

Agenda

18th Batch of NQAS External Assessors' Training

National Quality Assurance Standards

6th to 11th December' 2021

Venue: Theatre (First Floor), NHSRC

New Delhi

Day1- Monday, 6 th December 2021		
Time	Topic	Resource Person
INAUGURATION SESSION		
08:30 AM-08:45AM	Registration	Ms. Indu Suryavanshi/ Mr. Divyanshu Bhardwaj/Ms. Falguni/ Ms Avni/ Ms. Stella
08:45 AM-09:00AM	Pre-training Evaluation	Dr. Arvind Srivastava, Consultant QI
09:00AM-09:15AM	Aims and Objectives	Dr J N Srivastava, Advisor-QI
09:15AM-09:30AM	Welcome Address	Maj Gen (Prof) Atul Kotwal SM, VSM, Executive Director, NHSRC
09:30AM-09:40AM	Inaugural Address	Sh. Vishal Chauhan, Joint Secretary(P)
09:40AM-10:20AM	Introduction of Participants	QI Team
10:20AM-10:25AM	Vote of Thanks	Dr. Arpita Agarwal, Consultant QI
10:25AM-10:45AM	Group Photography followed by tea break	
10:45AM- 11:45AM	Quality in Public Health System: An Overview	Dr. J N Srivastava, Advisor-QI
11:45AM -1:00 PM	An introduction to National Quality Assurance Standards including intent of the Area of Concerns	Dr. Deepika Sharma, Lead Consultant QI
01:00PM-02:00PM	Lunch	
2:00PM- 3:00 PM	Measurement System under National Quality Assurance Standards	Dr. Sushant Agarwal, Quality Assurance Specialist, ADB
03:00PM-03:15PM	Brief about exercises	Dr. Deepika Sharma, Lead Consultant QI
03:15PM-04:30PM	Exercise on intent of Area of Concerns & Discussion with Moderator	Moderator 1-6
04:30PM-04:45PM	Tea Break	
04:45PM-05:30PM	Exercise on Measurement System & Discussion with Moderator	Moderator 1-6

Day 2- Tuesday, 7 th December 2021		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr. Deepika Sharma, Lead Consultant QI
09:15AM-11:00AM	Service Provision & Patients' Rights under NQAS Framework	Dr. Arvind Srivastava, Consultant QI
11:00AM-11:15AM	Tea Break	
11:15AM-01:15PM	Inputs & Support Services under NQAS Framework	Dr. Shivali Sisodia, Consultant QI
01:15PM -02:00PM	Lunch	
02:00PM- 03:00PM	Clinical Services under NQAS (General Clinical Services)	Dr. Arpita Agarwal, Consultant QI
03:00PM- 04:30PM	Exercise on Area of Concern (A & B) & its Discussion	Moderator 1-6
04:30PM-04:45PM	Tea Break	
04:45PM- 05:30PM	Exercise on Area of Concern (C & D) & its Discussion	Moderator 1-6

Day 3, Wednesday -8 th December 2021		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr Arpita Agrawal, Consultant QI
09:15AM-11:00 AM	Area of Concern G (G1-G5)	Dr. Deepika Sharma, Lead Consultant-QI
11:00AM-11:15AM	Tea Break	
11:15AM-12:00PM	Outcome Indicators including exercise	Dr. Sushant Agarwal, Quality Specialist, ADB
12:00PM-01:15PM	Clinical Services under NQAS (Specific & RMNCHA Clinical Services)	Dr. JN Srivastava, Advisor, QI
01:15PM-02:15PM	Lunch	
02:15PM-03:15PM	Assessment of National Health Programs under the NQAS	Dr. Utsuk Dutta, Consultant, NIHFW
03:15PM-04:00PM	NQAS Assessment for Infection Prevention	Dr. Chinmayee Swain, Consultant QI
04:00PM-04:15PM	Tea Break	
04:15PM-05:00PM	Exercise on Area of Concern (E) – Primary Care Services & Discussion	Moderator 1-6
05:00PM- 05:30PM	Exercise on Area of Concern (E) – Secondary Care Services & Discussion	Moderator 1-6
05:30 PM -5:40 PM	IT Initiative under NQAS Platform	Mr. Anand Yadav, Fellow QI

Day 4, Thursday-9 th December'2021		
Time	Topic	Resource Person
09:00AM-09:15AM	Recap	Dr. Deepika Sharma,Lead Consultant QI
09:15AM-11:00AM	Area of Concern G(G5-G10)	Dr. Deepika Sharma,Lead Consultant QI
11:00AM-11:15AM	Tea Break	
11:15AM -12:00PM	Overview of LaQshya &Suman initiatives and assessing the critical elements for quality certification	Dr Surabhi Seth, Lead Consultant-MH Division, MoHFW
12:00PM-12:45PM	Overview of MusQan Initiative and assessing critical Elements for the Quality Certification	Dr Sumita Ghosh, Additional Commissioner, Child Health Division
12:45PM-01:15PM	An Overview of other Child health Initiatives under NQAS Framework (CLMC & AEFI)	Dr J N Srivastava, Advisor-QI
01:15PM-02:00PM	Lunch	
02:00PM-02:45PM	Principle of NQAS Assessment	Dr. Shivali Sisodia,Consultant QI
02:45PM-03:45PM	Conduct of Physical Assessment & Virtual Assessment	Mr. Gulam Rafey,Consultant QI
03:45PM-04:00PM	Tea Break	
04:00PM-04:30PM	NQAS Assessment Challenges & its Solutions	Dr. Alisha Dub, Consultant Certification Unit
04:30PM-5:00PM	Role Play	Dr. Sushant Agarwal, Quality Assurance Specialist
05:00PM-05:30PM	Briefing about the field visit & Report Writing	Dr Chinmayee Swain, Consultant-QI

Day 5, Friday-10 th December 2021		
Time	Topic	Resource Person
09:00AM-01:00PM	Field Visit	QI Team
01:00PM-02:00PM	Lunch	
02:00PM-03:30PM	Scoring, Analysis, and Report Writing of the Field Visit	QI Team
03:30PM-04:15PM	Presentation & Discussion on Field Visit	QI Team
04:15PM-04:30PM	Tea Break	
04:30PM-05:45PM	Presentation & Discussion on Field Visit	QI Team

Day 6, Saturday-11 th December 2021		
Time	Topic	Resource Person
09:00AM-10:00AM	Revision of National Quality Assurance Standards	Dr Deepika Sharma, Lead Consultant QI
10:00AM-10:30AM	Tea	
10:30 AM-01:00 PM	Post Training Evaluation	QI Team
01:00PM-01:30PM	Valedictory/Feedback	QI Team
01:30PM onwards	Lunch	