



Strategies for Accelerating NQAS Certification in Aspirational Block

Dr J N Srivastava
Advisor-Quality and Patient Safety
National Health Systems Resource Centre

Model Ayushman Arogya Mandir, Dist. Gir Somnath, Gujarat



To ensure UHC, Gujarat state took the aspiring challenge to operationalize Ayushman Arogya Mandir followed by NQAS certification. The facility acts as a learning center for other Ayushman Arogya Mandir's and motivation to achieve NQAS national-level certification.



Community engagement activities include HBNC visits, PMJAY card distribution, oral school camps, ENT, mental health care & counselling

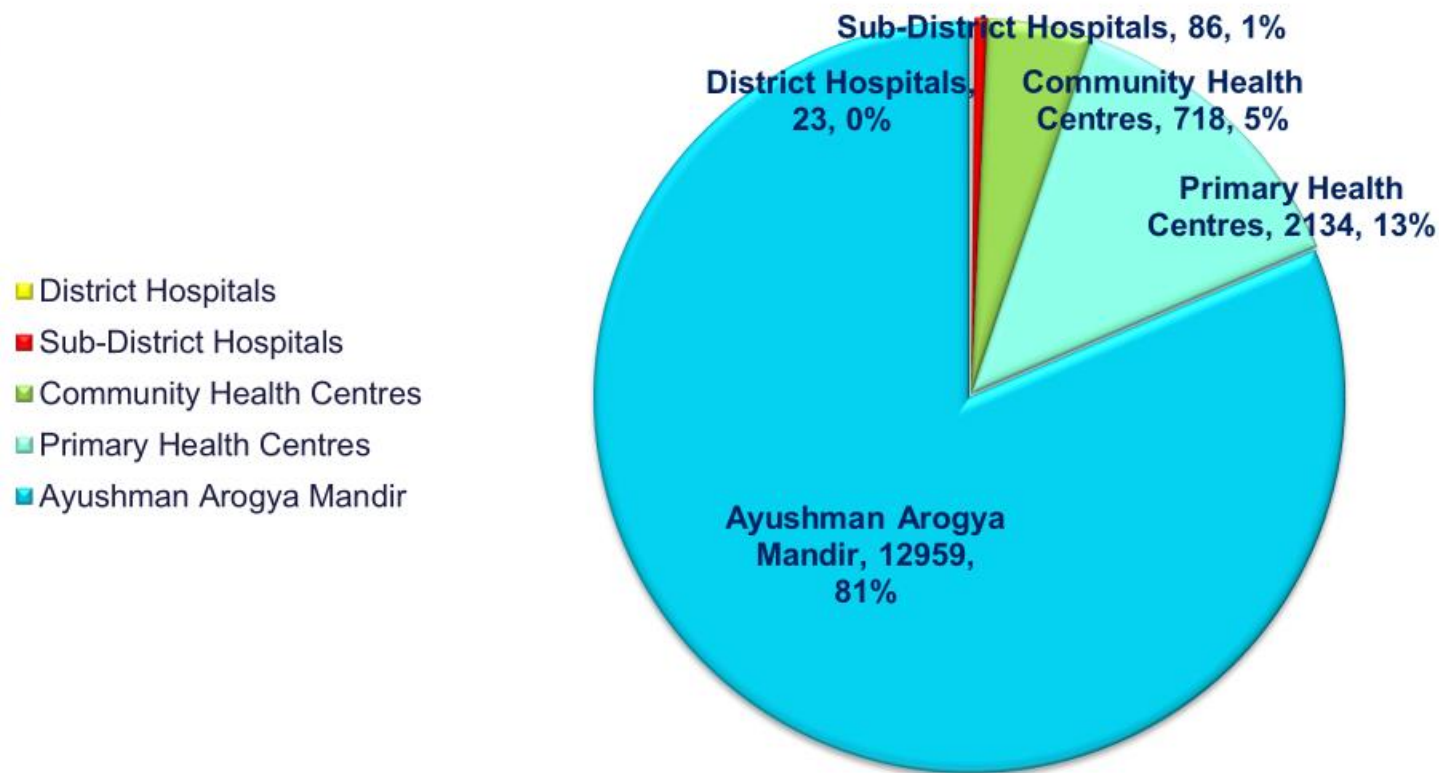


Development of garden with acupuncture facilities and open gym equipment

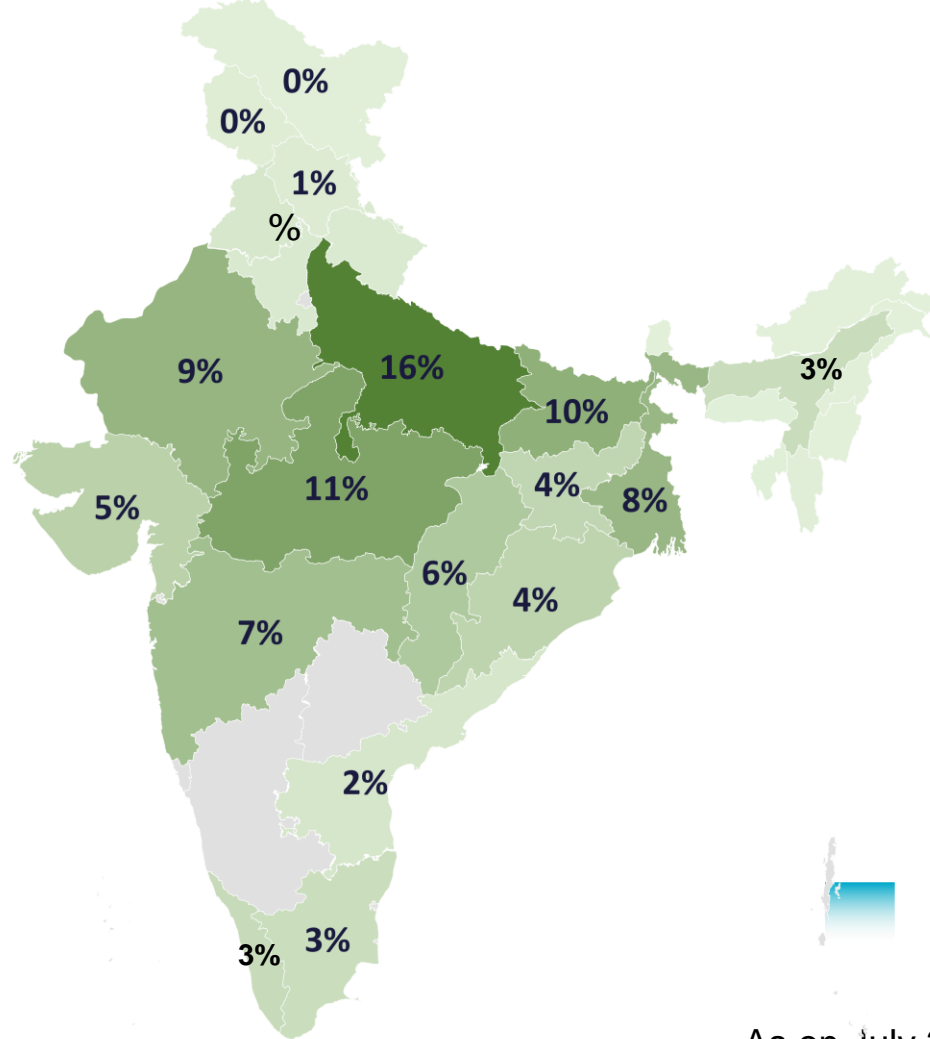
All 12 Services packages are operational at the centre.



Distribution of Level of Health facilities in Aspirational Blocks



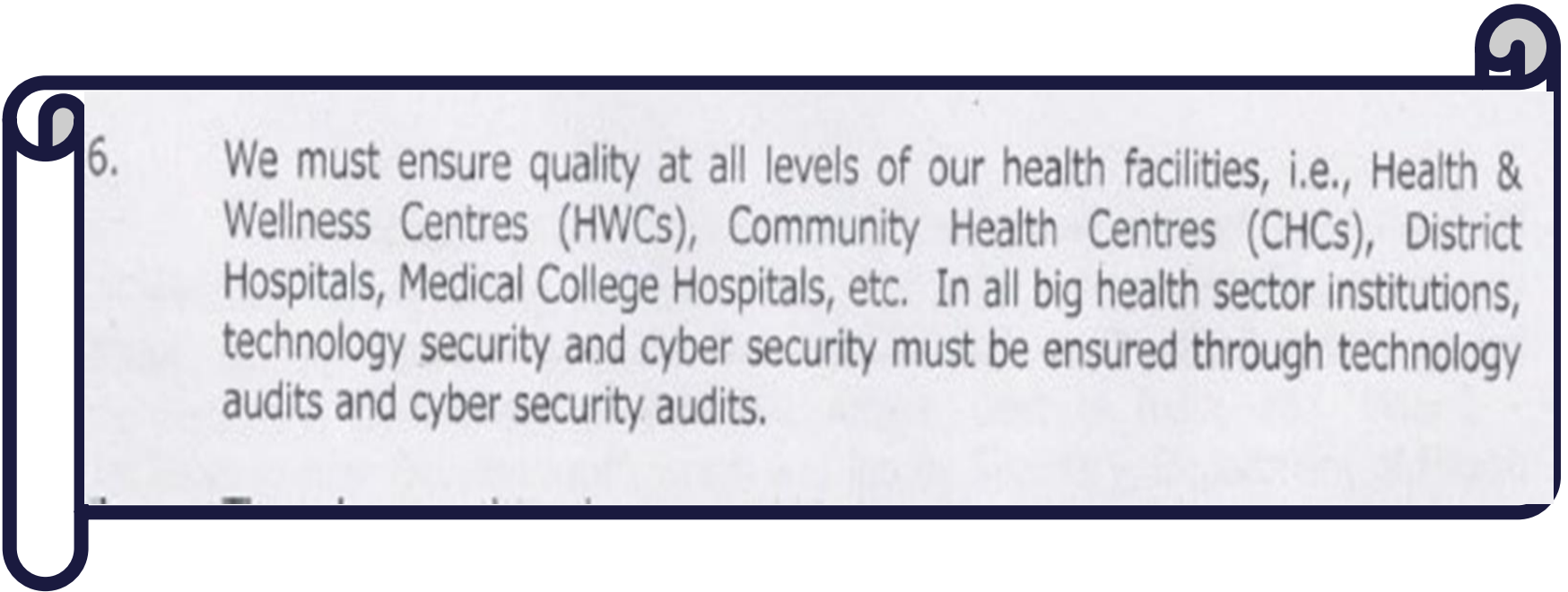
Ayushman Arogya Mandir in Aspirational Blocks



As on July 2023

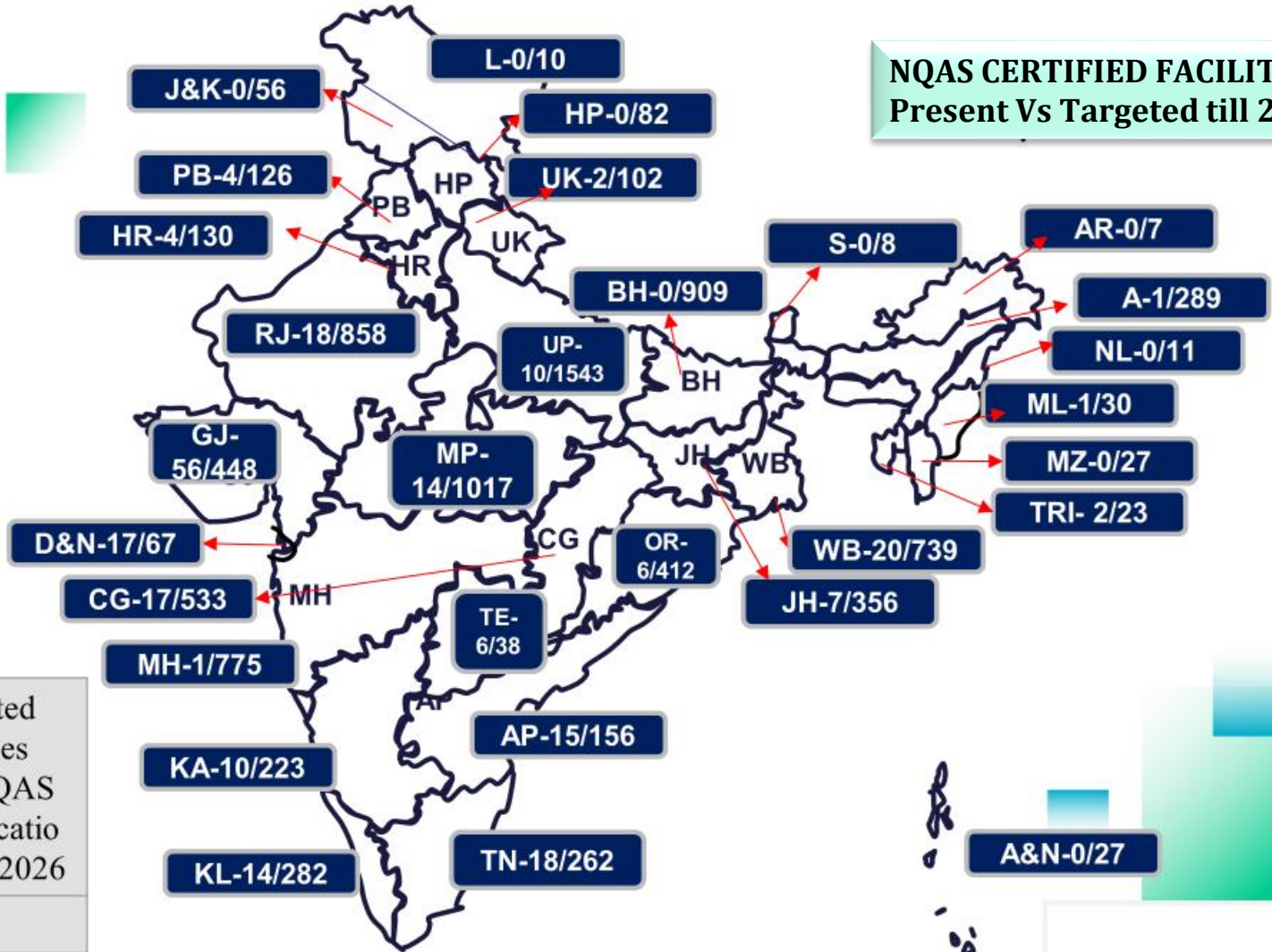
NQAS Certification in Aspirational Block

Level of Facility	Total Facilities as per HMIS	Targeted facilities (till March 2026)	Nationally Certified	State Certified	Total Certified
District Hospital	23	14	2	3	5
Sub District Hospital	86	52	2	4	6
Community Health Centre	718	431	18	9	27
HWC-PHC/PHC	2134	1280	59	45	104
HWC-SC/SC	12959	7775	29	73	102
Total	15920	9552	110	134	244

- 
6. We must ensure quality at all levels of our health facilities, i.e., Health & Wellness Centres (HWCs), Community Health Centres (CHCs), District Hospitals, Medical College Hospitals, etc. In all big health sector institutions, technology security and cyber security must be ensured through technology audits and cyber security audits.

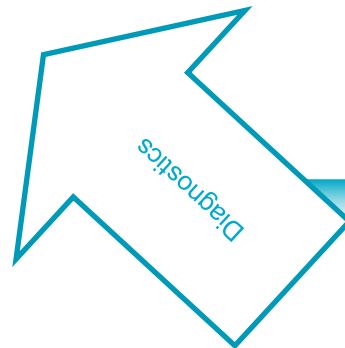
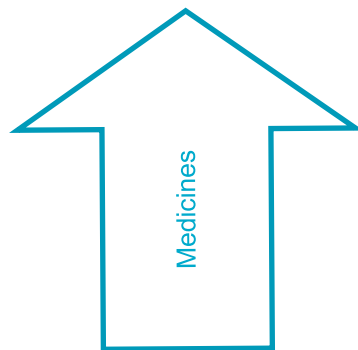
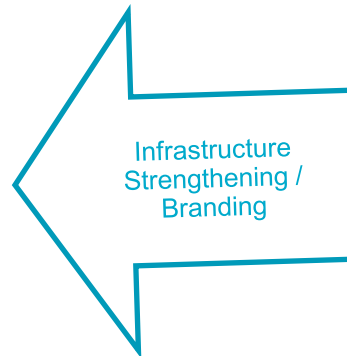
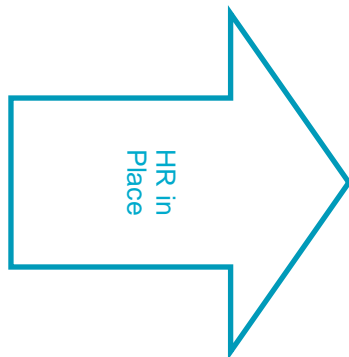
Direction of Hon'ble PM in Chief Secretaries Conference in Jan 2023

NQAS CERTIFIED FACILITY
Present Vs Targeted till 2026

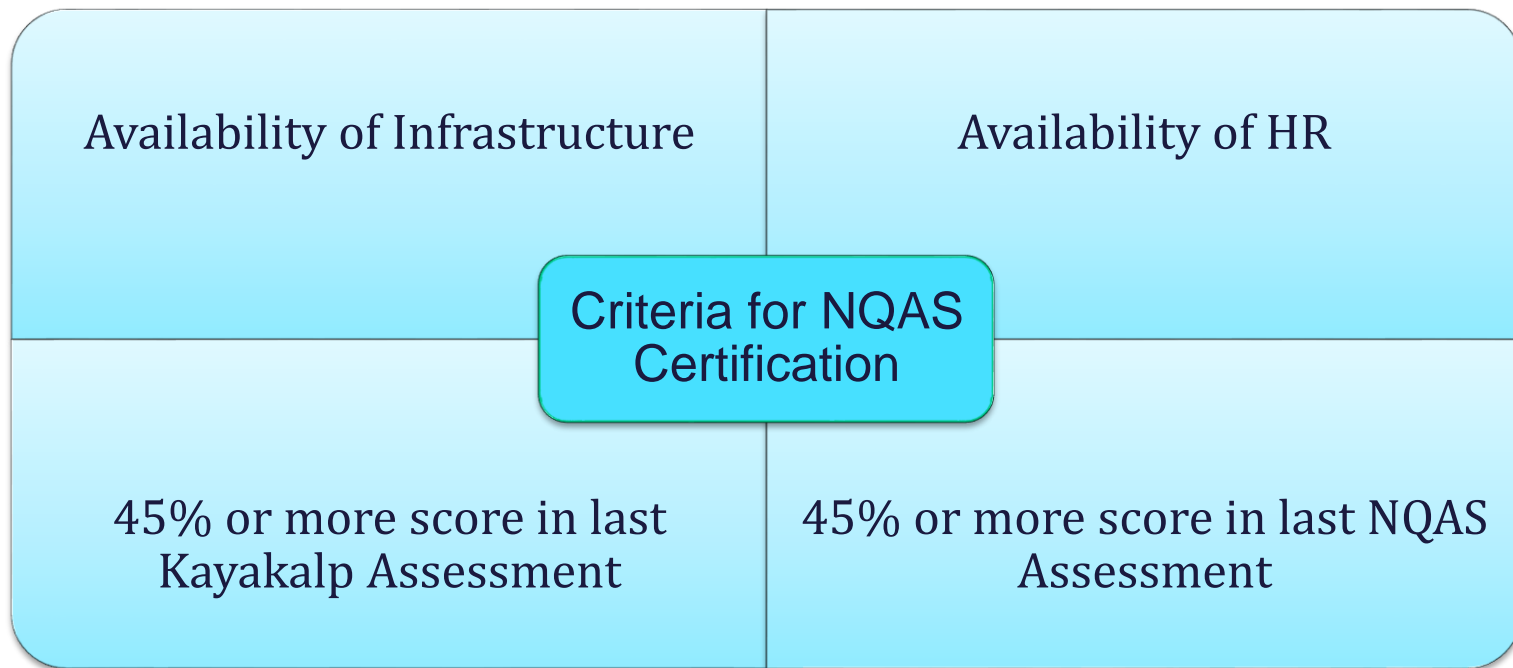


NQAS status till 30 th Sep	Targeted facilities for NQAS certification Till 2026
244	9552

FUNCTIONAL CRITERIA OF AYUSHMAN AROGYA MANDIR

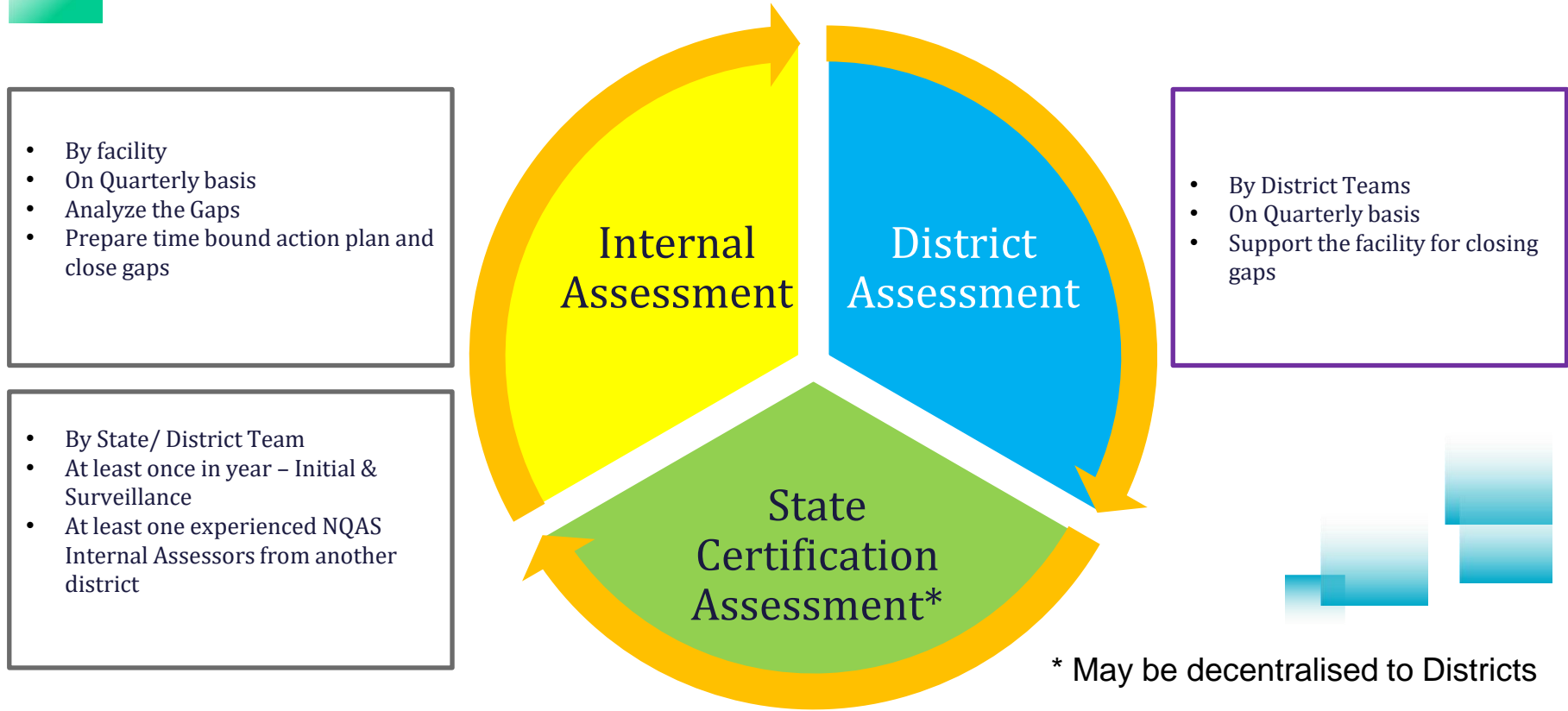


Prioritization criteria for NQAS certification



***Criteria for Prioritization of NQAS certification: Facilities fulfilling a minimum 3 out of 4**

Assessments under NQAS Framework



Actions needs to be taken at State Level

1



Manage the complete assessments

2



ASSESSMENT

Analysis of the reports submitted by assessors & feedback submitted

3



Review Quarterly KPIs & Utilize in decision making

4



Create Pool of Quality Professionals

5



Create the State Level bench-marks for KPIs

6

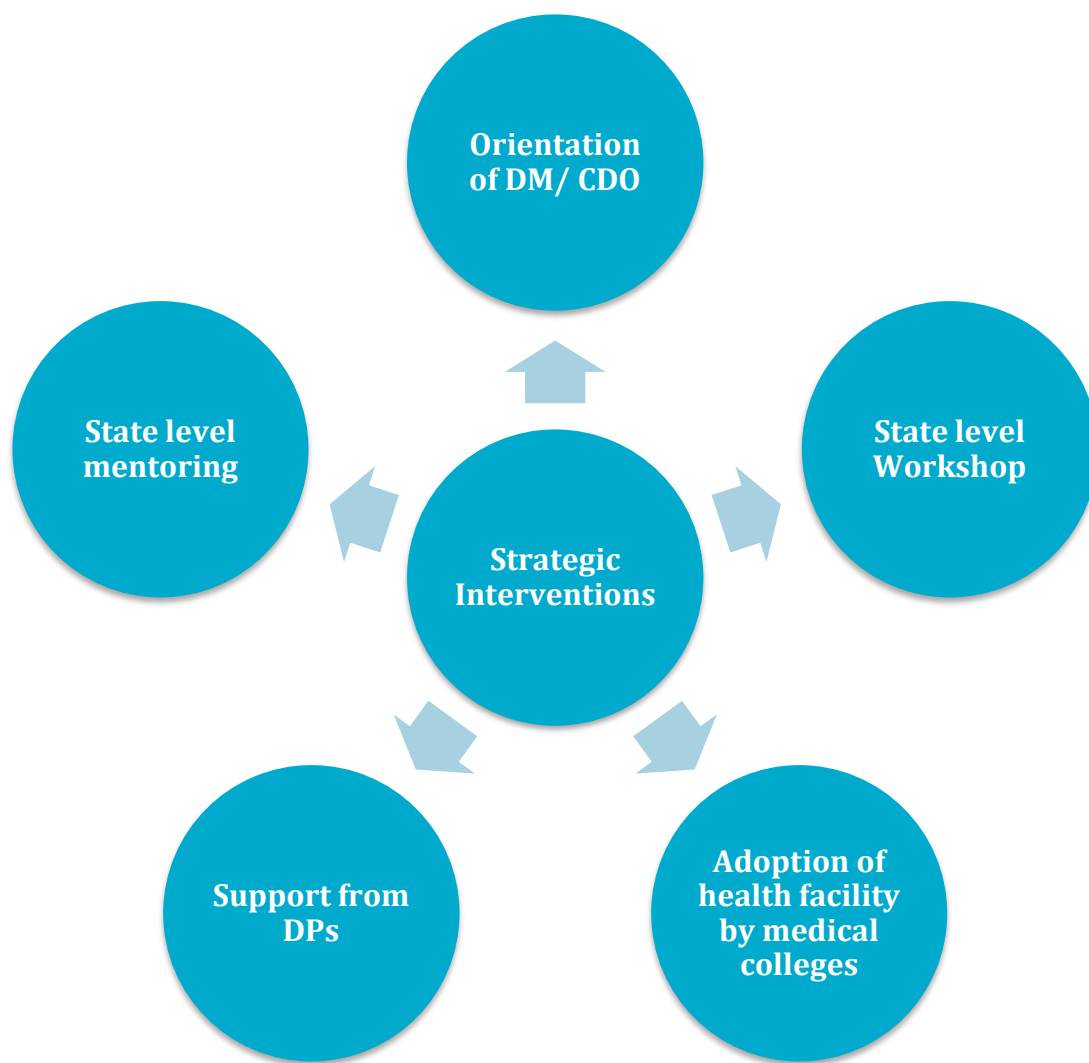


Sustenance of Quality Certification Status



Strategic Interventions



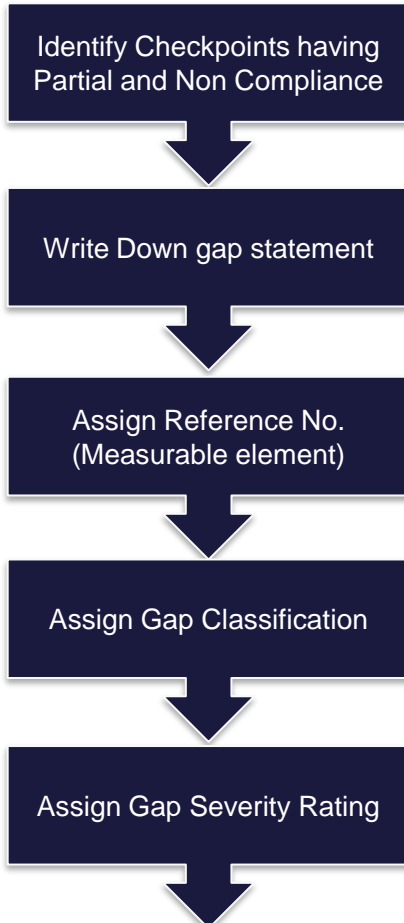




Gap Analysis Format

S. No.	Gap Statement	Measurable Element No.	Gap Classification	Gap Severity Rating
1.				
2.				
3.				
4.				
5.				
6.				

Gap Analysis



- Infrastructure
- Human Resource
- Drugs, Equipments

Structure



Patient Care

- Clinical Process
- Support Process
- Administrative Process

Process

- Outcome of care
- Service Provision
- Indicators

Outcome

- Directly Effecting
- Indirectly Effecting
- Not effecting

- Severe
- Moderate
- Low

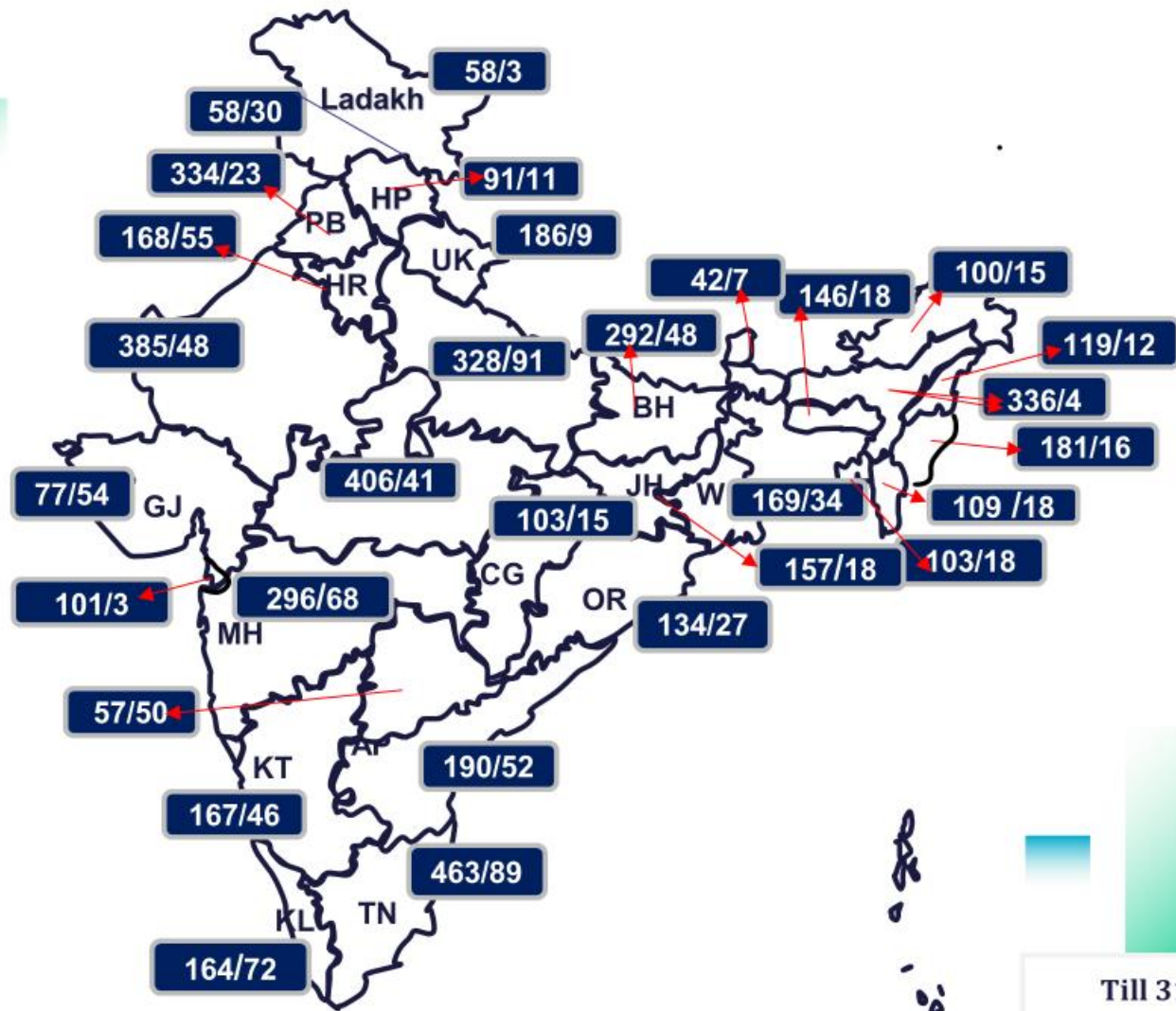
PICK Chart

	PICK Chart Results	
	BIG payoff (Benefits)	SMALL payoff (Benefits)
EASY to implement	<p>Implement I</p> <p>Gaps needing low resources and Tangible results with Minimal Efforts</p>	<p>Possible P</p> <p>Gaps requiring Low resources and moderate efforts</p>
HARD to implement	<p>Challenge C</p> <p>Gaps requiring High Resource And high pay-off as well</p>	<p>Kick out K</p> <p>Gaps require high efforts or resources, but no value addition</p>



Action Plan





Internal	External
6160	1210

Till 31st Oct 2023

Assigned Role of Development Partners

USAID
Health System Strengthening



IQVIA
Tuberculosis



UNICEF
Maternal & Child Health
Immunization
WASH (Water, sanitation & Hygiene)



JHPIEGO
Tuberculosis
Gender Health



ASIAN DEVELOPMENT BANK
Health System Strengthening



WHO
Health System Strengthening
Reproductive and Child Health



IHAT
Health System Strengthening



WISH
Health System Strengthening



PATH
Oxygen
Health System Strengthening
Tuberculosis
HIV

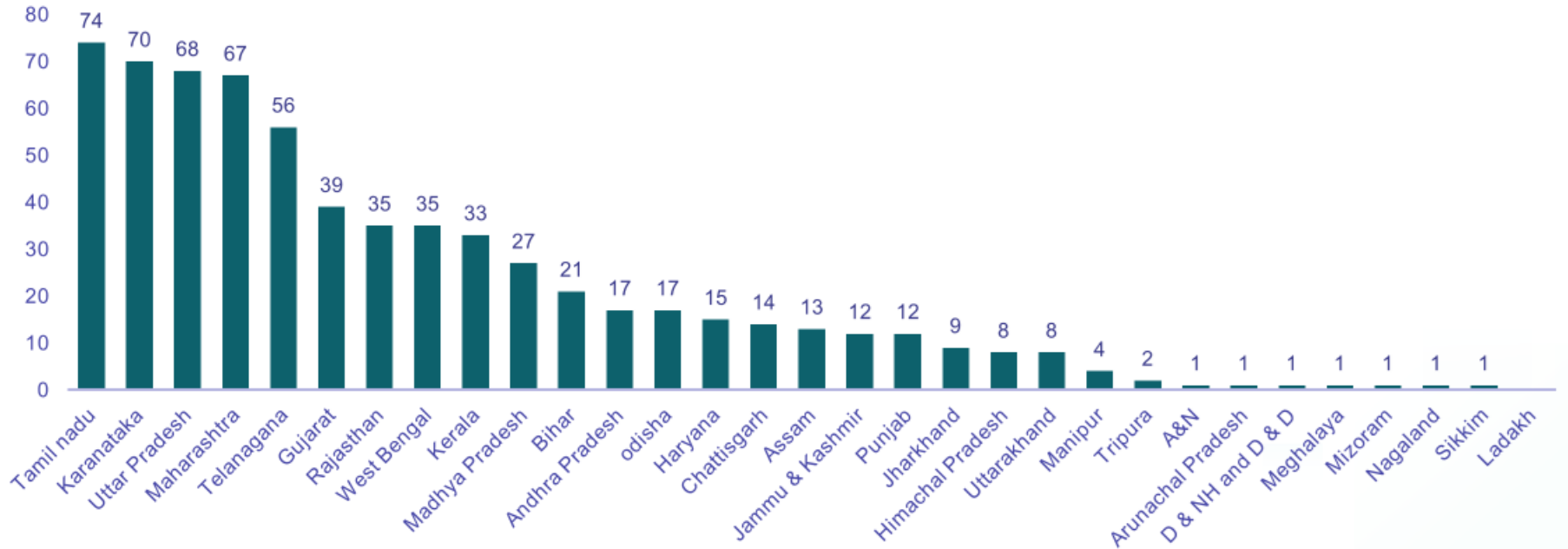


PIRAMAL SWASTHYA
Health System Strengthening



Medical Colleges

Number of Medical Colleges in State (Total Number-663)



SCHEDULE I

[See rules 3 (e), 4(b), 7(1), 7(2), 7(5), 7 (6) and 8(2)]

Part-1

Biomedical waste categories and their segregation, collection, treatment, processing and disposal options

Category	Type of Waste	Type of Bag or Container to be used	Treatment and Disposal options
(1)	(2)	(3)	(4)
Yellow	(c) Soiled Waste: Items contaminated with blood, body fluids like dressings, plaster casts, cotton swabs and		Incineration or Plasma Pyrolysis or deep burial* In absence of above facilities, autoclaving or micro-waving/
	bags containing residual or discarded blood and blood components.		hydroclaving followed by shredding or mutilation or combination of sterilization and shredding. Treated waste to be sent for energy recovery.




***Disposal by deep burial is permitted only in rural or remote areas where there is no access to common bio medical waste treatment facility. This will be carried out with prior approval from the prescribed authority and as per the Standards specified in Schedule-III. The deep burial facility shall be located as per the provisions and guidelines issued by Central Pollution Control Board from time to time.**

Meeting Fire Safety Requirements at Primary Health Facilities

- Placing Right type Fire Appliances at the correct locations
- Training to use the appliances
- Unobstructed 'Fire Exit' – signage & Mock-drills
- Fire plan for > 1-floor structure to be vetted by the fire officer



Key Actions

- 
- Short-listing of Facilities
 - Identification of 'Quality Champions'
 - Operationalisation of JAS
 - PRI support
 - Creating 'Models' and replicate them
 - Competition in Districts
 - Strengthening the State NQAS Certification
- 
- 

State Certification



Responsibility
SQAC/ SQAU

Why

To assess the Quality-of-Care service delivery



Where

In different level of health facilities

Who

Certified Internal & External Assessors issued
with proficiency empanelment certificate from

NHSRC

Validity
One Year





THANKS!