



सौरभ जैन, भा.प्र.से.
संयुक्त सचिव

SAURABH JAIN, IAS
JOINT SECRETARY



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली-110011
Government of India
Ministry of Health & Family Welfare
Nirman Bhawan, New Delhi-110011

D.O. No Z-18015/27/2022-NHM-II (Part-I)
Dated 28th March, 2025

Subject: Regarding the facilities attaining Quality Certification with Conditionality under NQAS

Dear Mission Director,

The public health facilities undergo the Certification assessment under NQAS, LaQshya and MusQan after the implementation of the Quality standards. Assessed facilities having aggregate score of more than 70% and meets 3 out of remaining 5 CQSC approved Certification Criteria for DH/SDH/CHC/AAM-SHC and 3 out of remaining 4 criteria for AAM-PHC/AAM-UPHC are granted 'Quality Certification with Conditionality'. Till date, the validity of Conditional Certification has been for One (01) year.

In the Tenth CQSC meeting, held on 1st October, 2024, it was decided that the validity of the Conditional Certification will be reduced from one year to six (06) months. Facilities assessed in physical mode, with minor conditionalities are expected to address the gaps within three (03) months from the declaration of results and submit evidence of gap closure to NHSRC. Minor Conditionality will be considered, if the facility does not meet any one of following criteria:

1. Area of Concern (AoC) – Two or less than two Area of Concern.
2. Departments – Not achieving desired score in less than 2 of the assessed departments, in case assessment has been undertaken in 10 or more departments. In one department if the assessment has been undertaken in less than 10 departments.
3. Standards – Not achieving desired score in less than 10% of the standards.
4. Core Standards – Not achieving desired score in any of the Core Standards.

The NQAS Conditional Closure Committee will review and assess all relevant documents and reports related to minor conditionalities, specifically those concerning Record Review (RR).

The facilities getting Conditional Certification with non-compliance in more than the above-mentioned criteria will not be considered for Conditionality Closure and have to reapply afresh for the certification process.

Regards,

Yours sincerely,

[Signature]
(Saurabh Jain)

To
Mission Directors, NHM, All States/UTs

Copy to:
State Nodal Officers, Quality Assurance, NHM, All States/UTs.