



आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 25th Nov, 2025

Dear Richa,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of **NQAS certification** for public health facilities by **December 2026**, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the Union Territory. 9.30% of **public health facilities** have been certified under NQAS as of 30th September 2025, compared to 0% **certified public health facility** as of 31st March 2025.

The facility-wise certification progress in the state/UT is as follows:

1. **District Hospitals (DHs): 0%**
2. **Community Health Centres (CHCs): 0%**
3. **Primary Health Centres (PHCs): 0%**
4. **Urban Primary Health Centres (UPHCs): 0%**
5. **Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 13%**

Given the national target to achieve 100% NQAS certification by **December 2026**, I urge the State/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The **expected quarterly projection** for achieving NQAS certification is enclosed at **Appendix I** for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. **Strengthen the State Certification process:** Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. **Prioritize the healthcare facilities that have any of the following:**
 - i. **Kayakalp-incentivized facilities.**
 - ii. **IPHS compliant (>80% score).**
3. **A 100-day mission-mode campaign with specific targets may be assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.**
4. **Leverage the virtual NQAS certification process for AAM- SHC certification.**
5. **State to develop policies to engage internal resources such as Internal Assessors for gap analysis, capacity building and mentoring.**
6. **Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.**

#StopObesity

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With concerted efforts and strategic planning, Andaman & Nicobar Islands can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


(Aradhana Patnaik)

To

Ms. Richa
Secretary Health & Mission Director (NHM)
Deptt. of Health & FW,
QTR. NO. AP-III, Atlant Point, Port Blair,
Andaman & Nicobar Island-744104

Copy to:

- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31Mar-26	30Jun-26	30Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	2	0	1	1	1	1	1	2
CHC	4	0	2	2	3	3	4	Saturated
PHC	22	0	11	11	14	17	19	22
UPHC	5	0	3	3	3	4	5	Saturated
AAM-SHC	96	12	48	36	60	72	84	96

* HDI 2022-23 and AAM Portal as on 31st March 2025



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Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Saurabh,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to see the active participation of the State of Andhra Pradesh in the implementation of NQAS. The State is among the leading performers in terms of NQAS certification. However, it is concerning to note a decline in the pace of certification. As of 30th September 2025, 38.15% of public health facilities have been certified under NQAS, compared to 42% as of 31st March 2025.

The facility-wise certification progress in Andhra Pradesh is as follows:

1. District Hospitals (DHs): 92%
2. Sub divisional Hospitals (SDHs): 32%
3. Community Health Centres (CHCs): 19%
4. Primary Health Centres (PHCs): 51%
5. Urban Primary Health Centres (UPHCs): 27%
6. Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 38%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Andhra Pradesh to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Leverage the virtual NQAS certification process for AAM SHC certification.

..../-

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5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
6. Efforts may be made to re-apply conditionally certified facilities for National Certification, as the validity for conditionally certified facilities is 6 months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Andhra Pradesh can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


(Aradhana Patnaik)

To

Sri Saurabh Gaur
Secretary
Deptt. of Health
Room No.157, 5th Block,
Ground Floor, A.P Secretariat,
Velagapudi, Guntur District,
Andhra Pradesh 500022

Copy to:

- Mission Director (NHM)
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	12	11	6	Achieved	12	Saturated		
SDH	53	17	27	10	33	40	46	53
CHC	175	34	88	54	109	131	153	175
PHC	1145	583	573	Achieved	716	859	1002	1145
UPHC	542	146	271	125	339	407	474	542
AAM-SHC	10032	3771	5016	1245	7140	8104	9068	10032

* HDI 2022-23 and AAM Portal as on 31st March 2025



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Additional Secretary & Mission Director (NHM)



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Vivek,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

The pace of NQAS certification in Arunachal Pradesh remains slower than anticipated, indicating the need for accelerated efforts to achieve the desired targets as 5.8% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 5.1% as of 31st March 2025.

The facility-wise certification progress in the State is as follows:

1. District Hospitals (DHs): 0%
2. Community Health Centres (CHCs): 0%
3. Primary Health Centres (PHCs): 2%
4. Urban Primary Health Centres (UPHCs): 0%
5. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 9%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize healthcare facilities having any of the following: -
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

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6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State may develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards .

Yours sincerely,

[Signature]
2.12.25

(Aradhana Patnaik)

To

Shri Vivek H.P.
Secretary (H&FW),
AP Civil Secretariat Itanagar,
Block III, 4th Floor, Room No 6
Arunachal Pradesh

Copy to:

- MD, NHM Arunachal Pradesh
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	20	0	10	10	13	15	18	20
CHC	57	0	29	29	36	43	50	57
PHC	127	2	64	62	79	95	111	127
UPHC	6	0	3	3	4	5	5	6
AAM-SHC	289	27	145	118	181	217	253	289

* HDI 2022-23 and AAM Portal as on 31st March 2025.



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Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Ashok,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

The pace of NQAS certification in Assam remains slower than anticipated as 23.6% facilities certified by September 2025, up from 21.4% in March. Stronger implementation momentum is needed to reach the target.

The facility-wise certification progress in the state is as follows:

- 1) District Hospitals (DHs): 38%
- 2) Sub divisional Hospitals (SDHs): 0%
- 3) Community Health Centres (CHCs): 12%
- 4) Primary Health Centres (PHCs): 13%
- 5) Urban Primary Health Centres (UPHCs): 9%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 27%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following: -
 - i. Kayakalp-incentivised facilities.
 - ii. LaQshya/MusQan certified facilities.
 - iii. IPHS compliant (>80% score).
3. Expedite the appointment of State Nodal Officer -QA and State Quality Consultant.
4. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

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6. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
7. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
8. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
9. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
10. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Assam can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely,

AD
2.12.25

(Aradhana Patnaik)

To

Dr. P. Ashok Babu
Commissioner & Secretary,
Health & Family Welfare Department
2nd Floor, A Block,
Assam Secretariat
Phone: 0361-2237491

Copy to:

- MD, NHM Assam
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	21	8	11	3	13	16	18	21
SDH	16	0	8	8	10	12	14	16
CHC	205	24	103	79	128	154	179	205
PHC	920	124	460	336	575	690	805	920
UPHC	89	8	45	37	56	67	78	89
AAM-SHC	3348	920	1674	754	2093	2511	2930	3348

* HDI 2022-23 and AAM Portal as on 31st March 2025.



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Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Lokesh,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to see that the state has made significant achievements, but the pace of NQAS certification needs to be accelerated. As of 30th September 2025, 4.85% of public health facilities have been certified under NQAS, compared to 1.22% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

- 1) District Hospitals (DHs): 39%
- 2) Sub-divisional Hospitals: 0%
- 3) Community Health Centres (CHCs): 0%
- 4) Primary Health Centres (PHCs): 1%
- 5) Urban Primary Health Centres (UPHCs): 8%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 6%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the following healthcare facilities for early NQAS certification:-
 - i) Kayakalp-incentivized facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. 100-day mission-mode campaign with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

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6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors, and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to reapply for National Certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continual progress and commitment to quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,

[Signature]
2.12.15

(Aradhana Patnaik)

To

Sh. Lokesh Kumar Singh
Secretary
State Health Society, Bihar
Parivar Kalyan Bhavan, Sheikhpura
Patna - 800 014

Copy to:

- MD, NHM, Bihar
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	36	14	18	4	23	27	32	36
SDH	45	0	23	23	28	34	39	45
CHC	306	0	153	153	191	230	268	306
PHC	1519	10	760	750	949	1139	1329	1519
UPH C	277	22	139	117	173	208	242	277
AA M-SHC	8733	483	4367	3884	5458	6550	7641	8733

* HDI 2022-23 and AAM Portal as on 31st March 2025.



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Mandip,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to see the active participation of the UT of Chandigarh in the implementation of NQAS. UT is among the leading performers in terms of NQAS certification. However, it is concerning to note a decline in the pace of certification. As of 30th September 2025, 29.09% of public health facilities have been certified under NQAS, compared to 47.25% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

- District Hospitals (DHs): 100%
- Sub divisional Hospitals (SDHs): 0%
- Community Health Centres (CHCs): 100%
- Urban Primary Health Centres (UPHCs): 25%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

- Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
- Prioritise the healthcare facilities having any of the following:
 - Kayakalp-incentivised facilities
 - IPHS compliant (>80% score)
- Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
- Prioritize National-level certification for Urban Primary Health Centre scored more than 70% during Kayakalp peer assessment.
- Ensure timely updation of State-certified facilities on SaQsham Portal.
- State may develop policies to engage internal resources such as External Assessors, and Internal Assessors for gap analysis, capacity building, and mentoring.

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7. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


2.12.25

(Aradhana Patnaik)

To

Shri Mandip Singh Brar
Secretary
UT Secretariat, Sector 9,
Chandigarh

Copy to:

- Mission Director (NHM)
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	1	1	1	Achieved	Saturated			
SDH	1	0	1	1	Saturated			
CHC	2	2	1	Achieved	Saturated			
UPHC	51	13	26	13	32	38	45	51

* HDI 2022-23 and AAM Portal as on 31st March 2025.



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMI(Part-2)
Dated: 2nd Dec, 2025

Dear Amit,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 38.01% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 14% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

- 1) District Hospitals (DHs): 73%
- 2) Sub district Hospitals (SDHs): 20%
- 3) Community Health Centres (CHCs): 30%
- 4) Primary Health Centres (PHCs): 40%
- 5) Urban Primary Health Centres (UPHCs): 96%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 37%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Chhattisgarh to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following:
 - i. Kayakalp-incentivized facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification, AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

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6. State may develop policies to engage internal resources such as External Assessors, Ayushman Assessors, and Internal Assessors for gap analysis, capacity building, and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to reapply for National certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


2.12.25

(Aradhana Patnaik)

To

Shri Amit Katariya
Secretary (Health)
Room no. M-3/28,29, 30
Mantralaya, Mahanadi Bhavan,
Nava Raipur, Atal Nagar,
Chhattisgarh

Copy to:

- MD, NHM
- PSO to Secretary (H&FW)

Appendix-1

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	26	19	13	Achieved	16	20	23	26
SDH	15	3	8	5	9	11	13	15
CHC	169	51	85	34	106	127	148	169
PHC	773	310	387	77	483	580	676	773
UPHC	52	50	26	Achieved	52	Saturated		
AAM-SHC	4487	1666	2244	578	2804	3365	3926	4487

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Sagar,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant achievement of NQAS certification in the Union Territory(UT) is 92.86% as of 30th September, 2025, compared to 85.15% as of 31st March 2025.

The facility-wise certification progress in UT is as follows:

- 1) District Hospitals (DHs): 100%
- 2) Community Health Centres (CHCs): 75%
- 3) Primary Health Centres (PHCs): 100%
- 4) Urban Primary Health Centres (UPHCs): 0%
- 5) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 94%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the Union Territory to adopt a strategy for achieving NQAS certification across all level of facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Develop strategy to sustain the quality certification.
3. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
4. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, UT can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the UT's continual progress and commitment for quality healthcare.

..../-

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For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Dr. Sagar Doiphode
Secretary (H&FW),
Govt. of UT of DNH&DD,
3rd Floor, Vidyut Bhavan,
Somnath Kachigam Road,
Kachigam, Daman- 396210.

Copy to:

- MD, NHM
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-2 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	2	2	1	Achieved	Saturated			
SDH	1	1	1	Achieved	Saturated			
CHC	4	3	2	Achieved	3	3	4	Saturated
PHC	12	12	6	Achieved	Saturated			
UPHC	2	0	1	1	1	2	Saturated	
AAM-SHC	77	72	39	Achieved	48	58	67	77

* HDI 2022-23 and AAM Portal as on 31st March 2025.



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Nikhil,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 10.89% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 7.32% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

- 1) District Hospitals (DHs): 30%
- 2) Sub-divisional Hospitals (SDHs): 0%
- 3) Primary Health Centres (PHCs): 0%
- 4) Urban Primary Health Centres (UPHCs): 10%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)

..../-

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6. Efforts should be made to re-apply for the National Certification for conditionally certified facilities, since their validity lasts only six months.
7. State may develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards .

Yours sincerely

[Signature]
2.12.15

(Aradhana Patnaik)

To

Sh. Nikhil Kumar
Secretary (H&FW),
Govt. of NCT of Delhi,
Room No. A-907, A-Wing, 9th Level,
Delhi Secretariat, I.P. Estate,
New Delhi-110002

Copy to:

- Special Secretary & MD NHM
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	40	12	20	08	25	30	35	40
SDH	10	00	05	05	06	08	09	10
PHC	05	00	03	03	03	04	04	05
UPHC	551	54	276	222	344	413	482	551

* HDI 2022-23 and AAM Portal as on 31st March 2025



सत्यमेव जयते



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)

Dear Yetinder,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to see the active participation of the state of Goa in the implementation of NQAS. The state is among the leading performers in terms of NQAS certification. However, it is concerning to note a decline in the pace of certification. As of 30th September 2025, 40.28% of public health facilities have been certified under NQAS, compared to 49.43% as of 31st March 2025.

The facility-wise certification progress in Goa is as follows:

- 1) District Hospitals (DHs): 100%
- 2) Sub District Hospitals (SDHs): 50%
- 3) Community Health Centres (CHCs): 100%
- 4) Primary Health Centres (PHCs): 62%
- 5) Urban Primary Health Centres (UPHCs): 14%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 29%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

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टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to reapply for National certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, Goa can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


(Aradhana Patnaik)

To

Shri. Yetindra M. Maralkar
Secretary Health and MD NHM,
Chamber Nos. 207, 3rd Floor,
Secretariat, Porvorim-Goa,
Pincode 403 521.

Copy to:

- Mission Director, NHM
- PSO to Secretary(H&FW)

Appendix-I

Appendix-1

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	2	2	1	Achieved	Saturated			
SDH	2	1	1	Achieved	2	Saturated		
CHC	6	6	3	Achieved	Saturated			
PHC	55	34	28	Achieved	42	50	55	Saturated
UPHC	7	1	4	3	4	5	6	7
AAM-SHC	139	41	70	29	87	104	122	139

*** HDI 2022-23 and AAM Portal as on 31st March 2025**



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Dhananjay,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is to bring to your notice that the progress of NQAS certification in the state has improved, with 28.10% of public health facilities certified under NQAS as of 30th September 2025, compared to 25% as of 31st March 2025.

The facility-wise certification progress in Gujarat is as follows:

- 1) District Hospitals (DHs): 25%
- 2) Sub District hospital (SDHs): 5%
- 3) Community Health Centres (CHCs): 3%
- 4) Primary Health Centres (PHCs): 31%
- 5) Urban Primary Health Centres (UPHCs): 40%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 28%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - Kayakalp-incentivised facilities
 - LaQshya/MusQan certified facilities
 - IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

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6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to reapply for National certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Shri Dhananjay Dwivedi
Principal Secretary (H&FW),
Department of (H&FW),
Govt. of Gujarat, Block No. 7,
7th Floor New Sachiwalay.
Sector No.10, Gandhinagar-382010

Copy to:

- MD, NHM, Gujarat
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	20	5	10	5	13	15	18	20
SDH	56	3	28	25	35	42	49	56
CHC	370	11	185	174	231	278	324	370
PHC	1483	467	742	275	927	1112	1298	1483
UPHC	353	142	177	35	221	265	309	353
AAM-SHC	7717	2182	3859	1677	4823	5788	6752	7717

* HDI 2022-23 and AAM Portal as on 31st March 2025



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMI(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 36.81% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 15% as of 31st March 2025.

The facility-wise certification progress in Haryana is as follows:

- 1) District Hospitals (DHs): **64%**
- 2) Sub-divisional Hospitals (SDHs): **11%**
- 3) Community Health Centres (CHCs): **05%**
- 4) Primary Health Centres (PHCs): **31%**
- 5) Urban Primary Health Centres (UPHCs): **29%**
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): **41%**

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for the National Certification for conditionally certified facilities, since their validity lasts only six months
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


(Aradhana Patnaik)

To

Sh. Sudhir Rajpal
Addl. Chief Secy.(H&FW)
Govt. of Haryana
R.No. 603/6 N. Sectt./17,
Haryana Secretariat Building,
Chandigarh

Copy to:

- MD, NHM, Haryana
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	22	14	11	Achieved	14	17	19	22
SDH	28	03	14	11	18	21	25	28
CHC	142	07	71	64	89	107	124	142
PHC	384	119	192	73	240	288	336	384
UPHC	117	34	58	24	73	88	102	117
AAM-SHC	2051	833	1026	193	1282	1538	1795	2051

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sndha,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No.Z-18015/13/2023-NHM dated 3rd February 2024.

It is a matter of concern to note that no significant improvement in the pace of NQAS certification in the state. 12.88% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 12.67% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 33%
2. Sub District Hospitals (SDHs): 2%
3. Community Health Centres (CHCs): 1%
4. Primary Health Centres (PHCs): 0%
5. Urban Primary Health Centres (UPHCs): 0%
6. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 20%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)

..../-

#StopObesity

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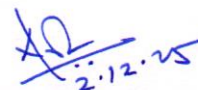
6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to re-apply for National certification of conditionally certified health facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted. You are requested to take necessary action in this regard.

With regards.

Yours sincerely,


2.12.25

(Aradhana Patnaik)

To

Mrs. M. Sudha Devi

Secretary (Social Justice & Empowerment, H&FW)

Room No. A-431,

SDA Complex

Kasumpti, Shimla-9.

Himachal Pradesh - 171009

Copy to:

- MD, NHM, Himachal Pradesh
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	9	03	05	02	6	7	8	9
SDH	89	02	45	43	56	67	78	89
CHC	102	01	51	50	64	77	89	102
PHC	549	00	275	275	343	412	480	549
UPHC	25	00	13	13	16	19	22	25
AAM-SHC	1253	225	627	402	783	940	1096	1253

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Abid,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note there is improvement in the pace of NQAS certification in the Union Territory. 7.65% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 4% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 23%
2. Community Health Centres (CHCs): 5%
3. Primary Health Centres (PHCs): 1%
4. Urban Primary Health Centres (UPHCs): 12%
5. Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 10%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the UT of Jammu & Kashmir to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the UT upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track national-level certification for district hospitals that have already undergone rapid assessments (RA).

..../-

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6. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.
7. UT to develop policies to engage internal resources such as external assessors, ayushman assessors and internal assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,



(Aradhana Patnaik)

To

Dr. Syed Abid Rasheed Shah
Secretary(Health and Medical Education)
Room no. 1/41, Main Building,
Civil Secretariat, Jammu-180001

Copy to:

- MD NHM, J&K
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	13	3	7	4	8	10	11	13
CHC	80	4	40	36	50	60	70	80
PHC	890	13	445	432	556	668	779	890
UPHC	83	10	42	32	52	62	73	83
AAM-SHC	1864	194	932	738	1165	1398	1631	1864

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 46.32% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 8% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 29%
2. Sub divisional Hospitals (SDHs): 0%
3. Community Health Centres (CHCs): 4%
4. Primary Health Centres (PHCs): 6%
5. Urban Primary Health Centres (UPHCs): 3%
6. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 55%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Jharkhand to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

..../-

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6. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Efforts need to be made to re-apply for national certification for conditionally certified facilities as their validity is limited to 6 months.
9. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
10. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Sh. Ajoy Kumar Singh
Addl. Chief Secretary,
Deptt. of Medical Education & H&F.W.,
Nepal House, Doranda,
Ranchi, Jharkhand - 834002

Copy to:

- MD, NHM, Jharkhand
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification to reach 50% NQAS Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	21	6	11	5	21	Saturated		
SDH	13	0	7	7	12	13	Saturated	
CHC	195	7	98	91	152	173	194	195
PHC	308	18	154	136	308	Saturated		
UPHC	77	2	39	37	53	61	69	77
AAM-SHC	2937	1612	1467	Achieved	1726	2008	2290	2937

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 31.13% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 27.95% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 80%
2. Sub divisional Hospitals (SDHs): 34%
3. Community Health Centres (CHCs): 33%
4. Primary Health Centres (PHCs): 34%
5. Urban Primary Health Centres (UPHCs): 47%
6. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 29%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Karnataka to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise healthcare facilities having any of the following.
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. Specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC and PHC.
4. Leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

..../-

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6. Efforts may be made to re-apply conditionally certified facilities for National Certification, as the validity for conditionally certified facilities is 6 months.
7. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
8. State to develop policies to engage internal resources such as External Assessors, and Internal Assessors for gap analysis, capacity building and mentoring.
9. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
10. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards -

Yours sincerely,


(Aradhana Patnaik)

To

Shri Harsh Gupta
Principal Secretary (H&FW)
Room No- 105, First Floor,
Vikasa Soudha,
Dr. B. R. Ambedkar Veedhi,
Bengaluru - 560001

Copy to:

- Mission Director, NHM
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	30**	24	15	Achieved	26	27	29	30
SDH	147	50	74	24	92	110	129	147
CHC	212	71	106	35	133	159	186	212
PHC	2132	715	1066	351	1333	1599	1866	2132
UPHC	392	186	196	10	277	324	370	392
AAM-SHC	6532	1890	3266	1376	4083	4899	5716	6532

* HDI 2022-23 and AAM Portal as on 31st March 2025

**Functional DH as per State.



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is a matter of concern to note the marginal progress of NQAS certification in the state with 6.18% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 5% as of 31st March 2025.

The facility-wise certification progress in Kerala is as follows:

- District Hospitals (DHs): 23%
- Sub divisional Hospitals (SDHs): 5%
- Community Health Centres (CHCs): 7%
- Primary Health Centres (PHCs): 27%
- Urban Primary Health Centres (UPHCs): 36%
- Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 2%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Kerala to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions are recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - Kayakalp-incentivised facilities
 - LaQshya/MusQan certified facilities
 - IPHS compliant (>80% score)
3. 100-day mission-mode campaign with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
6. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega


7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Delegation of minimum number of health facilities for handholding to quality trained professionals (Internal and External Assessors) in each district.
9. Organize focused training and capacity-building sessions at district and block level, particularly for SDHs, CHCs, PHCs and AAM-SHCs
10. Efforts needs to be made to re-apply for national certification for conditionally certified facilities as there validity is limited to 6 months
11. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
12. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Kerala can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards .

Yours sincerely


2.12.25

(Aradhana Patnaik)

To

Dr. Raian N Khobragade,
Additional Chief Secretary,
Department of (H&FW),
Govt. of Kerala,
Secretariat,
Thiruvananthapuram-695001

Copy to:

- MD, NHM, Kerala
- PSO to Secretary (H&FW)
- Quality Nodal Quality Assurance, Kerala

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	47	11	24	13	32	37	42	47
SDH	87	4	44	40	53	64	76	87
CHC	230	17	115	98	139	169	200	230
PHC	780	212	390	178	552	628	704	780
UPHC	165	60	83	23	127	140	152	165
AAM-SHC	5134	94	2567	2473	2970	3653	4335	5134

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the UT 32.12% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 4% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 0%
2. Sub divisional Hospitals (SDHs): 0%
3. Community Health Centres (CHCs): 43%
4. Primary Health Centres (PHCs): 16%
5. Urban Primary Health Centres (UPHCs): 0%
6. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 34%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the UT to adopt a mission-mode approach for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities which have any of the following:
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. 100-day mission-mode campaign with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
6. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Efforts need to be made to re-apply for national certification for conditionally certified facilities as their validity is limited to 6 months.
9. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
10. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Sh. Sanjeev Khirwar
Principal Secretary,
Civil Secretariat,
UT of Ladakh,
Leh - 194101

Copy to:

- MD, NHM, Ladakh
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	2	0	1	1	1	1	2	2
CHC	7	3	4	1	7	Saturated		7
PHC	32	5	16	11	29	32	Saturated	32
UPHC	1	0	0	-	1	Saturated		1
AAM-SHC	288	98	144	46	235	269	288	288

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
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स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Anamish,

Please refer to my earlier D.O.Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is a matter of concern, that, till date, no public health facility in the Union Territory of Lakshadweep has been certified under the National Quality Assurance Standards (NQAS) till date.

The facility-wise certification progress in the state is as follows:

1. District Hospitals (DHs): 0 %
2. Community Health Centres (CHCs): 0 %
3. Primary Health Centres (PHCs): 0 %
4. Urban Primary Health Centres (UPHCs): 0 %
5. Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 0 %

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Telangana to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following: -
 - a) Kayakalp-incentivised facilities
 - b) LaQshya/MusQan certified facilities
 - c) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

.../-

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6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc., can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Sh. Awanish Kumar
Secretary (Health)
Department of (H&FW)
UT Secretariat, Kavaratti,
Lakshadweep - 682555

Copy to:

- MD, NHM, UT of Lakshadweep
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	01	00	01	01	01	01	01	01
SDH	02	00	01	01	01	02	02	02
CHC	03	00	02	02	02	02	03	03
PHC	04	00	02	02	03	03	04	04

* HDI 2022-23 and AAM Portal as on 31st March 2025



सत्यमेव जयते



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)

भारत सरकार
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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sandeep,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is to bring to your notice the pace of NQAS certification in the state as 20.95% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 19% as of 31st March 2025.

The facility-wise certification progress in Madhya Pradesh is as follows:

1. District Hospitals (DHs): 100%
2. Sub divisional Hospitals (SDHs): 23%
3. Community Health Centres (CHCs): 22%
4. Primary Health Centres (PHCs): 14%
5. Urban Primary Health Centres (UPHCs): 4%
6. Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 22%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Madhya Pradesh to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the following healthcare facilities for early NQAS certification:
 - I. Kayakalp-incentivised facilities
 - II. Laqshya/MusQan certified facilities
 - III. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

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6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, Madhya Pradesh can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continual progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,

Aradhana Patnaik
2.12.25

(Aradhana Patnaik)

To

Shri Sandeep Yadav IAS,
Principal Secretary
Deptt. of Health & Medical Education,
Govt. of Madhya Pradesh,
Room No D-410, Mantralaya,
Vallabh Bhawan-3, Bhopal - 462003

Copy to:

- MD, NHM, Madhya Pradesh
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	52	52	26	Achieved	Saturated			
SDH	144	33	72	39	90	108	126	144
CHC	353	78	177	99	221	265	309	353
PHC	1440	201	720	519	900	1080	1260	1440
UPHC	328	12	164	152	205	246	287	328
AAM-SHC	9652	2132	4826	2694	6033	7239	8446	9652

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Nipun,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is a matter of concern to note that no significant improvement in the pace of NQAS certification in the state as 1.64% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 1% as of 31st March 2025.

The facility-wise certification progress in Maharashtra is as follows:

- 1) District Hospitals (DHs): 5%
- 2) Sub District Hospitals (SDHs): 3%
- 3) Community Health Centres (CHCs): 0%
- 4) Primary Health Centres (PHCs): 7%
- 5) Urban Primary Health Centres (UPHCs): 1%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 1%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Maharashtra to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at Appendix-I for your reference.

To accelerate progress, the following strategic may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following:
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

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.../-

5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to re-apply for National certification of conditionally certified health facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, Maharashtra can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted. You are requested to take necessary action in this regard.

With regards.

Yours sincerely,


2.12.25

(Aradhana Patnaik)

To

Dr. Nipun Vinayak
Secretary
Public Health Department,
Gokuldas Tejpal Hospital Compound,
Complex Building, 10th Floor,
New Mantralay, Mumbai 400 001

Copy to:

- MD, NHM, Maharashtra
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	22	01	11	10	14	17	19	22
SDH	95	03	48	45	59	71	83	95
CHC	481	01	241	240	301	361	421	481
PHC	1906	128	953	825	1191	1430	1668	1906
UPHC	906	05	453	448	566	680	793	906
AAM-SHC	8417	56	4209	4153	5261	6313	7365	8417

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Sumant,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification within the state as 12.05% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 5.5% as of 31st March 2025.

The facility-wise certification progress in Manipur is as follows:

- 1) District Hospitals (DHs): 29%
- 2) Sub divisional Hospitals (SDHs): 0%
- 3) Community Health Centres (CHCs): 6%
- 4) Primary Health Centres (PHCs): 7%
- 5) Urban Primary Health Centres (UPHCs): 14%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 13%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Manipur to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. **Prioritize the healthcare facilities having any of the following:-**
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.

#StopObesity

..../-

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Manipur can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely

[Signature]
2.12.25

(Aradhana Patnaik)

To

Shri Sumant Singh
Commissioner,
D/o Health & Family Welfare
Govt. of Manipur,
Babupara- 795001

Copy to:

- MD, NHM, Manipur
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	7	2	4	2	4	5	6	7
SDH	1	0	1	1	1	1	1	1
CHC	17	1	9	8	11	13	15	17
PHC	74	5	37	32	46	56	65	74
UPHC	22	3	11	8	14	17	19	22
AAM-SHC	294	39	147	108	184	221	257	294

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

The pace of NQAS certification in Meghalaya remains slower than anticipated as 28.92 % of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 27.2% as of 31st March 2025.

The facility-wise certification progress in Meghalaya is as follows:

- 1) District Hospitals (DHs): 27%
- 2) Sub divisional Hospitals (SDHs): 0%
- 3) Community Health Centres (CHCs): 10%
- 4) Primary Health Centres (PHCs): 19%
- 5) Urban Primary Health Centres (UPHCs): 0%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 35%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Meghalaya to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. **Prioritize the healthcare facilities having any of the following: -**
 - i. Kayakalp-incentivised facilities
 - ii. LaQshya/MusQan certified facilities
 - iii. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Meghalaya can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely,

[Signature]
2.12.25

(Aradhana Patnaik)

To

Shri Sampath Kumar
Principal Secretary,
D/o Health & Family Welfare,
Govt. of Meghalaya,
Shillong- 793 001

Copy to:

- MD, NHM Meghalaya
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	11	3	6	3	7	8	10	11
SDH	1	0	0	0	1	1	1	1
CHC	29	3	15	12	18	22	25	29
PHC	122	23	61	38	76	92	107	122
UPHC	25	0	13	13	16	19	22	25
AAM-SHC	431	150	216	66	269	323	377	431

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Lalrinzuali,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state as 16.8% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 9.5% as of 31st March 2025.

The facility-wise certification progress in Mizoram is as follows:

- 1) District Hospitals (DHs): 67%
- 2) Sub divisional Hospitals (SDHs): 0%
- 3) Community Health Centres (CHCs): 11%
- 4) Primary Health Centres (PHCs): 82%
- 5) Urban Primary Health Centres (UPHCs): 78%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 0%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Mizoram to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following: -
 - I. Kayakalp-incentivised facilities
 - II. LaQshya/MusQan certified facilities
 - III. IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
7. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
8. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
9. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
10. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Mizoram can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Smt. K. Lalrinzuali
Secretary
Health & Family Welfare Department
Govt. of Mizoram
Room No: 120 / 121
1st Floor, Secretariat Main Building
MINECO, Khatla
Aizawl, Mizoram

Copy to:

- MD, NHM Mizoram
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	No of certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	12	8	6	Achieved	8	9	11	12
SDH	2	0	1	1	1	1	2	2
CHC	9	1	5	4	6	7	9	9
PHC	57	47	29	Achieved	36	43	50	57
UPHC	9	7	5	Achieved	6	7	8	9
AAM-SHC	286	0	143	143	179	215	250	286

* HDI 2022-23 and AAM Portal as on 31st March 2025



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)

Dear Anoop,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

The pace of NQAS certification in Nagaland remains slower than anticipated as 5.51% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 5.4% as of 31st March 2025.

The facility-wise certification progress in Nagaland is as follows:

- 1) District Hospitals (DHs): 0%
- 2) Community Health Centres (CHCs): 0%
- 3) Primary Health Centres (PHCs): 7%
- 4) Urban Primary Health Centres (UPHCs): 38%
- 5) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 5%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Nagaland to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. **Prioritize the healthcare facilities having any of the following: -**
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Nagaland can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely,

[Signature]
2.12.25

(Aradhana Patnaik)

To

Shri Anoop Khinchi
Commissioner-cum-Secretary,
D/o Health & Family Welfare,
Govt. of Nagaland,
Kohima- 797001

Copy to:

- MD, NHM Nagaland
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	12	0	6	6	8	9	11	12
CHC	23	0	12	12	14	17	20	23
PHC	128	9	64	55	80	96	112	128
UPHC	8	3	4	1	5	6	7	8
AAM-SHC	319	15	160	145	199	239	279	319

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)

भारत सरकार
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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Aowathy,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state. 32.22% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 22% as of 31st March 2025.

The facility-wise certification progress in the State/UT is as follows:

- 1) District Hospitals (DHs): 22%
- 2) Sub District Hospitals (SDHs): 0%
- 3) Community Health Centres (CHCs): 1%
- 4) Primary Health Centres (PHCs): 4%
- 5) Urban Primary Health Centres (UPHCs): 48%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 41%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions are recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track national-level certification for district hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

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6. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as external assessors, ayushman assessors and internal assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Odisha can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,

AD
2.12.25

(Aradhana Patnaik)

To

Ms. Aswathy S.
Secretary,
D/o Health & Family Welfare,
Government of Odisha,
Bhubaneswar 751001

Copy to:

- MD, NHM, Odisha
- PSO to Secretary (H&FW)

Appendix-I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	32	7	16	9	20	24	28	32
SDH	33	0	17	17	21	25	29	33
CHC	385	5	193	188	241	289	337	385
PHC	1277	55	639	584	798	958	1117	1277
UPHC	125	60	63	3	78	94	109	125
AAM-SHC	5421	2216	2711	495	3388	4066	4743	5421

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Yasin,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is to bring to your notice the pace of improvement in achieving NQAS certification in the State/UT. 9.65% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 8% as of 31st March 2025.

The facility-wise certification progress in Puducherry is as follows:

- 1) District Hospitals (DHs): 0%
- 2) Community Health Centres (CHCs): 25%
- 3) Primary Health Centres (PHCs): 8%
- 4) Urban Primary Health Centres (UPHCs): 29%
- 5) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 3%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State/ UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following for early NQAS certification:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Leverage the virtual NQAS certification process for AAM SHC certification.
5. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
6. Efforts need to be made to re-apply for national certification for conditionally certified facilities as their validity is limited to 6 months.

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Puducherry can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

I look forward to the state's continued progress and commitment for quality healthcare. For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


(Aradhana Patnaik)

To

Shri Choudhary Mohammed Yasin
Secretary (Health),
Department of (H&FW)
Govt. of Puducherry,
Chief Secretariat,
Puducherry 605001

Copy to:

- MD, NHM, Puducherry
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	4	0	2	2	3	3	4	Saturated
CHC	4	1	2	1	3	3	4	Saturated
PHC	24	2	12	10	16	19	21	24
UPHC	21	6	11	5	15	17	19	21
AAM-SHC	61	2	31	29	44	52	59	61

* HDI 2022-23 and AAM Portal as on 31st March 2025



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Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)

Dear Rahul,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state/UT as 43.82% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 34.67% as of 31st March 2025.

The facility-wise certification progress in Punjab is as follows:

- 1) District Hospitals (DHs): 65%
- 2) Sub District Hospitals (SDHs): 12%
- 3) Community Health Centres (CHCs): 7%
- 4) Primary Health Centres (PHCs): 2%
- 5) Urban Primary Health Centres (UPHCs): 6%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 55%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC/
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to re-apply for National certification of conditionally certified health facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, Punjab can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted. You are requested to take necessary action in this regard.

With regards.

Yours sincerely,


2.12.25

(Aradhana Patnaik)

To

Shri Kumar Rahul
Principal Secretary,
Department of H&FW,
Govt. of Punjab,
Municipal Bhawan, Plot No.-3,
Sector-35, Chandigarh-160035

Copy to:

- MD, NHM, Punjab
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	23	15	12	Achieved	14	17	20	23
SDH	41	05	21	16	26	31	36	41
CHC	162	12	81	69	101	122	142	162
PHC	397	07	199	192	248	298	347	397
UPHC	124	08	62	54	78	93	109	124
AAM-SHC	2448	1353	1224	Achieved	1530	1836	2142	2448

* HDI 2022-23 and AAM Portal as on 31st March 2025



सत्यमेव जयते



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)

Dear Mam,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is to bring to your notice the progress of NQAS certification in the state, as approximately 8.44% of public health facilities have been certified under NQAS as of 30th September 2025, compared to 8% as of 31st March 2025.

The facility-wise certification progress in State/UT is as follows:

- 1) District Hospitals (DHs): 22%
- 2) Sub-divisional Hospitals (SDHs): 17%
- 3) Community Health Centres (CHCs): 05%
- 4) Primary Health Centres (PHCs): 12%
- 5) Urban Primary Health Centres (UPHCs): 27%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 07%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for the National Certification for conditionally certified facilities, since their validity lasts only six months
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Rajasthan can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely,


2.12.20

(Aradhana Patnaik)

To

Smt. Gayatri A Rathore
Principal Secretary,
D/O Health & Family Welfare,
Government of Rajasthan,
Jaipur - 302005

Copy to:

- MD, NHM, Rajasthan
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	37	08	19	11	23	28	32	37
SDH	30	05	15	10	19	23	26	30
CHC	718	33	359	326	449	539	628	718
PHC	2179	264	1090	826	1362	1634	1907	2179
UPHC	293	79	147	68	183	220	256	293
AAM-SHC	6773	458	3387	2929	4233	5080	5926	6773

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Tshewang,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No.Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification within the state as 42.54% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 9.9% as of 31st March 2025.

The facility-wise certification progress in State/UT is as follows:

- 1) District Hospitals (DHs): 0%
- 2) Community Health Centres (CHCs): 0%
- 3) Primary Health Centres (PHCs): 38%
- 4) Urban Primary Health Centres (UPHCs): 0%
- 5) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 46%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following: -
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts to achieve NQAS certification of Secondary health care facilities.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Sikkim can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


2.12.25

(Aradhana Patnaik)

To

Shri Tshewang Gyachho Bhutia
Secretary,
D/o Health & Family Welfare
Govt. of Sikkim,
Sikkim - 737101

Copy to:

- MD, NHM Sikkim
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	4	0	2	2	3	3	4	Saturated
CHC	2	0	1	1	1	1	2	Saturated
PHC	24	9	12	3	15	18	21	24
UPHC	2	0	1	1	1	1	2	Saturated
AAM-SHC	149	68	75	7	93	112	130	149

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state/UT 26.86% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 17% as of 31st March 2025.

The facility-wise certification progress in State/UT is as follows:

- 1) District Hospitals (DHs): 73%
- 2) Sub District Hospitals (SDHs): 32%
- 3) Community Health Centres (CHCs): 50%
- 4) Primary Health Centres (PHCs): 51%
- 5) Urban Primary Health Centres (UPHCs): 58%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 15%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State of Tamil Nadu to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.

..../-

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टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA)
6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to reapply for National certification for conditionally certified facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, Tamil Nadu can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country. I look forward to the state's continued progress and commitment for quality healthcare.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely

AD
2.12.25

(Aradhana Patnaik)

To

Shri P. Senthil Kumar
Principal Secretary,
D/o Health & Family Welfare,
Govt. of Tamil Nadu,
Chennai-600009

Copy to:

- MD, NHM, Tamil Nadu
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	37**	27	19	Achieved	23	28	32	37
SDH	281	89	141	52	176	211	246	281
CHC	423	213	212	Achieved	264	317	370	423
PHC	1419	729	710	Achieved	887	1064	1242	1419
UPHC	444	256	222	Achieved	349	399	444	Saturated
AAM-SHC	5215	782	2608	1826	3259	3911	4563	5215

* HDI 2022-23 and AAM Portal as on 31st March 2025

** 37 functional DH as per State



सत्यमेव जयते



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)

Dear Christina,

Please refer to my earlier D.O. No. 2.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state as 25.03% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 21 % as of 31st March 2025.

The facility-wise certification progress in state/UT is as follows:

- 1) District Hospitals (DHs): 100%
- 2) Sub District Hospitals (SDHs) : 21%
- 3) Community Health Centres (CHCs): 14%
- 4) Primary Health Centres (PHCs): 48%
- 5) Urban Primary Health Centres (UPHCs): 20%
- 6) Ayushman Arogya Mandir – Sub Health Centres (AAM-SHCs): 21%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the following healthcare facilities for early NQAS certification:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Telangana can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely


2.12.25

(Aradhana Patnaik)

To

Dr. Christina Z. Chongthu
Secretary,
D/o Health & Family Welfare,
Govt. of Telangana,
Hyderabad -50004

Copy to:

- MD, NHM, Telangana
- PSO to Secretary (H&FW)

Appendix I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	06	06	03	Achieved	Saturated			
SDH	42	09	21	12	26	32	37	42
CHC	86	12	43	31	54	65	75	86
PHC	594	285	297	12	371	446	520	594
UPHC	275	54	138	84	172	206	241	275
AAM-SHC	3232	691	1616	925	2020	2424	2828	3232

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Kiran,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state/UT as 50.33% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 31.1% as of 31st March 2025.

The facility-wise certification progress in State/UT is as follows:

- 1) District Hospitals (DHs): 14%
- 2) Sub divisional Hospitals (SDHs): 7%
- 3) Community Health Centres (CHCs): 5%
- 4) Primary Health Centres (PHCs): 43%
- 5) Urban Primary Health Centres (UPHCs): 70.0%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 53%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritize the healthcare facilities having any of the following: -
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts to achieve NQAS certification of secondary health care facilities.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Leverage programmatic convergence through integration of program divisions in implementation of NQAS.

..../-

#StopObesity

टीबी हारेगा देश जीतेगा / TB Harega Desh Jeetega

6. Efforts should be made to re-apply for National certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, Tripura can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, NHSRC may be contacted.

With regards.

Yours sincerely

[Signature]
2.12.25

(Aradhana Patnaik)

To

Shri Gite Kirankumar Dinkarrao,
Secretary (H&FW),
Dept. of (H&FW), Govt. of Tripura,
New Secretariat Complex,
Kunjban-799010 Agartala, West Tripura

Copy to:

- MD, NHM Tripura
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	7	1	4	3	4	5	6	7
SDH	15	1	8	7	9	11	13	15
CHC	21	1	11	10	13	16	19	21
PHC	110	47	55	8	69	83	96	110
UPHC	10	7	5	Achieved	6	8	9	10
AAM-SHC	886	471	443	Achieved	554	665	775	886

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



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स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare
D.O.No.Z.18015/27/2022-NHMII(Part-2)
Dated: 2nd Dec, 2025

Dear Sir,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state as 30.3% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 21.46% as of 31st March 2025.

The facility-wise certification progress in the state is as follows:

- 1) District Hospitals (DHs): 62%
- 2) Community Health Centres (CHCs): 12%
- 3) Primary Health Centres (PHCs): 2%
- 4) Urban Primary Health Centres (UPHCs): 7%
- 5) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 37%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the State/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC.
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track National-level certification for District Hospitals that have already undergone rapid assessments (RA).

..../-

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6. State to develop policies to engage internal resources such as External Assessors, Ayushman Assessors and Internal Assessors for gap analysis, capacity building and mentoring.
7. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
8. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.
9. Efforts should be made to re-apply for National certification of conditionally certified health facilities, as their validity is limited to six months.

With concerted efforts and strategic planning, state can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted. You are requested to take necessary action in this regard.

With regards.

Yours sincerely


2.12.25
(Aradhana Patnaik)

To

Shri Amit Kumar Ghosh
Additional Chief Secretary,
Medical Health & Family Welfare,
4th floor, Secretariat Annexe,
Lal Bahadur Shastri Bhawan,
Sarojani Naidu Marg, Lucknow,
Uttar Pradesh -226001

Copy to:

- MD, NHM, Uttar Pradesh
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	125	78	63	Achieved	78	94	109	125
CHC	950	116	475	359	594	713	831	950
PHC	3055	47	1528	1481	1909	2291	2673	3055
UPHC	598	39	299	260	374	449	523	598
AAM-SHC	17488	6451	8744	2293	10930	13116	15302	17488

* HDI 2022-23 and AAM Portal as on 31st March 2025



आराधना पटनायक, भा.प्र.से.
अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Aradhana Patnaik, IAS
Additional Secretary & Mission Director (NHM)



सत्यमेव जयते



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Government of India
Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

Dear Rajesh,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is a matter of concern that the state of Uttarakhand has not shown any significant progress in NQAS certification, which is stagnant at 2% NQAS-certified facilities since 31st March 2025 till 30th September 2025.

The facility-wise certification progress in the state/UT is as follows:

- 1) District Hospitals (DHs): 38%
- 2) Sub District Hospitals (SDHs): 10%
- 3) Community Health Centres (CHCs): 1%
- 4) Primary Health Centres (PHCs): 0%
- 5) Urban Primary Health Centres (UPHCs): 0%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 2%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities for any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track national-level certification for district hospitals that have already undergone rapid assessments (RA)

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6. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as external assessors, ayushman assessors and internal assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, the state of Uttarakhand can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely

Aradhana Patnaik
2.12.25

(Aradhana Patnaik)

To

Dr. R. Rajesh Kumar
Secretary,
Department of Health & FW,
Govt. of Uttarakhand,
Dehradun 248001

Copy to:

- MD, NHM, Uttarakhand
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	13	5	7	2	8	10	11	13
SDH	21	2	11	9	13	16	18	21
CHC	78	1	39	38	49	59	68	78
PHC	532	2	266	264	333	399	466	532
UPHC	76	0	38	38	48	57	67	76
AAM-SHC	1495	34	748	714	934	1121	1308	1495

* HDI 2022-23 and AAM Portal as on 31st March 2025



सत्यमेव जयते



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण विभाग
स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare
Ministry of Health and Family Welfare

D.O.No.Z.18015/27/2022-NHMII(Part-2)

Dated: 2nd Dec, 2025

आराधना पटनायक, भा.प्र.से.

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Aradhana Patnaik, IAS

Additional Secretary & Mission Director (NHM)

Dear Narayan,

Please refer to my earlier D.O. No. Z.18015/27/2022-NHM-II (Part-2)-Part (1) dated 19th June 2025, regarding the achievement of NQAS certification for public health facilities by December 2026, as communicated vide Union Health Secretary D.O. Letter No. Z-18015/13/2023-NHM dated 3rd February 2024.

It is heartening to note the significant improvement in the pace of NQAS certification in the state/UT as 43.93% of public health facilities have been certified under NQAS as of 30th September, 2025, compared to 38% as of 31st March 2025.

The facility-wise certification progress in state/UT is as follows:

- 1) District Hospitals (DHs): 100%
- 2) Sub District Hospitals (SDHs): 59%
- 3) Community Health Centres (CHCs): 43%
- 4) Primary Health Centres (PHCs): 3%
- 5) Urban Primary Health Centres (UPHCs): 36%
- 6) Ayushman Arogya Mandir - Sub Health Centres (AAM-SHCs): 47%

Given the national target to achieve 100% NQAS certification by December 2026, I urge the state/UT to adopt a **mission-mode approach** for accelerating certification across all levels of healthcare facilities. The expected quarterly projection for achieving NQAS certification is enclosed at *Appendix-I* for your reference.

To accelerate progress, the following strategic actions may be recommended:

1. Strengthen the State Certification process: Ensure transition to National Certification within six months of State-level certification. Directions have been issued (through a D.O. letter no. Z.15015/32/2025-NHM-I dated July 7, 2025), that upon achieving NQAS State Certification status, 25% of the incentive of the national certification may be claimed by the states upon meeting the predefined criteria to support the gap closure activities.
2. Prioritise the healthcare facilities having any of the following:
 - i) Kayakalp-incentivised facilities
 - ii) LaQshya/MusQan certified facilities
 - iii) IPHS compliant (>80% score)
3. **100-day mission-mode campaign** with specific targets assigned to the districts and blocks to achieve NQAS certification of AAM-SHC
4. Ensure timely recertification of facilities that are deferred or nearing expiry of existing certification.
5. Fast-track national-level certification for district hospitals that have already undergone rapid assessments (RA).

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6. Efforts should be made to re-apply for National Certification for conditionally certified facilities, as their validity is limited to six months.
7. State to develop policies to engage internal resources such as external assessors, ayushman assessors and internal assessors for gap analysis, capacity building and mentoring.
8. Several government staff who have been sponsored to pursue postgraduate certifications or diplomas from reputed institutes such as TISS, PHFI, IIPH etc, can be deputed to participate in implementation and capacity-building activities.
9. Conduct facility-wise gap assessments to identify bottlenecks and develop time-bound, resource-backed action plans to address them.

With concerted efforts and strategic planning, West Bengal can achieve full NQAS certification and set a benchmark for quality healthcare service delivery across the country.

For any technical or implementation support, the NHSRC may be contacted.

With regards.

Yours sincerely


(Aradhana Patnaik)

To

Shri Narayan Swaroop Nigam,
Principal Secretary
D/o Health & Family Welfare,
Government of West Bengal,
Kolkata-700091

Copy to:

- MD, NHM, West Bengal
- PSO to Secretary (H&FW)

Appendix- I

Level of facility	Total Number of Health Facilities*	NQAS Certified facilities as on 30 September 2025	31-Dec-25 (Target: 50% PHFs to be NQAS certified)	Certification deficit to reach 50% NQAS certification Target by Dec 2025	31-Mar-26	30-Jun-26	30-Sep-26	31-Dec-26 (Target: 100% PHFs to be NQAS certified)
					Expected progress per quarter to attain National target of NQAS certification			
DH	14	14	7	Achieved	Saturated			
SDH	69	41	35	Achieved	43	52	60	69
CHC	349	149	175	26	253	304	349	Saturated
PHC	910	29	455	426	569	683	796	910
UPHC	467	167	234	67	292	350	409	467
AAM-SHC	11053	5245	5527	282	6908	8290	9671	11053

* HDI 2022-23 and AAM Portal as on 31st March 2025