



Agenda

22nd Batch of NQAS External Assessors' Training

Under

National Quality Assurance Standards

22nd – 27th August' 2022

Venue: First Floor, NHSRC, New Delhi



Day1- 22nd August' 2022		
Time	Topic	Resource Person
INAUGURATION SESSION		
08:30 AM-09:00AM	Registration	Mr. Divyanshu/ Dr. Aman/ Ms. Sowjanya
09:00AM - 09:30AM	Pre-training Evaluation	QPS Team
09:30AM-09:35AM	Welcome Address	Dr J.N. Srivastava Advisor – QPS
09:35AM-09:40AM	Address by Principal Administrative Officer	Brig. Sanjay Baweja PAO, NHSRC
09:40AM-09:50AM	Address by Guest of Honour	Dr Neha Garg, Director (NHM – II) MoHFW
09:50AM-10:00AM	Address by Chief Guest	Maj Gen (Prof) Atul Kotwal, SM, VSM, ED - NHSRC
10:00AM – 10:20AM	Introduction by Participants	
10:20AM-10:25AM	Vote of Thanks	Dr Deepika Gaur Consultant QPS ,CU
10:25AM-10:45AM	Group Photography followed by tea break	
10:45AM- 11:45AM	Overview of Quality in Public Health System	Dr. J N Srivastava Advisor QPS
11:45 AM -1:00PM	Introduction to National Quality Assurance Standards	Dr. Deepika Sharma Lead Consultant - QPS
01:00PM-02:00PM	Lunch	
02:00PM-03:00PM	Measurement Systems under National Quality Assurance Standards	Ms. Vinny Arora Senior Consultant – QPS (CU)
03:00 PM-03:15PM	Brief about Exercises	Dr. Deepika Sharma Lead Consultant - QPS
03:15 PM-4:30 PM	Exercise on intent of Area of Concerns & Discussion with Moderator	Moderators 1-7
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on Measurement System & Discussion with Moderator	Moderators 1-7



Day 2- 23rd August 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Chinmayee Swain Sr Consultant QPS
09:15AM-10:00AM	Area of Concern A - Service Provision under NQAS	Dr. Deepika Sharma Lead Consultant - QPS
10:00AM - 11:00AM	Area of Concern – B Patient’s Rights under NQAS	Dr. Abhay Dahiya Consultant – QPS
11:00AM-11:15AM	Tea Break	
11:15AM-12:15 PM	Area of Concern C – Inputs under NQAS	Ms. Vinny Arora Senior Consultant – QPS (CU)
12:15PM – 01:15PM	Quality initiatives under Child Health: MusQan	Dr. Renu Srivastava (Strategy Director Newborn and Child Health, UPTSU IHAT)
01:15PM -02:00PM	Lunch	
02:00PM- 03:00PM	Area of Concern E - Specific Clinical Services under NQAS (E19 – E20)	Dr. Renu Srivastava (Strategy Director Newborn and Child Health, UPTSU IHAT)
03:00PM- 04:00PM	Exercise on Area of Concern A & Its discussion	Moderators 1-7
04:00PM-04:15PM	Tea Break	
04:15PM- 04:45PM	Exercise on Area of Concern B & Its Discussion	Moderators 1-7
04:45PM – 05:30PM	Exercise on Area of Concern C & Its Discussion	Moderators 1-7



Day 3- 24th August 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Neeraj Gautam Consultant QPS, CU
09:15 AM-10:30 AM	Area of Concern G – Quality Management System under NQAS (G1-G7)	Dr. Deepika Sharma Lead Consultant - QPS
10:30AM-11:15 AM	Area of Concern E: General Clinical Services under NQAS (E1 – E9)	Dr. Arpita Agrawal Consultant - QPS
11: 15 AM-11:30 AM	Tea Break	
11:30AM-12:30 PM	Area of Concern E: Specific Clinical Services under NQAS (E10-E16)	Dr. J N Srivastava Advisor- QPS
12:30 PM-01:15PM	Area of Concern D – Support Services Under NQAS	Dr. Chinmayee Swain Senior Consultant - QPS
1: 15 PM-02:00PM	Lunch	
02:00 PM-02:45 PM	Area of Concern F: Infection Prevention under NQAS	Dr. Neeraj Gautam Consultant – QPS (CU)
02:45 PM – 03:30 PM	Outcome Indicators under MusQan including exercise	Dr. Sushant Agrawal SPO (Jharkhand), Jharpigo
03:30 PM – 04:00 PM	Exercise on Area of Concern D	Moderators 1-7
04:00 PM-04:15 PM	Tea Break	
04:15PM – 05:30PM	Exercise on Area of Concern E Primary & Secondary Care Service & Discussion	Moderators 1-7



Day 4 – 25 th August 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Arpita Agarwal Consultant QPS
09:15AM-10:15AM	Area of Concern G: Quality Management System (G8-G10)	Dr. Sushant Agrawal SPO (Jharkhand), Jhepigo
10:15AM-11:15AM	Quality Initiatives under NQAS: LaQshya (E17-E18)	Maternal Health Division
11:15AM-11:30AM	Tea Break	
11:30AM -12:30PM	Overview of National Health Programs under NQAS (E23)	Dr. Utsuk Dutta
12:30 PM – 1:30 PM	Key interventions at Health and Wellness Centers	Dr Mustafa Khan Consultant QPS
01:30 PM-02:15PM	Lunch	
02:15PM- 03:15 PM	Ethical issues in Assessment of Health Facilities	Ms. Vinny Arora Senior Consultant – QPS (CU)
03:15 PM – 04:00PM	Key Components of Report Writing with exercise	Mr Gulam Rafey Consultant QPS, CU
04:00 PM – 04:15 PM	Tea Break	
04:15 PM- 05:00 PM	IT Initiative under NQAS	Mr. Anand External Consultant - QPS
05: 00 PM-05:15PM	Briefing about the field visit & Group work	Dr. Deepika Gaur Consultant - QPS
Day 5 – 26 th August 2022		
Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QPS Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis and Report Writing of the Field Visit	QPS Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QPS Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QPS Team



Day 6 – 27th August 2022

Time	Topic	Resource Person
09:00AM-10:00AM	Revision of National Quality Assurance Standards	Dr. Deepika Sharma Lead Consultant - QPS
10:00AM-10:30AM	Tea Break	
10:30 AM-01:00 PM	Post Training Evaluation	QPS Team
01:00PM-01:30PM	Valedictory/Feedback	QPS Team
01:30PM onwards	Lunch	