collaborating Centre will be effective for a period of **four** years from **15 July 2024**, and will automatically end on **15 July 2028**, unless redesignation has been approved by WHO before that date. During the period of designation, either party may revoke the designation at any time by giving three months advance notice in writing.

I look forward to our continuing successful collaboration.

Yours sincerely,



Ms Saima Wazed  
Regional Director

**Encl:** As above