



# AYUSHMAN AROGYA MANDIR SUB HEALTH CENTRES

## AREA OF CONCERN – C INPUTS

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# *Standards in Area of Concern – C*

<i>Standard C1</i>	<i>The facility has adequate and safe infrastructure for delivery of assured services as per prevalent norms and it provides optimal care and comfort to users</i>
<i>Standard C2</i>	<i>The facility has adequate qualified and trained staff required for providing the assured services as per current case load</i>
<i>Standard C3</i>	<i>Facility has a defined and established procedure for effective utilization, evaluation and augmentation of competence and performance of staff</i>
<i>Standard C4</i>	<i>The facility provides drugs and consumables required for assured services</i>
<i>Standard C5</i>	<i>Facility has adequate functional equipment and instruments for assured list of services</i>



The background image shows a single-story, light-yellow building with a flat roof. A prominent sign is mounted on the front facade, featuring text in Telugu, Hindi, and English. The English text reads 'AYUSHMAN AROGYA MANDIR'. The building has a central entrance with a small set of steps. In the foreground, there is a dirt area with some potted plants and a large, multi-colored (blue, white, and orange) cylindrical object. To the right, there is a fenced-in area with some trees and a small structure.

**Standard C1 – The facility has adequate and safe infrastructure for delivery of assured services as per prevalent norms and it provides optimal care and comfort to users**

# *ME C1.1 - Facility has adequate infrastructure, space and amenities as per patient or workload*

*Demarcated area for consultation to be maintained with privacy for examination with adequate illumination\**

*Covered Waiting Area with proper sitting space*

*Adequate space for conducting Lab investigations*

*Ensure the availability of racks/ Almirahs/ shelf etc for storing medicines ,Consumables & equipment etc.*

*Adequate space for conducting Yoga sessions*

*Demarcated area for immunization*

*\*Refer BIS guidelines*

# *ME C1.1 - Facility has adequate infrastructure, space and amenities as per patient or workload*

*Ensure availability for power back up and use of energy efficient bulbs*

*CUG numbers/ Landline and internet connectivity*

*Labour table with mattress, New-born care corner (For Type B SCs)*

*Ensure intact boundary wall with adequate height*

*Ensure that toilets are functional with running water facility and are disable friendly*

*Ensure Potable drinking water supply for patients, visitor & staff*

*Water Storage facility – Minimum 3 days and periodic chlorination & Quality testing of water is done*

# *ME C1.2 - The facility ensures physical safety including electrical and fire safety of infrastructure*

*Ensure that fixtures & furniture like Almirah/ Cabinets, hanging objects are properly fastened & secured*

*Ensure Seismic safety*

*Ensure that there is loosely hanging wires/temporary connections*

*Fire Safety –*

*Ensure availability of ABC type Fire Extinguisher with regular maintainance*

*PASS- Pull the pin, A- Aim at base of fire, S- Squeeze the lever, S -Sweep side to side*

*Check exits are clear*

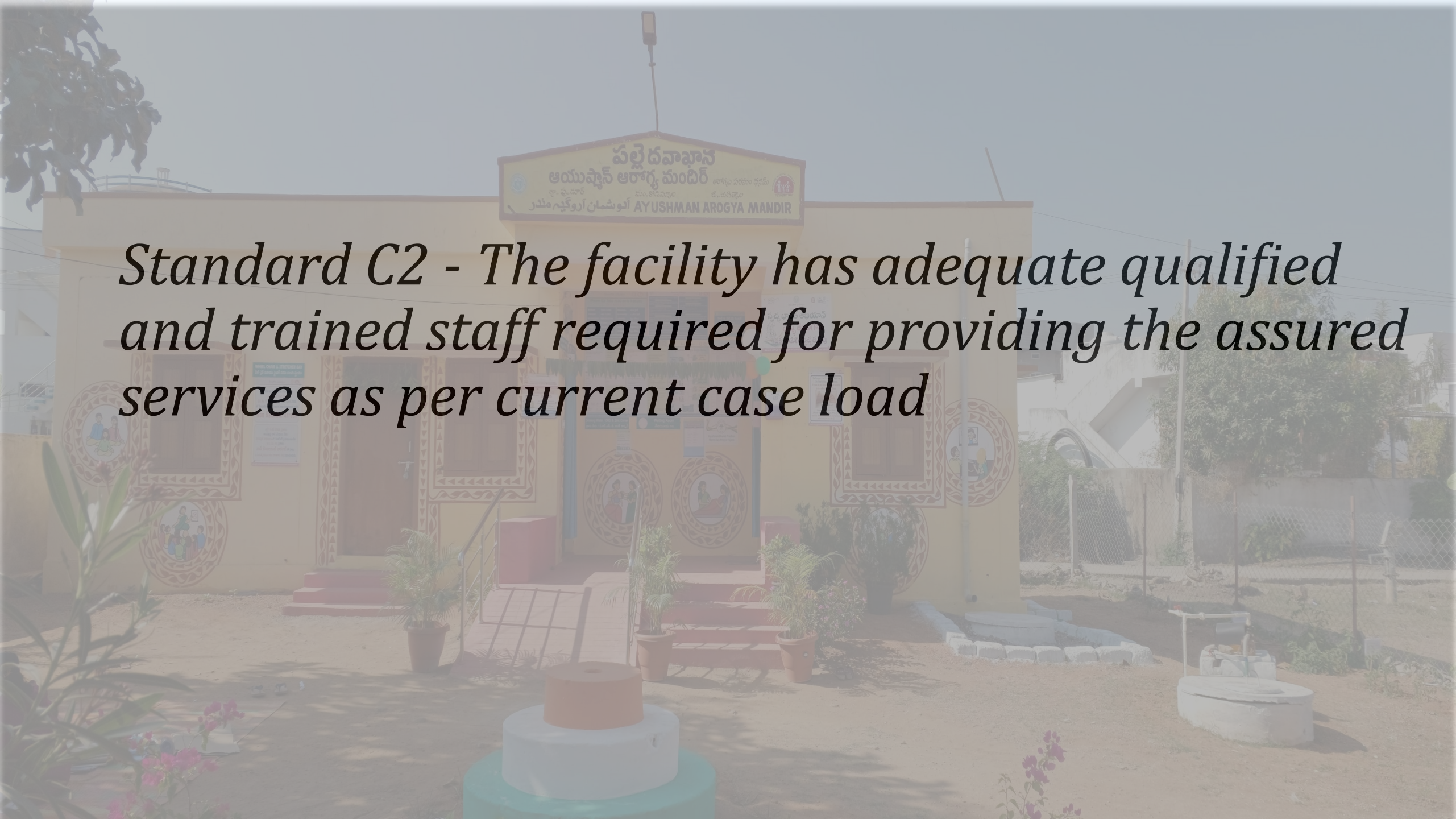


## *ME C1.3 - The facility ensures availability of information & communication technologies*

*Ensure availability of Smartphones/Tablets and Laptop/desktops with proper internet connectivity with minimum speed of 2mbps.*

*Tele medicine services – Ensure desktop/ Laptop have headphone , HD web camera & printer connected with it (No WhatsApp Communication)*

*Ensure availability of functional & updated Portals or applications like RCH portal, AAM portal, NCD portal, ANMOL, DVDMS, NIKSHAY, e-Sanjeevani, HMIS etc. and any state specific application.*

A photograph of a single-story yellow building with a sign that reads 'పల్లెదవాస ఆయుష్షన్ ఆరోగ్య మందిర్' (Palle Dewasa Ayushman Arogya Mandir) and 'AYUSHMAN AROGYA MANDIR' in English. The building has decorative murals on its walls and a set of red stairs leading to the entrance. In the foreground, there is a small garden with potted plants and a large, multi-colored cylindrical object. The text 'Standard C2 - The facility has adequate qualified and trained staff required for providing the assured services as per current case load' is overlaid on the image.

*Standard C2 - The facility has adequate qualified and trained staff required for providing the assured services as per current case load*



# Expanding HR- Comprehensive Primary Health Care Team

- *Ayushman Arogya Mandir – SHC (@5000 in plain areas and 3000 in hilly and tribal areas)*

## *SHC Team*

- **Community Health Officer:** *BSc/ GNM or Ayurveda Practitioner, Trained in 6 months Certificate Programme in Community Health/ Community Health Officer (BSc-CH)*
- **2 MPW** *(either 1 Female and 1 Male or Both females)*
- **5 ASHAs** *(@1 per 1,000 population)*



## *ME C2.1 - The facility ensures availability of Community Health officer*

### **Community Health Officer (CHO)**

- **Mentoring ASHAs and MPWs on all expanded package of services**
- **Ensure 100% population enumeration**
- **Provide facility based services - Carry out basic clinical and public management**
- **facilitate referrals at a higher-level facility/teleconsultation with a specialist as required**
- **Lead the team of MPWs and ASHAs**
- **Report to PHC Medical Officer**

## *ME C2.2 - The facility have adequate frontline health workers and support staff as requirement*

### **ASHA**

- **Awareness, Identification and mobilization**
- **Population enumeration in the village**
- **Ensuring Screening**
- **follow up for compliance to treatment through regular home visits**
- **Facilitate conducting meetings of patient support groups.**

### **ANM/MPW**

- **Support Awareness, Identification and mobilization**
- **Ensure and Support in Population enumeration in the village by ASHAs**
- **Organize and conduct screening**
- **Counselling**
- **Support Home based care**
- **Organize patient support groups**
- **Support treatment adherence**



## *ME C2.3 – The facility has established procedure for duty roster for facility and community staff*

*Ensure that duty roster is prepared prepared, updated & followed for all cadres*

*Staff adhere to their respective dress code and wear their ID card*

*Ensure that field visit plans are prepared, updated & followed by primary healthcare team*

*Standard C3 – Facility has a defined and established procedure for effective utilization, evaluation and augmentation of competence and performance of staff*

## **Training Monitoring Portal SASHAKT Portal**



## *ME C3.1 – Competence assessment and performance evaluation of all staff is done on predefined criteria*

*Ensure that the competence of staff based on job description is assessed objective checklist  
(At least by PHC- MO once in a year)*

*Records for annual performance appraisal has to be maintained*

*Training need analysis to be done at defined intervals & adequate skill are provided*



## *ME C3.2 – The staff is provided training as per defined core competencies and training plan*

*Records to be maintained for:*

- (1) 6 months certificate program in Community health,*
- (2) 3 days IT training including Tele medicines*
- (3) 5-7 days supplementary training on new health programs, new skills (if applicable)*
- (4) refresher every year (if applicable)*
- (5) Basic physiotherapy (for elderly & palliative care)*
- (6) Training on Eat right tool kit*

*Records to be maintained for:*

**MPW- (F) :**

*(1) 4-5 days training in IUCD insertion, NSSK, HBNC Supervision, Management of Childhood illness,*

*(2) 21 days of SBA training (SC Type B)*

**MPW (All):**

*National Health Programmes,*

*3 days training on NCD,*

*1-day joint training with ASHA for NCD screening ,*

*3 days training on reporting and receiving information using digital applications & basic nursing care training (esp. for elderly & palliative care)*

*Training on Eat right tool kit*

*ANM:*

- (1) 8 days induction training, 20 days training of module 6& 7, 5 days NCD module.*
- (2) Supplementary & refresher training for 15 days/year. (if applicable)*
- (3) ASHA facilitatory is trained for Basic physiotherapy (for elderly & palliative care package),*
- (4) Training on Eat right toolkit*

*Bio medical waste management, Infection Prevention, patient safety, internal assessment, BLS, Methods of QA viz PSS, 5S, PDCA etc*

*Access to Job aids/ MOOC (massive open online courses)/ ECHO etc  
Records of capacity building training/workshop attended by primary healthcare team in last quarter*



A photograph of a single-story yellow building with a brown roof, identified as an Ayushman Arogya Mandir. The building has a central entrance with a small porch and steps. The walls are decorated with circular murals depicting people. A sign above the entrance reads 'పల్లెదవాఘాన ఆయుష్మాన్ ఆరోగ్య మందిర్' in Telugu and 'AYUSHMAN AROGYA MANDIR' in English. The building is surrounded by a dirt area with some potted plants and a small well in the foreground. The background shows a clear sky and some trees.

**Standard C4 - *Facility provides drugs and consumables required for assured services***

## *ME C4.1 – The facility have availability of adequate drugs*

*Ensure the availability of 105 Essential medicines as given in EML*

*Availability to be maintained atleast as per the molecules*

# *ME C4.2 – The facility have availability of adequate consumables as per requirement*

*Availability of Rapid Diagnostic Kits*

*Availability of disposables for Dressing / Emergency management*

*Availability of disposables at Clinics*

*Availability of Drugs and Consumables for VHNDs or camps*

*Availability of drugs & consumables for home care kit*



A photograph of a single-story yellow building with a sign that reads 'పల్లెదవాఘాన ఆయుష్మాన్ ఆరోగ్య మందిర్' and 'AYUSHMAN AROGYA MANDIR'. The building has a central entrance with steps and is surrounded by a dirt area with some potted plants and a small well in the foreground. The text 'Standard C5 - Facility has adequate functional equipment and instruments for assured list of services' is overlaid on the image in a large, bold, black serif font.

**Standard C5 - Facility has adequate functional equipment and instruments for assured list of services**

# *ME C5.1 - The facility ensures availability of equipment and instruments for examination and monitoring of patients*

*Availability of functional Equipment & instruments for examination & Monitoring at Clinic*

*Availability of functional Equipment & instruments for ENT services*

*Availability of functional Equipment & instruments for oral services*

*Availability of Emergency functional equipment*

*Availability of functional equipment & instruments for normal delivery services (For Type B SCs)*

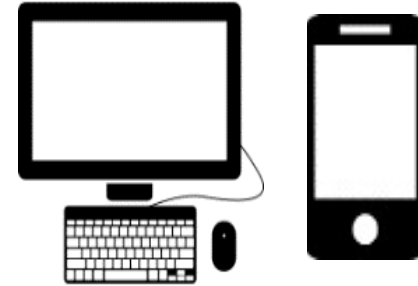
## *ME C5.2 – The facility have adequate furniture and fixture as per service provision*

*Table,  
Doctor chair,  
Patient Stool,  
Attendant Chair,  
Examination table with IV stand (with Curtain/Screen to maintain privacy)  
and Foot-step  
Wall clock  
Refrigerator (For storage of drugs & vaccines)*

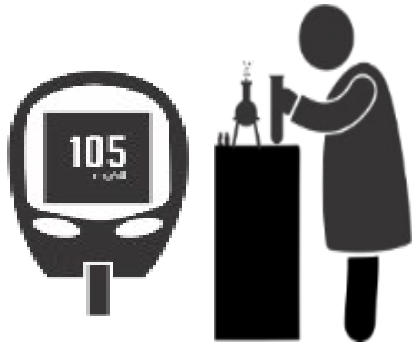
# Key Elements: Drugs, Diagnostics and Technology Solutions



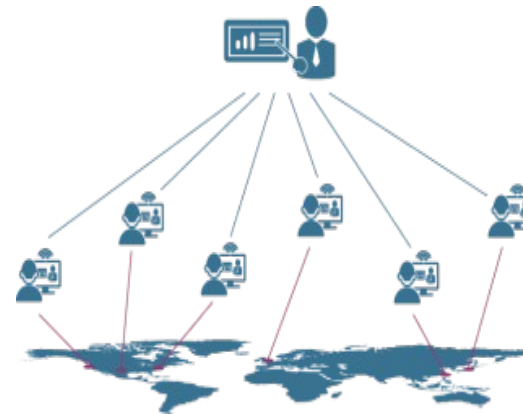
*Free medicines  
105 @SHC-HWC*



*Robust  
IT system*



*Free diagnostics  
14 @SHC-HWC*



*Teleconsultation  
services*





