

Agenda
for
17th Batch of External Assessors' Training
National Quality Assurance Standards (NQAS)

Venue: Hotel IBIS, Aero City, IGI Road, New Delhi

26th-30th October' 2021

Day1- Tuesday, 26th October 2021

Time	Topic	Resource Person
INAUGURATION SESSION		
08:30 AM-08:45AM	Registration	Mr. Divyanshu Bhardwaj/ Ms Falguni Bhosale/ Ms Avni Saraswat
08:45 AM-09:00AM	Pre-training Evaluation	Dr. Chinmayee Swain, Consultant QI
09:00AM-09:05AM	Aims and Objectives	Dr. JN Srivastava, Advisor, QI
09:05AM-09:15AM	Welcome Address	Maj Gen(Prof) Atul Kotwal SM, VSM, Executive Director, NHSRC
09:15AM-09:30AM	Inaugural Address	Mr. Vishal Chauhan, Joint Secretary(P)
09:30AM-10:10AM	Introduction of Participants	QI Team
10:10AM-10:15AM	Vote of Thanks	Dr. Arpita Agarwal, Consultant QI
10:15AM-10:45AM	Group Photography followed by tea break	
10:45AM- 11:45AM	Quality in Public Health System: An Overview	Dr. JN Srivastava, Advisor QI
11:45AM -1:00 PM	An introduction to National Quality Assurance Standards including intent of the Area of Concerns	Dr. Deepika Sharma, Senior Consultant QI
01:00PM-02:00PM	Lunch	
2:00PM- 3:00 PM	Measurement System under National Quality Assurance Standards	Dr. Sushant Agarwal, Quality Assurance Specialist
03:00PM-03:15PM	Brief and Objectives of the Exercise	Dr. Deepika Sharma, Senior Consultant QI
03:15PM-04:30PM	Exercise on Intent of Area of Concern & Discussion with Moderator	Moderator for Each Group
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on Measurement System & Discussion with Moderator	Moderator for Each Group

Day 2- Wednesday 27th October 2021

Time	Topic	Resource Person
09:00AM-09:15AM	Recap, Q/A	Dr. Deepika Sharma, Senior Consultant QI
09:15AM-11:00AM	Service Provision & Patients' Rights under NQAS	Dr. Arvind Srivastava, Consultant QI
11:00AM-11:15AM	Tea Break	
11:15AM-01:00PM	Inputs & Support Services under NQAS Framework	Dr. Shivali Sisodia, Consultant QI
01:00PM -02:00PM	Lunch	
02:00PM- 03:00PM	Clinical Services under NQAS (General Clinical Services)	Dr. Arpita Agarwal, Consultant QI
03:00PM- 04:30 PM	Exercise on Area of Concern (A & B) & its Discussion	Moderator for Each Group
4:30PM-04:45PM	Tea Break	
04:45PM- 05:30PM	Exercise on Area of Concern (C & D) & its Discussion	Moderator for Each Group

Day 3, Thursday -28th October 2021

Time	Topic	Resource Person
09:00AM-09:15AM	Recap, Q/A	Dr. Arvind Srivastava, Consultant QI
09:15 am-11: 00 am	Standards for Quality Management System & Outcome Indicators including exercise	Dr. Sushant Agarwal, Quality Assurance Specialist/ Dr. Arpita Agarwal, Consultant QI
11:00AM-11:15AM	Tea Break	
11:15am-12:30 pm	Clinical Services under NQAS (Specific & RMNCHA Clinical Services)	Dr. JN Srivastava, Advisor, QI
12:30pm-01:15pm	NQAS Assessment for Infection Prevention	Dr. Chinmayee Swain, Consultant QI
01:15pm-02:15 pm	Lunch	
02:15pm-03:15pm	Assessment of National Health Programs under the NQAS	Dr. Utsuk Dutta, Consultant, NIHFV
03:15pm-04:15pm	Exercise on Area of Concern (E) – Primary Care Services & Discussion	Moderator for Each Group
04:15 pm-04:30pm	Tea Break	
04:30pm- 05:00 pm	Exercise on Area of Concern (E) – Secondary Care Services & Discussion	Moderator for Each Group
05:00 pm-05:30 pm	Briefing about the field visit & Report Writing	Dr. Abhay Kumar, Consultant Certification Unit
05:30 PM -5:40 PM	IT Initiative under NQAS Platform	Mr. Anand Yadav, Fellow QI

Day 4, Friday-29th October 2021

Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QI Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis, and Report Writing of the Field Visit	QI Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QI Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QI Team

Day 5, Saturday-30th October'2021

Time	Topic	Resource Person
08:30 AM-09:30 AM	Recap & revision of National Quality Assurance Standards	Dr. Deepika Sharma, Senior Consultant QI
9:30AM-10:30 AM	An Overview of Maternal Health Initiative under NQAS (LaQshya & Suman)	Dr. Chinmayee Swain, Consultant QI
10:30 AM- 11:30 AM	An Overview of Child health Initiative under NQAS (MusQan, CLMC & AEFI)	Dr. Deepika Sharma, Senior Consultant QI
11:30AM-11:45AM	Tea Break	
11:45 AM-12:15PM	Principles of NQAS Assessment	Dr. Shivali Sisodia, Consultant QI
12:15PM-01:00PM	Conduct of Physical & Virtual Assessment	Mr. Gulam Rafey, Consultant QI
01:00 PM-02:00PM	Lunch	
02:0PM-02:20PM	NQAS Assessment Challenges & its Solutions	Dr. Alisha Dub, Consultant Certification Unit
02:20PM-02:30PM	Briefing about Post Training evaluation	QI Team
02:30PM-04:30PM	Post Training evaluation	QI Team
04:30PM-04:45PM	Tea Break	
04:45 PM -05:00 PM	Role Play	Dr. Sushant Agarwal, Quality Assurance Specialist
05:00PM-6:00PM	Valedictory/Feedback	QI Team