



**National Celebration of World Patient Safety Day**  
**Friday, 15th September'2023**  
**Venue: Stein Auditorium, India Habitat Centre,**  
**Lodhi Road, New Delhi**

Time	Session	Speaker
09:30 AM - 10:00 AM	Registration	
10:00 AM - 10:10 AM	Welcome Address	Dr J N Srivastava, Advisor-Quality & Patient Safety, NHSRC
10:10 AM - 10:15 AM	Lamp Lighting Ceremony	
10:15 AM - 10:25 AM	Ensuring Patient Safety under UHC	Maj Gen (Prof) Atul Kotwal, SM, VSM Executive Director, NHSRC
10:25 AM - 10:30 AM	Pledge* – All Dignitaries and Participants	
10:30 AM - 10:35 AM	Release of IEC material: a. Video on Patient Engagement b. Posters	Sh. Vishal Chauhan, JS (Policy), MoHFW
10:35 AM - 10:55 AM	Felicitation of Patient Safety Champions	Sh. Vishal Chauhan, JS (Policy), MoHFW
10:55 AM - 11:05 AM	Address by the Chief Guest	Sh. Vishal Chauhan, JS (Policy), MoHFW
11:05 AM - 11:10 AM	Vote of Thanks	Dr Neha Garg, Director, NHM-II, MoHFW
11:10 AM - 11:40 AM	Group photograph followed by High tea	
Technical Sessions		
11:40 AM - 11:50 AM	Patient Safety Overview & Global Scenario	Dr J N Srivastava, Advisor-Quality & Patient Safety, NHSRC
11:50 AM - 12:10 PM	Patient Communication: An Integral Part of Safety in Healthcare	Dr Indu Arneja, Director, Indian Institute of Healthcare Communication (IIHC)
12:10 PM – 12:30 PM	Medication management in primary care	Dr Sangeeta Sharma, President, DSPRUD and Prof & Head, Neuropsychopharmacology IHBAS
12:30 PM – 12:50 PM	Patient Empowerment for Safety in Healthcare	Dr J S Arora, General secretary, National Thalassemia Welfare Society

<b>12:50 PM – 01:10 PM</b>	Patient Safety in Ambulatory Care Settings	Dr Ratna Devi, CEO DakshamA Health, Director Patient Academy for Innovation and Research Founder
<b>01:10 PM – 01:30 PM</b>	Transforming Change: Advancing Patient Engagement Approach for Safety	Dr Ritu Rana Mission Head-Health Care, Help Age (NGO)
<b>01:30 PM – 01:40 PM</b>	Promoting Patient Engagement under NQAS	Dr Deepika Sharma, Lead Consultant, Quality & Patient Safety, NHSRC
<b>01:40 PM - 01:50 PM</b>	<b>Discussion</b>	
<b>01:50 PM - 02:30 PM</b>	<b>Experience sharing by the States followed by Lunch</b>	

**\* *All online attendees will take the pledge virtually through the given link below:***  
<https://nhsrc-india.webex.com/nhsrc-india/j.php?MTID=me8e954e2d24d23a1efd5dc9a4ab859c2>

**Webinar number:**  
2519 642 6539

**Webinar password:**  
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