



Agenda

21st Batch of NQAS External Assessors' Training

Under

National Quality Assurance Standards

25th – 30th July' 2022

Venue: First Floor, NHSRC, New Delhi



Day1- 25th July'2022

Time	Topic	Resource Person
INAUGURATION SESSION		
08:30 AM-09:00AM	Registration	Mr. Divyanshu/ Dr. Aman/Dr. Gaurav/ Ms. Saujanya
09:00AM-09:30AM	Pre-training Evaluation	QPS Team
09:30AM-09:45AM	Welcome Address & Introduction	Dr J.N. Srivastava Advisor – QPS
09:45AM-09:55AM	Address by Guest of Honour	Maj Gen (Prof) Atul Kotwal, SM, VSM, ED - NHSRC
09:55AM-10:30AM	Introduction by Participants	
10:30AM-10:40AM	Vote of Thanks	Dr Deepika Gaur Consultant – CU
10:40AM-11:00AM	Group Photography followed by tea break	
11:00AM- 12:00AM	Quality in Public HealthSystem: An Overview	Dr J.N. Srivastava Advisor – QPS
12:00 AM -1:30PM	National Quality Assurance Standards: An introduction	Dr Deepika Sharma Lead Consultant – QPS
01:30PM-02:15PM	Lunch	
02:15PM-03:30PM	Measurement Systems under National Quality Assurance Standards	Ms. Vinny Arora Sr Consultant – CU
03:30 PM-03:45PM	Brief about Exercise	Dr Deepika Sharma Lead Consultant – QPS
03:45 PM-4:30 PM	Exercise on intent of Area of Concerns & Discussion withModerator	Moderators 1-6
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on MeasurementSystem & Discussion with Moderator	Moderators 1-6



Day 2- 26th July 2022

Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Abhay Dahiya Consultant – QPS
09:15AM-10:00AM	Service Provision under National Quality Assurance Standards	Dr Naveen Kumar Consultant – QPS
10:00AM - 11:00AM	Patients' Rights under National Quality Assurance Standards	Dr Abhay Dahiya Consultant – QPS
11:00AM-11:15AM	Tea Break	
11:15AM-12:15 PM	Inputs under National Quality Assurance Standards	Dr Alisha Dub Consultant – CU
12:15PM -01:15PM	Support Services under National Quality Assurance Standards	Dr Chinmayee Swain Sr Consultant – QPS
01:15PM -02:00PM	Lunch	
02:00PM- 03:30PM	Clinical Services under NQAS (General Clinical Services)	Dr Arpita Agarwal Consultant – QPS
03:30PM- 04:00PM	Exercise on Area of Concern A & Its discussion	Moderators 1-6
04:00PM-04:15PM	Tea Break	
04:15PM- 04:45PM	Exercise on Area of Concern B & Its Discussion	Moderators 1-6
04:45PM – 05:30PM	Exercise on Area of Concern C&D & Its Discussion	Moderators 1-6



Day 3- 27th July 2022

Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Deepika Gaur Consultant – CU
09:15AM-11:00 AM	Quality Management System Area of Concern G(G1-G7)	Dr Deepika Sharma Lead Consultant – QPS
11:00AM-11:15AM	Tea Break	
11:15AM-12:15PM	Key Interventions at HWC-SCs	Dr. (Flt Lt) M. A. Balasubramanya Advisor CP/CPHC
12:15PM-01:15PM	NQAS Assessment of National Health Programs	Dr Utsuk Dutta Consultant NIHFV
1:15PM-02:00PM	Lunch	
02:00PM-02:30PM	IT initiative under NQAS	Mr Gulam Rafey Consultant - CU
02:30PM-03:15PM	Assessment Protocol & Certification Criteria	Dr Abhay Kumar Consultant - CU
03:15PM-03:45PM	Key Components of Report Writing	Mr Gulam Rafey Consultant - CU
03:45PM-04:00PM	Tea Break	
04:00PM – 05:00PM	Ethical Issues in Assessment Process	Ms Vinny Arora Sr Consultant – CU
05:00PM – 05:30PM	Role Play	QPS Team



Day 4 – 28th July 2022

Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Neeraj Gautam Consultant – CU
09:15AM-10:30AM	Quality Management System Area of Concern G (G8-G10)	Dr Deepika Sharma Lead Consultant – QPS
10:30AM-11:15 AM	Clinical Services under NQAS (Specific & RMNCHA Clinical Services)	Dr J.N. Srivastava Advisor – QPS
11:15AM-11:30AM	Tea Break	
11:30AM -12:30PM	NQAS Assessment of Family Planning Services	Dr. Divya Valecha, Asstt. Commissioner Family Planning Division
12:30PM-01:15PM	Outcome Indicators including exercise	Dr Arpita Agarwal Consultant – QPS
01:15PM-02:00PM	Lunch	
02:00PM-03:00PM	Infection Prevention under National Quality Assurance Standards	Dr Neeraj Gautam Consultant – CU
03:00PM- 04:00PM	Exercise on Area of Concern E Primary Care Service & Discussion	Moderators 1-6
04:00PM – 04:15PM	Tea Break	
04:15PM – 05:00 PM	Exercise on Area of Concern E Secondary Care Service & Discussion	Moderators 1-6
05:00PM-05:30PM	Briefing about the field visit & Group work	Dr Neeraj Gautam Consultant – CU



Day 5 – 29th July 2022

Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QPS Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis and Report Writing of the Field Visit	QPS Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QPS Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QPS Team

Day 6 – 30th July 2022

Time	Topic	Resource Person
09:00AM-10:00AM	Revision of National Quality Assurance Standards	Dr Deepika Sharma
10:00AM-10:30AM	Tea Break	
10:30 AM-01:00 PM	Post Training Evaluation	QPS Team
01:00PM-01:30PM	Valedictory/Feedback	QPS Team
01:30PM onwards	Lunch	