



NQAS INTERNAL ASSESSOR TRAINING REPORT PUDUCHERRY

1ST Batch 4th – 5th November, 2024 2nd Batch 6th – 7th November, 2024

Venue: Conference Room of Indira Gandhi Government General Hospital & Post Graduate Institute, UT of Puducherry



 1^{st} Batch: 4^{th} -5^{th} November, 2024



 2^{nd} Batch: 6-7th November, 2024

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Background

Two batches of Two days "NQAS Internal Assessor Training" was conducted in the Union Territory(UT) of Puducherry by the Quality & Patient Safety Division, National Health System Resource Centre (NHSRC) in collaboration with the UT's National Health Mission (NHM) from 4th to 5th November, 2024 and 6th to 7th November, 2024

The objective of the training was to train the nominated officials from the UT as Internal Assessors of the National Quality Assurance Standards to enable the facilities for NQAS Certification by conducting the internal assessments and handholding the facilities in implementation of NQAS at the facility level. The participants were trained on overview of NQAS and Quality Standards under NQAS, Measurement system and Assessment protocol under NQAS, Standards for Service Provision, Patient Rights, Inputs, Quality Implementation Process, and Standards for Support Services, Clinical Services, Infection Control, Quality Management and Outcome Indicators.

Training also included sessions on Documentation in Quality Management System/ Application Requirements and overview of different programs under National Quality Assurance Framework including LaQshya and MusQan certification. Sessions were also imparted on conduct of Internal Audit, Gap Analysis and Prioritization and QMS implementation in the healthcare facilities.

As under NQAS certification process preparation of the Action plan for the assessed facilities is one of the core activity expected from the assessors, a session was also taken for the preparation of the action plan for NQAS assessed facilities focusing on the Continual Quality Improvement in the healthcare facilities under the ambit of NQAS.

Training also aided the participants with the tools, techniques and support to health professionals to enable them to implement NQAS at healthcare facility and thereby, take ownership of improving, sustaining and creating a culture of the quality of care.

In two batches of the training, the UT had nominated **154** participants for the training including Specialists and Medical Officers from District Hospitals, General Duty Medical Officers from Primary Health centers and Senior Nursing officers etc.

The training constituted sixteen (16) topics along with exercises for evaluation of the participants' acumen in application of the knowledge gained during the training.

The two batches of training was conducted by Dr. Abhay Dahiya and Dr. Naveen Kumar, Consultant, Quality & Patient Safety Division NHSRC and already trained and NHSRC's empanelled NQAS national level assessors from the UT of Puducherry.

Both the batches of training was initiated with welcome address from Dr Umashankar Quality Nodal for the UT of Puducheryy, where he welcomed the dignitaries and participants, briefing about the two days training agenda and importance of the Quality Improvement in healthcare facilities. He highlighted on the efforts needed to be put in by UT of Puducherry pertaining to the targets for NQAS certification as given MoHFW.

The participants from first batch of the training were addressed by Dr Sevvel Incharge Director Health Department and Medical Superintendent and second batch of the training was addressed by Dr Anandalakhsmi Deputy Director Family Welfare and Dr Ragunathan Deputy Director, IEC. In their address they made the participants aware on the importance of the quality in healthcare in reducing the preventable harms, improving the infection control practices and improving the health outcomes.

Dr Abhay Dahiya Consultant, Quality & Patient Safety, NHSRC and Dr Naveen Kumar in their key note address briefed on the role of QPS Division, NHSRC in the National Quality Assurance Program and various initiatives taken under National Quality Assurance framework. They also briefed about the importance, advantages, methodology of the training, evaluation criteria and certification of the participants as Internal Assessors on successful completion as per the defined criteria. He also briefed on the efforts state needs to put into to achieve the targets of NQAS certification.

A Post-training evaluation was also taken after the course of the training to evaluate the participants against the set criteria. Post-training evaluation was an open book exam with 40 multiple-choice questions, related to the quality improvement activities and the NQAS framework and standards. Out of total 154 participants, 129 participants (nearly 84%) cleared the post-evaluation exam and now will be empanelled as Internal Assessors under the existing pool of NQAS Internal assessors. The participants which cleared the post evaluation program will also function as state resource for conducting trainings in regards to National Quality Assurance Standards in the UT of Pudicherry under supervision of State Quality Assurance Committee (SQAC) Puducherry.

All the participants submitted the feedback on the training, which was taken on standardized feedback form and was analyzed on a 5-point likert- scale. The overall rating of the training as per the analysis of the feedbacks from the participants was over 4.2 in a 5-point likert scale.





NQAS Internal Assessors Training 4th and 5th November 2024 IGGGH Conference Hall, Puducherry

<u>Agenda</u>							
Time	Topic/Activity	Resource Person					
	Day 01 (4th November 2024	4)					
09.00 AM - 09.30 AM	Registration						
09.30 AM - 09.35AM	Welcome	Dr Umasankar, State Quality Assurance Officer					
09.35 AM -09.40AM	Inaugural Address	UT NHM					
9:40 AM - 9:45 AM	Objective of Training	Dr Abhay Dahiya, Consultant QPS, NHSRC					
09.45 AM - 11.15 AM	Overview of NQAS and Quality Standards under National Quality Assurance Standards	Dr Abhay Dahiya, Consultant QPS, NHSRC					
11.15 AM - 11.30 AM	Group photograph & Tea						
11.30 AM - 12.30 PM	Measurement System and Assessment Protocol	Dr Abhay Dahiya, Consultant QPS, NHSRC					
12.30 PM - 01.30 PM	Standards for Service Provision and Patient Rights	Dr Abhay Dahiya, Consultant QPS, NHSRC					
01.30 PM – 02.00 PM	Lu	inch					
02. 00PM – 02:45 PM	Standards for Inputs	Dr Guruprasath NQAS External Assessor, (PRO , RGGWCH)					
02.45 PM – 03.30 PM	Standards for Support Services	Dr Abhay Dahiya, Consultant QPS, NHSRC					
03.30 PM – 04.00 PM	Standards for Infection Control	Dr Abhay Dahiya, Consultant QPS, NHSRC					
04.00 PM – 04.30 PM	Quality implementation process	Dr Abhay Dahiya, Consultant QPS, NHSRC					

04.30 PM – 04.45 PM	Теа				
04.45 PM – 05.30 PM	Exercise I	UT Representative and NHSRC			
	Day 02 (5 th November, 202	4)			
09.00 AM – 09.15 AM	Recap				
09.15 AM -11:00 AM	Standards for Clinical Services	Dr Chitradevi , NQAS External Assessor, (PD, PACS)			
11.00 AM - 11.15 AM	Т	ea			
11.15 AM - 12.30 pm	Standards for Quality Management and Use of Quality Tool	Dr Abhay Dahiya, Consultant QPS, NHSRC			
12.30 PM – 01.15 PM	Standards for Outcome Indicators	Dr Abhay Dahiya, Consultant QPS, NHSRC			
01.15 PM - 02.00 PM	LUNCH				
2:00 PM – 2.30 PM	Overview of Maternal Health & Child Health Initiatives (LaQshya & MusQan)	Dr Rajambal, NQAS External Assessor, Senior CMO			
02.30 PM – 03.00 PM	Documentation in Quality/Application Requirement	Dr Abhay Dahiya, Consultant QPS, NHSRC			
03.30 PM – 03.50 PM	Internal Audit and Prioritization for Gap Closure	Dr Abhay Dahiya, Consultant QPS, NHSRC			
03.50 PM – 4.15 PM Step Wise approach from Internal Assessment till National Accreditation		Dr Abhay Dahiya, Consultant QPS, NHSRC			
04.15 PM - 04.30 PM	Preparation of Action Plan for NQAS Assessed Facilities	Dr Abhay Dahiya, Consultant QPS, NHSRC			
04.30 PM – 05.30 PM	Post-Training Evaluation	State Representative/NHSRC			
05.30 PM – 05:45 PM	Feedback & vote of thanks	State Representative			





NQAS Internal Assessors Training 6th and 7th November 2024 IGGGH Conference Hall, Puducherry

<u>Agenda</u>						
Time	Topic/Activity	Resource Person				
	Day 01 (4 th November 2024	4)				
09.00 AM - 09.30 AM	Registration					
09.30 AM - 09.35AM Welcome		Dr Umasankar, State Quality Assurance Officer				
09.35 AM -09.40AM	Inaugural Address	UT NHM				
9:40 AM – 9:45 AM	Objective of Training	Dr Naveen Kumar, Consultant QPS, NHSRC				
09.45 AM - 11.15 AM Standards under National Quality Assurance Standards		Dr Naveen Kumar, Consultant QPS, NHSRC				
11.15 AM - 11.30 AM	Group photograph & Tea					
11.30 AM - 12.30 PM	Measurement System and Assessment Protocol	Dr Naveen Kumar, Consultant QPS, NHSRC				
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04.30 PM - 04.45 PM	1	l'ea				

04.45 PM – 05.30 PM	Exercise I	UT Representative and NHSRC			
	Day 02 (5 th November, 2024	4)			
09.00 AM – 09.15 AM	Recap				
09.15 AM -11:00 AM	Standards for Clinical Services	Dr Chitradevi , NQAS External Assessor, (PD, PACS)			
11.00 AM – 11.15 AM	Т	ea			
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04.30 PM – 05.30 PM	Post-Training Evaluation	State Representative/NHSRC			
05.30 PM – 05:45 PM	Feedback & vote of thanks	State Representative			

SESSION'S BRIEF

Topic and Presenter	Brief
Overview of NQAS and Quality Standards under NQAS Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	This session detailed about the NQAS structure, arrangement of the standards into the Area of Concerns, standards, measurable elements and checkpoints. Session also briefed on the NQAS for the different level of healthcare facilities and number of checklist for each level healthcare facility. During the session overview was given on the requirements of NQAS under each Area of Concern and standards.
Measurement System and Assessment Protocols Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	It covered the concepts of Measurement system under the National Quality Assurance standards. Assessment methodology to be adopted for evaluation of 8 Areas of Concern, Standards, Measurable Elements, Checkpoints and Means of Verifications defined under the NQAS. It also included the scoring system with the discussion of the different assessment methods and departmental checklist at various level of the health facilities.
Standards for Service Provision and Patient Rights Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	This session covered the brief about the Area of Concern- A i.e. Service Provision and Area of Concern B i.e. Patient Rights. Session detailed on service delivery requirement as per NQAS for each level of facility. Session also detailed on assessing the components and sub components of service provision of health facilities, including mandated curative services, the preventive and promotive services at all Levels of care be in at District Hospital, First Referral units, Primary health centres and Sub Health Centres.
	The session also detailed on the patient rights where services in the public healthcare facilities are accessible to the users, and are provided with dignity and confidentiality. It included both physical access as well as financial access. It included the details of government schemes, for ensuring that the service packages are available cashless to different targeted groups along with the availability of information for access as well as enhancing patients' satisfaction. Patients' rights also included health services giving due consideration to patients' cultural and religious preferences, information to care seeker, attendants & community, which is sensitive to gender, religious and cultural needs and non-discrimination on account of economic or social reasons, provided free of cost services. It also included the ethical management pertaining to the dilemmas and concerns during the service delivery

Standards on Inputs	This session included the brief on the standards of
Dr Guruprasath NQAS External Assessor,	infrastructure, human resources, drugs and equipment requirements for different level of healthcare facilities. The sessions focused on the minimum level of inputs which are required for ensuring delivery of committed level of services
Standards for Support Services Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	The session detailed on the requirements of the equipment maintenance, calibration, drug storage and inventory management, security, facility management, water supply, power backup, dietary services and laundry The session included the brief on the administrative process, like RKS, Financial management, legal compliances staff deputation and contract management. It also included various monitoring and reporting activities needed to be done by the facility especially in regards to the National Health Programs
Standards for Infection Control Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	The session detailed on the infection control practices, infection control programme and procedures in pace for prevention, control and measurement of HAI. The session included the hand hygiene practices and antisepsis, personal protection, processing of the instruments and equipment, environment control and Bio Medical Waste Management
Quality implementation process Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	This session was focused on sharing the implementation methodology of NQAS, to be adopted by the healthcare facilities. The session included the steps of implementation right from conducting the feasibility study for identification of the facilities for NQAS certification, conducting base line assessments, doing the internal assessments, framing of the quality team at the facilities and team building for implementation of quality initiatives at the facility level, continuous review and monitoring.
Standard for Clinical Services Dr Chitradevi , NQAS External Assessor,	This session briefed on the standards for clinical services as per NQAS standards. The session addressed the clinical services that ensure adequacy of care of the patients. It included processes such as registration, admission consultation, clinical assessment, continuity of care, nursing care, prescription practices, safe drug administration, maintenance of the clinical records and discharge from the facility. The session also included the brief on the standards related to quality of emergency and diagnostic services and specific clinical processes for Maternal, Newborn, child, adolescent and family planning services and other national health programs

Standards for Quality Management and	
Use of Quality Tool	framework and quality policy for quality assurance, system for patient and employee satisfaction, system
Dr Abhay Dahiya (1 st Batch)	for assuring and improving the quality of clinical and
Dr Naveen Kumar (2 nd Batch)	support services by internal and external quality assurance and establishment of documented standard
	operating procedures for all key processes and
	support services. It also covered the basics of an
	established Quality Management System and the
	rationale of its implementation in a healthcare institution. The session covered the seven basic tools
	of quality with examples.
Standards for Outcome indicators	This session included detail on measuring the
Dr Abhay Dahiya (1 st Batch)	productivity indicators, efficiency indicators, clinical
Dr Naveen Kumar (2 nd Batch)	care and safety indicators and service quality indicators. It also included the measures needed to be
	taken by the facility to reach the State/ National Level
	Benchmarks.
	The session also included the description of the Key
	Performance indicators as per the Operational guidelines for Quality improvement in public
	healthcare facilities 2021, defined for each level of the
	healthcare facilities.
	The session covers the details of the quality
Health Initiatives (LaQshya & MusQan)	improvement standards targeted for improvement in maternal and new born care services in the health
Dr Rajambal, NQAS External Assessor,	care facilities i.e LaQshya (Improving the quality of services in Maternal Health) and MusQan (Improving the quality of services in new born and paediatric care.
Documentation in Quality / Application Requirement	This session included the importance of the documentation in quality management system, the objectives of the documentation, different level of
Dr Abhay Dahiya (1 st Batch)	documentation, framing mission and vision
Dr Naveen Kumar (2 nd Batch)	statements, Quality policy, establishing and
	components of quality objectives, framing of standard operating procedures, control of the documents and
	documents/ records required to be submitted to by the
	healthcare facility for NQAS certification.
	The session detailed about the conduct to be followed
Gap Closure	by Internal Assessors, process for conducting the internal audit including team formation, preparation of
Dr Abhay Dahiya (1 st Batch)	plan and schedule, basic rules to be followed in the
Dr Naveen Kumar (2 nd Batch)	audit process and preparation of the reports and
	submission requirements. The session also provided details on the gap prioritization based on the severity
	of the gaps in terms of patient safety and
	categorization of the gaps based on the level of

Step Wise approach from Internal Assessment till National Assessment Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	The session described about the steps to be followed by the healthcare facilities pertaining to the certification process under NQAS including district, state level and national level certification and Criteria for assessment.
Preparation of Action Plan for NQAS Assessed Facilities. Dr Abhay Dahiya (1 st Batch) Dr Naveen Kumar (2 nd Batch)	The session covered the need of preparation of the action plan and roles of the assessor in preparation of the action. Areas of improvement to be targeted for preparation of action plan, the suggested format including the responsibility allocation for gap closure based on action plan, deciding time frames and use of quality tools in gap closure.
Post-Training Evaluation	The Post training Evaluation of participants was undertaken at the end, based on which the qualified candidates shall be empaneled as the Internal Assessors under the NQAS.

The training ended with a vote of thanks to all the participants.

Training Attendance 1st Batch NQAS IA training 4-5 November, 2024

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	Dr. T. SHANNUCA PRIYA	CMO (NFSG)	ICCCHE PCZ	the	the	the	the
20	DR Varshini Obula Gizidhara Gopalan	CMO(NFSG)	IGGGHAPGI	D.G. Konti	D.G. Juli	O.G. Vant	0.6.10
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29	Do. K. Prijedharshiri	Gomo	PHC-Madukarai	0	R	A	AL.
30	DT. R. SUSHMITA	GDMO	Pul- Kiruthur	R.547.	Risny.	Rosy	R. Sust.
31	Dr. Blessy Mathew	Specialist.	GH (General Hosp) CHE, Mahe.	Bhu	Br	By	Bu
32	Dr Naseera Hamza	SMO	CHC, Palloon	A.	H	No	Mar
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	DR-B. JOHNSON REDDY	cmo sag	Rachinch CHC KARIKAMPAKKA	1	Jy	ty	ang
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58	DR. V. SANDHIYA	POST GRADUATE PIMS	PIMS - PUDUCHERRY	-16m14	aldmilly	abuly	alsmly
59	DR. R. ALBERTINE	POST GRADUATE	PINS PUDUCHERRY	2. Mbu	R Hour	K. Alburg	R. Albert
60	DR-B. NANDHINI	Gomo	PHC-VARICHIKUDY, KARAIKAE	Null	And .	Her j	Hel-
61	DR. N. VILINESH	GIDMO	PHC - VIZHITHIYO KARAIKAL	Ry ly	N.S.	N.O.	1.9
62	Dr. M. TAHIJEVELANE	C.H.O-SAG	P. Hr. Nalkump Kazaika	I Allout	- Alban	Herale	- Athank
63	MRS. J. BROKLAMARY	NURSING OFFICER	PHC-KARAYAMBUTAO	R Strand	Junabe	augurent.	Juran
64	Mrs. N/6 V. JORSELVI	Nursing officer	THE-KALAPET	- Viloged	r. Joseph.	June V. Arse	v Revad
65	Dr. K. Lavonya.	SAG.	Gr.H. Karaikal	due	Joy n	fart	forf4
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10	Dr. VANIGOPAL	CMD NFSCH	RGIGWCH	A Vari	g. Vhu	J. Van	7. Var
77	Dr Brahma Agensal	CMD	JIPMER	Ruf	Prof	hart	Roy
78	Dr. PRATHAP VASIMAR	SMO	JAGGHI AGE	ntf:	hrafi	pry.	APT
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Training Attendance 2nd Batch NQAS IA Training 6th- 7th November, 2024

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			IA training - Attendance sh					
iNo	Name Dr. A. SATISH KUMAR	Designation SAG (October)	hospital name GH, KKL	1st day FN 6 · []; 24	1st day AN \$.11. 24	2nd day FN 7. 11. 24	2nd day AN 7, 11, 24	
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3	Anthon' William	Nursing	GIT, KKL	6.9444	kipsy	Zingy	7:109	
4	Dr. SRINIVASA PERUMAL		GiH, KKL	6.1.24	6-14-24	11.24	7.1024	
5	Dr. A. Vijay Lumar Nink	SMO.	GH, Vanam.	6.11.24 J	Allang othe	attern 211	Hory Huley	
6	Dr. Atoriani. M	CMO	GH, Karai'gal	6.11.24	and in the second secon	7.11.24	7/11/20	
7	D VIIIE DEMARAN	CMO NF14	9H KA	6 11200	6.11.24	711240	PAIMO	
8	Br. RAJIV. Jown	Central	RGGWCH	6.11.24	6.11.24	7.11.24	7.11.24	
9	Dr. A. haveson	(MO(SAL)	THENHKPEI	06.11.24		07.11.20		-0
10	Dr. MADHUMITITA 12	0	9666H9 P69	Mathum	madhum	Madimony	waghunt	ľ
11	Dr. s. DIANA SHARM	ILA NATHAN C.M.C	IGGGHZPGT.	Anais	n. Arania	parier	ghava.	
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13	DR. MALAR MOZHIE	CMO	TGGGH& PGI	R. U.J. Shi	Rylatalmi	RHalphin RHalphin	plan
14	Dr.R.J.KAVITHA	cmo.NFSG	IaaanpaI	Pm2/11/2	a frince	Brint/1 Pu	prin
15	DR. ESTHERRUBY	cmo(sAg)	RGGwCH	1-61.1124	htt:124	14/11/24	2/11/24
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19	DR. ANUSHA KAHIDI	Смо	GGH, YANAM	KAnusha Glilley	LAnundra 6/11/24	Kitmenty 7/11/24	Hull - 1/11/24
20	DR Selvi	NPSG ,	Pite Ko. Sapalay	6/11/24	611124.	P711/24	. 7111/24.
21	F. Kandan Nagaraj	CMO	PHL, Sahan	'ES!	vo	2002.	125
22	Dr. H.Vineyagemwougan	Сто	RhGar Dery, pudenty	A. hig	A. Vin day	Aling	Alling
23	Dr. M. SOWMEAN	Gomo	UHWC MUTHRAPALAYAM (PHLIMEMUPALAYAM)	and.	QV.	D.	Q.
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26	Dr. KEERTHANDAK.	homo	MWC-SOLAN NAWAR PAC-MUTHIALPET		A	#	

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27	ALANISHA P	GDMO	UHWC - THEN GAITHITTU	qui	Avi	Ani	de la
28	Dr. P. BAKKIA PRIYA	GDMO	HWC- NONANKUPPAM	they	ght	the	they
29	Dr. DURAIMURUHAN	GDMO	- SHC KODATHUR	4.07	4.04	firt	Yn
30	DR. KURINJISELVAN. C	GDMO	SHC-MANALIPET	How	Hand	And	How
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32	Drs. R. RAJKUMAR	Gomo	CHC. Mannedipet	Ř.	Ri	Rýv	Rjo
33	19. R. SHARAN KOME	r Gomo	P4C- WVRUN97R	18/1	Alle	18h	Mr.
34	DR.D. NAGARJUN	Gomo	PHC-SEDARAPET	Om	Amy.	8a	Am/
35	Dr.S.SINDUSAPRIYA	GDMO	VHWC-KARWADIKUPPAH (LAWSPET)	\$h	Buty.	(hity:	July
36	DA.G. NIMALI	GDMO	SHC SELLIPET (PHC-SORAPET)	dry	dury	dui	dry
37	Dr. Druhash	admo	SHC - Kelbattiamen (PHC-Aviyux)	Mar R. Muy	Rinna	Ralina	I.bar
38	DL. RAMPRASHAMAH	homo	HWC-SIVARAMDAG CIHC-ARIYUR	Am Ramprashate	f fpr	Pr	Apr
39	DR-L-RANSITH KUNAN	4070	PHC - VILLIAN OR	L. Rugfisku	1 Li Rang Asking	1: Parifitations	· L. faijits King
40	Dr. R. Subhath	a GDMO	PHC-Nettapal	ekan ky	RIVY	P4	Plus

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H 55	DY F. JENIFER	UDMO PHE Koltucherry	PHL Kottuchoroy	fenfa	femfor	Jennifer	que
2 56	DR V. MADAN	EDMO PHC ODIANDAUM	PHE ODION SOLAT	ik;	p	h	M
43 ⁵⁷	DR. Balazi. 12	UDMO Hwe-Mudallogu	Hwe Mulaburger	HA		dy	Hy/
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46 60	DR. UMA MAHESWARI REYY	Phil - The million	PHC-TR PATTINAH	mt 2	oth	offer.	offe
47 61	DR. LAVANYA YAGAPPAN	GIDNO PHC-KARAIKALMER	PHC- KARAIKAL, MED	o Rava	lavan	Carm	Lower
48 62	Dr. GANESH KUMAR K	POST GRADUATE COMMUNITY MEDILIN SUMCHLIKC, POY	ARITURITUY	63	lu (kn/	My .
49 63	DT.R.SENGADHIR VENDHAN	Post graduate PSMI PIMS, PDY	PIMS Powdy	R. Bingodhit	P. Brogadini	R. Bangalfi J	R. Bargodhirl
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55	69	Dr.Elanchezhian	Post Circolucte	toso PIMS	OFLC	.nEL	neh	pth
56	70	R. ICE-SAVAN	NTUM - SPEQINUS,	Chur - Karaihaf	1A-	14	114-	11th
57	71	Pr. M. LAKSHMA MA	MEDICAL NA	Illet.phr-		A		
58	72	Dr. K.G. RAN	C. m. (SMG)	Zhhltath2	k.	k.	k.	k.
59	73	DA. T. UDAYAKUMAR	Senior CMO	IRAGH & PAS	Block	flayk	Hoyk	Hoyk
60	74	DR. J. ALAVINSD	4prio	ploc - Ansayenation	Ind.	119	14	114.
61	75	Dr. G. KESANARDO	apmo	UAPHC - NEDUNGADU KAICHKAL	S. Chily	y. Only	& and	(why f
62	76	D. K. Musugesch	PG, VMMCdHt KKC	- VMMCSH, KKL	OK.	Jr.	der	dy
63	77	Dr. Bitty Raghavan	. SR, JIPMER UH	c JIPMER Urbathalkle	he But	. 10	Berthin.	1
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67	81	DA: NIVED HITHA T	PG-2nd YEAR	MGMCRI	Ø.	W.	A	N.
68	82	V. BALACHANDAR	Nursey officer	hhh, kal	2/	alle.	N.	

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