



National Health Systems Resource Centre

Technical Support Institution with National Health Mission
Ministry of Health & Family Welfare, Government of India



NHSRC/25-26/ Certification Unit/2296
04th April 2025

To,

State Nodal Officers – All States/ UTs

Subject: NQAS State Quality Certification data through SaQsham Portal

Dear Sir/ Ma'am,

As per the Health Secretary D O. letter no. Z/18015/13/2023/NHM dated 03rd February 2024, States/ UTs are expected to achieve the NQAS certification in 100% of the public healthcare facilities by December 2026, it includes both State and National Certification.

The national-level certification process has already been automated through the SaQsham portal for all States / UTs w.e.f 02nd January 2024. However, State Certification data is getting captured quarterly through Google Sheets.

Recently, a new feature to record the State Certification data has been added on the SaQsham portal. This will support the State Quality Assurance Units to provide the timely, concise, and correct data on monthly basis at the SaQsham portal. The detailed process flow of the activity is Annexure – A to this letter. The Certification Unit, NHSRC will accept the State Certification data from the SaQSham portal w.e.f 07th April 2025 onwards.

An orientation workshop has been scheduled virtually for the State Nodal Officers and State Consultants on 07th April 2025, 10:30 am – 11 am to expedite the process on the SaQsham portal. The link for the same is given in the email.

In case of any query please feel free to contact the Certification Unit, Quality & Patient Safety Division, NHSRC.

Yours Sincerely

Dr. J N Srivastava
Advisor – QPS (CU)

PROCESS FLOW- MAPPING OF STATE CERTIFIED FACILITIES

Frequency	PROCESS SEQUENCE	RESPONSIBILITY
Daily / Monthly	Log in to the SaQsham Portal.	State Quality Assurance Unit
	↓	
	On the left side of the screen there is a Services drop-down menu, select State Certification, including Aspirational Block .	
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	Select the financial year for which the certification status needs to be updated.	
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	In front of the month, select Update for which the certification needs to be updated. Note: The State Certification data will be considered from the day it is selected on SaQsham portal.	
	↓	
	Select the district. As soon as the district is selected, click on Proceed tab that will pop up in action column.	
	↓	
	In front of Facilities , select either State Certified or National Certified , and then click Save . Note: All National Certified facilities will be pre-selected automatically, as they will be getting marked automatically from SaQsham . Facilities marked as State Certified will be reflected in next month for 6 months (As per the D O letter no Z-18015/27/2022-NHM-II (Part-1) dated 28 th March 25. (Please check for the tenure of the state certification before final submission in each month.)	