

**Guidance Note**

**Introduction**

This year, the preceding week of Patient Safety Day included Patient Safety as a theme in "Health Mela." The theme will focus on creating awareness at the community level in the efforts to sensitise the people on crucial role patients, families and caregivers play in ensuring safety of health care.

The following activities need to be carried out at the health melas in purview of World Patient Safety Day:

1. Display of posters about patient safety at the booths  
(Posters and guidelines are attached as annexure -II)
2. Display of Video focusing on crucial role of patients, families and caregivers in ensuring safety during delivery of care whole day during the Health Mela  
(The link of the video and guidelines are attached as annexure- III)
3. Home visits by frontline health workers for care of patients on Palliative Care with focus on safety during 'Sewa Saptah'.  
(The guidance is attached as annexure -IV)

**Activities planned at the National Level:**

- Release of social media videos focusing on importance of Patient Safety and Community Engagement.

**Activities planned at the State/district level:**

- Nominate State/District Nodal officer Quality/Kayakalp for planning, execution and monitoring of activities.
- States/UTs and districts are required to disseminate the social media videos and printed posters to health mela site and also at all public health facilities (DHs, SDHs, CHCs, UHCs, PHCs, UPHCs and HWCs)
- The nodal officer will coordinate all the activities related to 'Health Mela' under the guidance of MD, NHM and DG Medical & Health
- Support and monitor the activities in each district and facilities
- District level authorities to coordinate the palliative care activities.
- State / District should make IECs available for use.

**Activities planned at the Block Level**

- Block Public Health Management Unit to coordinate with Publicity/Community Relations Subcommittee to display of annexed posters (Annexure -II) at all the stalls/booths.

**Activities planned at the Facility Level**

- Display of posters about patient safety at prominent locations where it is clearly visible to the patient/visitor preferably at Enquiry/Reception, Registration Counter, Pharmacy, Waiting areas.
- Display of Video focusing on crucial role of patients, families and caregivers in ensuring safety during delivery of care whole day in the facility