



सत्यमेव जयते
Ministry of Health & Family Welfare
Government of India



Agenda

23rd Batch of NQAS External Assessors' Training

for

National Quality Assurance Standards

10th – 15th October 2022

Venue: “Chintan Hall”, NHSRC, New Delhi



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Day1- 10 th October 2022		
Time	Topic	Resource Person
08:30 AM-09:00AM	Registration	Mr Divyanshu/ Dr Aman/ Dr Pavitra/ Ms Sowjanya
09:00AM - 09:30AM	Pre-training Evaluation	QPS Team
09:30AM - 09:45AM	Aims, Objective & Training Protocol	Dr J.N. Srivastava Advisor – QPS
09:45AM-10:50AM	Overview of Quality in Public Health System	Dr J.N. Srivastava Advisor – QPS
INAUGURAL SESSION		
10:50AM-11:00AM	Welcome Address	Dr J.N. Srivastava Advisor – QPS
11:00AM-11:10AM	Address by Guest of Honour	Maj Gen (Prof) Atul Kotwal, SM, VSM, ED - NHSRC
11:10AM-11:20AM	Address by Chief Guest	Ms Roli Singh AS & MD (NHM)
11:20AM – 11:25AM	Vote of Thanks	Dr Deepika Sharma Lead Consultant - QPS
11:25AM-11:40AM	Introduction of Participants	
11:40AM-12:10PM	Group Photograph followed by tea	
12:10 PM -01:00PM	Introduction to National Quality Assurance Standards	Dr Deepika Sharma Lead Consultant - QPS
01:00PM-02:00PM	Lunch	
02:00PM-03:00PM	Measurement Systems under National Quality Assurance Standards	Ms Vinny Arora Senior Consultant – QPS (CU)
03:00 PM-03:15PM	Brief about Exercises	Dr Deepika Sharma Lead Consultant - QPS
03:15 PM-4:30 PM	Exercise on Intent of Area of Concerns	Moderators 1-8
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on Measurement System	Moderators 1-8



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Day 2- 11 th October 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Chinmayee Swain Sr. Consultant - QPS
09:15AM-10:00AM	Area of Concern A - Service Provision under NQAS	Ms Vinny Arora Senior Consultant – QPS (CU)
10:00AM - 11:00AM	Area of Concern – B Patient Rights under NQAS	Dr. Abhay Dahiya Consultant – QPS
11:00AM-11:15AM	Tea Break	
11:15AM-12:15 PM	Area of Concern C – Inputs under NQAS	Dr. Arpita Agrawal Consultant - QPS
12:15PM – 01:15PM	Area of Concern D – Support Services under NQAS	Dr Chinmayee Swain Senior Consultant- QPS
01:15PM -02:00PM	Lunch	
02:00PM- 03:00PM	Exercise on Area of Concern A	Moderators 1-8
03:00PM- 04:00PM	Exercise on Area of Concern B	Moderators 1-8
04:00PM-04:15PM	Tea Break	
04:15PM- 04:45PM	Exercise on Area of Concern C	Moderators 1-8
04:45PM – 05:30PM	Exercise on Area of Concern D	Moderators 1-8



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Day 3- 12 th October 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Chinmayee Swain Senior Consultant- QPS
09:15 AM-10:30 AM	Area of Concern G – Quality Management System under NQAS (G1-G6)	Dr. Deepika Sharma Lead Consultant - QPS
10:30AM-11:30 AM	Area of Concern E: General Clinical Services under NQAS (E1 – E9)	Dr. Arpita Agrawal Consultant - QPS
11: 30 AM-11:45 AM	Tea Break	
11:45 PM-02:00 PM	Area of Concern E: Specific Clinical Services under NQAS (E17-E22)	Dr Rohini Kumar Public Health Expert, External Faculty
02:00 PM-02:30PM	Lunch	
02:30 PM-03:15 PM	Area of Concern F: Infection Prevention under NQAS	Dr Neeraj Gautam Consultant -QPS, CU
03:15 PM – 04:00 PM	Outcome Indicators under MusQan including exercise	Dr Chinmayee Swain Senior Consultant- QPS
04:00 PM-04:15 PM	Tea Break	
04:15PM – 05:30PM	Exercise on Area of Concern E Primary & Secondary Care Service	Moderators 1-8



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Day 4 – 13 th October 2022		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr. Arpita Agrawal Consultant - QPS
09:15AM-10:15AM	Area of Concern G: Quality Management System (G7-G10)	Dr Deepika Sharma Lead Consultant - QPS
10:15AM-11:15AM	Area of Concern E: Specific Clinical Services under NQAS(E10-E16)	Dr J N Srivastava Advisor QPS
11:15AM-11:30AM	Tea Break	
11:30AM -12:30PM	Overview of National Health Programs under NQAS (E23)	Dr Utsuk Dutta Consultant, NIHFWS
12:30 PM – 1:30 PM	Ethical issues in Assessment of Health Facilities	Ms Vinny Arora Senior Consultant-QPS, CU
01:30 PM-02:15PM	Lunch	
02:15PM- 03:00 PM	Ethical issues in Assessment of Health Facilities	Ms Vinny Arora Senior Consultant-QPS, CU
03:00 PM – 4:00 PM	Key interventions at Health and Wellness Centers	Dr. Atul Bhanu Rairker Senior Consultant – CPCPHC
04:00 PM – 04:15 PM	Tea Break	
04:15 PM- 05:00 PM	IT Initiative under NQAS	Mr Anand Yadav Jr Consultant - QPS
05: 00 PM-05:15PM	Briefing about the field visit & Group work	Mr Gulam Rafey Consultant QPS, CU
05:15PM – 05:30PM	Role Play	Dr Mustafa Khan Consultant – QPS



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Day 5 – 14 th October 2022		
Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QPS Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis and Report Writing	QPS Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QPS Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QPS Team

Day 6 – 15 th October 2022		
Time	Topic	Resource Person
09:00AM-10:00AM	Revision	Dr. Deepika Sharma Lead Consultant - QPS
10:00AM-10:30AM	Tea Break	
10:30 AM-01:00 PM	Post Training Evaluation	QPS Team
01:00PM-01:30PM	Valedictory/Feedback	QPS Team
01:30PM onwards	Lunch	