



## **Agenda**

# **3<sup>rd</sup> Batch of NQAS Regional External Assessors' Training on National Quality Assurance Standards**

**9<sup>th</sup> - 14<sup>th</sup> May' 2022**

**Venue: IIBM, Guwahati, Assam**

Day 1 - 9 <sup>th</sup> May 2022 (Monday)		
Time	Topic	Resource Person
INAUGURATION SESSION		
08:00 AM - 08:45 AM	Registration	RRCNE
08:45 AM - 09:00 AM	Pre-training Evaluations	RRCNE
09:00 AM - 09:10 AM	Welcome Address	Dr Ashoke Roy, Director, RRCNE
09:10 AM - 09:20 AM	Address by Guest of Honour	Mission Director, NHM, Assam
09:20 AM - 09:30 AM	Keynote address by Chief Guest	Executive Director, NHSRC
09:30 AM - 10:00 AM	Introduction by Participants	RRCNE
10:00 AM - 10:05 AM	Vote of Thanks	RRCNE
<b>10:05 AM - 10:30 AM</b>	<b>Group Photography followed by tea break</b>	
10:30 AM - 11:30 AM	Quality In public Health System: An Overview	Dr Ashoke Roy, RRCNE
11:30 AM - 01:00 PM	An introduction to National Quality Assurance Standards	Dr Deepika S, NHSRC
<b>01:00 PM - 02:00 PM</b>	<b>Lunch</b>	
02:00 PM - 03:00 PM	Measurement System under National Quality Assurance Standards	Dr. Shivali Sisodia
03:00 PM - 03:15 PM	Brief about exercises	NHSRC
03:15 PM - 04:30 PM	Exercise on intent of Area of Concerns & Discussion with Moderator	Moderator 1-6
<b>04:30 PM - 04:45 PM</b>	<b>Tea Break</b>	
04:45 PM - 05:30 PM	Exercise on MeasurementSystem &Discussion with Moderator	Moderator 1-6

Day 2 - 10 <sup>th</sup> May 2022 (Tuesday)		
Time	Topic	Resource Person
09:00 AM - 09:15 AM	Recap	Dr Ajay Arya, RRCNE
09:15 AM - 10:00 AM	Service Provision under NQAS Framework	Dr Deepika S, NHSRC
10:00 AM - 11:00 AM	Patients' Rights under NQAS Framework	Anup J Basistha, RRCNE
<b>11:00 AM - 11:15 AM</b>	<b>Tea Break</b>	
11:15 AM - 12:00 PM	Inputs under NQAS Framework	Dr Shivali Sisodia, NHSRC
12:00 PM - 01:15 PM	Clinical Services under NQAS (General Clinical Services)	Dr Deepika S, NHSRC
<b>01:15 PM - 02:00 PM</b>	<b>Lunch</b>	
02:00 PM - 03:15 PM	Support Services under NQAS Framework	Dr Shivali Sisodia, NHSRC
03:15 PM - 04:30 PM	Exercise on Area of Concern(A & B) & its Discussion	Moderator 1-6
<b>04:30 PM - 04:45 PM</b>	<b>Tea Break</b>	
04:45 PM - 05:30 PM	Exercise on Area of Concern(C & D) & its Discussion	Moderator 1-6

Day 3: 11 <sup>th</sup> May 2022 (Wednesday)		
Time	Topic	Resource Person
09:00 AM - 09:15 AM	Recap	Dr Vinaya RSL, RRCNE
09:15 AM - 11:00 AM	Area of Concern G(G1-G7)	Dr Arpita Agrawal, NHSRC
<b>11:00 AM - 11:15AM</b>	<b>Tea Break</b>	
11:15 AM - 12:15 PM	Clinical Services under NQAS (Specific & RMNCHA Clinical Services)	Dr Joydeep Das, RRCNE
12:15 PM - 01:00 PM	NQAS Assessment for Infection Prevention	Dr. Rohini Kumar, NHM, Assam
<b>1:00 PM - 02:00 PM</b>	<b>Lunch</b>	
02:00 PM - 03:00 PM	Area of Concern G (G8- G10)	Dr Arpita Agrawal, NHSRC
03:00 PM - 04:00 PM	Assessment of National Health Programs under the NQAS	Dr Joydeep Das, RRCNE
<b>04:00 PM - 04:15 PM</b>	<b>Tea Break</b>	
04:15 PM - 05:00 PM	Exercise on Area of Concern (E) – Primary Care Services & Discussion	Moderator 1-6
05:00 PM - 05:30 PM	Exercise on Area of Concern (E) – Secondary Care Services & Discussion	Moderator 1-6
05:30 PM - 5:40 PM	Briefing about the field visit & Group work	RRC-NE

Day 4: 12 <sup>th</sup> May 2022 (Thursday)		
Time	Topic	Resource Person
09:00 AM - 01:00 PM	Field Visit	NHSRC & RRCNE
<b>01:00 PM - 02:00 PM</b>	<b>Lunch</b>	
02:00 PM - 03:30 PM	Scoring, Analysis, and Report Writing of the Field Visit	NHSRC & RRCNE
03:30 PM - 04:15 PM	Presentation & Discussion on Field Visit	NHSRC & RRCNE
<b>04:15 PM - 04:30 PM</b>	<b>Tea Break</b>	
04:30 PM - 05:45 PM	Presentation & Discussion on Field Visit	NHSRC & RRCNE
Coordinated by Dr Chinmayee Swain & QPS Division, RRCNE		

Day 5: 13 <sup>th</sup> May 2022 (Friday)		
Time	Time	Time
09:00 AM - 09:15 AM	Recap	Anup J Basistha, RRCNE
09:15 AM - 11:00 AM	Overview of LaQshya & Suman	Dr Chinmayee Swain, NHSRC
<b>11:00 AM - 11:15 AM</b>	<b>Tea Break</b>	
11:15 AM - 12:00 PM	Area of Concern -H (Outcome)	Dr Ajay Arya, RRCNE
12:00 PM - 12:45 PM	Overview of MusQan Initiative	Dr Chinmayee Swain, NHSRC
12:45 PM - 01:15 PM	Principle of NQAS Assessment	Dr Alisha, NHSRC
<b>01:15 PM - 02:00 PM</b>	<b>Lunch</b>	
02:00 PM - 02:45 PM	Conduct of Physical Assessment & Virtual Assessment	Ms. Vinny Arora, NHSRC
02:45 PM - 03:30 PM	NQAS Assessment Challenges & its Solutions	Dr Alisha, NHSRC
<b>03:30 PM - 03:45 PM</b>	<b>Tea Break</b>	
03:45 PM - 04:30 PM	Key components of Report Writing	Ms. Vinny Arora, NSHRC
05:00 PM - 05:30 PM	Role Play	RRCNE

Day 6: 14 <sup>th</sup> May 2022 (Saturday)		
Time	Topic	Resource Person
09:00 AM - 10:00 AM	Revision of National Quality Assurance Standards	Ms. Vinny Arora, NHSRC
10:00 AM - 10:30 AM	Tea Break	
10:30 AM - 01:00 PM	Post Training Evaluation	NHSRC & RRCNE
01:00 PM - 01:30 PM	Valedictory/Feedback	NHSRC & RRCNE
01:30 PM onwards	Lunch	