

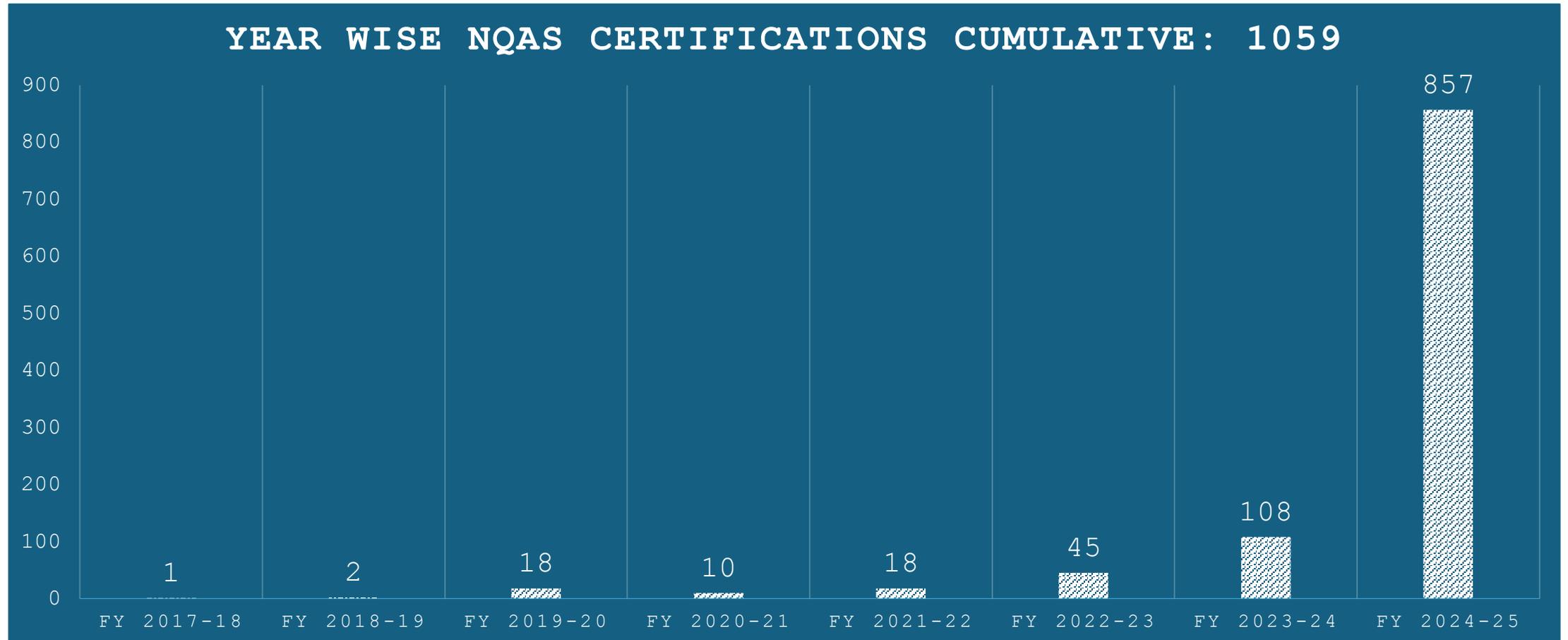


NQAS REVIEW MEETING 2025

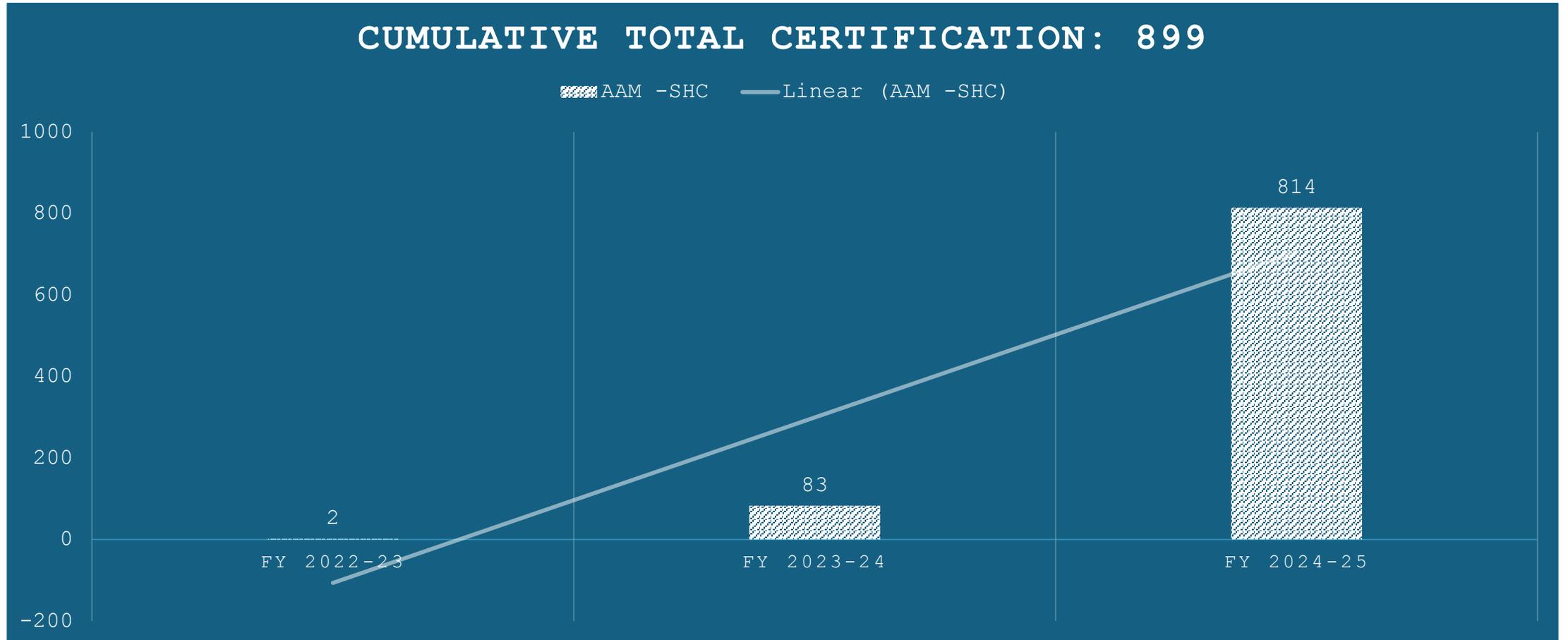
State progress, challenges & Best practices- Uttar Pradesh

28th-29th May 2025

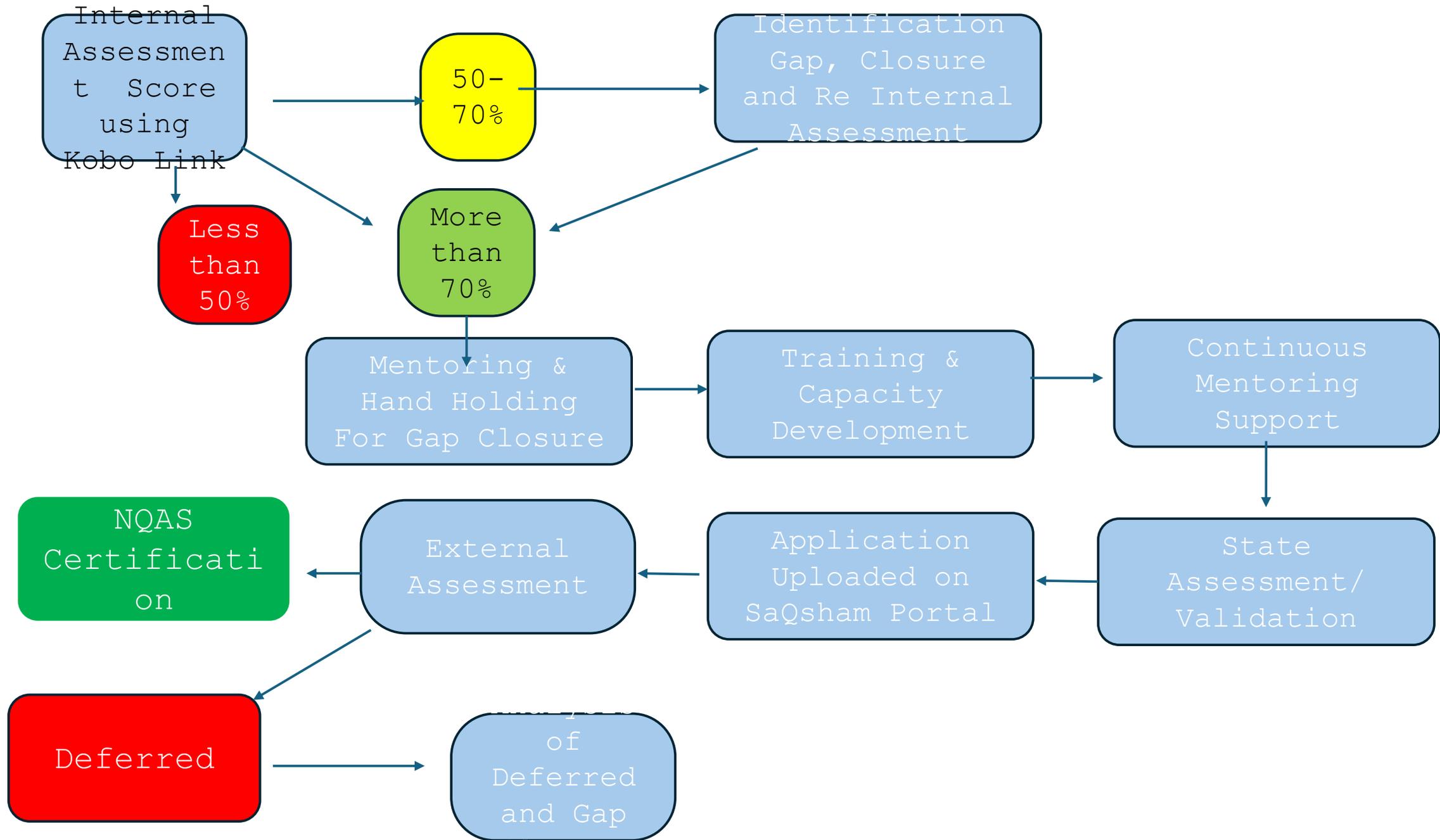
Yearly NQAS Certification Progress- U.P.



AAM-SHC NQAS Certification Progress U.P.



Strategies for NQAS Certification



Strategies to Achieve Target

<i>Creating Pool of Internal Assessors</i>	Engagement of other programs person to increase the pool of Internal Assessors.
<i>Focused on Internal Assessment</i>	IA of all the Facilities and ensure maximum registration on SaQsham Portal.
<i>Nomination of Quality Nodals</i>	Nomination and Participation of District and Block Quality Nodal in Quality program.
<i>District Wise Target Distribution</i>	At least, 10-12 Applications submission from each District per month. Initially focusing on previously awarded Kyakalp Facilities
<i>Close Monitoring Progress</i>	Allotment of 18 Divisions in between the 4 State Consultant for Effective Progress Review, Progress of Documentation Upload, Better Follow-up and Coordination, and to address any Grievances or other issues.
<i>Training and Capacity Building of Other Programs Person</i>	Initiated the involvement of counterparts of different program division in Quality certification through the training and capacity building of respective state , Division & district consultants/ coordinators of other program (CP,MH, Urban, NP etc.)
<i>Microplanning at Facility Level</i>	Facility wise micro planning and setting the timeline of gap closure with submission of application for the NQAS certification
<i>Extensive Review Mechanism and Experience Sharing</i>	Exclusively fortnightly/Monthly review meeting of CMOs/ACMOs/DPMS/DCPM/DCQA and other officials under the chairmanship of PS/MD/AMD from State Level. At Division level

Challenges in implementation of NQAS

- Inadequate number of Internal Assessors
- State EDL is not as per GOI norms . State included only 84 Drugs in EDL . Most of external assessor's are not considering the state EDL
- Network connectivity is poor in some remote areas
- Most of the PHCs are functioning with 04 Departments only . Checklist of PHC may be customized.
- SaQsham Portal issues (Dashboard)
- Only regional level external assessors to be deployed for the assessment to reduce the language barrier.

Way Forward

Increasing Pool of Internal Assessors

State-level NQAS internal training to be organized at State Level (4 Batches) and division Level (18) in FY2025-26 to create State level pool 1000 state internal assessors. Once they are trained and certified, they help in the conduct of internal assessments, mentor facilities for quality improvement, facilitate readiness for national certification.

IT enabled NQAS Dashboard

Dashboard for analysis at State, District, Block and Facility level..

Integration on eKavach Portal

SC checklist in e-Kavach portal to boost the process of internal, state assessment and real time progress update.

Training and Capacity Building

To complete 100% training of CHOs and FLWs on 12 extended service packages.

Prioritizing the Facilities

Identification of Potential Health Facilities scoring more than 70% for NQAS Certification and analysis of Deferred Facilities to improve the NQAS Score.

Block Wise Target Distribution

To achieve the 50% target till Dec.25 strategies to upload the NOAS application on SaOsham portal one

Thanks