

7th Batch of Regional cum 39th Batch of National External Assessors' Training on National Quality Assurance Standards (NQAS)



Training Dates: 21st - 26th October 2024

**Regional Resource Centre for North- Eastern States
(Branch Of NHSRC, MoHFW, Govt of India, New Delhi)**

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Section - I:

a) Background:

India has persistently worked towards enhancing the service quality, laying the groundwork through the establishment of service delivery and National Quality Assurance Standards (NQAS) for all levels of public healthcare institutions. These standards align with global benchmarks set by the World Health Organization (WHO) and accredited by International Society of Quality in Healthcare (ISQua).

In 2013, the Ministry of Health and Family Welfare, Govt of India instituted the National Quality Assurance Program, which systematically introduced the Central Quality Supervisory Committee (CQSC) at the National level, followed by State and District Quality Assurance Committees (SQACs & DQACs), further reinforced by facility level Committees and departmental circles. This institutional framework promotes transparency at every step. It facilitates continuous assessments, capacity building through training, certification, and incentives, thereby strengthening the public health system.

All twenty-eight states (28) and eight (8) Union Territories of the country have operationalized SQACs, playing a pivotal role in program implementation and sustainability. The program is characterized by a robust mentoring system and an effective periodic mentoring mechanism, supplemented by a comprehensive assessment tool covering all aspects of public health facilities.

Under the National Quality Assurance Programme, the certification assessment for NQAS is conducted by empaneled External Quality Assessors. These assessors undergo a rigorous 5.5-day training and meet the qualification criteria outlined in the 'Operational Guidelines for Quality Assurance in Public Health Facilities'. Considering the growing number of health facilities undergoing NQAS and LaQshya External Assessments, it has become imperative to expand the current pool of NQAS External Assessors.

To address this need and increase the number of External assessors, the 7th Regional cum 39th National External Assessors' Training was organized by the Quality & Patient Safety Division of Regional Resource Centre for NE States, with support from the QPS Division of NHSRC, New Delhi. The training took place at the IIBM campus in Khanapara, Guwahati, Assam from 21st to 26th October 2024. A total of fifty-five (55) participants attended the training, which was tailored to provide knowledge, skills, and insights for assessing various healthcare facilities across India.

b) Purpose of External Assessors' Training:

The purpose is to increase the pool of Assessors for extending a helping hand to MoHFW in assessing public healthcare facilities to achieve the targets set by the Government of India and improving the quality of healthcare facilities and their services towards the people.

The specific purpose of conducting External Assessors Training focusses on:

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- Imparting in-depth knowledge and understanding about the various Areas of Concerns, Measurable Elements, Checkpoints etc. of National Quality Assurance Standards and its various domains.
- Creating a pool of qualified External Assessors for conducting National and State level NQAS Assessment.
- Providing hands on training and proficiency in using departmental assessment tools, assessment methods, gathering evidence and scoring.
- Ascertain the desired proficiency and competence of prospective assessors through objective evaluation and feedback.
- Impart necessary skills for professional report writing.
- Provide working knowledge for using IT enabled tool (GUNAK & SaQsham) for assessments.

c) Aims & Objectives:

The aim of the 5.5-day External Assessors' training was focused upon strengthening the capacities of the participants on knowledge, skills, and assessment on Operational Guidelines for Quality Improvement.

Training objectives:

- To create a pool of qualified assessors for undertaking National and State level Assessment for NQAS, LaQshya, MusQan Certification etc.
- To acquire knowledge and skills to conduct objective assessment of healthcare facilities against pre- defined norms.
- To provide hands-on training and proficiency in using departmental assessment tools, assessment methods, gathering evidence and scoring.
- To equip participants with knowledge of key concepts, tools, and methodologies of quality improvement for subsequent mentoring of the health facilities for rendering quality services vis-à-vis future certification.
- To impart necessary skills for professional report writing.
- To provide working knowledge for using IT enabled tools for assessment.

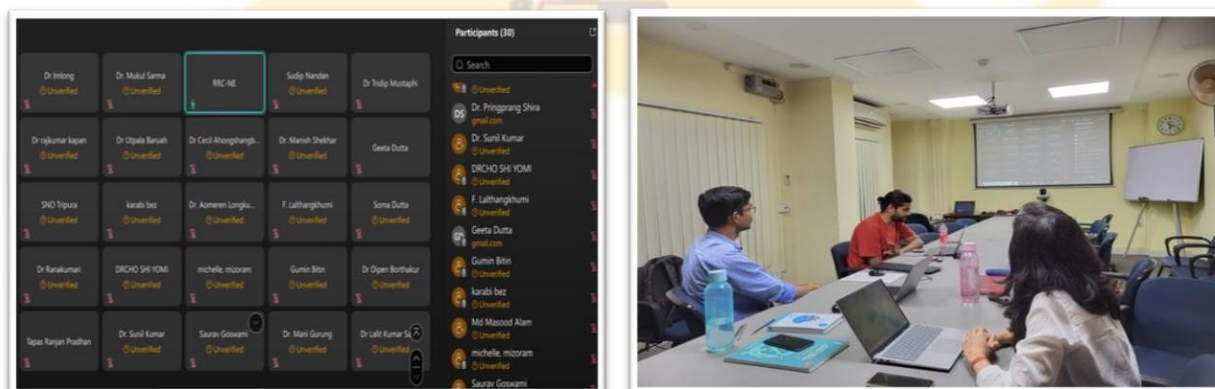
d) Methodology:

The following mixed methods were used in conducting External Assessors Training under Quality Assurance:

- Pre-training sensitization workshop: Series of online sensitization sessions on various topics under NQAS were conducted for govt participants.
- Power-point presentations
- Questions and Answers
- Exercises, Group work and Group Presentations
- Brainstorming sessions
- Case studies
- Role Play
- Field Visit for practical exposure

Section II : Pre-Training Preparation

Pre training sensitization sessions- As per DO letter of JS (P) file no. RRC NE/Q&PS/REC/Programme (06)/01 Dated 4th October 2024, Q&PS division, RRCNE conducted series of online sensitization sessions on various topics related to National Quality Assurance Standards for Govt nominated candidates of NE & Bihar, West Bengal, Odisha, Jharkhand, Andhra Pradesh, Gujarat, Haryana, Maharashtra & Telangana states during 18th & 19th October 2024. The main objective of the pre-training sessions was to make the participants familiar with various areas of concern, standards, and measurable elements under NQAS before attending the External Assessor Training.



The course curriculum was designed by the QPS Division, NHSRC. The training was conducted for five and a half days and consisted of elaborate sessions describing Standards, Measurable Elements, checkpoints, and all Areas of Concern as mentioned in the Operational Guidelines. A field visit was also undertaken in various departments of 1 DH (Sonapur DH), along with 3 UPHC & 1 HWC SC in Assam on 25th October, 2024 with eleven groups which gave the participants a platform to conduct assessment to have a “first-hand” exposure. In addition to this, participants were given multiple exercises and group works, thereby making the training program more participatory.

Following study materials in hard copies were provided to all the participants:

- Operational Guidelines for Quality Assurance in Public Health Facilities 2021
- National Quality Assurance Standards for Public Health Facilities 2020
- Assessors Guidebook for Quality Assurance in District Hospital 2018 - Volume I
- Assessors Guidebook for Quality Assurance in District Hospital 2018 - Volume II
- Assessors Guidebook for Quality Assurance in District Hospital 2018 - Volume III
- Assessors Guidebook for Quality Assurance in CHC(FRU)
- Assessors Guidebook for Quality Assurance in PHC
- Assessors Guidebook for Quality Assurance in UPHC
- Assessors Guidebook for Quality Assurance in AAM-SC/HWC
- Labour Room Quality Improvement Initiative – LaQshya
- Revised Kayakalp Guideline-2024
- Guideline for MusQan
- A bag with a writing pad, pen, pencil, sharpener, eraser & sticky pad

Pre-training evaluation: Before the commencement of the External Assessors’ Training, a pre-training evaluation was conducted for all 55 participants which consisted of twenty-two (22) multiple choice questions.

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Section III.: INAUGURATION:

a) Inaugural Session:

The 7th Regional cum 39th National External Assessors' training started with the welcome address by Ms. SL Chochoi, Ext. Consultant-QPS, RRCNE. She extended warm welcome to all the dignitaries: Maj. Gen (Prof.) Atul Kotwal, ED NHSRC, Dr. JN Srivastava Advisor-QPS NHSRC, Dr. Lakshmanan S, MD NHM Assam, Dr. Raj Prabha Moktan, Director RRCNE & all Govt & Private nominated participants followed by a felicitation to the esteemed dignitaries present on dais.

Dr Raj Prabha Moktan, Director RRCNE commenced her address by welcoming all dignitaries and participants to the 7th Regional External Assessors' Training. She elaborated on the importance of the training and encouraged participants to engage actively. She emphasized the significance of NQAS Assessors in providing guidance and support to fellow colleagues and facilities in their pursuit of obtaining NQAS certification.



Dr J.N Srivastava, Advisor Q&PS, NHSRC, explained the objectives of the training. He discussed the increasing focus on improving healthcare quality at both the Central and State government levels. Dr. Srivastava highlighted the significance of the NQAS certification in enhancing the quality of healthcare facilities across the country. Dr Srivastava emphasized in the need to demystifying "Quality" for everyone in Public Health system. He also emphasized the role of participants not only as evaluators but also as mentors and supporters in the healthcare system. Dr. Srivastava encouraged participants to actively engage in the training and seek clarification on any doubts or questions they may have during training.



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Dr. Lakshmanan, Mission Director, NHM Assam, in his speech focused attention on the improvement of healthcare facilities in Assam. He also emphasized the importance of training of External Assessors, which significantly contributes to improving the public healthcare machinery. Additionally, he mentioned the NQAS Certification targets set during the Chief Secretary meeting on 31.12.23 whereby, 50% of public health facilities have to be NQAS certified by 2025 and 100% to be NQAS certified by 2026. He urged the participants to thoroughly prepare for the extensive National External Assessors' training as their service is crucial in the improvement of health systems across the country whilst achieving the targets that had been set.



Maj. Gen (Prof.) Atul Kotwal, Executive Director, NHSRC connected virtually and reflected on the remarkable progress in healthcare quality over the years and emphasized on the core objectives of creating a pool of external assessors' inciting the professional qualities to be possessed by them. He further drew a vivid picture that it is not a "Fault finding mission, but a fact finding", thereby clearly expressing the importance of providing necessary support, as in providing roadmap for facilities for gap closure and to maintain the service delivery in the long run, to the facilities whenever required.

Dr Ajay Arya, Consultant RRC-NE, delivered vote of thanks to the house. He thanked all the dignitaries for their encouraging and motivating words. He thanked the resource persons from the QPS Division- NHSRC, External Moderator and Govt/Private participants. The session ended with Dr. Arya encouraging the participants to actively participate in the technical session to precede and make it a fruitful and successful one.

Section IV: Technical Sessions

Day -1

Session 1: Overview of Quality in the Public Health System

The first technical session was led by Dr. J.N Srivastava, Advisor Q&PS, NHSRC. He focused on the Overview of Quality in Public service, particularly in the emergence of reformation of public health in the country. Dr. Srivastava discussed the Introduction of National Quality Assurance Standards (NQAS) and their alignment with ISQua norms, emphasizing the importance of quality in healthcare delivery, covering aspects such as patient safety, effectiveness, accessibility, timeliness, affordability, efficiency, and equity. He elaborated on the organizational framework for Quality Assurance in India and detailed the process flow for NQAS Certification of public health facilities. He also elaborated the roles and responsibilities of the assessors' and the criteria for empanelment/de-empanelment under Quality Assurance thereby providing maximum transparency to the participants.



Session 2: Introduction to National Quality Assurance Standards

Dr. Chinmayee Swain, Sr. Consultant- QPS, NHSRC took the second session by introducing the participants to the National Quality Assurance Standards. During this session, she delivered an in-depth overview of standards, clarified the scope of different areas of concern, and explained the intent behind each standard. She discussed how the standards are designed for various levels of healthcare facilities and briefed the participants on the use of reference materials. Additionally, Dr. Swain offered a comparative overview of the standards applicable at different healthcare levels.



Sessions 3: Measurement System under National Quality Assurance Standards

Dr. Ajay Arya, Consultant -QPS, RRCNE, led the third session on the Measurement System & Assessment Protocols of NQAS. The session aimed to understand the anatomy of the checklist, explaining its components like area of concern, standards, measurable elements, checkpoints, and scorecard. Dr. Arya explored their interrelationships and discussed various assessment methods, compliance and scoring rules. Dr. Arya also highlighted the characteristics of the NQAS checklist,



emphasizing its explicit nature; he effectively conveyed the role of standardized measurement system in assessing quality standards. He concluded by providing an overview of departmental checklists.

Session 4: Exercise on Area of concern & Measurement system:

For the group work & exercise, all 55 participants are divided into six groups, each comprising 9 - 10 participants and each group having one moderator to monitor and facilitate the group activities.

In Session 4, following a brief discussion about the intent and conduct of the exercises pertaining to the sessions conducted in the morning of Day 1 of the training, participants were tasked with completing exercises individually in a time-bound manner. The exercise aimed to deepen understanding and application of the concepts discussed earlier in the day. Subsequently, participants engaged in discussions with their respective moderators.



Day 2

The 2nd day training started with a recap of the first day sessions by Dr Munmee Das, Consultant-QPS, RRC-NE. The objective of recap was to refresh the learning of the previous day sessions.

Session 1: Area of Concern A (Service Provision under NQAS)-

Area of Concern A: Service provision of NQAS was taken by Dr. Chinmayee Swain where she minutely discussed the standards under Service Provision and various measurable elements. She elaborated on the various functional services which must be available in healthcare facilities to end users and the importance of each service in facilities and in departments.

The standards under the Service Provision being discussed are as under:

- A1- Curative Service
- A2- RMNCH+A Service
- A3- Diagnostic Service
- A4- Service under NHP
- A5- Support service
- A6- Services as per community needs.



Session 2: Area of Concern B (Patient Rights under NQAS)-

Dr. Ravikar Singh, Consultant-QPS RRCNE, conducted an informative session on Area of Concern B: Patient Rights within NQAS. He explained the standards and measurable elements associated with Patient Rights. He emphasized the vital role of public healthcare workers in educating patients about their rights/responsibilities and ensuring an understanding of the services provided in healthcare settings.

Dr Ravikar elaborated the 6 standards under AoC B from B1 to B6 which are as follows:

B1 - Availability of Information about services and their modalities to patients and visitors

B2 - Accessibility of services in relation to Physical & Financial Access

B3 - Patient friendly services in terms of Privacy, Confidentiality & Dignity

B4 - Practices like Informed Consent, Communication to patients about their condition

B5 - Free Services, No Financial Barriers to the services

B6 - Statutory obligations to carry MLC services, portraying high standards of Ethical management.



Session 3: Area of Concern C (Inputs under NQAS)-

Dr. Ajay Arya, Consultant-QPS, RRCNE led the third session on the Inputs, this is the only Area of Concern that covers structural component of the Donabedian model. Dr. Arya discussed the standards and measurement element of the Inputs which emphasized the availability of essential resources such as adequate infrastructure as per the load, safety measures in public healthcare settings and the availability of instruments, equipment's, consumable, and drugs at point of use, availability of trained and skilled human resources, as well as procedures for the utilization, evaluation, and enhancement of staff competence and performance.



Session 4: Area of Concern D (Support services under NQAS)-

Dr. Aman Sharma, Consultant-QPS NHSRC, took off the session on AoC D by comparing it to an iceberg, emphasizing that support services are often overlooked in public healthcare settings despite being the backbone of hospital operations. He elucidated how neglecting support services can directly and indirectly impact the quality of care provided to patients. For example,



poor facility maintenance and equipment downtime can compromise patient care quality significantly. Dr. Sharma provided a detailed overview of the 12 standards under support services, covering aspects such as equipment maintenance and calibration, inventory management, facility upkeep, power backup, laundry services, dietary services, finance management, contract services, statutory requirements etc. he further stressed on the importance and relevance of support services at different levels of healthcare facilities.

Session 5: Area of Concern E -General Clinical Services under NQAS (E1-E9)-

The next session was taken over by Dr. Chinmayee Swain, Sr. Consultant-QPS, NHSRC, on General Clinical Services (E1-E9). She explained the importance of first 09 set of standards (E1-E9) for Clinical Services which includes registration, admission, consultation, assessment, continuity of care, nursing care, identification of high risk and vulnerable patients, prescription practices, safe drug administration, maintenance of records and discharge from the hospital. She also focuses on the measurable elements under each standard and the importance of co- relating the area of concerns to understand the intents.



Session 6: Exercise on Area of concern A, B, C & D

After the technical sessions, a workbook containing exercise and case studies related to Area of Concern A, B & C was shared with all the participants. They were tasked with identifying the standards and measurable elements related to the respective Area of Concern based on discussions within their groups. Participants worked collaboratively within their groups to analyze the case studies and provide answers based on their discussions. For Area of Concern D, various images of the facilities were shown to the participants, and they were asked to identify the gap statement & standard related to the images shown.



Day 3

The third day of the training started with the recapitulation and the session was conducted by Dr Munmee Das, Consultant, Q&PS RRC-NE.

Session 1: Area of Concern E: Specific Clinical Service under NQAS (E10-E16):

Dr. Chandan Sharma's session on Area of Concern E (E10-E16) highlighted key NQAS standards for specific clinical services, including Intensive Care, Emergency Services, Diagnostic Services, Blood Bank Management, Anesthetic Services, Operation Theatre Services, and End-of-Life Care.

Dr. Sharma emphasized critical protocols: monitoring high-risk patients in Intensive Care, prompt triage and coordination in Emergency Services, accuracy in Diagnostics, rigorous screening and storage in Blood Banks, and stringent safety in Anesthesia and Operation Theatres. His insights on End-of-Life Care underscored patient dignity and ethical care. Through case examples and interactive discussions, Dr. Sharma provided practical strategies for applying these standards, supporting participants in elevating clinical service quality across facilities.

Session 2: Area of Concern E: National Health Program (E23):

Dr. Pankaj Thomas, Lead Consultant RRCNE presented the National Health Program, covering key areas of National Health Programs as per Operational/Clinical Guidelines under RMNCHA Services, National Nutritional Programme, Health System Strengthening Programs, Communicable diseases, non-communicable diseases. He briefed about the components of maternal and child health, disease control, mental health, nutrition, and immunization. He highlighted strategies for community-based interventions, access to essential services, and infrastructure improvements, while addressing challenges like reaching underserved populations.

Session 3: Area of Concern E: RMNCHA Services under NQAS (E17-E22):

Dr. Hirkani led a session on RMNCHA (Reproductive, Maternal, Newborn, Child, and Adolescent Health), covering critical interventions across these life stages. She emphasized strategies for reducing maternal and child mortality, promoting safe childbirth, improving adolescent health, and addressing nutritional needs. Dr. Hirkani discussed the importance of timely immunization, family planning, and accessible healthcare services.



Session 4: Area of concern F (Infection Control)

Dr. Ajay Arya conducted a session Area of Concern F- During the session, He elaborated on the recommended infection control practices and protocols to be adhered to within public health facilities. These measures are particularly important due to the high volume of visitors in such facilities. Topics covered included implementing infection control programs, monitoring nosocomial infections, maintaining hand hygiene, employing standard practices for personal protection, handling equipment, managing biomedical waste, and ensuring environmental controls. These measures are essential for preventing cross infections and nosocomial infections within healthcare settings.

Session 5: Area of Concern G- Quality Management System-I (G1-G3):

Dr. Deepika Sharma Lead Consultant-QPS NHSRC, delivered the session on Area of Concern ‘G’ (G1-G3) which covered various standards related to quality improvement. She discussed establishing a quality team within facilities, emphasizing the importance of documenting meeting minutes and conducted a collaborative activity for compliance evaluation. Additionally, she explained Patient Satisfaction Surveys (PSS) and led attendees through calculating attribute-specific and overall scores. The session also covered Internal and External Quality Assessment, particularly focusing on laboratory procedures. Several aspects of quality enhancement were addressed, including gap identification, prioritization techniques, and action plan formulation. She also discussed quality tools & methods like brainstorming and WHY-WHY Analysis, along with tools such as the PICK Chart. The session concluded with brief insights into driving quality improvement, Standard Operating Procedures (SOPs), and concepts like Process Mapping and MUDA's (wasteful practices) within hospitals that will be discussed in Quality management system-II on Day 4.



Session 6: Exercises on AOC E & G:

Post technical session, Exercise on Area of Concern-E was conducted, during which all participants were provided with a worksheet. This session encompassed activities related to Clinical Services, which was further divided into three segments.

For the Area of Concern G, four exercises were given to the participants during the session on Quality management. In exercise I, the participants were asked to perform analysis of the Patient Satisfaction surveys (PSS). In exercise II, Variance Index Score (VIS) and subsequent questions.

In exercise III & IV, PICK chart analysis and SoP Reviews were designed, & participants were required to use the materials provided and knowledge gained during the sessions. Identification of high risk and vulnerable patients, prescription practices, safe drug administration, maintenance of records and discharge from the hospital. Dr. Deepika Sharma also focused on the measurable elements under each standard and the importance of co- relating the area of concerns to understand the intents.



Day 4

The session started with the recapitulation of the previous day's topics and it was conducted by Ms. SL Chochoi Ext. Consultant-QPS, RRCNE, to refresh the previous day's learning followed by technical sessions.

Session 1: Area of Concern G-II (Quality Management System):

In this session Dr Deepika explained how to use quality tools like Pareto Analysis, Fish bone diagram, Control chart, and Run chart in the hospital and explained with an example. Participants also completed exercises in the workbook to solve the problem by using quality tools. Later she explained the risk management framework, its importance in the facility, how to report the risk, criteria to identify the risks in the hospital like adverse events, sentinel events & near miss events and categorization of risks acc. to their potentiality, need to prepare the risk mitigation plan, risk identification tools like Analogy, SWOT analysis and documentation in risk register have been explained during the session. & finally with an exercise of prescription audit the session was concluded.



Session 2: Area of Concern H (Outcome Indicators):

Dr Munmee Das Consultant-QPS RRCNE, took the session of Area of Concern H – Outcome where she explained about the four areas of measurement of quality –Productivity, Efficiency, Clinical Care & Service Quality. She trained the participants on measuring KPI and outcome indicators of each department in the hospital.



Session 3: NQAS assessment at Ayushman Arogya Mandir- Sub Health Centres

Dr. Meena Chavan, SPM at Jhpiego, conducted a session focusing on key interventions at Ayushman Arogya Mandir-SCs. She began by conducting an online quiz of the six groups regarding their knowledge on Ayushman Arogya Mandirs. Key elements discussed included Comprehensive primary care, Service for All, and Continuum of Care. Dr. Chavan elaborated on the operationalization criteria of AB-HWCS and the expanded range of Service Delivery, particularly emphasizing Comprehensive Primary Health Care (CPHC). She detailed the services offered for NCD, CD, RMNCH+A& Family Planning. The presentation also covered the availability of human resources and Tele-Consultation Services. Dr. Chavan concluded by providing information on community platforms in rural and urban areas and monitoring progress at Ayushman Arogya Mandir.

Session 4: Conduct of National Level Assessments and Conflict Resolution-

Dr Ranjit Mandal, Sr Consultant-QPS -NHSRC took the session that includes definition of Assessment, and principles of conducting an assessment. He explained the step-by-step process of assessment, role

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of External assessor, various audit man-days & different phases of external assessment. In this session he also gave an overview of some 'Do's and Don'ts' while performing an assessment along with discussion on the documents, records and policies that need to be submitted by the state for certification. He discussed the various challenges faced by the assessor during the NQAS Assessment followed by the solutions. Challenges faced by the certification unit were also discussed during the session. He also explained the various principal of assessment like- integrity, fair presentation, due professional care, confidentiality, independence, evidenced based approach & risk-based thinking.

Session 5: Key Components of Report Writing with exercise -

This session was taken by Dr Aman, Consultant-QPS and he explained some dos and don'ts that need to be followed while preparing the report after the facility assessment along with timeline of the report submission. He also highlighted the basic principles of report writing and specify the details of the gaps with proper explanation along with pictures, if possible, to Certification Unit, NHSRC.



Session 6: Continual Improvement in NQAS assessed facilities: Action Plan

Mr. Ranjit Mandal, Sr Consultant-QPS -NHSRC took the session on Continual Quality Improvement. The Continual Quality Improvement (CQI) session aimed to familiarize participants with concepts related to continuous improvement in quality management. It covered key aspects such as the difference between continual and continuous improvement, the significance of change, tools for quality enhancement, and practical examples of CQI implementation, particularly in healthcare settings. The session elucidated the disparity between continual and continuous improvement. Continuous improvement was likened to an uninterrupted process, whereas continual improvement involved incremental advancements followed by pauses for evaluation and adjustment.

Session 7: Briefing about the field visit & Group work.

Dr. Ravikar Singh, Consultant QPS, outlined the objectives and guidelines for the upcoming field visit. He briefed the participants on the selected health facilities and divided them into twelve groups. Each group was assigned one coordinator from the QPS team to offer guidance, along with a designated team captain from the participants. Transportation details, with separate vehicles arranged for each group, were also provided. Dr. Singh emphasized the following points for the field visit:

1. The exercise is a demonstration, not an official assessment.
2. Focus on fact-finding rather than fault-finding.
3. Aim to support and enhance the facility, not enforce.
4. Prioritize patient care at all times.
5. Use the OB, SI, PI, and RR assessment methods.
6. Respect patient privacy, maintain dignity, and obtain consent before taking photographs or conducting activities within the facility.
7. Gather evidence judiciously to support accurate conclusions, if needed.
8. Collaborate effectively within teams for both the assessment and report compilation.
9. Adhere to punctuality and effective time management.

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Day 5

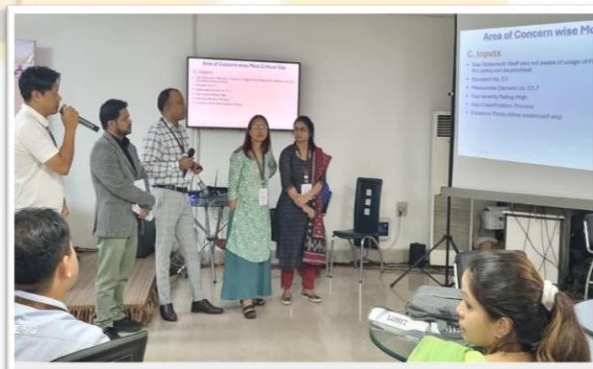
Section VI- Field Visit

On 5th Day, the participants were assembled at IIBM, Guwahati and were divided according to their groups and departments assigned followed by field visits to their respective public health care facilities. The team members and assigned various health facilities/departments were as follows:

Group no.	Team members	Health facility /Department allocated	Facilitator
1	Dr. Gebu Sona	Blood Bank, DH Sonapur	Dr. Arun Baruah
	Dr. Mukul Sarma		
	Dr. Pringprang S D Shira		
	Dr. Pratima Dhaka		
	Dr. Ruby Chattopadhyay		
2	Dr. Priyam Das	OPD, DH Sonapur	Dr. Arun Baruah
	Dr. Aomeren Longkumer		
	Mrs. Geeta Dutta		
	Dr. Lalit Kumar Sahu		
	Dr. Rakibul Hussain		
3	Dr. Y. Premchandra Singh	Laboratory, DH Sonapur	Dr. Arun Baruah
	Dr. Mani Gurung		
	Dr. Ayan Das Biswas		
	Dr. Sunil Kumar Singh		
	Dr. Mofidur Rahman		
4	Dr. Dipen Borthakur	Pharmacy, DH Sonapur	Dr. Arun Baruah
	Dr. Chandra Kumar Nepal		
	Dr. Manish Shekhar		
	Ms. Soma Dutta		
	Dr. Varsha Vasant Gadhave		
5	Dr. Gumin Bitin	SNCU, DH Sonapur	Dr. Ajay Arya
	Dr. Cecil Ahongsangbam		
	Dr. Antara Banik		
	Dr. Anupjyoti Basistha		
	Mr. Pavan kumar Dhulipudi		
6	Dr. Md Sajid Anwar	Labor Room, DH Sonapur	Dr. Arun Baruah
	Dr. Michelle Lalrinsiami		
	Dr. Chiranjit Noatia		
	Mr. Sudip Nandan		
	Dr. Sashibha Barman		

7	Dr. Arindom Kalita	MOT, DH Sonapur	
	Dr. Sunil Kumar Singh		
	Dr. Y Imlongchaba		
	Ms. Aagepogu Suneetha		
	Dr. Priyanka kumari		
8	Dr. Ankita Tiwari	UPHC Satgaon	Dr. Ravikar Singh
	Mr. Md Masood Alam		
	Dr. Md. Sarfuddin Ahmed		
	Dr. W. Chandrakant		
	Mrs. F. Lalhangkhumi		
9	Dr. Ranakumari	UPHC Sarabhatti	Dr. Aman Sharma
	Dr. RE Remruata		
	Dr. Mhathung L Ngulie		
	Dr. Shekharlal Padhan		
	Mr. T. Vamshidhar Goud		
10	Dr. Vasant Patel	UPHC Adingiri	Ms. S.L. Chochoi
	Dr. Bijan Das		
	Ms. Karabi Bezbaruah		
	Dr. Tapas Ranjan Pradhan		
	Dr. Tridip Mustaphi		
11	Dr. Rajkumar Kapan	Bonda AAM - SC	Dr. Munmee Das
	Dr. Sudip Sukladas		
	Dr. Utpala Baruah		
	Dr. Siang Tamut		
	Dr. Raju Kumar Das		

Presentations on the field visit: - All the twelve teams presented on the respective departments assigned to them. The presentations were delivered in a common format, which briefly described the findings of the field visit.



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Day 6

Recap & Revision of National Quality Assurance Standards

Dr. Ajay Arya conducted this session in an interactive format covering the AoCs, standards, and departments under NQAS, which greatly clarified key concepts for the participants. This interactive approach helped participants understand essential aspects of NQAS, providing valuable preparation for their upcoming exam. After the session, participants felt both motivated and confident about taking the exam.



Section VII- Post training Evaluation

Participants underwent an evaluation on the 6th day based on the previous five days of training. They were given a Question paper with multiple-choice questions, case study & descriptive questions. There was a total of five sets (each participant having a different set). In addition to this, participants were also given spotting of the gaps in which they were shown pictures of gaps in public health hospitals and were asked to enumerate the gaps in the form of gap statement.



Section VII- Valedictory





Dr. Raj Prabha Moktan, Director- RRNCE, delivered the Valedictory address. She thanked all the participants for their overwhelming participation and sincerity towards the training. Many participants shared their views on the training. They appreciated the training and said that they would implement the good practices learnt in their respective facilities. Later distribution of appreciation gifts for the top 3 presentations of the field visits was done.



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Annexures

Annexure I - DO letter from JS (P)

			<p>भारत सरकार स्वास्थ्य एवं परिवार कल्याण मंत्रालय निर्माण भवन, नई दिल्ली-110011 Government of India Ministry of Health & Family Welfare Nirman Bhawan, New Delhi - 110011</p>
<p>SAURABH JAIN, IAS JOINT SECRETARY Tele : 23062870 E-mail : js.policy-mohfw@gov.in</p>			

F. No. RRC NE/Q&PS/REC/Programme (06)/01
Dated: 4th October, 2024

Dear *Mission Directors*

Under the National Quality Assurance Program, assessment of the facilities for NQAS, LaQshya & MusQan certification is required to be undertaken by empaneled External Quality Assessors, who have successfully undergone six days training and passed the post training evaluation exam. Ministry of Health & Family welfare has given specific targets to the states for achieving NQAS certification in all levels of health facilities. Currently, around 13% of the PHFs are NQAS certified (excluding the AAM-SHC) in the country. For meeting this target, there is a need to increase the pool of National External Assessor.

2. The 7th 'Regional External Assessors' Training' is being scheduled from **21st October to 26th October 2024** by Regional Resource Centre for North- eastern States, branch of NHSRC, New Delhi at Guwahati, Assam. State wise allocation of seats is placed as Annexure - 'I'. For the proposed training, you are requested to nominate participants, having following eligibility as mentioned in operational Guidelines for improving Quality in Public Healthcare Facilities 2021:

- Qualification: MBBS/BDS/BAMS/BHMS/B.Sc. (Nursing) degree/Full time MHA or equivalent.
- Experience: 10 years post qualification experience in the direct care of patients / Programme Administration / Health Administration / Health Consultancy / Relevant Teaching experience / Experience in training and mentoring.
- Selected candidates from Government service should have at least five years of service remaining before their retirement.
- Self-undertaking for conducting at least six (06) National and six (06) State certification assessments per year of allocated facilities. The undertaking should be countersigned by MD-NHM/Director Health Services.
- Fitness to travel extensively, sometimes in hard-to-reach areas.
- Proficiency in using certification portals and assessment apps.
- Qualified NQAS Internal Assessors may be given preference.
- state QA consultants / District QA consultants having requisite qualifications and experience may also be considered.

Room No. 246, A-Wing, Nirman Bhawan, New Delhi-110 011

7th Regional cum 39th External Assessors' Training (21st -26th October 2024)

3. Ineligible participants, in terms of not having an approved qualification and ten years of experience will not be permitted to join the course and would be asked to return to their State/place of work.

4. Nominated candidates need to attend a series of online sensitization sessions on various topics related to the National Quality Assurance Standard conducted by QPS Division, RRCNE prior to the External Assessor Training, details of which will be shared subsequently after receiving the confirmed list of nominated candidates from the states.

5. Outstation participants are expected to reach Guwahati by 20th October 2024 evening. Registration for the training would commence on 21st October 2024 at 8:45 AM and conclude on 26th October 2024 by 3:00 PM. Accommodation and other logistics of the State nominees will be borne by RRC - NE whereas TA/DA has to be borne by the State. The cost of travel to Guwahati and back will be borne by the state NHM whereas NHSRC would provide boarding and lodging support to the State nominated candidates.

6. The venue of the proposed training will be IIBM, Guwahati. The names of nominated candidates along with duly filled CV format (Annexure-II) may please be communicated to rrcnes-asm@nic.in and qps-rrcne@nhsrccindia.org positively by 10th October 2024.

Regards,

Yours sincerely,


(Saurabh Jain)

To
Mission Director, NHM - Arunachal Pradesh, Assam, Bihar, Jharkhand, Manipur, Meghalaya, Mizoram, Nagaland, Odisha, Sikkim, Tripura, West Bengal

Copy to:
Nodal Officer (QA) - Arunachal Pradesh, Assam, Bihar, Jharkhand, Manipur, Meghalaya, Mizoram, Nagaland, Odisha, Sikkim, Tripura, West Bengal

Annexure II – Training Agenda

7th Regional cum 39th National External Assessors' Training on National Quality Assurance Standards (NQAS)

Day 1 - 21 st October 2024 (Monday)		
Time	Topic	Resource Person
08:30 AM - 08:50 AM	Registration	RRCNE
08:50 AM - 09:10 AM	Pre-Training Evaluation (Online)	RRCNE
Inaugural session		
09:10 AM - 09:20 AM	Welcome Address	Dr Raj Prabha Moktan, Director, RRCNE
09:20 AM - 09:30 AM	Aims & Objectives of the Training	Dr J.N. Srivastava Advisor- QPS, NHSRC
09:30 AM - 09:40 AM	Address by Chief Guest	MD-NHM, Assam (TBC)
09:40 AM - 09:50 AM	Keynote address	Maj Gen (Prof) Atul Kotwal, SM, VSM, Executive Director – NHSRC (TBC)
09:50 AM - 10:20 AM	Introduction of Participants	
10:20 AM -10:30 AM	Vote of Thanks	Dr. Ajay Arya Consultant -QPS
10:30 AM - 11:00 AM	Group Photograph followed by Tea	
11:00 AM -12:15 PM	Overview of Quality in Public Health System	Dr J N Srivastava Advisor Quality and Patient Safety
12:15 PM - 01:30 PM	Introduction to National Quality Assurance Standards	Dr Chinmayee Sr Consultant -QPS
01:30 PM - 02:15 PM	Lunch	
02:15 PM - 03:15 PM	Measurement Systems under National Quality Assurance Standards	Dr. Ajay Arya Consultant -QPS
03:15 PM - 03:20 PM	Brief about Exercises	Dr Chinmayee Sr Consultant -QPS
03:20 PM - 04:00 PM	Exercise on Intent of Area of Concern	Moderator
04:00 PM - 04:15 PM	Tea Break	
04:15 PM - 05:30 PM	Exercise on Measurement Systems	Moderator

Day 2 – 22 nd October 2024 (Tuesday)		
Time	Topic	Resource Person
09:00 AM - 09:15 AM	Recap	Dr. Munmee Das, Consultant -QPS
09:15 AM - 10:15 AM	Area of Concern A -Service	Dr Chinmayee, Sr Consultant QPS

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	Provision	
10:15 AM - 11:00 AM	Area of Concern B – Patient Rights	Dr. Ravikar Singh, Consultant QPS
11:00 AM - 11:15 AM	Tea Break	
11:15 AM - 12:15 PM	Area of Concern C – Inputs	Dr. Ajay Arya, Consultant QPS
12:15 PM - 01:15 PM	Area of Concern D – Support Services	Dr Aman Sharma, Consultant QPS
01:15 PM - 02:00 PM	Lunch	
02:00 PM – 03:00 PM	Area of Concern E: General Clinical Services (E1-E9)	Dr Chinmayee, Sr. Consultant QPS
03:00 PM - 04:00 PM	Exercise on Area of Concern A& B	Moderator
04:00 PM - 04:15 PM	Tea Break	
04:15 PM - 05:30 PM	Exercise on Area of Concern C& D	Moderator

Day 3 – 23rd October 2024 (Wednesday)		
Time	Topic	Resource Person
09:00 AM - 09:15 AM	Recap	Dr. Munmee Das, Consultant -QPS
09:15 AM - 10:15 AM	Area of Concern E: Specific Clinical Services under NQAS	Dr. Hirkani Madnaik, NQAS External Assessor
10:15 AM - 11:15 AM	Area of Concern E: National Health Program	Dr. Pankaj Thomas, Lead Consultant RRCNE
11:15 AM - 11:30 AM	Tea Break	
11:30 AM – 01:00 PM	Area of Concern E: RMNCHA Services under NQAS	Dr. Hirkani Madnaik, NQAS External Assessor
01:00 PM - 01:45 PM	Lunch	
01:45PM - 02:30 PM	Area of Concern F: Infection Prevention under NQAS	Dr. Ajay Arya, Consultant -QPS
02:45 PM - 04:00 PM	Area of Concern G – Quality Management System- I	Dr Deepika S, Lead Consultant QPS
04:00 PM - 04:15 PM	Tea Break	
04:15 PM - 05:30 PM	Exercise on Area of Concern E – Primary & Secondary Care	Moderator

Day 4 – 24th October (Thursday)		
Time	Topic	Resource Person
09:00 AM - 09:15 AM	Recap	Ms. SL Chochoi
09:15 AM - 10:45 AM	Area of Concern G: Quality Management System – II	Dr Deepika S Lead Consultant QPS
10:45 AM - 11:00 AM	Tea Break	

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11:00 AM - 11:45 AM	Area of Concern H: Outcome Indicators under NQAS	Dr. Munmee Das, Consultant QPS
11:45 AM - 12:45 PM	NQAS assessment at Ayushman Arogya Mandir- Sub Health Centres	Dr. Meena Chavan, NQAS External Assessor
12:45 PM - 01:30 PM	Conduct of National Level Assessments and Conflict Resolution	Dr Ranjit Mandal, Sr Consultant QPS
01:30 PM - 02:15 PM	Lunch	
02:15 PM - 03:15 PM	Key Components of Report Writing with exercise	Dr Aman Sharma, Consultant QPs
03:15 PM - 04:00 PM	Continual Quality Improvement in NQAS assessed facilities and Action Plan	Dr Ranjit Mandal, Sr Consultant QPS
04:00 PM - 04:15 PM	Tea Break	
04:15 PM - 05:00 PM	Role Play	NHSRC & RRC-NE
05:00 PM - 05:30 PM	Briefing about the field visit & Group work	Dr. Ravikar Singh, Consultant - QPS

Day 5 - 25th October 2024 (Friday)		
Time	Topic	Resource Person
09:00 AM – 01:00 PM	Field Visit	NHSRC & RRCNE
01:00 PM – 02:00 PM	Lunch	
02:00 PM – 03:30 PM	Scoring, Analysis, and Report Writing of the Field Visit	NHSRC & RRCNE
03:30 PM – 04:15 PM	Presentation & Discussion on Field Visit	NHSRC & RRCNE
04:15 PM – 04:30 PM	Tea Break	
04:15 PM – 05:45 PM	Presentation & Discussion on Field Visit	NHSRC & RRCNE

Day 6 - 26th October 2024 (Saturday)		
Time	Topic	Resource Person
09:00 AM – 10:00 AM	Revision	Dr. Ajay Arya, Consultant -QPS
10:00 AM – 10:30 AM	Tea Break	
10:30 AM – 01:00 PM	Post Training Evaluation	NHSRC & RRCNE
01:00 PM – 01:30 PM	Valedictory/Feedback	NHSRC & RRCNE
01:30 PM onwards	Lunch	

7th Regional cum 39th External Assessors' Training (21st -26th October 2024)

Annexure III – Participants Feedback

A. Day-wise Average Feedback score:

Day	Participants Feedback Score
Day 1	4.51
Day 2	4.44
Day 3	4.17
Day 4	4.53
Day 5	4.47
Overall training	4.60

B. Session wise Average Feedback score:

Sl.	Topic	Resource Person	Score
Day 1			
Session 1	Overview of Quality in Public Health System	Dr J N Srivastava Advisor Quality and Patient Safety	4.52
Session 2	Introduction to National Quality Assurance Standards	Dr Chinmayee Sr Consultant -QPS	4.54
Session 3	Measurement Systems under National Quality Assurance Standards	Dr. Ajay Arya Consultant, QPS	4.47
Day 2			
Session 1	Area of Concern A -Service Provision	Dr Chinmayee, Sr Consultant, QPS	4.55
Session 2	Area of Concern B – Patient Rights	Dr. Ravikar Singh, Consultant QPS	4.39
Session 3	Area of Concern C – Inputs	Dr. Ajay Arya Consultant -QPS	4.45
Session 4	Area of Concern D – Support Services	Dr Aman Sharma Consultant QPS	4.28
Session 5	Area of Concern E: General Clinical Services (E1-E9)	Dr Chinmayee Sr Consultant QPS	4.52
Day 3			
Session 1	Area of Concern E: Specific Clinical Services under NQAS	Dr. Chandan Sharma NQAS External Assessor	3.69
Session 2	Area of Concern E: National Health Program	Dr. Pankaj Thomas Lead Consultant RRCNE	3.94
Session 3	Area of Concern E: RMNCHA Services under NQAS	Dr. Hirkani Madnaik NQAS External Assessor	4.27
Session 4	Area of Concern F: Infection Prevention under NQAS	Dr. Ajay Arya Consultant -QPS	4.50
Session 5	Area of Concern G – Quality Management System- I	Dr Deepika S Lead Consultant QPS	4.48

7th Regional cum 39th External Assessors' Training (21st -26th October 2024)

Day 4			
Session 1	Area of Concern G: Quality Management System – II	Dr Deepika Sharma, Lead Consultant QPS	4.66
Session 2	Area of Concern H: Outcome Indicators under NQAS	Dr. Munmee Das, Consultant QPS	4.58
Session 3	NQAS assessment at Ayushman Arogya Mandir- Sub Health Centres	Dr. Meena Chavan NQAS External Assessor	4.42
Session 4	Conduct of National Level Assessments and Conflict Resolution	Dr Ranjit Mandal Sr Consultant QPS	4.5
Session 5	Key Components of Report Writing with exercise	Dr Aman Sharma Consultant QPs	4.53
Session 6	Continual Quality Improvement in NQAS assessed facilities and Action Plan	Dr Ranjit Mandal Sr Consultant QPS	4.47

C. Most Liked sessions:

Sl.	Topic	Resource Person	Score
1	Area of Concern G: Quality Management System – II	Dr Deepika Sharma, Lead Consultant QPS	4.66
2	Area of Concern H: Outcome Indicators under NQAS	Dr. Munmee Das, Consultant QPS	4.58
3	Introduction to National Quality Assurance Standards	Dr Chinmayee, Sr Consultant -QPS	4.54

D. Suggestions by participants to improve training.

1.	Time management as per the training agenda.
2.	More days for the training.
3.	Hotel stay and training venue can be arranged in same location

Despite participants coming from diverse fields within the healthcare system—such as administration, clinical practice, healthcare academics, and more, they all actively participated in the valedictory session, shared feedback, and delivered heartfelt thank-you notes to the Quality and Patient Safety Division of RRCNE and NHSRC. They expressed satisfaction with the training, noting that they had learned new concepts, acquired technical skills, and enhanced existing ones. Participants felt that the program enriched their knowledge and skills in healthcare quality, which they intend to apply in their respective units and hospitals.

Annexure IV – Participant exercises and Group Work Scoring

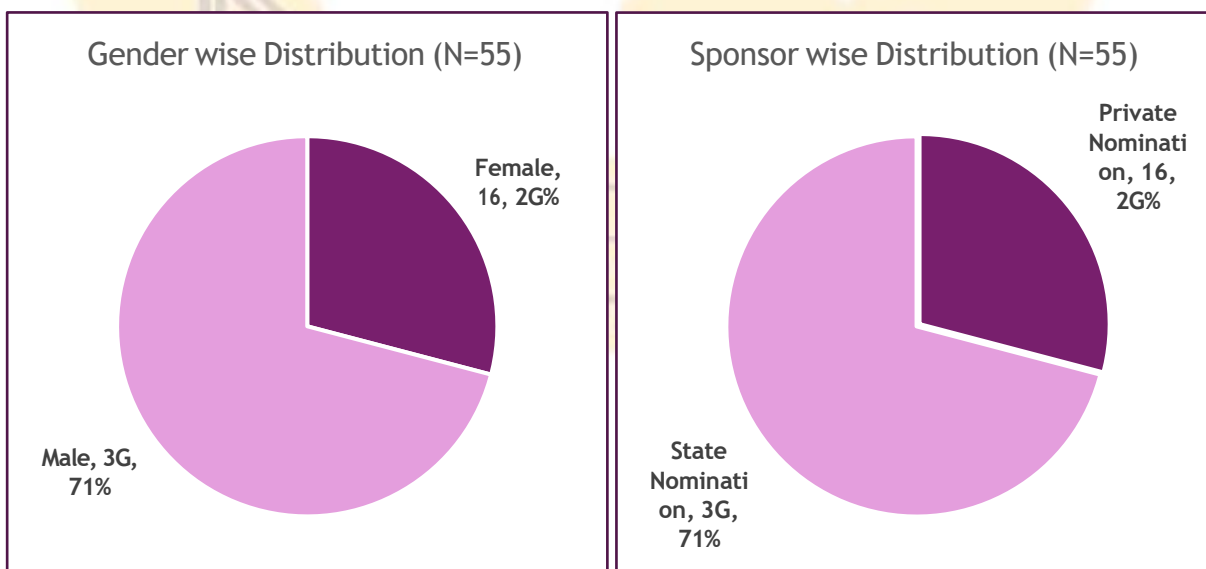
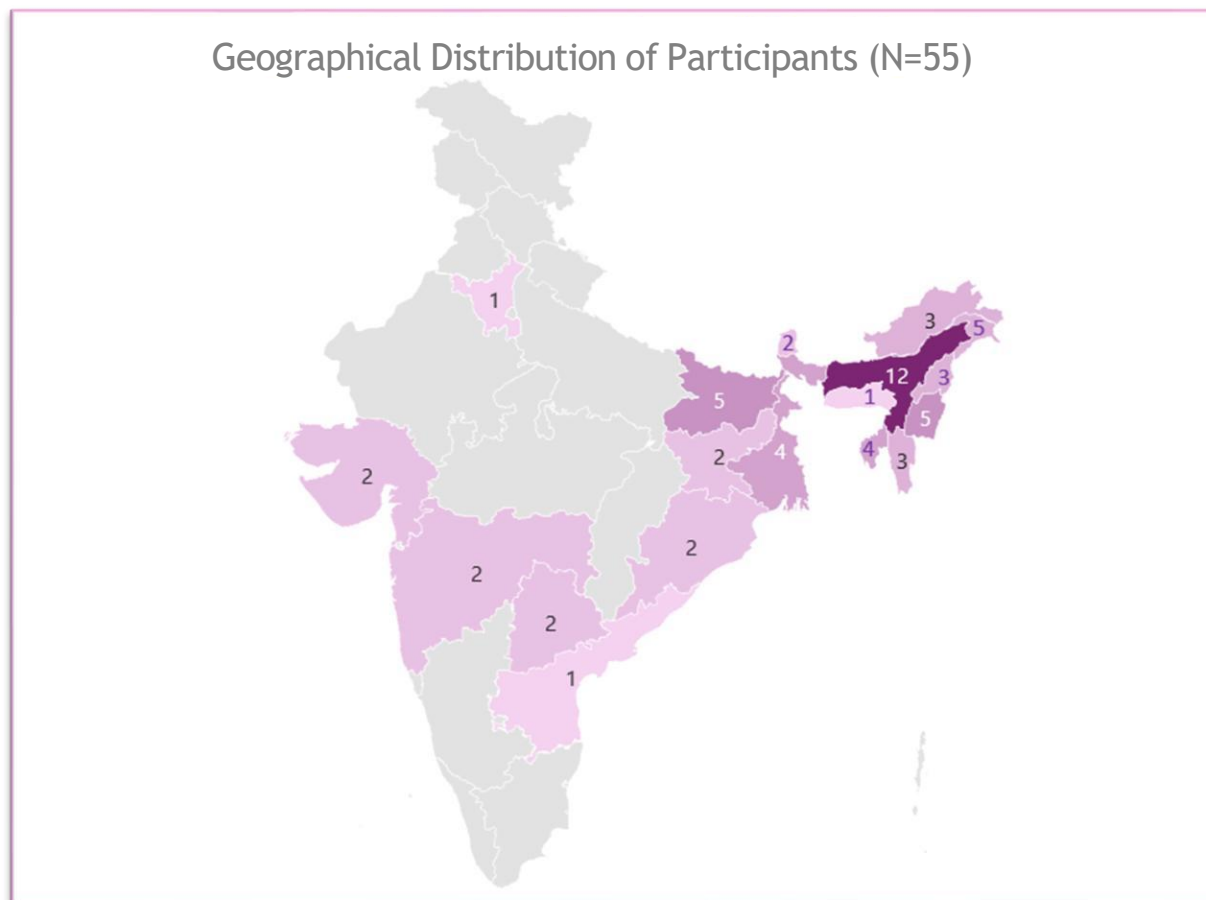
Sl.	Participant name	Intent of Area of Concern	Measurement System	Area of Concern - A	Area of Concern - B	Area of Concern - C	Area of Concern - D	Area of Concern - E
1.	Dr. Gebu Sona	9	9	7	8	7	8	8.5
2.	Dr. Gumin Bitin	9	9	8	8	9	9	9.5
3.	Dr. Siang Tamut	0	0	7.5	7.5	7	9	8.5
4.	Dr. Arindom Kalita	8	9	8	8	9	9	7.5
5.	Dr. Dipen Borthakur	8	8	8	8	9	8	9
6.	Mrs. Geeta Dutta	8	7	7	7	7	6	9
7.	Ms. Karabi Bezbaruah	8.5	9	10	9	9	10	9
8.	Dr. Mofidur Rahman	7	7	8	8	8	8	8.5
9.	Dr. Mukul Sarma	7.5	7.5	8	8	8	9	8.5
10.	Dr. Priyam Das	8.4	8.6	9	9	9	9	9
11.	Dr. Raju Kumar Das	8	8	8.5	8.5	9.5	9	9
12.	Dr. Utpala Baruah	8	8	10	9	9	8	8
13.	Mr. Md Masood Alam	8.5	9	9	8	9	9	9
14.	Dr. Md. Sarfuddin Ahmed	9	9	8	8	9	9	8.5
15.	Dr. Sunil Kumar	8	8	8	9	8	9	8
16.	Dr. Manish Shekhar	9	9	8	8	8	8	8.5
17.	Dr. Sunil Kumar Singh	8	8	8	9	9	8	9
18.	Dr. Cecil Ahongsangbam	9	10	9	8	9	8	9
19.	Dr. Rajkumar Kapan	8.5	9	9	9	8	9	9
20.	Dr. Ranakumari	9	9	8	8	9	9	7.5
21.	Dr. W. Chandrakant	7	7	8	7.5	8.5	9	9
22.	Dr. Y. Premchandra Singh	7.1	8	9	9	9	9	8.5
23.	Dr. Pringprang S D Shira	7.5	7.5	8.5	8.5	9.5	9	9
24.	Mrs. F. Lalhangkhumi	8	8	8	8	8	8	8
25.	Dr. Michelle Lalrinsiami	9	8	8	8	7	8	9
26.	Dr. RE Remruata	7.5	8	9	9	8.5	8.5	9
27.	Dr. Aomeren Longkumer	9	9	9	9	9.5	9	9
28.	Dr. Mhathung L Ngulie	8	8	9	9	9	9	9
29.	Dr. Y Imlongchaba	8	8	9	9	9	9	8.5

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Sl.	Participant name	Intent of Area of Concern	Measurement System	Area of Concern - A	Area of Concern - B	Area of Concern - C	Area of Concern - D	Area of Concern - E
30.	Dr. Lalit Kumar Sahu	8.5	9	9	8	9	9	9
31.	Dr. Tapas Ranjan Pradhan	9	9	8	8	9	9	8.5
32.	Dr. Chandra Kumar Nepal	8.1	8.2	9	9	9	8.5	9
33.	Dr. Mani Gurung	9	9	8.5	8.5	9	9	9
34.	Dr. Antara Banik	8.4	8.5	8.5	8.5	9	8.5	9
35.	Dr. Chiranjit Noatia	8.5	9	9	9	9	9	9
36.	Dr. Sudip Sukladas	9	9	8	8	9	9	8
37.	Ms. Soma Dutta	9	9	8.5	8.5	9	9	9
38.	Mr. Sudip Nandan	8.2	8.1	9	9	8.5	7.5	9.5
39.	Dr. Tridip Mustaphi	7	8	10	10	10	9	9
40.	Ms. Aagepogu Suneetha	8	8	9	9	8	8	9
41.	Dr. Anupjyoti Basistha	9	9	9	9	9.5	9	10
42.	Dr. Sashibha Barman	7.5	8	9	9.5	9.5	9	10
43.	Dr. Rakibul Hussain	9	9	8	8	9	9	9.5
44.	Dr. Priyanka kumari	8.5	9	9	9.5	9.5	9	9
45.	Dr. Md Sajid Anwar	7	7	6	6	7	6	5
46.	Dr. Vasant Patel	8.5	8.3	8.5	8.5	7.5	8	9.5
47.	Dr. Ankita Tiwari	9	10	9	9	10	9	9
48.	Dr. Pratima Dhaka	10	10	8	8	9	9	9.5
49.	Dr. Varsha Vasant Gadhave	8.5	9	10	9	9	9	9
50.	Dr. Ruby Chattopadhyay	8	8	10	9	9	10	9
51.	Dr. Shekharlal Padhan	8	8.1	9	9	8	9	8.5
52.	Mr. T. Vamshidhar Goud	9	10	7	7	8	8	8
53.	Mr. Pavan kumar Dhulipudi	8.5	9	9	9	9	9	9
54.	Dr. Bijan Das	8	9	8	8	8	8	9
55.	Dr. Ayan Das Biswas	9	9	8	8	9	9	9

Annexure V – Equity Report

In the 7th Regional cum 39th batch of National External Assessor Training as held at IIBM Campus, Guwahati Assam, total 55 Participants attended the training, and 04 participants reappeared for the exams. An analysis has been done as per the criteria mentioned below under the equity report:



Annexure VI – List of Participants

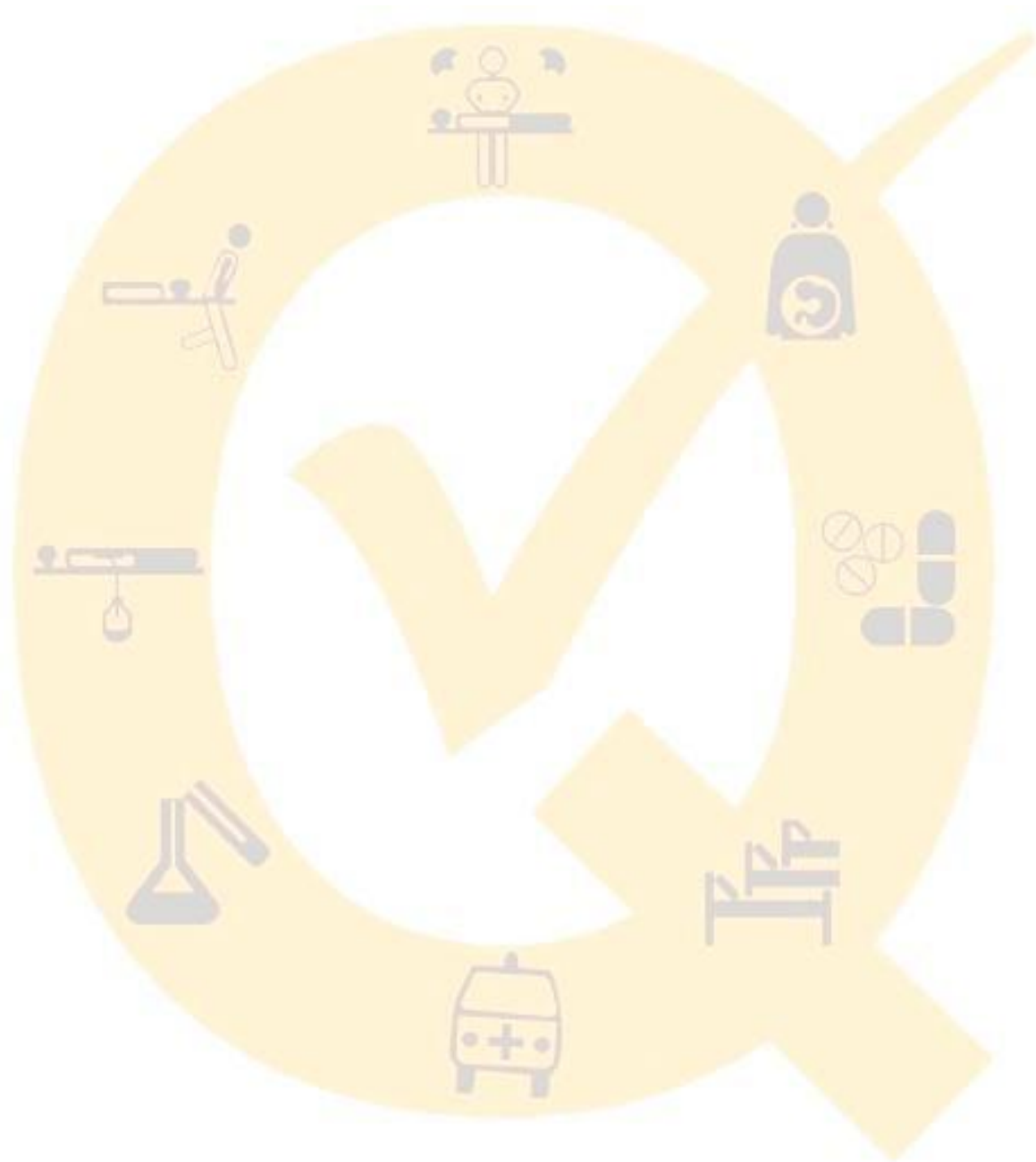
Sl.	Name	State	email
1	Ms. Aagepogu Suneetha	Andhra Pradesh	a.suneetha726@gmail.com
2	Dr. Gebu Sona	Arunachal Pradesh	gebusona@gmail.com
3	Dr. Gumin Bitin	Arunachal Pradesh	guminbitin@gmail.com
4	Dr. Siang Tamut	Arunachal Pradesh	siangtamut@gmail.com
5	Mrs. Geeta Dutta	Assam	Gdmaina40@gmail.com
6	Ms. Karabi Bezbaruah	Assam	karabibezbaruah900@gmail.com
7	Dr. Priyam Das	Assam	priyamdas101@gmail.com
8	Dr. Sashibha Barman	Assam	sashibha@gmail.com
9	Dr. Utpala Baruah	Assam	utpalabaruah@gmail.com
10	Dr. Anupjyoti Basistha	Assam	anupjyoti70@gmail.com
11	Dr. Arindom Kalita	Assam	arindom38@gmail.com
12	Dr. Dipen Borthakur	Assam	drdipenborthakur6@gmail.com
13	Dr. Mofidur Rahman	Assam	drmfidur@gmail.com
14	Dr. Mukul Sarma	Assam	dr.mukul.sarma@gmail.com
15	Dr. Raju Kumar Das	Assam	drrajukumardas@gmail.com
16	Dr. Rakibul Hussain	Assam	rakibul35@gmail.com
17	Dr. Priyanka kumari	Bihar	priyankagpt92@gmail.com
18	Mr. Md Masood Alam	Bihar	masoodalam2002@gmail.com
19	Dr. Md Sajid Anwar	Bihar	drsajidanwar77@gmail.com
20	Dr. Md. Sarfuddin Ahmed	Bihar	drsaiifuahmad@hotmail.com
21	Dr. Sunil Kumar	Bihar	ksunilkumar1@gmail.com
22	Dr. Ankita Tiwari	Gujarat	ankita_tiwari@outlook.com
23	Dr. Vasant Patel	Gujarat	drvasant1980@gmail.com
24	Dr. Pratima Dhaka	Haryana	pratimadhaka87@gmail.com
25	Dr. Manish Shekhar	Jharkhand	doc.manish.jha@gmail.com
26	Dr. Sunil Kumar Singh	Jharkhand	dr411842@gmail.com
27	Dr. Ruby Chattopadhyay	Maharashtra	rubyasvini@gmail.com
28	Dr. Varsha Vasant Gadhave	Maharashtra	dr.varshagunjal@gmail.com
29	Dr. Ranakumari	Manipur	Ranakumari.c@gmail.com
30	Dr. Cecil Ahongsangbam	Manipur	Cecilah2012@gmail.com
31	Dr. Rajkumar Kapan	Manipur	rajkumarkapan@gmail.com

7th Regional cum 39th External Assessors' Training (21st -26th October 2024)

Sl.	Name	State	email
32	Dr. W. Chandrakant	Manipur	wangamba@gmail.com
33	Dr. Y. Premchandra Singh	Manipur	ypremchandrasingh@gmail.com
34	Dr. Pringprang S D Shira	Meghalaya	pringsds@gmail.com
35	Mrs. F. Lalthangkhumi	Mizoram	tkifanai2019@gmail.com
36	Dr. Michelle Lalrinsiami	Mizoram	michellelalrinsiami2021@gmail.com
37	Dr. RE Remruata	Mizoram	mamtearalte@gmail.com
38	Dr. Aomeren Longkumer	Nagaland	longkumer@gmail.com
39	Dr. Mhathung L Ngulie	Nagaland	mhathunglngullie@gmail.com
40	Dr. Y Imlongchaba	Nagaland	dr.imlong@gmail.com
41	Dr. Lalit Kumar Sahu	Odisha	dr.lalit85@gmail.com
42	Dr. Tapas Ranjan Pradhan	Odisha	tapaspradhan23@gmail.com
43	Dr. Shekharlal Padhan	Orissa	drpadhan.shekharlal@gmail.com
44	Dr. Chandra Kumar Nepal	Sikkim	cknepal71@yahoo.com
45	Dr. Mani Gurung	Sikkim	mgurung70@gmail.com
46	Mr. Pavan kumar Dhulipudi	Telangana	dpawan143@gmail.com
47	Mr. T. Vamshidhar Goud	Telangana	vamshidhar07@gmail.com
48	Dr. Antara Banik	Tripura	banik.antara@gmail.com
49	Dr. Bijan Das	Tripura	drbijands@gmail.com
50	Dr. Chiranjit Noatia	Tripura	noatiac@gmail.com
51	Dr. Sudip Sukladas	Tripura	drssdas83@gmail.com
52	Ms. Soma Dutta	West Bengal	duttadassoma@gmail.com
53	Dr. Ayan Das Biswas	West Bengal	ayan.drabiswas@gmail.com
54	Mr. Sudip Nandan	West Bengal	sudiptheeconomist@gmail.com
55	Dr. Tridip Mustaphi	West Bengal	dy1hooghly@gmail.com
Reappear Participants			
1	Dr. Arunjit Roy	Tripura	royarunjit@gmail.com
2	Dr. Himangshu Patowary	Assam	himangshup2017@gmail.com
3	Dr. Rupam Choudhury	Assam	choudhuryrupam16@gmail.com
4	Dr. Alok Kumar Dhar	Assam	alokdhar1981@gmail.com

Annexure VII – List of Qualified Participants

Sl.	State	Name of Qualified Participants
1.	Assam	Dr. Anupjyoti Basistha
2.	Assam	Dr. Arindom Kalita
3.	Assam	Ms. Karabi Bezbaruah
4.	Assam	Dr. Sashibha Barman
5.	Assam	Dr. Priyam Das
6.	Bihar	Dr. Priyanka kumari
7.	Gujarat	Dr. Ankita Tiwari
8.	Gujarat	Dr. Vasant Patel
9.	Haryana	Dr. Pratima Dhaka
10.	Jharkhand	Dr. Manish Shekhar
11.	Maharashtra	Dr. Varsha Vasant Gadhawe
12.	Maharashtra	Dr. Ruby Chattopadhyay
13.	Manipur	Dr. Y. Premchandra Singh
14.	Manipur	Dr. Cecil Ahongsangbam
15.	Manipur	Dr. Ranakumari
16.	Manipur	Dr. Rajkumar Kapan
17.	Meghalaya	Dr. Pringprang S D Shira
18.	Mizoram	Dr. Michelle Lalrinsiami
19.	Nagaland	Dr. Aomenen Longkumer
20.	Nagaland	Dr. Y Imlongchaba
21.	Odisha	Dr. Tapas Ranjan Pradhan
22.	Orissa	Dr. Shekharlal Padhan
23.	Telangana	Mr. Pavan kumar Dhulipudi
24.	Tripura	Dr. Antara Banik
25.	Tripura	Dr. Bijan Das
26.	Tripura	Dr. Chiranjit Noatia
27.	Tripura	Dr. Sudip Sukladas
28.	West Bengal	Dr. Ayan Das Biswas
29.	West Bengal	Dr. Tridip Mustaphi
30.	West Bengal	Mr. Sudip Nandan
Reappear candidates		
1.	Assam	Dr. Himangshu Patowary
2.	Assam	Dr. Rupam Choudhury
3.	Tripura	Dr. Arunjit Roy



7th Regional cum 39th External Assessors' Training (21st -26th October 2024)